

Florida Sheriffs Performing Child Protective Investigations

ANNUAL PROGRAM PERFORMANCE EVALUATION REPORT

Fiscal Year 2021-2022

Sheriff's Offices conducting Child Protective Investigations include:

Broward, Hillsborough, Manatee, Pasco, Pinellas, Seminole, and Walton Counties

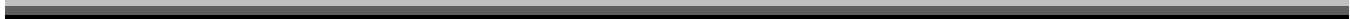


Table of Contents

EXECUTIVE SUMMARY 1

SECTION I: SHERIFFS' INVOLVEMENT IN CHILD PROTECTIVE INVESTIGATIONS..... 2

BROWARD SHERIFF'S OFFICE..... 5

HILLSBOROUGH COUNTY SHERIFF'S OFFICE 6

MANATEE COUNTY SHERIFF'S OFFICE 7

PASCO COUNTY SHERIFF'S OFFICE 8

PINELLAS COUNTY SHERIFF'S OFFICE 9

SEMINOLE COUNTY SHERIFF'S OFFICE 10

WALTON COUNTY SHERIFF'S OFFICE 11

SECTION II: PEER REVIEW 12

SECTION III: OUTCOME MEASURE ATTAINMENT 13

COMMENCEMENT OF INVESTIGATIONS WITHIN 24 HOURS..... ERROR! BOOKMARK NOT DEFINED.

VICTIMS SEEN WITHIN 24 HOURS 14

INVESTIGATION CLOSED BY THE 60TH DAY 15

INITIAL SUPERVISOR CONSULTATION WITHIN 5 DAYS 16

SHERIFF'S OFFICE AND DCF LED INVESTIGATION PERFORMANCE ON LIFE-OF-CASE QUALITATIVE REVIEWS..... 17

SECTION IV: COST EFFICIENCY 19

EXECUTIVE SUMMARY

This 22nd Annual Sheriffs' Program Performance Evaluation Report complies with section 39.3065(3)(d), Florida Statutes (F.S.), concerning quality performance, outcome-measure attainment, and cost efficiency. This year, a team of peer reviewers from Sheriffs' Offices and the Department of Children and Families (Department) completed a benchmark review of a closed investigation as a component of the annual evaluation.

The seven Sheriffs' Offices conducting child protective investigations (Broward, Hillsborough, Manatee, Pasco, Pinellas, Seminole, and Walton) encompass metropolitan areas where more than a quarter of the state's child population resides. A total of 175,314 child protective investigations were conducted in Florida during Fiscal Year (FY) 2021-2022¹ and the seven counties where Sheriffs' Offices handle investigations conducted 43,039 (24.55 percent) of the state's investigations. The longstanding commitment of the Sheriffs' Offices involved in child protective investigations toward engaging families, protecting children, and working in partnership within their communities remains consistent and strong. They are an essential partner in moving forward with shared the values, principles, and efforts the Department seeks for enhancing Florida's child protection system.

With the implementation of the Quality Office, monitoring instruments have been revised to include Life-of-Case Reviews that occur at key points during open investigations. The review is conducted on open cases to allow for real-time adjustments, if needed, to change the course of an investigation to ensure child safety. The annual peer review uses the same monitoring instrument to complete a benchmark review of an investigation closed during the prior year. The benchmark review works to align the Sheriff's Office with the quality assurance tool and Office of Quality expectations of case handling while also evaluating strengths and opportunities based on the outcomes. The review teams consist of members from each Sheriff's Office and representatives from the Department to increase consistency across each review site.

Section 39.3065(3)(b), F.S., requires Sheriffs' Offices to operate in accordance with performance standards and outcome measures established by the legislature. Child protection and child welfare outcomes are established in section 409.986(2), F.S. Both measures listed below are included in the Sheriffs' grant agreements:

- Percent of investigations commenced within 24 hours: Target 99.5 percent.
 - Department performance: 99.17 percent.
 - Sheriffs' Office performance: 99.36 percent.
- Percent of victims seen within 24 hours of receiving a report: State target 90 percent, Sheriff Target: 85 percent.
 - Department performance: 91.53percent.
 - Sheriffs' Office performance: 91.93 percent.

Prior Sheriff's Annual Performance Reports are available to view and download at: [Office of Child and Family Well-Being, Florida Department of Children and Families \(myflfamilies.com\)](https://www.dcf.state.fl.us/programs/childwelfare/dashboard/)

¹ Please see the Florida Child Welfare Dashboard at <http://www.dcf.state.fl.us/programs/childwelfare/dashboard/>

SECTION I: SHERIFFS' INVOLVEMENT IN CHILD PROTECTIVE INVESTIGATIONS

Sheriffs' Offices in Broward, Hillsborough, Manatee, Pasco, Pinellas, Seminole, and Walton counties are authorized under section 39.065, F.S., to conduct child protective investigations in their respective counties. Upon receiving a report of known or suspected child abuse, abandonment, or neglect, or a child in need of supervision and care and has no parent, legal custodian, or responsible adult relative immediately known and available to provide supervision and care, the Florida Abuse Hotline accepts five types of child intake reports:

1. In-home reports alleging maltreatment by a child's caregiver.
2. Institutional reports alleging maltreatment of a child by another person responsible outside of the child's caregiver (i.e., incident at school, childcare facility, etc.).
3. Child-on-child referrals alleging inappropriate sexual behavior or an alleged juvenile sexual offense.
4. Human Trafficking allegations.
5. Special condition referrals that include Parent Unavailable, Parent in Need of Assistance (PNA), and Foster Care Referrals.

The Florida Abuse Hotline is required to refer allegations of criminal conduct to the law enforcement agency of the municipality or county in which the alleged conduct has occurred. These criminal allegations are not considered child protective investigations, and, therefore, are not included in this report.

Child Population

During FY 2021-2022, 28.13 percent of Florida's child population resided in a county where the Sheriff's Office performs child protective investigations. The seven Sheriffs' Offices received 24.55 percent of initial and additional reports and special condition referrals. This totaled 43,039 reports and special condition referrals for the respective Sheriffs' Offices.

Percentage of Child Protective Reports by Sheriff, CBC and Department FY 2021-2022

	Florida Child Population	% Florida's Child Population	Florida General Population	% Florida's General Population	Total 21/22: Initial, Additional, Special Condition Reports	% of Initial, Additional, Special Condition Referrals
Broward	410,987	9.75%	1,942,273	9.15%	11,044	6.30%
Hillsborough	323,648	7.68%	1,451,358	6.84%	11,751	6.70%
Manatee	71,955	1.71%	393,847	1.86%	3,261	1.86%
Pasco	109,509	2.60%	539,885	2.54%	5,231	2.98%
Pinellas	156,932	3.72%	970,985	4.58%	6,862	3.91%
Seminole	98,092	2.33%	466,695	2.20%	3,910	2.23%
Walton	14,492	0.34%	71,049	0.33%	980	0.56%
Sheriff Totals	1,185,615	28.13%	5,836,092	27.51%	43,039	24.55%
DCF Totals	3,028,829	71.87%	15,380,832	72.49%	130,029	74.17%
CBC Totals					2,246	1.28%
State Totals	4,214,444	100.00%	21,216,924	100.00%	175,314	100.00%

Sources: Florida Safe Families Network (FSFN) reports: Child Investigations Received by Intake Sequence Type Statewide by District by Agency and/or County. General Population Estimates from the Census Bureau

Child Reporting Rates

Month	Child Report Rate Per 1,000
July	3.00
August	3.31
September	3.60
October	3.78
November	3.37
December	3.27
January	3.31
February	3.49
March	3.85
April	3.92
May	3.74
June	2.95
12 Month Sum FY 2021-2022	41.60
Monthly Average FY 2021-2022	3.47

Source: DCF FSFN Monthly Reports: Child Investigations Received by Intake Sequence Type – Statewide by Agency and/or County

Child reporting rates saw a slight decrease from 2020-2021.

Fiscal Year	Annualized Child Reporting Rate Per 1,000
2021-2022	41.60
2020-2021	41.75
2019-2020	39.29
2018-2019	46.16
2017-2018	47.47
2016-2017	48.93
2015-2016	47.09
2014-2015	46.47
2013-2014	45.34

Rate of Initial and Additional Reports Received per 1,000 in Child Population SFY 2021-2022	
Sheriff's Office	12 Month Average
Broward County	2.06
Hillsborough County	2.78
Manatee County	3.41
Pasco County	3.70
Pinellas County	3.35
Seminole County	2.94
Walton County	5.27
Average Monthly Rate	3.36

Source: DCF FSN Monthly Reports: Child Investigations Received by Intake Sequence Type – Statewide by Agency and/or County

Initial and Additional and Special Condition Reports

Of the 175,314 child investigations and special condition reports received in FY 2021-2022, there were 145,281 initial intake reports, 11,384 additional intake reports, and 18,649 special condition intake reports.² There were 49,144 fewer reports in FY 2021-2022 than FY 2020-2021.

Initial, Additional, and Special Condition Reports by Month and Agency

FY 2021-2022	Initial Reports				Additional Reports				Special Condition Intakes			
	DCF	CBC	Sheriff	Total	DCF	CBC	Sheriff	Total	DCF	CBC	Sheriff	Total
July	8,071	0	2,646	10,717	646	0	173	819	750	152	217	1,119
August	8,750	0	2,974	11,724	679	0	213	892	869	208	258	1,335
September	9,486	1	3,137	12,624	759	0	224	983	1,094	167	302	1,563
October	9,887	1	3,385	13,273	783	0	259	1,042	1,153	151	312	1,616
November	8,862	2	2,905	11,769	688	0	206	894	1,074	185	291	1,550
December	8,482	1	2,970	11,453	653	0	216	869	1,046	151	257	1,454
January	8,504	2	2,989	11,495	709	1	244	954	992	199	314	1,505
February	8,934	2	3,142	12,078	714	0	209	923	1,209	165	347	1,721
March	9,993	0	3,312	13,305	821	0	264	1,085	1,295	181	349	1,825
April	10,130	0	3,420	13,550	842	0	233	1,075	1,348	197	347	1,892
May	9,724	1	3,221	12,946	791	0	229	1,020	1,233	232	331	1,796
June	7,674	0	2,673	10,347	603	0	225	828	781	247	245	1,273
Annual Total	108,497	10	36,774	145,281	8,688	1	2,695	11,384	12,844	2,235	3,570	18,649

Source: DCF FSN Monthly Reports: Child Investigations Received by Intake Sequence Type – Statewide by Agency and/or County

² Each Sheriff's Office also handles various requests received from other states and/or other counties for child protective investigative assistance. Most requests include obtaining records, conducting a child-welfare check, verification of information, emergency home studies, etc. The work volume associated with such in-state requests (also known as out-of-town inquiries or OTIs) and inter-state requests varies from county to county but is estimated by the Sheriffs' Offices to account for an average of ten percent of incoming casework assigned to child protective investigators. These requests for assistance are not officially tabulated or captured by the Department as a workload element when capturing active caseloads.

The seven Sheriff's Offices were responsible for 43,039 initial intakes and additional reports and special condition referrals during FY 2021-2022, or 24.55 percent of the statewide total. This is a decrease of 855 reports from FY 2020-2021.

Incoming Reports and Special Conditions by Type by County

The tables on the following pages provide data for each of the seven Sheriffs' Offices for incoming reports by type and special condition referrals by type. The source for the data in the following tables comes from the FSFN report *Child Investigations Received by Intake Sequence Type – Statewide by Agency* and excludes special conditions referrals. The Percent of State's Total Monthly Average is from the table *Percentage of Child Protective Investigations by Sheriff, CBC, and Department FY 2021-2022* on page 2 of this document.

The tables list the statewide percentage of child and special condition reports that the respective county received. The term "initial" refers to in-home and institutional investigations received regarding a child. The term "additional" references new allegations concerning a child that are received during a timeframe in which there is already an open and active initial investigation. "Special condition" referrals include the following:

- Child-on-child sexual abuse.
- Parent seeking assistance.
- Child is without custodial care or supervision as the caregiver/parent is reported unavailable.

Broward Sheriff's Office

Broward Sheriff's Office received 11,044 child investigations and special condition referrals, which averaged 920.33 reports and special condition referrals monthly in FY 2021-2022. Special Condition referrals accounted for 7.92 percent of the intake workload. Broward County had a monthly average of 2.06 intake reports received per 1,000 children residing in the county.

FY 2021-2022	Initial	Additional	Special Conditions	Total Reports	% of State's Total	Child Report Rate Per 1,000*
July	701	50	71	822	6.50%	1.83
August	704	42	64	810	5.81%	1.82
September	764	59	85	908	5.99%	2.00
October	854	66	90	1,010	6.34%	2.24
November	756	50	71	877	6.17%	1.96
December	767	53	63	883	6.41%	2.00
January	783	79	63	925	6.63%	2.10
February	812	61	73	946	6.43%	2.12
March	879	78	75	1,032	6.36%	2.33
April	788	59	80	927	5.61%	2.06
May	870	67	84	1,021	6.48%	2.28
June	757	70	56	883	7.09%	2.01
Total	9435	734	875	11,044		
Average	786.25	61.17	72.92	920.33	6.32%	2.06

Hillsborough County Sheriff's Office

Hillsborough County Sheriff's Office received 11,751 child and special condition reports, which averaged 979.25 reports and special condition referrals monthly in FY 2021-2022. Special Condition referrals accounted for 8.03 percent of the intake workload. Hillsborough County had a monthly average of 2.78 intake reports received per 1,000 children residing in the county.

FY 2021-2022	Initial	Additional	Special Conditions	Total Reports	% of State's Total	Child Report Rate Per 1,000*
July	675	42	55	772	6.10%	2.22
August	824	59	65	948	6.80%	2.73
September	855	57	72	984	6.49%	2.82
October	966	75	60	1,101	6.91%	3.22
November	751	66	60	877	6.17%	2.52
December	805	73	68	946	6.87%	2.71
January	820	68	94	982	7.04%	2.74
February	865	53	114	1,032	7.01%	2.84
March	880	75	104	1,059	6.53%	2.95
April	1006	82	105	1,193	7.22%	3.36
May	865	66	80	1,011	6.41%	2.88
June	715	64	67	846	6.80%	2.41
Total	10027	780	944	11751		
Average	835.58	65.00	78.67	979.25	6.70%	2.78

Manatee County Sheriff's Office

Manatee County Sheriff's Office received 3,261 child and special condition reports, which averaged 271.75 reports and special condition referrals monthly in FY 2021-2022. Special Condition referrals accounted for 9.75 percent of the intake workload. Manatee County had a monthly average of 3.41 intake reports received per 1,000 children residing in the county.

FY 2021-2022	Initial	Additional	Special Conditions	Total Reports	% of State's Total	Child Report Rate Per 1,000*
July	183	8	15	206	1.63%	2.65
August	220	10	23	253	1.81%	3.20
September	242	16	19	277	1.83%	3.59
October	269	12	22	303	1.90%	3.91
November	218	10	29	257	1.81%	3.17
December	236	15	24	275	2.00%	3.49
January	208	11	32	251	1.80%	3.04
February	252	14	31	297	2.02%	3.70
March	251	17	32	300	1.85%	3.72
April	276	9	35	320	1.94%	3.96
May	245	17	30	292	1.85%	3.64
June	190	14	26	230	1.85%	2.84
Total	2790	153	318	3261		
Average	232.50	12.75	26.50	271.75	1.86%	3.41

Pasco County Sheriff's Office

Pasco County Sheriff's Office received 5,231 child and special condition reports, which averaged 435.92 reports and special condition referrals monthly in FY 2021-2022. Special Condition referrals accounted for 7.02 percent of the intake workload. Pasco County had a monthly average of 3.70 intake reports received per 1,000 children residing in the county.

FY 2021-2022	Initial	Additional	Special Conditions	Total Reports	% of State's Total	Child Report Rate Per 1,000*
July	332	27	21	380	3.00%	3.28
August	378	41	31	450	3.23%	3.83
September	381	35	23	439	2.89%	3.80
October	406	38	27	471	2.96%	4.05
November	392	41	35	468	3.29%	3.95
December	349	23	29	401	2.91%	3.40
January	369	37	33	439	3.15%	3.71
February	356	26	36	418	2.84%	3.49
March	417	43	43	503	3.10%	4.20
April	423	27	28	478	2.89%	4.11
May	380	29	34	443	2.81%	3.73
June	289	25	27	341	2.74%	2.87
Total	4472	392	367	5231		
Average	372.67	32.67	30.58	435.92	2.98%	3.70

Pinellas County Sheriff's Office

Pinellas County Sheriff's Office received 6,862 child and special condition reports, which averaged 571.83 reports and special condition referrals monthly in FY 2021-2022. Special Condition referrals accounted for 8.07 percent of the intake workload. Pinellas County had a monthly average of 3.35 intake reports received per 1,000 children residing in the county.

FY 2021-2022	Initial	Additional	Special Conditions	Total Reports	% of State's Total	Child Report Rate Per 1,000*
July	478	26	31	535	4.23%	3.21
August	527	41	39	607	4.35%	3.62
September	520	30	52	602	3.97%	3.50
October	526	44	57	627	3.94%	3.63
November	466	25	46	537	3.78%	3.13
December	468	35	33	536	3.89%	3.21
January	476	29	53	558	4.00%	3.22
February	486	37	42	565	3.84%	3.33
March	519	27	54	600	3.70%	3.48
April	534	27	48	609	3.69%	3.57
May	495	26	59	580	3.68%	3.32
June	429	37	40	506	4.06%	2.97
Total	5924	384	554	6,862		
Average	493.67	32.00	46.17	571.83	3.93%	3.35

Seminole County Sheriff's Office

Seminole County Sheriff's Office received 3,910 child and special condition reports, which averaged 325.83 reports and special condition referrals monthly in FY 2021-2022. Special Condition referrals accounted for 11.48 percent of the intake workload. Seminole County had a monthly average of 2.94 intake reports received per 1,000 children residing in the county.

FY 2021-2022	Initial	Additional	Special Conditions	Total Reports	% of State's Total	Child Report Rate Per 1,000*
July	223	14	19	256	2.02%	2.42
August	252	13	33	298	2.14%	2.70
September	293	23	46	362	2.39%	3.22
October	305	19	48	372	2.34%	3.30
November	258	11	49	318	2.24%	2.74
December	265	11	38	314	2.28%	2.81
January	260	17	32	309	2.21%	2.82
February	291	14	46	351	2.38%	3.11
March	292	18	32	342	2.11%	3.16
April	318	25	44	387	2.34%	3.50
May	278	18	36	332	2.11%	3.02
June	233	10	26	269	2.16%	2.48
Total	3268	193	449	3910		
Average	272.33	16.08	37.42	325.83	2.23%	2.94

Walton County Sheriff's Office

Walton County Sheriff's Office received 980 child and special condition reports, which averaged 81.67 reports and special condition referrals monthly in FY 2021-2022. Special Condition referrals accounted for 6.43 percent of the intake workload. Walton County had a monthly average of 5.27 intake reports received per 1,000 children residing in the county.

FY 2021-2022	Initial	Additional	Special Conditions	Total Reports	% of State's Total	Child Report Rate Per 1,000*
July	54	6	5	65	0.51%	4.14
August	69	7	3	79	0.57%	5.24
September	82	4	5	91	0.60%	5.93
October	59	5	8	72	0.45%	4.42
November	64	3	1	68	0.48%	4.62
December	80	6	2	88	0.64%	5.93
January	73	3	7	83	0.59%	5.24
February	80	4	5	89	0.60%	5.80
March	74	6	9	89	0.55%	5.52
April	75	4	7	86	0.52%	5.45
May	88	6	8	102	0.65%	6.49
June	60	5	3	68	0.55%	4.49
Total	858	59	63	980		
Average	71.50	4.92	5.25	81.67	0.56%	5.27

SECTION II: PEER REVIEW

Section 39.3065 (3)(d), F.S., requires the Sheriff's program performance evaluation be conducted by a team of peer reviewers from the respective Sheriffs' Offices that perform child protective investigations and representatives from the Department. The peer review was completed in the fall of 2022.

Overview

Each Sheriff's Office completed a Life of Case review of an investigation handled by their agency in the past 12 months. The goal of the peer review was to align the Sheriff's Office with the quality assurance tool and Office of Quality expectations of case handling while also evaluating strengths and opportunities based on the outcomes. All seven Sheriff's Offices provided one reviewer from their respective agency to participate. Each panel participant completed a case review. Participants were involved with a panel discussion and an exit review of their findings upon completion of the review. All panel discussions included two Department reviewers and a moderator who were consistent throughout the seven-week review process.

SECTION III: OUTCOME MEASURE ATTAINMENT

Section 39.3065(3)(b), F.S., requires Sheriffs' Offices to operate in accordance with performance standards and outcome measures established by the Florida Legislature [protective investigations conducted by the Department](#). Child protection and child welfare outcomes are established in section 409.986(2), F.S. The General Appropriations Act sets forth appropriations allocated through multi-year grant agreements with the seven Sheriffs' Offices performing child protective investigations. The grant agreements cite two performance measures for the Sheriffs' Offices.

- **Performance Measure 1: Percent of investigations commenced within 24 hours [Target Goal – 99.5 percent]**

The performance measure is based on 65C-29.003(1)(b), F.A.C. which states, *Commencement of the investigation is the first attempt to complete an on-site visit for the purpose of making a face-to-face contact with the child victim of the report within twenty-four hours of acceptance of the report.*

Section 39.201(5), F.S., states, in part: *If it appears that immediate safety or well-being of a child is endangered, that the family may flee, or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the Department shall commence an investigation immediately, regardless of the time of day or night. In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report.*

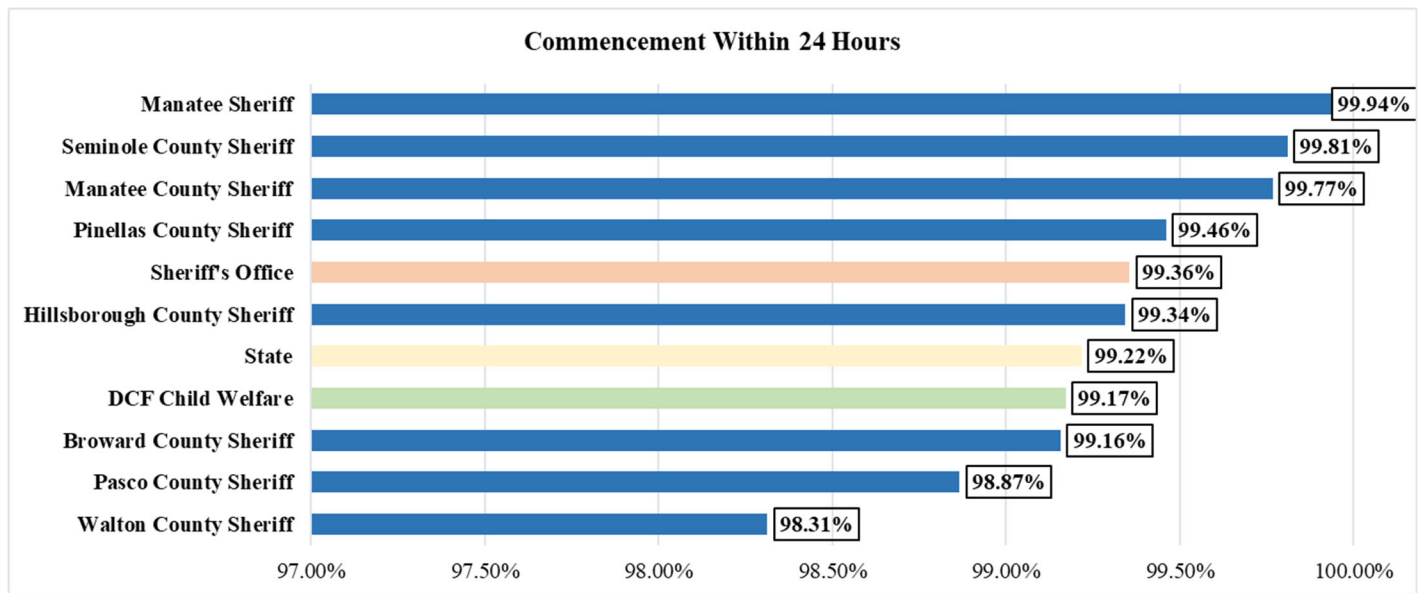
In FY 2021-2022, there was a total of 177,027 initial and additional reports as well as special condition referrals statewide. Of this number, 145,279 (82.1 percent) were regular initial abuse reports; 13,103 (7.40 percent) were special condition referrals, and 18,645 (10.5 percent) were additional reports. All of these required an initial 24-hour or immediate response with the following exceptions:

1. "Parent Needs Assistance" referrals may be handled outside of the customary 24-hour, face-to-face commencement response, as permitted by Department protocol.
2. "Foster Care Referrals" (FCR) may be commenced within 48 hours if initial circumstances warrant, as permitted by Department protocol.

Calls received by the Florida Abuse Hotline with supplemental information (with no new/additional victims, alleged perpetrators, or allegations of harm on open investigations) were not referenced or added to the total number of reports received, since supplemental reports do not require an additional commencement or face-to-face visit by the child protective investigator. There were 27,941 supplemental reports added to open investigations in FY 2021-2022, averaging 2,328 supplemental reports accepted monthly.

The measure includes only initial commencements. This data is based on those initial reports that closed each month. If the data reflected a commencement within 24 hours of report acceptance, the commencement would be within compliance.

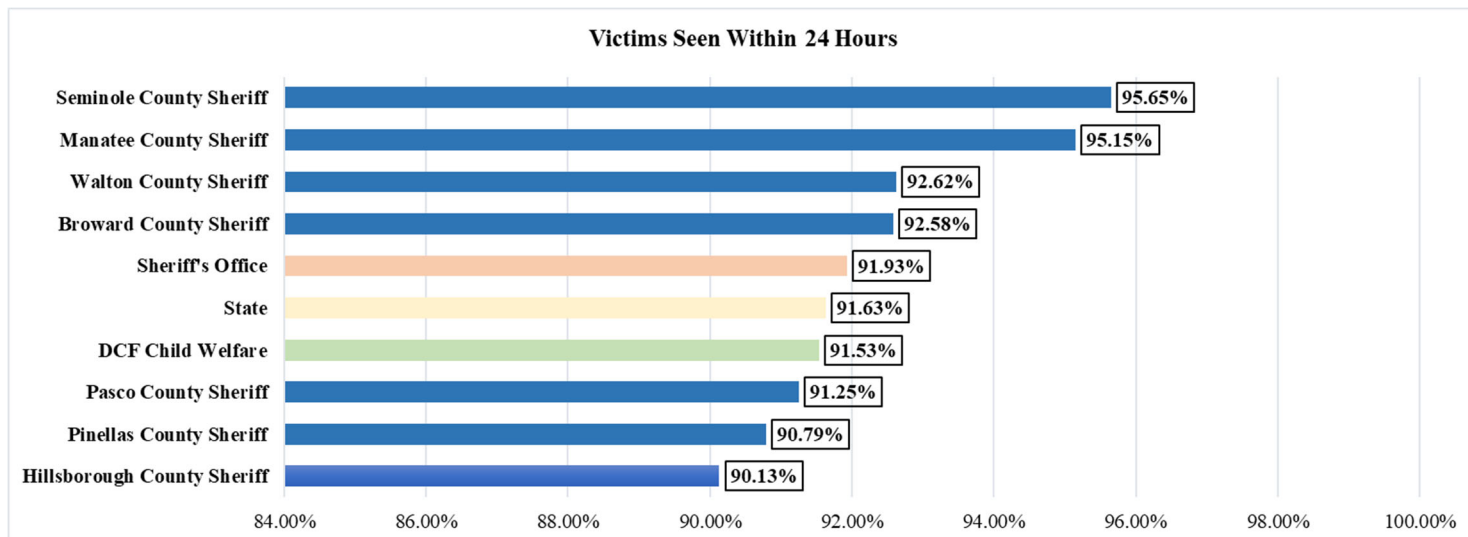
Performance reports exclude special condition referrals from being included in the data tracking on this measure. The data provided also excludes those report commencements that are associated with an additional report and investigations closed as being a duplicate or no-jurisdiction.



Source: FSFN

Victims Seen Within 24 Hours

Sheriffs' grant agreements include the performance measure of 85 percent of child victims being seen within 24 hours of the receipt of a report. The Sheriffs' Offices collectively performed at 91.93 percent, the Department at 91.53 percent, with a statewide performance of 91.63 percent. The Department's internal target for this item is 90 percent.



Source: FSFN

Additional Department Program Performance Measures

Other Performance Measures, although not in the Sheriffs' grant agreements, are important to overall casework practice statewide.

Investigation Closed by the 60th Day

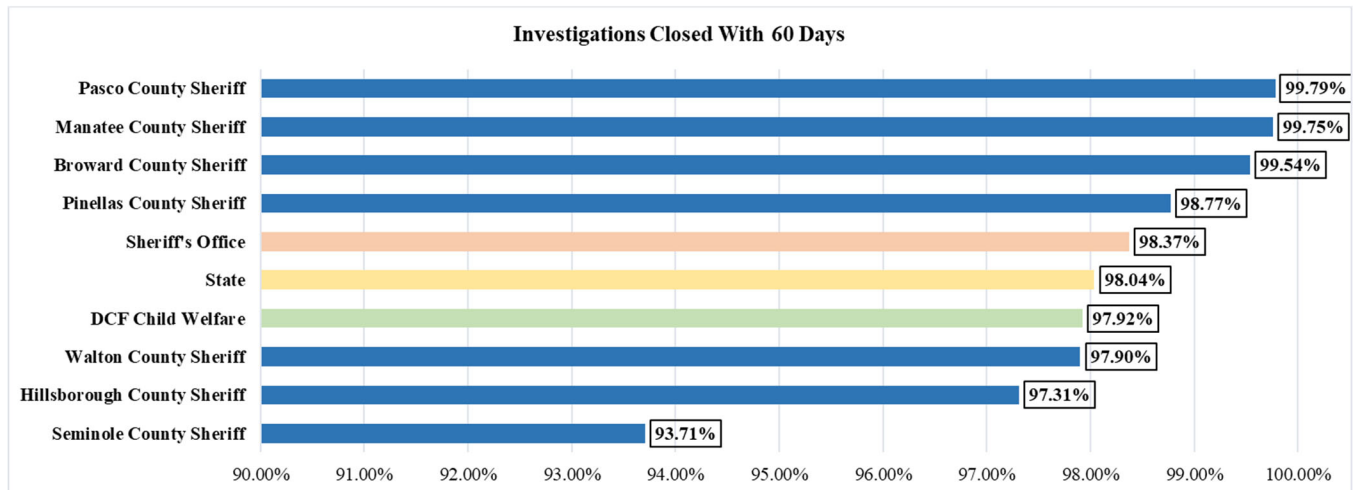
The basis for this performance measure is section 39.301(16), F.S., which states, *the Department shall complete its protective investigation within 60 days after receiving the initial report, unless:*

(a) There is also an active, concurrent Criminal investigation that is continuing beyond the 60-day period and the closure of the protective investigation may compromise successful criminal prosecution of the child abuse or neglect case, in which case the closure date shall coincide with the closure date of the Criminal investigation and any resulting legal action.

(b) In child death cases, the final report of the medical examiner is necessary for the Department to close its investigation and the report has not been received within the 60-day period, in which case the report closure date shall be extended to accommodate the report.

(c) A child who is necessary to an investigation has been declared missing by the department, a law enforcement agency, or a court, in which case the 60-day period shall be extended until the child has been located or until sufficient information exists to close the investigation, despite the unknown location of the child.

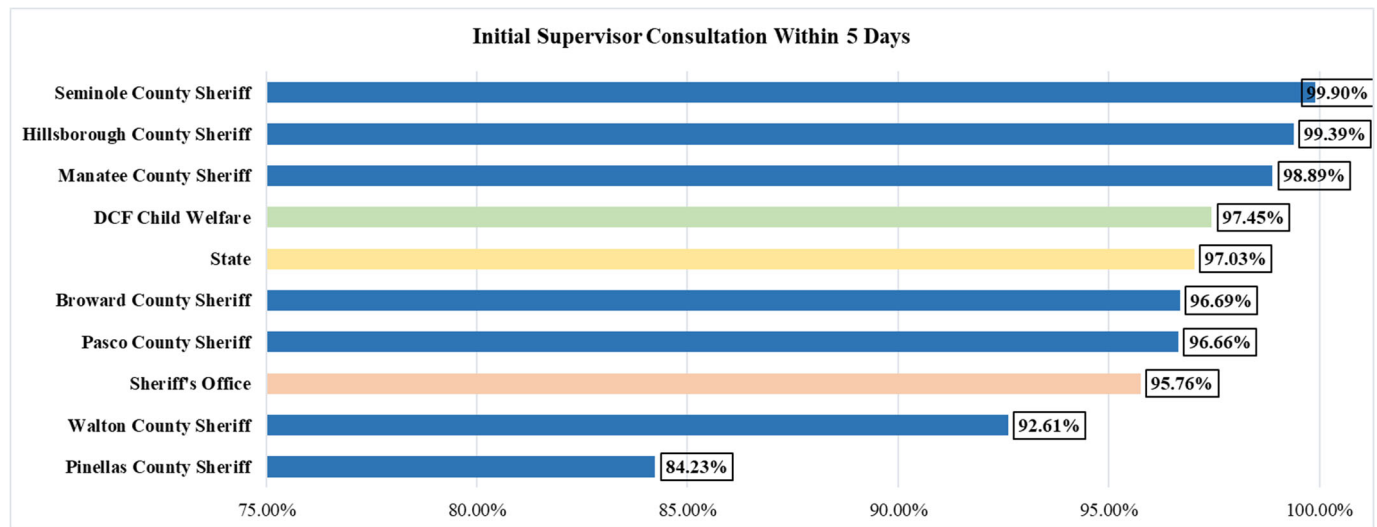
During Fiscal Year 2021-2022, the Sheriffs' Offices collectively performed at 98.37 percent, the Department at 97.92 percent, with a statewide performance of 98.04 percent.



Source:FSFN

Initial Supervisor Consultation Within 5 Days

During Fiscal Year 2021-2022, the Sheriffs' Offices collectively performed at 95.76 percent, the Department at 97.45 percent, with a statewide performance of 97.03 percent.



Source: FSFN

Sheriff's Office and Department Led Investigation Performance on Life-of-Case Qualitative Reviews

FY 2021-2022

	Broward	Hillsborough	Manatee	Pasco	Pinellas	Seminole	Walton	DCF
CPI contacted or attempted to contact the reporter	88.5%	87.2%	93.3%	94.4%	90.9%	96.8%	85.0%	80.0%
CPI assessed prior reports and service history prior to commencement	72.8%	59.3%	78.0%	83.6%	75.0%	93.1%	77.8%	55.3%
CPI assessed available criminal history prior to commencement	78.3%	68.8%	78.2%	83.1%	85.6%	93.8%	85.7%	59.3%
CPI requested prior history on newly identified subjects or those with updated demographics within 24 hours and reviewed history upon receipt	19.8%	36.1%	40.8%	37.2%	40.9%	78.3%	45.5%	26.6%
CPI requested criminal background screenings on any newly identified subjects or those with updated demographics within 24 hours and reviewed history upon receipt	30.7%	31.2%	41.2%	36.7%	41.3%	84.0%	66.7%	24.2%
CPI saw or made ongoing diligent efforts to see and interview all children in the household	88.4%	78.3%	90.3%	92.2%	92.3%	97.0%	100.0%	89.3%
CPI conducted quality interviews with the child(ren)	55.0%	77.9%	92.1%	79.3%	87.1%	89.6%	86.7%	62.7%
The CPI conducted quality interviews with the parents/caregivers/household members	43.2%	70.7%	79.3%	66.2%	78.8%	87.7%	66.7%	49.0%
The present danger assessment is correct	76.8%	79.1%	87.1%	81.8%	83.7%	86.6%	81.0%	82.8%
The present danger safety plan is sufficient to control identified threats	56.3%	34.2%	63.6%	46.7%	52.2%	91.7%	71.4%	70.6%
The present danger safety plan is actively managed	46.9%	50.0%	86.4%	53.3%	73.9%	66.7%	57.1%	41.8%
The supervisor completed a thorough review of the present danger plan	50.0%	42.1%	63.6%	46.7%	56.5%	75.0%	57.1%	49.6%
The supervisor completed a timely review of the present danger plan	46.9%	44.7%	68.2%	33.3%	87.0%	91.7%	57.1%	44.7%
Background screenings were conducted and assessed for all informal safety service providers	56.7%	76.0%	95.0%	80.0%	92.9%	100.0%	100.0%	73.9%
Time sensitive actions were taken by the CPI based on the information gathered during the course of the investigation	81.1%	85.6%	95.7%	85.7%	92.3%	97.0%	81.0%	83.0%
Collateral Contacts are relevant to inform safety decisions	72.0%	83.7%	93.5%	83.1%	83.7%	95.5%	90.5%	74.5%
Sufficient information was collected from collateral contacts through interviews to inform safety decisions	75.0%	88.2%	90.3%	83.1%	85.6%	97.0%	95.2%	76.8%
The Case Record in its Entirety Supports a Thorough Investigation	70.1%	85.6%	93.5%	72.7%	81.7%	98.5%	85.7%	74.6%

	Broward	Hillsborough	Manatee	Pasco	Pinellas	Seminole	Walton	DCF
The impending danger assessment is correct	86.6%	95.4%	97.8%	88.3%	92.3%	98.5%	95.2%	89.5%
The impending danger safety plan is sufficient to control identified anger threats	62.5%	29.6%	60.0%	30.0%	89.5%	100.0%	100.0%	76.0%
Investigator made concerted efforts to provide services to prevent removal by safety planning in the least intrusive means achievable to ensure child safety	82.6%	55.6%	66.7%	87.5%	38.9%	0.0%	50.0%	74.6%
The CPI accurately utilized the safety analysis to either support the continued need for an out-of-home safety plan or determine if an in-home safety plan was sufficient	71.4%	86.7%	100.0%	100.0%	85.7%	100.0%	100.0%	85.1%
In the case of a removal, the CPI made concerted efforts to place siblings together	100.0%	83.3%	100.0%	100.0%	87.5%	NA	100.0%	86.9%
In the case of a removal, the CPI made concerted efforts to place children with relatives	100.0%	81.3%	85.7%	50.0%	93.3%	100.0%	75.0%	84.6%
The case was staffed with a domestic violence expert when indicated	43.1%	32.7%	65.5%	45.5%	57.6%	83.3%	66.7%	40.3%
The case was staffed with a substance abuse expert when indicated	65.8%	40.7%	78.4%	44.4%	61.8%	93.9%	72.7%	59.8%
The case was staffed with a mental health expert when indicated	52.2%	47.9%	80.0%	43.3%	69.4%	88.2%	80.0%	56.8%
Was the information and/or recommendations from SME considered in the decision making	22.7%	18.9%	33.7%	23.8%	28.6%	40.9%	26.1%	21.9%
The risk assessment questions were completed correctly based on documentation in the entirety of the case record	52.7%	59.5%	67.1%	55.1%	53.3%	61.3%	62.5%	56.0%
CPI attempted to connect the family to appropriate services if the child(ren) has been determined to be safe but high or very high risk	85.7%	54.8%	92.3%	60.0%	51.4%	72.2%	83.3%	55.8%
The supervisor provided guidance at pre-commencement when required	83.3%	90.0%	76.9%	66.7%	90.5%	87.5%	87.5%	40.3%
The supervisor provided appropriate and timely guidance at the initial consultation	52.4%	44.1%	68.8%	50.6%	53.8%	80.6%	61.9%	49.1%
The supervisor provided appropriate guidance around critical junctures	39.0%	48.0%	90.0%	41.2%	50.0%	63.6%	66.7%	45.0%
The supervisor ensured that required follow-up actions were completed	55.0%	79.0%	85.6%	58.1%	88.0%	84.8%	95.2%	60.9%
Appropriate guidance was given during the 2nd tier consult	89.3%	57.6%	81.8%	84.2%	60.0%	80.0%	100.0%	80.3%
Timely guidance was given during the 2nd tier consult	89.3%	51.5%	97.1%	94.6%	82.0%	90.0%	71.4%	66.1%

Source: Life-Of-Case Investigations Tool. Broward: N=164; Hillsborough: N=153; Manatee: N=93; Pasco: N=77; Pinellas: N=104; Seminole: N=67; Walton: N=21; DCF Counties: N=2,977.

SECTION IV: COST EFFICIENCY

This section provides an assessment of the cost efficiency based on the cost for initial and additional reports for the Sheriffs' Offices and Department regions. The table below provides expenditures and costs per report received during FY 2020-2021 and FY 2021-2022. Dividing actual expenditures by the number of reports received determines the cost per report, not using averages.

The cost for Sheriffs' Offices in 2021/2022 ranged from \$1087 to \$1,967 with an overall average cost of report for Sheriffs of \$1,547. The cost for the Department ranged from \$1,055 to \$1,386 with an overall average cost of \$1,291 per investigation. The overall difference in cost between the Sheriffs' Offices and the Department was \$195 per report.

AGENCY	Fiscal Year 2020-2021*			Fiscal Year 2021-2022**		
	Cost	Reports	Cost Per Report	Cost	Reports	Cost Per Report
Broward	\$14,264,123	9,359	\$1,524	\$14,317,561	9,662	\$1,482
Hillsborough	\$13,738,636	9,571	\$1,435	\$14,411,533	9,976	\$1,445
Manatee	\$4,855,360	3,133	\$1,550	\$5,114,966	2,883	\$1,774
Pasco	\$6,445,087	4,781	\$1,348	\$6,466,013	4,587	\$1,410
Pinellas	\$11,915,854	6,833	\$1,744	\$11,915,854	6,059	\$1,967
Seminole	\$4,633,803	3,247	\$1,427	\$4,633,803	3,346	\$1,385
Walton	\$860,607	870	\$989	\$860,607	792	\$1,087
All Sheriffs	\$56,713,470	37,794	\$1,501	\$57,720,337	37,305	\$1,547
Northwest	\$20,983,838	14,705	\$1,427	\$19,954,007	14,460	\$1,380
Northeast	\$35,568,139	28,262	\$1,259	\$31,971,896	26,448	\$1,209
Suncoast	\$15,754,991	13,799	\$1,142	\$13,628,095	12,913	\$1,055
Central	\$55,032,102	39,166	\$1,405	\$52,675,913	38,624	\$1,364
Southeast	\$18,507,820	12,657	\$1,462	\$17,096,066	12,642	\$1,352
Southern	\$15,834,931	10,155	\$1,559	\$14,286,744	10,305	\$1,386
Department	\$161,681,821	118,744	\$1,362	\$149,612,721	115,392	\$1,297
TOTAL	\$218,395,291	156,538	\$1,395	\$206,400,619	152,697	\$1,352

Notes:

1. Expenditure (cost) data excludes training costs and family finders for Sheriffs and the Department.
2. *Department expenditures include actual expenditures by region, plus indirect cost earnings (11.3 percent) in Fiscal Year 2020-2021.
 ** Department expenditures include actual expenditures by region, plus indirect cost earnings (11.2 percent) in Fiscal Year 2021-2022.
3. Intakes (reports) reported exclude special condition, CBC foster care referrals.
4. For FY 2020-2021, Manatee spent \$35,524 of their local funds which is not included in their service costs. Walton spent \$521,100 of their local funds that is not included in their service costs. For FY 2021-22 Walton spent \$470,489 of their local funds which is not included in their service costs.