Office of Quality Improvement
Substance Abuse and Mental Health

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 10/22/2021

- DCF and FEI continued work on FASAMS data collection efforts.

- DCF and FEI continued work on enhancements for FASAMS Version 14.

- DCF and FEI are continuing the DCF/DAC JAD Workgroup

    o Meeting held on: 10/19/21 – primary focus of conversation was on Level of Care and Level of Function evaluations and assessments. Established policy for POM submissions and their timelines and confirmed policy for when Level of Care and Level of Function assessments were to be created.

    o Minutes can be accessed here: https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

- DCF and FEI have restarted the Guidance 24 / POM Workgroup

    o Meeting held on: no meeting held this week.

2. Activities Planned for the Week Ending 10/29/2021

- DCF and FEI will continue to support stakeholders as they switch to Version 14.

- DCF and FEI will continue work on approved system enhancements.

- DCF and FEI will continue the current workgroup meetings

3. Upcoming Changes and Noteworthy Details

https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml

- 2021.10.0 - List of Enhancements

    o WI 14176 – Update Overall Job Perf for v14

    o WI 14177 – Update Client Search for v14

    o Wi 14710 – Create Placement Record Exception report

    o Wi 14777 – Build FASAMS Dimensional Model part 1

    o WI 14823 – Create XML for Client Narrative

    o WI 15481 – Update MCI Interface to Include v14 Tables

    o WI 8371 – Export FASAMS Vocabulary

- 2022.01.0 – Tentative List of Enhancements

    o WI 67372 - Client Search Update

    o WI 502779 – Add PAC to POM entity

    o WI 475759 - SE Troubleshooting Support and info

    o WI 502780 – Create Workload Groups

    o WI 521775 – Remove Subcontract and Dependencies

4. Pamphlet 155-2 Update

No updates this reporting period.

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The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.10.0	10/01/2021	10/01/2021 - 10/31/2021	11/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 – 07/31/2022	08/01/2022

5. SAMH Helpdesk Ticket Status

Status legend:
- **DCF Accepted statuses**: Initial submission of completed Change Request Form
  - **Unresolved** – pending review by requisite authority
    - **In Progress** – resolution being worked on
    - **Form Requested** – submitter sent Change Request Form with instructions
    - **No Response**– submitter has not responded to outreach attempts and 10 business day timeframe still active
  - **Resolved** – requisite authority has completed review and rendered judgement
- **Closed**: Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement
  - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
  - **Request Denied** – Requisite authority has determined request not allowable

Tickets are removed from report 30 days after closure

Ticket #	Source of Submission	Description	Date Submitted	Date Closed	Status
1901470	LSF	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	8/2/21	N/A	Unresolved – Pending Closure
1906093	CFBHN	Pamphlet - Service Duration Admission Schema	8/12/21	N/A	Unresolved – In Progress
1909175	Five Points	Question: School days fields & applicable programs - **INCIDENT**	8/19/21	8/27/21	Unresolved – In Progress
1915505	Carisk	FASAMS Incident Submission Duplicate Records	9/2/21	10/5/21	Closed – Request Granted
1918611	NWFLHealth	FASAMS Issue – Will FASAMS accept "partial admissions" – admissions without POM, DIAG, and EVAL records?	9/9/21	N/A	Unresolved – In Progress
1920804	Five Points	General Fun Improv (10) requiring Level/Actual level codes **SERVICE REQUEST**	9/14/21	9/22/21	Closed – Request Granted
1922574	Five Points	Days Worked Req for Prog Area not 1(AMH) **INCIDENT**	9/17/21	9/22/21	Closed – Request Granted
1922584	Five Points	CSchool Att-Avail Req for Prog Area not 3 (CMH) **INCIDENT**	9/17/21	9/22/21	Closed – Request Granted
1926338	LSF	Fasams FW: ISSUE=Duplicate Services	9/27/21	N/A	Unresolved – In Progress
1926506	Carisk	FASAMS Incident Submission SQL Server – Cannot Connect **INCIDENT**	9/27/21	9/28/21	Closed – Request Granted

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1926560	Five Points	Delete duplicate request **INCIDENT**	9/27/21	10/19/21	Closed – Request Granted
1927688	LSF	FASAMS Incident Submission Service – Start Time	9/29/21	N/A	Unresolved – In Progress
1927691	LSF	FASAMS Incident Submission Error With Subcontract	9/29/21	N/A	Unresolved – In Progress
1928544	Carisk	Duplicates – Not sure if original email was received so sending again **SERVICE REQUEST**	9/30/21	10/7/21	Closed – Request Granted
1928670	Lakeview	FASAMS – Delete Duplicate records for WFCCC **INCIDENT**	10/1/21	10/7/21	Closed – Request Granted
1928898	SFBHN	ASAMS - Delete Duplicate records in FASAMS from SFBHN **SERVICE REQUEST**	10/1/21	10/7/21	Closed – Request Granted
1933829	Lakeview	FASAMS Incident Submission – ContractNumber in file does not exist in FASAMS **INCIDENT**	10/12/21	10/13/21	Closed – Request Granted
1934350	Lakeview	FASAMS Incident Submission - Placement Record Dates Warning	10/13/21	N/A	Unresolved – In Progress
1934422	CFBHN	FASAMS Remove Duplicates for CFBHN	10/13/21	N/A	Unresolved – In Progress
1934467	Lakeview	FASAMS Incident Submission – Service Date Error	10/13/21	N/A	Unresolved – In Progress
1934548	LSF	FASAMS – Delete Duplicates for LSF	10/13/21	N/A	Unresolved – In Progress
1936577	Five Points	Error Admission missing but IS in Record	10/18/21	N/A	Unresolved – In Progress
1936866	LSF	ProviderDataSet - <LicenseTypeCode>4</LicenseTypeCode>	10/18/21	N/A	Unresolved – In Progress
1937675	Carisk	FASAMS – Incorrect Validation Error	10/20/21	N/A	Unresolved – In Progress

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for assistance:

Greg Nix

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This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:
https://myflfamilies.com/service-programs/samh/fasams/index.shtml