FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 11/26/2021

- DCF and FEI continued work on FASAMS data collection efforts.

- DCF and FEI continued work on enhancements for FASAMS Version 14.

- DCF and FEI are continuing the DCF/DAC JAD Workgroup

    o Meeting held on: No meeting held this reporting period.

    o Minutes can be accessed here: https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

- DCF and FEI have restarted the Guidance 24 / POM Workgroup

    o Meeting held on: 11/23/2021. Discussion primarily centered on means of identifying clients in appropriate target populations. Discussion held on connection between diagnosis and the target population and how this can be deficient in occasional cases which would then require additional information to confirm target population assignment. Work to continue until complete.

2. Activities Planned for the Week Ending 12/3/2021

- DCF and FEI will continue to support stakeholders as they switch to Version 14.

- DCF and FEI will continue work on approved system enhancements.

- DCF and FEI will continue the current workgroup meetings

3. Upcoming Changes and Noteworthy Details

https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml

o 2021.10.0 - List of Enhancements

    o WI 472336 – UI Refresh – No Cost Enhancement

- 2022.01.0 – Tentative List of Enhancements

    o WI 502779 – Add PAC to POM Entity

    o WI 521775 – Remove Subcontract and Dependencies

    o WI 467372 – Client Search Update

    o WI 475759 – SE Troubleshooting Support and Info

    o WI 502780 – Workload Groups

    o WI 522086 – Medicaid Table Access

4. Pamphlet 155-2 Updates

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Data Code Values

- Changed General Functional Improvement Codes for FARS, CFARS, and NFCAS/CAT, CANS, DLA-20, GAIN, and Other LOF Assessment from:

  - 1 for Baseline,
  - 2 for Improved Functioning
  - 3 for Not Improved Functioning
  - 4 for Maintain Stable Functioning
  - to:
  - 101 for Baseline
  - 102 for Improved Functioning
  - 103 for Not Improved Functioning
  - 104 for Maintain Stable Functioning

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Data Code Values

- Add Program Area Code 3 to OCA MH078

5. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.07.0	07/01/2021	07/01/2021 - 07/30/2021	8/1/2021
2021.10.0	10/01/2021	10/01/2021 - 10/31/2021	11/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022

Office of Quality Improvement
Substance Abuse and Mental Health

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6. SAMH Helpdesk Ticket Report

Status legend:

- **In Progress** – resolution being worked on
- **Customer Responded** – Additional information requested
- **Closed**: Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
  - o **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - o **Request Granted** – Covered Service change, Project Code, Program Area change; enhancement initiated; issue resolved.
  - o **Request Denied** – Requisite authority has determined request not allowable

Tickets are removed from report 30 days after closure

Ticket #	Source of Submission	Issue Summary	Pamphlet Change?	User System Impact?	Days Open	Date Submitted	Date Closed	Status
1901470	LSF	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	No	No	116	8/2/21	N/A	In Progress
1906093	CFBHN	Pamphlet - Service Duration Admission Schema	Required	No	156	8/12/21	N/A	In Progress
1918611	NWFLHealth	FASAMS Issue – Will FASAMS accept "partial admissions" – admissions without POM, DIAG, and EVAL records?	No	No	48	9/9/21	N/A	In Progress
1926338	LSF	FASAMS – Service files rejected, be read as duplicate records	Not Required	No	67	9/27/21	N/A	In Progress
1927688	LSF	FASAMS Incident Submission Service – Start Time	Not Required	No	65	9/29/21	N/A	Customer Responded

1927691	LSF	FASAMS Incident Submission Error With Subcontract	Not Required	No	42	9/29/21	11/10/21	In Progress
1932536	Lakeview	FASAMS Incident Submission – Invalid Covered Services in Pamphlet	Not Required	No	56	10/8/21	N/A	In Progress
1934350	Lakeview	FASAMS Incident Submission - Placement Record Dates Warning	No	No	30	10/13/21	11/12/21	Closed – Request Granted
1934422	CFBHN	FASAMS Remove Duplicates for CFBHN	No	No	6	10/13/21	10/19/21	Closed – Request Granted
1934467	Lakeview	FASAMS Incident Submission – Service Date Error	No	No	30	10/13/21	11/12/21	Closed – Request Granted
1934548	LSF	FASAMS – Delete Duplicates for LSF	No	No	6	10/13/21	10/19/21	Closed – Request Granted
1935877	Therapy Brands	FASAMS Questions From Website	Not Required	No	49	10/15/21	N/A	In Progress
1936426	LSF	FASAMS – Requesting a modification to the way MH04	Not Required	No	31	10/18/21	11/18/21	Closed – Request Denied
1936577	Five Points	Error Admission missing but IS in Record	Unknown	No	32	10/18/21	10/26/21	Closed – Request Granted
1936686	LSF	ProviderDataSet - <LicenseTypeCode>4</License TypeCode>	No	No	32	10/18/21	11/19/21	Closed – Request Granted

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1937675	Carisk	FASAMS – Incorrect Validation Error	No	No	6	10/20/21	10/26/21	Closed – Request Granted
1939206	Five Points	FASAMS – V14 Purge Request for 2 CFC Providers	Not Required	No	39	10/25/21	N/A	In Progress
1942386	CFBHN	FASAMS Account Disabled	No	No	1	11/1/21	11/1/21	Closed – Request Granted
1943527	Lakeview	FASAMS Incident Submission	Not Required	No	31	11/2/21	N/A	Customer Responded
1943635	Five Points	FASAMS – purge all V14 production data for Disc Village, Inc.	Not Required	No	8	11/2/21	11/10/21	Closed – Request Granted
1943636	Lakeview	FASAMS – Client Severity Groupings	Unknown	No	31	11/2/21	N/A	In Progress
1946324	Carisk	FASAMS Incident Submission	Unknown	Unknown	25	11/8/21	N/A	In Progress
1945471	LSF	FASAMS account Provisioning Request	Unkonwn	Unknown	0	11/5/21	11/5/21	Closed – Request Granted
1946324	Carisk	FASAMS Incident Submission	Unknown	Unknown	14	11/8/21	N/A	Customer Responded
1946550	Wellpath	Request for DCF VPN access to submit FASAMS files for Wellpath facilities	Unknown	Unknown	24	11/9/21	N/A	Customer Reponded
1947166	LSF	FASAMS – Add CMH program to valid programs under ACA Code MH078	Yes	No	12	11/10/21	11/22/21	Customer Responded

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1947402	LSF	FASAMS Incident Submission = TEDS – Referral Source	No	No	6	11/10/21	11/16/21	Closed – Request Granted
1948540	LSF	Placement End Date	No	No	3	11/15/21	11/18/21	Closed – Request Granted
1952485	Wellpath	FASAMS Password/Service Request – Automation of our file upload	Unknown	Unknown	3	11/23/21	N/A	In Progress