FAMILY STRENGTHS: CATEGORIES AND QUESTIONS

Consider these strengths categories and questions when talking with a family about strengths. (Add good questions as you think of them.)

Category: Special Interests

- What do you especially like to do?
- Do (did) you have any hobbies?
- What do you like to do in your free time?

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Category: Support System: Family and Friends

- Who do you call family?
- Who are you especially close to in your family?
- What friends would you call upon for help?
- Have you worked with people or agencies before that were particularly helpful?

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Category: Religion and Values/Attitudes

- How does religion play a part in your life?
- What do you do that helps others?
- Who is your ideal person?

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Category: Occupation and Education

- What jobs have you had?
- What schooling have you had?
- What do you like best about your work?

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Category: Emotional, Mental, Cognitive, and Physical

- When can you think most clearly?
- How do you best work out your problems?
- When you are down, what helps you to feel better?
- When do you feel best physically?
- Physically, what can you do best?

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FAMILY STRENGTHS CHECKLISTS

Members of the _		f the family.
Family	Str	rengths
	1.	Persevere to keep the family together under difficult circumstances
	2.	Are willing to make sacrifices for the children
	3.	Seek to understand the needs and feelings of other family members
	4.	Are able to express love and tenderness within the family
	5.	Function effectively in stressful situations
	6.	Are willing to face the family's problems
	7.	Allow for flexibility of family roles
	8.	Provide for and encourage individual growth
	9.	Have fun together
	10.	Share in spiritual or religious activities
	11.	Are receptive to outside intervention
	12.	Have knowledge of helpful resources in the community
	13.	Have concerned and involved extended family members and kinship bond
	14.	Have relatives that are willing to care for the children
	15.	Are willing to take in and care for relatives and nonrelatives
	16.	Defend family members from unjust treatment
	17.	Advocate for the family's rights
	18.	Are willing to make adjustments that will benefit the family

FAMILY STRENGTHS CHECKLISTS

Name:		
Indivi	dual	Adult Strengths
	1.	Parent's willingness to maintain or regain custody of children
	2.	Facing problems and accepting help
	3.	Courage to risk sharing problems with counselor
	4.	Expressing feelings and views openly
	5.	Ability to express loving and warm feelings
	6.	Asserting one's own rights
	7.	Taking responsibility for one's own actions
	8.	Ability to recognize how their actions affect their children
	9.	Seeking to further knowledge, education, and skills
	10.	Demonstrating self-control
	11.	Ability to listen
	12.	Maintaining emotional balance during stressful situations
	13.	Ability to form and maintain close relationships with others
	14.	Willingness to consider alternative courses of action
	15.	Willingness to participate in intervention
_	16.	Following through on commitments
	17.	Effective coped with similar situations in the past
	18.	Patience
	19.	Generosity with time and/or money
	20.	Wanting to improve current and future situations
	21.	Not wanting to be dependent on others
	22.	Demonstrates comfort with own identity
	23.	Ability to forgive
	24.	Having a sense of humor

FAMILY STRENGTHS CHECKLISTS

Name:	
Child	Strengths
	1. Child's development and behavior are is age appropriate
	2. Child handles physical or mental handicaps well
	3. Child is healthy and in good physical condition
	4. Child attends school or day care
	5. Child is doing well in school or day care
	6. Child handles difficult situations – anger, frustration, and stress
	7. Child is free from bizarre or suicidal behaviors
	8. Child has friends
	9. Child has strategies/means to protect himself/herself
	10. Child does not blame himself/herself for maltreatment
	Add other identified strengths:
	11.
	12.
	13.
	14.
	15.
	16.
	17.
	18.
	19.
	20.

ACTIVITY 3-3: IDENTIFY EXCEPTIONS AND STRENGTHS/RESILIENCIES

DIRECTIONS: Take about 5 minutes to think of the maltreatment behavior, exceptions to that behavior, and any family strengths/resiliencies in a case that is familiar to you. Write short answers to the following questions.

ans	answers to the following questions.				
1.	Can you identify a maltreatment chain of events that reoccurs? What happens before the maltreatment, what are the maltreatment behaviors, and what are the consequences for the family members?				
2.	Have you asked the family about exceptions to the maltreatment incident behavior? What questions might you ask?				
3.	Have you noticed any particular family strengths/resiliencies – abilities to persevere or change despite a troubled past? How could you complement the family on those?				

EFFECTIVE FAMILY CENTERED CASEWORK: SKILLS AND APPLICATIONS

FOLLOW-UP QUESTIONS FOR FAMILY NEEDS

Here are some follow-up questions you can use after the family member answers the miracle question. These questions may make it easier to identify needs in the person's answer.

- If you were to do that, what will be the first change you will notice about yourself?
- Who would be the first person to notice the next day that something is different about you after the miracle?
- What would your mother (husband, friend, sister, etc.) notice different about you, if you didn't tell her that there's been a miracle? What else? Anything else?
- What would your mother (or others) do different then?
- What do you think will be different between you and your mother then?
- If you were to take these steps, what would you notice different around your house?
- If you were to do that, what would be the first thing your children will notice different around your house?
- What would they do different then? What else? Anything else?

Adapted from Family Based Services, Insoo Kim Berg, W.W. Norton & Company, Inc., New York, 1994

COMMON FAMILY NEEDS

BASICS	FINANCES	HEALTH/PROTECTION	
 Adequate and balanced diet Good drinking water Sufficient clothes Clean environment Adequate housing and furniture Heat, water, electricity Safe neighborhood 	 Money for necessities Money for special needs Money for the future Steady job Know how to budget 	 Routine health and dental care available Emergency health and dental care available Legal protection available Adequate public safety 	
VOCATION	RECREATION	CHILD CARE	
Opportunity to workSatisfaction with workJob security	 Recreation activities available for kids, parents, family Opportunities to take advantage of recreation 	 help with routine child care emergency child care availability of day care or babysitting 	
 COMMUNICATION/ TRANSPORTATION means of contacting friends, relatives, etc. access to a telephone safe/adequate transportation available 	 ADULT EDUCATION adult education available resources for self-education available 	 CHILD EDUCATION access to education opportunities to play with other children access to integrated community experiences access to special intervention services 	
 EMOTIONAL SUPORT good family relationships good relationships outside the family opportunity to spend time with significant others time for one's self 	 CULTURAL/SOCIAL involvement in community or cultural affairs involvement in social activities 	OTHER	

FAMILY NEEDS: CATEGORIES AND QUESTIONS

Remember the strengths categories and questions? They can be readily and effectively adapted to identifying family needs. (Add good questions as you think of them.)

Category: Special Interests

- What would you like to do in your free time?
- Is there something you would like to learn?
- Are there any hobbies or activities that you would like to do more?

Category: Support System: Family and Friends

- What changes would you like to make with your family?
- Would you like different kinds of friends?
- Is there anything your family or friends should do for you now?

Category: Religion and Values/Attitudes

- Would you like to go to religious activities more or talk with a priest, minister, rabbi?
- What do you still want to accomplish in your life?

Category: Occupation and Education

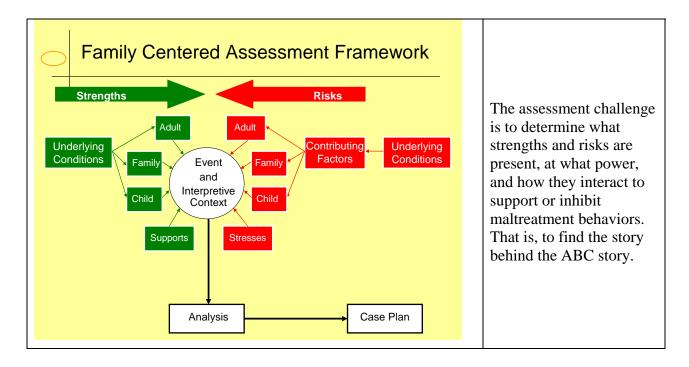
- What work would you like to do?
- Is there something connected with your work that you would like to do more?
- Is there more schooling or training that you would like to have?

Category: Emotional, Mental, Cognitive, and Physical

- How can we help you to feel cheerful?
- How can we help you to think more clearly?
- What would you most like to do something about?
- How can we help you to be stronger and healthier?
- Do you have any nutritional needs?

SESSION 3: ASSESSMENT

ASSESSMENT CONCEPTUAL FRAMEWORK



Underlying Conditions – strength or risk behaviors driven by a family member's intergenerational family history or underlying psychological needs and/or by the family's responses to previous family crises.

Contributing Factors –factors that not in themselves abuse or neglect, but establish a family context that increases the likelihood of maltreatment. Examples: mental illness, poverty, substance abuse, domestic violence, social isolation, medical conditions, physical or mental handicaps, some cultural practices/beliefs, etc.

Adult/Child Factors – the traits and characteristics of the individuals. Examples: willingness to change, intelligence, personal expectations, self-esteem, education level, occupation, etc.

Family Functioning – the appropriateness of the family roles and rules, especially as they are expressed in common family dynamics: conflict resolution and discipline, problem solving, affection, protection, nurturance, information sharing, and decision making. Family functioning also includes the assessment of family cohesion (the closeness/distance of the emotional bonds) and its adaptability (ability to change in response to situational or developmental stress).

Supports – the formal and informal allies from whom the family can get help or comfort.

Stresses – often the precipitating event for maltreatment; commonly financial problems, sudden homelessness, medical condition changes, breakup of a relationship, etc.

EFFECTIVE FAMILY CENTERED CASEWORK: SKILLS AND APPLICATIONS

ACTIVITY 3-5: MAKING SENSE OF ASSESSMENT FINDINGS

Directions:

Review your findings from the Mason Case. As a group, identify the key strengths, supports, stresses, contributing factors, and underlying conditions. (Participant Guide page 3-9 may help you.) Write your results below. "Key" means a finding that is significant enough to be addressed in the case plan, either as strength to be used or a risk to be reduced/eliminated.

Strengths		
Supports		
Stresses		
Contributing Factors		
Underlying Conditions		

EFFECTIVE FAMILY CENTERED CASEWORK: SKILLS AND APPLICATIONS

SESSION 3: ASSESSMENT

SELF-ASSESSMENT: CRITICAL THINKING APPLIED TO ASSESSMENT

CRITICAL DECISION:

Do I have sufficient information to plan an effective intervention based on understanding the family story, the people involved, and the family members' needs, aspirations, strengths, and protective capabilities?

CRITICAL THINKING SELF-ASSESSMENT QUESTIONS

Diligence of Inquiry

- Was I able to arrange for specialized assessments or to review existing records/reports to identify existing or potential risks and/or strengths?
- Was I able to assess all family members in sufficient detail?

Level of Responsiveness

- Was I able to engage the family in the assessment process?
- Was I able to demonstrate empathy, respect, and genuineness during the assessment?
- Would the family state that I seemed willing to work with them in a helping partnership?

Depth of Understanding

- Did I get a clear understanding of the family's perceptions (the family's story) of what happened and why the state/agency is getting involved with the family?
- Did I get a thorough understanding of family and individual strengths, risks, protective factors, and needs?
- Can I create the antecedents-behavior-consequences chain for the maltreatment event?
- Did I check for and, as necessary, follow-up to assess how the family's history and/or underlying needs, and/or contributing factors are "driving" the maltreatment?

Avoidance of Undue Influence

- Did I do a self-assessment of any personal filters that may adversely affect my working with the family?
- Was I able to "check my filters at the door" as I met with the family?
- Did I maintain a sufficient amount of professional distance?
- When encountering cultural differences, was I able to note my questionable understanding and seek help from someone more knowledgeable (including family members)?
- Did I engage with all family members and not let the opinions of any one person distort my perceptions?

Discernment

- Do I have sufficient information to make an evaluation of my assessment with the family?
- Can I identify actions/statements that convey that an open and safe exchange of information occurred with the family during the assessment?
- Do I have sufficient information to plan an effective intervention based on understanding the family story, the people involved, and the family members' needs, aspirations, strengths, and protective capabilities?
- Are the family and I developing a shared vision for how the intervention will proceed?
- Are the family and I more optimistic that positive change can occur for the family?

Heart/Gut Check

Does my heart/gut feeling lead me to believe that I have a good understanding of the "story behind the story" – the maltreatment dynamics and the interplay of strengths and risks – for this family?

Confidence in Decisions Made

- Have I engaged the child (age-appropriate) and family in the assessment process and interpretation?
- Did I make the best decisions based on the available information?