Ways to Protect your EBT Benefits

We will never call or text for your EBT information. IF you believe your benefits were stolen on or after October 1, 2022, report stolen benefits to: ***HQW.EBTFraud@myflfamilies.com***

ENGLISH

This institution is an equal opportunity provider.

Freeze Your EBT Card

Under *Account Summary*

- Tap **Freeze Card** to keep it from being used.
- Tap **Unfreeze Card** to use it again.

Block Internet Transactions

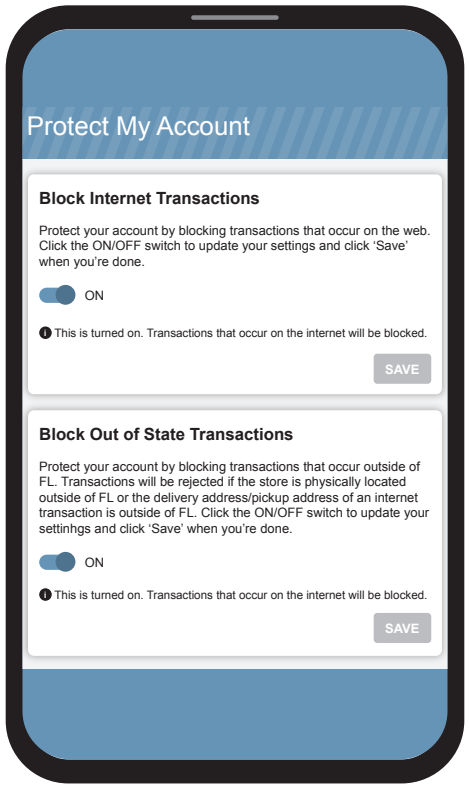
Under *Protect My Account*

- Tap **Block Internet Transactions** to block online transactions.

Block Out of State Transactions

Under *Protect My Account*

- Tap **Block Out of State Transactions** to block transactions from outside Florida.



SPANISH

Esta institución es un proveedor que ofrece igualdad de oportunidades.

Congele Su Tarjeta EBT

En *Resumen de cuenta*

- Toque **Congelar** tarjeta para evitar que se.
- Toque **Descongelar** tarjeta para usarla nuevamente.

Bloquear Transacciones de Internet

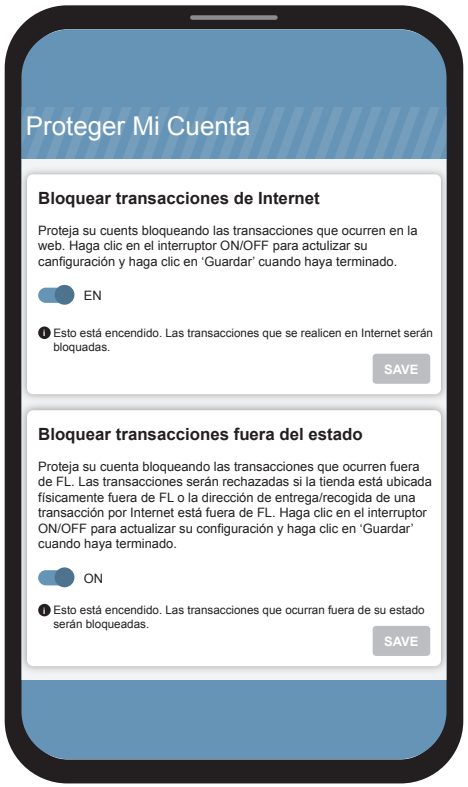
En *Proteger mi cuenta*

- Toque **Bloquear transacciones de Internet** para bloquear transacciones en línea.

Bloquear Transacciones Fuera del Estado

En *Proteger mi cuenta*

- Toque **Bloquear transacciones fuera del estado** para bloquear transacciones fuera de Florida.



CREOLE

Enstitisyon sa a se yon founisè opòtinite egalego.

Jele kat EBT ou a

Anba *Kont Rezime*

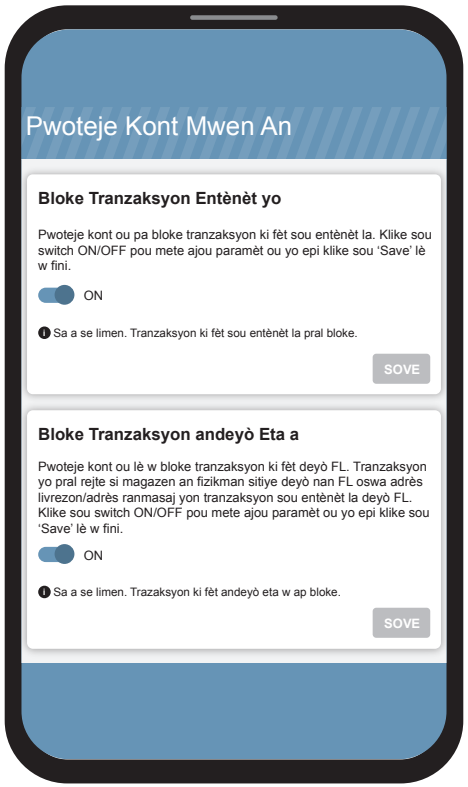
- Tape **Jele Kat** tpou anpeche yo itilize li.
- Tape **Debloke Kat** pou itilize li ankò.

Bloke Tranzaksyon Entènèt yo

Anba *Pwoteje kont mwen an*

- Tape **Bloke Tranzaksyon Entènèt yo** pou bloke tranzaksyon sou Entènèt.

Bloke Tranzaksyon andeyò Eta a

Anba *Pwoteje kont mwen an*

- Tape **Bloke Tranzaksyon andeyò Eta a** pou bloke tranzaksyon ki soti andeyò Florid.