



Florida Department of Children and Families Case Review February 2016

Review Completed by Action for Child Protection

Ongoing Family Functioning/Case Management Overview

Southeast Region

Date: 2/11/2016

Overview and Method

Action for Child Protection, Inc. completed a case record review requested by the Florida Department of Children and Families to assess the implementation of the Florida Safety Methodology. Cases were randomly selected from three regions in Florida and the sample was provided to Action for Child Protection. Cases were reviewed off-site by Action staff utilizing Qualtrics survey software and FSN access provided by the Department.

This report provides a summary of key findings for the five main focus points of the review:

- Ongoing Family Functioning Assessment Intervention Stages and Information Collection, Assessing and Scaling Caregiver Protective Capacities and Child Needs, Case Plan Outcomes, Ongoing Safety Management, and Progress Evaluation
- Data Summary for Case Management Ongoing Family Functioning and Progress Evaluation.

Sample Size: 11 Cases

Ongoing Family Functioning Assessment Intervention Stages and Information Collection

Data Summary

- 30% of the cases indicated that the Case Manager began intervention through active engagement and introduction with the family.
- 35% of the cases indicated that the Case Manager was able to obtain additional, sufficient information to inform the Ongoing Family Functioning Assessment.

Strengths

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Areas for Consideration

- The majority of the cases reviewed that proceeded on to CM did not contain information regarding the child functioning, adult functioning, parenting general, and parenting discipline that supported the ability of the CM to assess and scale the caregiver protective capacities and child needs.

- Family change strategy and danger statements were often times not addressed or did not contain accurate information to support the involvement of the family in the change strategy or accurate assessment of the impending danger for the danger statement.
- There were concerns regarding the lack of completion of the ongoing family functioning assessments and in one case the ongoing family functioning assessment was not complete until six months post the case transfer.
- There were noted concerns regarding the lack of information regarding engagement with the parents to establish rapport and engage in information collection in the majority of the cases reviewed.

Assessing and Scaling of Caregiver Protective Capacities and Child Needs

Data Summary

- 40% of the cases reviewed were found to have sufficient information to support the identified caregiver protective capacities.
- 70% of the cases reviewed were found to have sufficient information to support the identified child needs.

Strengths

- Child functioning continues to be an area where there is sufficient information collection to inform the ongoing family functioning assessment.

Areas for Consideration

- In several cases there was no additional information noted in the ongoing family functioning assessment to support the scaling of the child needs and caregiver protective capacities.
- In several cases the ongoing family functioning assessment had limited information regarding the parents/caregivers and often times the CPI FFA information was the only information within the ongoing family functioning assessment.

Case Plan Outcomes

Data Summary

- 20% of the cases were identified by the review team as involving the parent/caregiver in the development of case plan outcomes.
- 40% of the cases contained SMART outcomes.

Strengths

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Areas for Consideration

- Several cases where the case plan outcomes had not been developed or where they were not reflected in the case record. In addition, several cases where there was no case plan developed or contained in the record
- Several cases where the caregiver protective capacities were not reflected in the outcomes as areas for change.

Ongoing Safety Management

Data Summary

- 10% of the cases were identified as having active safety management.
- 70% of the cases were assessed for changes to safety plan when indicated.

Strengths

- Several cases where the safety plan was changed when indicated due to the plan being insufficient.

Areas for Consideration

- There was a significant concern regarding several of the cases for lack of ongoing safety management. When children were in out of home care, contact was minimal and little to no documentation regarding assessing for safety.
- Contact with parent and caregivers was not reflective of assessing for conditions for return.

Evaluation of Change/Progress Update

Data Summary

- 2 case was identified as needing a progress evaluation, however were not completed.
- 50% of the cases needing a progress evaluation/update were completed and 20% of the cases where progress evaluations/updates were completed were found to contain sufficient information.

Strengths

- Supervisor consultation throughout the case was consistent, 80% of the cases indicated that there was active supervisor consultation occurring.

Areas for Consideration

- Reviewers identified cases where the progress update was not completed or was not reflective of the activities within the case.
- Reviewers identified cases where the scaling of the CPC's was not changed in relation to the case information.
- The reasons for ongoing involvement and danger statement were often not completed or did not reflect accurate case information.

SE Region CM 2016

Last Modified: 02/09/2016

Filter By: Report Subgroup

1. D. Region

Answer		Response	%
Central Region		0	0%
Northwest Region		0	0%
Northeast Region		0	0%
Southern Region		0	0%
Southeast Region		11	100%
Suncoast Region		0	0%
Total		11	100%

2. Reviewer: Does the family proceed to case management services due to an unsafe child or child that is safe with impending danger being managed?

Answer		Response	%
Yes		11	100%
No		0	0%
Total		11	100%



3. Case documentation indicates that the CM began the Ongoing Family Functioning Assessment with a process of family engagement to establish rapport and to assure family understanding of why their child(ren) were determined to be unsafe.

Answer		Response	%
Yes		3	30%
No		7	70%
Total		10	100%

4. Is information in the ongoing family functioning assessment related to child functioning sufficient to evaluate child strengths and needs and an overall in-depth understanding of the child(ren)?

Answer		Response	%
Yes		6	60%
No		4	40%
Total		10	100%

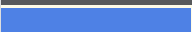

5. Is information in the ongoing family functioning assessment related to adult functioning sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of each adult caregiver?

Answer		Response	%
Yes		4	40%
No		6	60%
Total		10	100%

6. Is information in the ongoing family functioning assessment related to parenting sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of general parenting?

Answer		Response	%
Yes		5	50%
No		5	50%
Total		10	100%



7. Is information in the ongoing family functioning assessment related to parenting discipline/behavior sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of parenting discipline/behavior management?

Answer		Response	%
Yes		4	40%
No		6	60%
Total		10	100%



8. Ongoing Family Functioning Assessment contains sufficient information to support the caregiver protective capacities.

Answer		Response	%
Yes		4	40%
No		6	60%
Total		10	100%



9. Ongoing Family Functioning Assessment contains sufficient information to support child's needs assessment.

Answer		Response	%
Yes		7	70%
No		3	30%
Total		10	100%


10. The family change strategy, including family goal, identified barriers, and strengths are supported by the ongoing family functioning assessment and the family change strategy indicates that the strategy was developed with the family.

Answer		Response	%
Yes		2	20%
No		8	80%
Total		10	100%



11. Case plan outcomes were developed in collaboration with the family?

Answer		Response	%
Yes		2	20%
No		8	80%
Total		10	100%


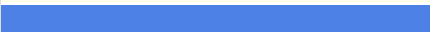
12. Case plan outcomes were SMART and information in the ongoing family functioning assessment supports the case plan outcomes?

Answer		Response	%
Yes		4	40%
No		6	60%
Total		10	100%


13. Supervisor conducted a case consultation prior to approving the case plan.

Answer		Response	%
Yes		3	30%
No		7	70%
Total		10	100%

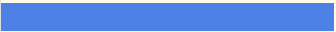

14. The current safety plan is being actively managed by the CM through contact, monitoring, and active case management to ensure the sufficiency of the safety plan? This includes assessment of the parents home for assessment of conditions for return, discussion with parents regarding conditions for return and inclusion of information in progress evaluations.

Answer		Response	%
Yes		1	10%
No		9	90%
Total		10	100%



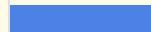
15. Conditions for return were clearly identified and supported by the safety planning analysis?

Answer		Response	%
Yes		4	50%
No		4	50%
Total		8	100%

16. Changes to the safety plan were made when indicated? (Answer yes if no changes to the safety plan were indicated)


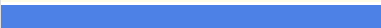
Answer		Response	%
Yes		7	70%
No		3	30%
Total		10	100%

17. Did the CM complete a Progress Update at a minimum every three months or at critical junctures?


Answer		Response	%
Yes		5	50%
No		2	20%
Not applicable, no critical junctures or less than 3 months		3	30%
Total		10	100%

18. Does the information documented in the Family Assessment Areas of the Progress Update reflect current



information related to Maltreatment, Adult Functioning, Child Functioning, and Parenting? (Answer based upon first Progress Update)

Answer		Response	%
Yes		1	20%
No		4	80%
Total		5	100%


19. Do the Reason(s) for Ongoing Involvement reflect a current identification of impending danger threats and a current danger statement?

Answer		Response	%
Yes		0	0%
No		5	100%
Total		5	100%



20. Does the scaling of child needs reflect a current assessment of child strengths and needs supported by case documentation?

Answer		Response	%
Yes		3	60%
No		2	40%
Total		5	100%


21. Does the scaling of protective capacities reflect a current assessment of caregiver protective capacities supported by case documentation?

Answer		Response	%
Yes		0	0%
No		5	100%
Total		5	100%

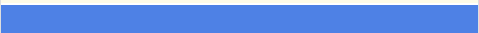
22. Does the safety summary and planning reflect the child's safety status as supported by identification of impending danger and status of caregiver protective capacities?

Answer		Response	%
Yes		3	60%
No		2	40%
Total		5	100%



23. Does the Outcomes Evaluation section reflect Outcomes which are SMART and consistent with other elements of the Progress Update?

Answer		Response	%
Yes		2	40%
No		3	60%
Total		5	100%

24. Is the decision related to next steps supported by the Progress Update and overall case documentation? (No changes needed changes in case plan needed or case closure recommended)

Answer		Response	%
Yes		0	0%
No		5	100%
Total		5	100%

25. Is there evidence the case management supervisor is regularly consulting with the case manager, recommending actions when concerns are identified, and ensuring recommended actions followed up on urgently?

Answer		Response	%
Yes		8	80%
No		2	20%
Total		10	100%