

# FASAMS Stakeholders Report

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## 1. Activities Completed During the Week Ending 12/4/2020

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
  - No meeting held this week due to the holiday. Next meeting scheduled 12/8/20.
- DCF and FEI are continuing the weekly Performance Measures Workgroup
  - Meeting held 12/4/20. Primary topics of discussion were target populations, and the issue of individual clients who may fall into different populations based on their service and treatment record. Also discussed was the issue of individual clients receiving services from two or more providers and the difficulties encountered in entering that data accurately. J.Hall brought the conversation to a close when he said QA would speak with Practice and Policy directly on these issues to obtain guidance. He then directed all the Representatives to speak with their people and this issue would be addressed more fully at the next workgroup. All parties were assigned tasks to follow up on to rediscuss at a later date. Next meeting on 12/8/20 with primary topic of Adult Mental Health Crisis.
- DCF and FEI are conducting pilot testing of v.14 with Lutheran Services Florida
  - Meeting held 12/3/20. Review of current status found LSF maintaining the current target dates. Primary problem J.Ramirez identified were discrepancies in the vocabulary that seemed to be the primary issue. She report that as of this date v14 is much more streamlined to better mirror the business processes in the field so it appears to be accomplishing what it was set out to do. Next meeting scheduled 12/10/20

## 2. Activities Planned for the Week Ending 12/11/2020

- DCF and FEI will continue to support stakeholders as they test Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

## 3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- FASAMS Release 2020.10.2 has been deployed as of 11/30/20 and includes the following hot fixes:
  - 354372 – Fix to Vocab tile in FASAMS
  - 395586 – Update View Vocabulary Permission
- FASAMS Release 2020.10.3
  - 403665 – FIX OCA-CoveredService/ProjectCode association rule (subcontract)
- FASAMS Release 2021.01.0 is currently scheduled to include the following enhancements:
  - WI 316487 – Update TEDS extract code to reflect Version 14 changes
  - WI 316493 – FASAMS: Create Unique Constraint Rule
  - WI 328878 – Create General Improvement Assessment ToolCode
  - WI 329605 – Build FASAMS Dimensional Model part 2
  - WI 404193 – Create FASAMS Version submission rules

\* Enhancements are subject to change



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### 4. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

| Quarterly Releases | Deploy to UAT | UAT by DCF              | Deploy to Production |
|--------------------|---------------|-------------------------|----------------------|
| 2020.10.0          | 10/01/2020    | 10/01/2020 – 10/31/2020 | 11/01/2020           |
| 2021.01.0          | 01/01/2021    | 01/01/2021 – 01/31/2021 | 02/01/2021           |
| 2021.04.0          | 04/01/2021    | 04/01/2021 – 04/30/2021 | 05/01/2021           |
| 2021.07.0          | 07/01/2021    | 06/01/2021- 06/30/2021  | 7/1/2021             |

### 5. SAMH Helpdesk Ticket Status

**Status legend:**

- **DCF Accepted statuses:** Initial submission of completed Change Request Form
  - **Unresolved** – pending review by requisite authority
    - **In Progress** – resolution being worked on
    - **Form Requested** – submitter sent Change Request Form with instructions
    - **No Response**– submitter has not responded to outreach attempts and 10 business day timeframe still active
  - **Resolved** – requisite authority has completed review and rendered judgement
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
  - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
  - **Request Denied** – Requisite authority has determined request not allowable
- **155-2?:** Pamphlet Update
  - **N/A** – Not Applicable
  - **Yes** – Projected date for revision
  - **No** – Pamphlet update/revision not required

| Ticket # | Description  | Date Submitted | Date Closed | Status                   | Release Date |         | Applicable Version | 155-2?       |
|----------|--|----------------|-------------|--------------------------|--------------|---------|--------------------|--------------|
|          |  |                |             |                          | UAT          | PROD    |                    |              |
| 1770173  | FASAMS Incident Submission Validation Error                          | 10/19/2020     | N/A         | Unresolved – In Progress | N/A          | N/A     | V13 & v14          | N/A          |
| 1782425  | FASAMS Incident Submission   | 11/12/20       | N/A         | Unresolved – In Progress | N/A          | N/A     | V13 & v14          | N/a          |
| 1791287  | FASAMS Issue Unexpected error in uploads                             | 12/2/20        | N/A         | Unresolved – In Progress | N/A          | N/A     |                    |              |
| 1773176  | Error count on UI  | 10/23/2020     | 11/5/2020   | Closed                   | N/A          | N/A     | V13 & v14          | No           |
| 1764813  | Update ICD-10 codes  | 10/7/2020      | 11/9/2020   | Closed – Request Granted | 1/1/21       | 2/1/21  | V14                | Yes – 1/1/21 |
| 1758868  | FASAMS Incident Submission FASAMS UAT – ContractDataSet Schema Error | 9/25/2020      | 11/3/2020   | Closed – Request Granted | 10/1/20      | 11/1/20 | V14                | No           |
| 1708632  | FASAMS Incident Submission – Unexpected errors notification          | 6/19/2020      | 11/3/2020   | Closed – Request Granted | 8/27/20      | 11/2/20 | V13 & V14          | No           |

## FASAMS Stakeholders Report

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Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for immediate assistance:

Greg Nix

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850-717-4138

This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>