



## **Florida Department of Children and Families Case Review February 2016**

### **Review Completed by Action for Child Protection**

### **Ongoing Family Functioning/Case Management Overview**

#### **Northwest Region**

**Date: 2/11/2016**

### **Overview and Method**

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Action for Child Protection, Inc. completed a case record review requested by the Florida Department of Children and Families to assess the implementation of the Florida Safety Methodology. Cases were randomly selected from three regions in Florida and the sample was provided to Action for Child Protection. Cases were reviewed off-site by Action staff utilizing Qualtrics survey software and FSN access provided by the Department.

This report provides a summary of key findings for the five main focus points of the review:

- Ongoing Family Functioning Assessment Intervention Stages and Information Collection, Assessing and Scaling Caregiver Protective Capacities and Child Needs, Case Plan Outcomes, Ongoing Safety Management, and Progress Evaluation
- Data Summary for Case Management Ongoing Family Functioning and Progress Evaluation.

### **Sample Size: 16 Cases**

### **Ongoing Family Functioning Assessment Intervention Stages and Information Collection**

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#### **Data Summary**

- 25% of the cases indicated that the Case Manager began intervention through active engagement and introduction with the family.
- 30% of the cases indicated that the Case Manager was able to obtain additional, sufficient information to inform the Ongoing Family Functioning Assessment.

#### **Strengths**

- Cases with lengthy history were found to have more detailed information and sufficient information within the ongoing family functioning assessment.

#### **Areas for Consideration**

- The majority of the cases reviewed that proceeded on to CM did not contain information regarding the child functioning, adult functioning, parenting general, and parenting discipline that supported the ability of the CM to assess and scale the caregiver protective capacities and child needs.

- In several cases the Ongoing Family Functioning Assessment had not been completed despite the case being open longer than 30 days. There was also evidence of multiple Ongoing Family Functioning Assessments being launched containing various pieces of information.
- Family change strategy and danger statements were often times not addressed or did not contain accurate information to support the involvement of the family in the change strategy or accurate assessment of the impending danger for the danger statement.

## **Assessing and Scaling of Caregiver Protective Capacities and Child Needs**

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### **Data Summary**

- 29% of the cases reviewed were found to have sufficient information to support the identified caregiver protective capacities.
- 36% of the cases reviewed were found to have sufficient information to support the identified child needs.

### **Strengths**

- Child functioning continues to be an area where there is sufficient information collection to inform the ongoing family functioning assessment.

### **Areas for Consideration**

- In several cases there was no additional information noted in the ongoing family functioning assessment to support the scaling of the child needs and caregiver protective capacities.
- In several cases the ongoing family functioning assessment had limited information regarding the parents/caregivers and often times the CPI FFA information was the only information within the ongoing family functioning assessment.

## **Case Plan Outcomes**

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### **Data Summary**

- 7% of the cases were identified by the review team as involving the parent/caregiver in the development of case plan outcomes.
- 7% of the cases contained SMART outcomes.

### **Strengths**

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### **Areas for Consideration**

- Several cases where the case plan outcomes had not been developed or where they were not reflected in the case record. Often times the drop down options were noted as the outcomes and they were not associated to the parents' caregiver protective capacities.
- Several cases where the caregiver protective capacities were not reflected in the outcomes as areas for change.
- In the majority of cases reviewed there was little indication that the supervisor had consulted with the CM prior to the approval of the case plan.
- Case plan outcomes were frequently task and service driven.

## **Ongoing Safety Management**

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### **Data Summary**

- 47% of the cases were identified as having active safety management.
- 47% of the cases were assessed for changes to safety plan when indicated.

### **Strengths**

- Several cases where the safety plan was changed when indicated due to the plan being insufficient.
- In several cases it was noted that CM was assessing for ongoing safety through case notes.

### **Areas for Consideration**

- In several cases it was noted that the child was seen frequently, however case notes did not indicate the ongoing assessment for safety.
- In several cases there was little contact with the parents to continue to assess for conditions for return.
- In several cases safety plans were either terminated or needed to be changed due to conditions within the home and location of the child that were not completed.

## **Evaluation of Change/Progress Update**

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### **Data Summary**

- 10 case was identified as needing a progress evaluation, however 3 were not completed.
- 47% of the cases needing a progress evaluation/update were completed and 43% of the cases where progress evaluations/updates were completed were found to contain sufficient information.

### **Strengths**

- Several cases noted increased information collection in the progress evaluations and inclusion of the parents in the progress evaluation.

### **Areas for Consideration**

- Reviewers identified cases where the progress update was not completed or was not reflective of the activities within the case.
- Reviewers identified cases where the scaling of the CPC's was not changed in relation to the case information.
- Reviewers identified that in several of the progress updates the information regarding the child functioning was sufficient, however there was little information regarding the parents progress.

## NW Region CM 2016

Last Modified: 02/09/2016

Filter By: Report Subgroup

### 1. D. Region

Answer		Response	%
Central Region		0	0%
Northwest Region		16	100%
Northeast Region		0	0%
Southern Region		0	0%
Southeast Region		0	0%
Suncoast Region		0	0%
Total		16	100%

### 2. Reviewer: Does the family proceed to case management services due to an unsafe child or child that is safe with impending danger being managed?

Answer		Response	%
Yes		16	100%
No		0	0%
Total		16	100%


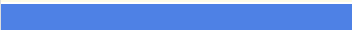
### 3. Case documentation indicates that the CM began the Ongoing Family Functioning Assessment with a process of family engagement to establish rapport and to assure family understanding of why their child(ren) were determined to be unsafe.

Answer		Response	%
Yes		4	25%
No		12	75%
Total		16	100%


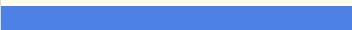
### 4. Is information in the ongoing family functioning assessment related to child functioning sufficient to evaluate child strengths and needs and an overall in-depth understanding of the child(ren)?

Answer		Response	%
Yes		6	40%
No		9	60%
Total		15	100%

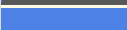
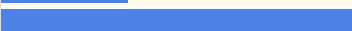
**5. Is information in the ongoing family functioning assessment related to adult functioning sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of each adult caregiver?**

Answer		Response	%
Yes		4	27%
No		11	73%
Total		15	100%

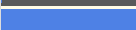
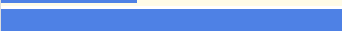
**6. Is information in the ongoing family functioning assessment related to parenting sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of general parenting?**

Answer		Response	%
Yes		4	27%
No		11	73%
Total		15	100%

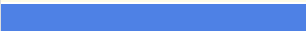
**7. Is information in the ongoing family functioning assessment related to parenting discipline/behavior sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of parenting discipline/behavior management?**

Answer		Response	%
Yes		4	27%
No		11	73%
Total		15	100%

**8. Ongoing Family Functioning Assessment contains sufficient information to support the caregiver protective capacities.**

Answer		Response	%
Yes		4	29%
No		10	71%
Total		14	100%


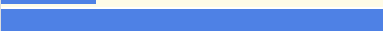
**9. Ongoing Family Functioning Assessment contains sufficient information to support child's needs assessment.**

Answer		Response	%
Yes		5	36%
No		9	64%
Total		14	100%


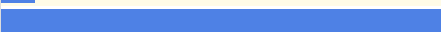
**10. The danger statement is supported and aligned with the identified impending danger threats. Based upon the danger threat, it is clear how danger is manifesting within the family and evidence of utilization of the impending danger threshold criteria is noted within the danger statement.**

Answer		Response	%
Yes		7	47%
No		8	53%
Total		15	100%

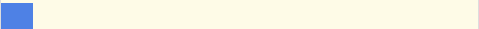
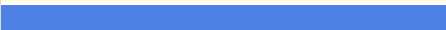
**11. The family change strategy, including family goal, identified barriers, and strengths are supported by the ongoing family functioning assessment and the family change strategy indicates that the strategy was developed with the family.**

Answer		Response	%
Yes		3	20%
No		12	80%
Total		15	100%



**12. Case plan outcomes were developed in collaboration with the family?**

Answer		Response	%
Yes		1	7%
No		13	93%
Total		14	100%

**13. Case plan outcomes were SMART and information in the ongoing family functioning assessment supports the case plan outcomes?**

Answer		Response	%
Yes		1	7%
No		14	93%
Total		15	100%


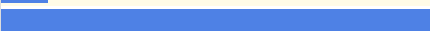
**14. Supervisor conducted a case consultation prior to approving the case plan.**

Answer		Response	%
Yes		2	13%
No		13	87%
Total		15	100%

**15. The current safety plan is being actively managed by the CM through contact, monitoring, and active case management to ensure the sufficiency of the safety plan? This includes assessment of the parents home for assessment of conditions for return, discussion with parents regarding conditions for return and inclusion of information in progress evaluations.**

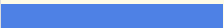
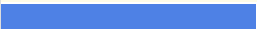
Answer		Response	%
Yes		7	47%
No		8	53%
Total		15	100%

**16. Conditions for return were clearly identified and supported by the safety planning analysis?**




Answer		Response	%
Yes		1	10%
No		9	90%
Total		10	100%



**17. Changes to the safety plan were made when indicated?  
(Answer yes if no changes to the safety plan were indicated)**

Answer		Response	%
Yes		7	47%
No		8	53%
Total		15	100%



**18. Did the CM complete a Progress Update at a minimum every three months or at critical junctures?**

Answer		Response	%
Yes		7	47%
No		3	20%
Not applicable, no critical junctures or less than 3 months		5	33%
Total		15	100%



**19. Does the information documented in the Family Assessment Areas of the Progress Update reflect current information related to Maltreatment, Adult Functioning, Child Functioning, and Parenting? (Answer based upon first Progress Update)**

Answer		Response	%
Yes		3	43%
No		4	57%
Total		7	100%

**20. Do the Reason(s) for Ongoing Involvement reflect a current identification of impending danger threats and a current danger statement?**

Answer		Response	%
Yes		5	71%
No		2	29%
Total		7	100%


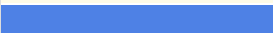
**21. Does the scaling of child needs reflect a current assessment of child strengths and needs supported by case documentation?**

Answer		Response	%
Yes		6	86%
No		1	14%
Total		7	100%


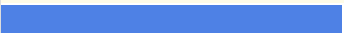
**22. Does the scaling of protective capacities reflect a current assessment of caregiver protective capacities supported by case documentation?**

Answer		Response	%
Yes		3	43%
No		4	57%
Total		7	100%



**23. Does the safety summary and planning reflect the child's safety status as supported by identification of impending danger and status of caregiver protective capacities?**

Answer		Response	%
Yes		3	43%
No		4	57%
Total		7	100%



**24. Does the Outcomes Evaluation section reflect Outcomes which are SMART and consistent with other elements of the Progress Update?**

Answer		Response	%
Yes		2	29%
No		5	71%
Total		7	100%

**25. Is the decision related to next steps supported by the Progress Update and overall case documentation? (No changes needed changes in case plan needed or case closure recommended)**

Answer		Response	%
Yes		2	29%
No		5	71%
Total		7	100%

**26. Is there evidence the case management supervisor is regularly consulting with the case manager, recommending actions when concerns are identified, and ensuring recommended actions followed up on urgently?**

Answer		Response	%
Yes		4	27%
No		11	73%
Total		15	100%