

Action Child Protection

Florida Department of Children and Families Case Review July 2015

Review Completed by Action for Child Protection

OCW Hotline Overview

Date: 7/1/2015

Overview and Method

Action for Child Protection, Inc. completed a case record review requested by the Florida Department of Children and Families to assess the implementation of the Florida Safety Methodology. Cases were randomly selected from three regions in Florida and the sample was provided to Action for Child Protection. Cases were reviewed off-site by Action staff utilizing Qualtrics survey software and FSN access provided by the Department. Action for Child Protection does not have access to reporter information; therefore Action staff assessed the information collection and call information to make determinations regarding the reporter type.

This report provides:

- Summary of key findings for the two main focus points of the review: Information Collection and Screening Decision Response;
- Data summary for all hotline reviews.

Sample Size: 191 Assessments

Information Collection

Data Summary

- 75% of hotline reports were identified by the review team as having sufficient information to inform the screening determination.
- Child functioning (61%) information collection was the lowest rated domain; nature of maltreatment (88%) was the highest rated domain.

Strengths

- When able, the hotline counselor was able to accurately identify the demographics for the family.
- Information collection was consistently sufficient for the domains of maltreatment and nature of maltreatment.
- Hotline narratives were well-written and provided good detail as to the concerns for child safety.

Areas for Consideration

- Due to not having access to the reporter information, this presented as barrier to fully assessing the hotline information and if areas regarding child functioning, adult

functioning, parenting general and parenting discipline would have been assessed either higher or lower based upon the reporter type.

Screening and Response Decision

Data Summary

- 93% of the hotline reports reviewed were found determined to have all screening criteria identified to support the screening decision.
- The reviewers identified an immediate response time for 51 hotline reports. The Hotline counselor identified an immediate response for 27 hotline reports. This is a disparity of 53% in screening response time between the review team and hotline counselors.




Strengths

- Overall the screening determinations were supported by the case information.




Areas for Consideration

- Action was not able to review screen outs during this review period due to time constraints. This sample is only on screen in reports, which does reflect that the screening decisions for screened in reports is accurate. Further exploration regarding screened out reports is needed for further assessment of hotline fidelity.
- Screening response times often did not reflect an understanding of present versus impending danger. In particular there were several cases that indicated present danger that were screened as 24-hour responses.
- There are only two response times used in Florida and case information would suggest that some of the hotlines that were coded as 24 hours could be expanded to more than a 24 hour response. There does not appear to be a clear differentiation between immediate and 24-hour responses, which in practice, creates most cases as being same day responses, regardless of response time assigned.
- Florida may want to consider evaluation of response times and addition to a third response time option.





Alleged child victim(s) ages and locations clearly identified.

#	Answer	Bar	Response	%
3	Reporter did not know.		10	5.24%
4	Yes		173	90.58%
5	No		8	4.19%
	Total		191	100.00%




Other children in the home: ages and relationships and locations clearly identified.

#	Answer	Bar	Response	%
1	Yes		46	61.33%
2	No		9	12.00%
3	Reporter did not know		20	26.67%
	Total		75	100.00%




Non-maltreating parent/caregiver identified.

#	Answer	Bar	Response	%
6	Yes		83	43.46%
7	Reporter did not know		25	13.09%
8	NA		79	41.36%
10	No		4	2.09%
	Total		191	100.00%




Parent not in household identified (custodial or non)

#	Answer	Bar	Response	%
1	Yes		26	26.00%
2	No		18	18.00%
3	Reporter did not know.		56	56.00%
	Total		100	100.00%

Maltreating parent/caregiver identified.

#	Answer	Bar	Response	%
5	Yes		177	92.67%
6	No		3	1.57%
8	Reporter did not know. (Unknown)		11	5.76%
	Total		191	100.00%

Collaterals identified by the hotline counselor, to include contact information. (Includes doctors, school, neighbors, relatives, LE, CPT, etc.)

#	Answer	Bar	Response	%
1	Yes		39	20.53%
2	No		26	13.68%
3	Reporter did not know		125	65.79%
	Total		190	100.00%

Reviewer comment regarding assessment of demographic information collection. Include strengths and areas of improvement.

Text Entry

There was good demographic information provided.

There was sufficient information to make a determination.

There were no collaterals provided, either the reporter didn't know or it wasn't discussed.

Referral narrative is one sentence. It appears that reporter had additional information because she supplied birth dates and details when contacted by CPI.

There was sufficient information to identify and locate child and parents.

Area of Need: Reporter would indicate that information was known in regards to collaterals and other sources of information.

Do not have access to reporter type so uncertain whether additional information would have been known

Adequate demographic information.

Information was adequate for decision-making but did not include child's father's information.

Strength: There are three reports received on the family in a short time frame. Hotline identified the three accurately for either supplemental or additional reports. Area of Need: The first hotline report it was unclear, due to the allegations of DV, if the child was a victim of PA or if it was FV between the parents. The child and the father have the same name, so providing clarification regarding who is being reference in the narrative would assist.

This section is concerned with evaluating the sufficiency of information for the six domains of information collection. Reviewers should be evaluating the information in the Hotline in regards to the sufficiency criteria for each domain and reconciliation of the reporter.

Reviewer should select “YES” if information is clearly documented and sufficient for decision making. Reviewer should select “NO, information is not sufficient and reporter would have information” if the concepts are noted in the hotline report but the information is not sufficient to support decision making.

Reviewer should select “Reporter did not know” if the reporter would not reasonably know the information.

#	Question	YES, Information is Sufficient	No, Information is present but not sufficient.	NO, Information is not present and reporter type would indicate the reporter would be able to provide information.	Reporter did not know.	Response	Average Value
1	a. Extent of alleged maltreatment (What is the extent of the maltreatment?)	169	19	3	-	191	1.31
2	b. Nature of maltreatment? (What surrounding circumstances accompany the maltreatment?)	163	21	3	4	191	1.39
3	c. Parenting disciplinary practices (What are the disciplinary approaches used by the parent, including the typical context?)	32	7	5	147	191	2.68
4	d. General parenting (What are the overall, typical, pervasive parenting practices used by the parent? Do Not Include Discipline.)	42	9	5	135	191	2.58
5	e. Adult functioning (How does the adult function on a daily basis? Include behaviors, feelings, intellect, physical capacity and temperament).	47	11	8	124	190	2.52
6	f. Child functioning (How does the child function on a daily basis? Include pervasive behaviors, feelings, intellect, physical capacity and temperament.)	43	20	8	120	191	2.61

Reviewer comments regarding information collection. Include strengths and areas needing improvement.

Text Entry

There was sufficient detail about the nature and extent of maltreatment.

There was not enough information about the impact to the child and if the child has ever witnessed the behavior.

It is likely that the reporter was a parent and if so, the details about adult functioning and parenting/discipline could have been more detailed.

One sentence narrative, not clear why reporter was not asked more.

Information was sufficient to make screening decisions.

Area of Need: Allegation is in regards to the mother leaving the children with the relatives, who she resides with, for days and not returning. The first report was lacking in detail, despite the reporter type being indicated as someone that would be familiar with the information. The second report does have information and reporter type would indicate that the reporter would not have the information.

No access to reporter info so uncertain what they knew.

There was sufficient information to make screening decision.

Based on the allegations the information gathered was sufficient.

Law enforcement is source and limited knowledge of family,

There was not a lot of detail about adult functioning and parenting both general and disciplinary but it was sufficient.

Although there wasn't a lot of information related to adult functioning, it was sufficient information to make screening decision.

Area of Need: There are three total reports regarding this family. The first case-which has the same information as the second report-was screened out for reasons of unable to locate, despite the child being school age and the child attending school. It was unclear why the first report was not screened for a response when the second one was.

It is likely that the reporter was a parent so more detail could have been obtained.

Sufficient information about extent and nature of maltreatment

There was not much information provided about child/adult functioning and parenting but the extent and nature of the maltreatment was well documented.

Area of Need: Family is open to CM, information regarding the family was known to the agency and based upon information reporter may also have known information, however due to not having access to reporter information no determination was made by reviewer.

Area of Need: Reporter made indicate that they have intimate knowledge of the family that could have informed the domains further.

Text Entry

There was sufficient information to respond.

Area of Need: There are two reports that were received on this date and one was screened out and one was screened in. Both reports contained the same allegations and concerns for the child.

There was sufficient information to make a decision about screening the report.

There was not a lot of information available about the nature and extent of the maltreatment.

Area of Need: Reporter is believed to be a person with intimate knowledge regarding the family and this is not captured in the hotline narrative. In addition, there is a prior report that would speak further to the concerns regarding family violence in the home

Good information on the nature and extent of maltreatment

There was only information gathered about the nature and extent of the maltreatment. More information could have been provided about the impact to the child.

There was sufficient information about the maltreatment but additional information about the current situation would have been helpful.

Area of Need: Indicated reporter type would have information as to the child's current functioning-newborn at hospital with cocaine positive result at birth.

There was little information about the impact to the children regarding the physical altercation between the parents.

school reporter so would have known about child functioning

Strength: Great detail in the hotline narrative. Evident that the reporter has a good understanding of the family.

Hotline specifically states that no information is known about child and adult functioning parenting and discipline

There was no detail about the child and adult functioning or about parenting. It was unclear if this information was unknown to the reporter or if the child was already known to the agency so there was little detail provided in the report.

Generally there was enough information to make a screening decision.

The extent and nature of the maltreatment were well described. There was no information on adult/child function or parenting.

The child was a newborn in the hospital but there was good information about the parent's interaction and the reason for the concerns.

The information was sufficient about the nature and extent of the maltreatment.

Good information on the nature and extent of maltreatment

Strength: Good detail, including for the child functioning to support decision making.

Text Entry

There was sufficient information to make screening and response time decisions.

The information was limited to the incident but it is likely the reporter did not know more detailed information.

There was information about the extent and nature of the maltreatment. It is likely that the reporter could have provided more details about the child's health needs which would have been helpful in making decisions.

Do not have access to reporter information so cannot judge whether or not they knew more.

Area of Need: Significant information is known about this family that is not captured in the hotline. Including past significant reports and interventions.

There was information about the extent and nature of the maltreatment but there was not much additional information.

There was enough description of extent and nature of maltreatment to make screening decision.

There was good information about the nature and extent of the maltreatment as well as some information about the functioning of the children.

reporter working with family and likely would have known. extensive history with family

Do not have access to reporter type so unable to determine if they may have known more.

There was very little information available from the reporter.

Area of Need: Indicated reporter would indicate that information regarding the family dynamics, household, and conditions would be known. The adult sibling was not a resident of the home and the information regarding the parent would have resulted in a different screening determination and assessment type.

There was not enough information about the access of the maltreater and the current condition of the child.

Strength: Information regarding current and historic family violence was captured in the narrative to support the report decisions.

There was not a lot of detail about the allegations but it was sufficient to make a decision.

Information was sufficient to make a decision.

The information was sufficient about the nature and extent of the maltreatment.

The nature and extent of the maltreatment was explained but there were no other details provided.

Overall both hotlines contained sufficient information to inform the hotline assessment and subsequent screening decisions.

Good detail about discipline but no other information about child and adult functioning or general parenting. Reporter may not have known.

The information about the extent and nature of maltreatment could have been better documented. It was not really clear what the maltreatment to the child victim might have been.

Text Entry

The extent and nature of maltreatment was sufficient for decision-making but there was little information about adult functioning and no information about child functioning or parenting.

Sufficient information.

There was very little information about the allegations and nothing was available about the family or child functioning.

Two reports, mother victim of DV and father neglecting child

There was very little information about the incident that occurred between the mother and her paramour. Also the children were alleged not to have observed the incident.

There was not a lot of detail about adult functioning and parenting both general and disciplinary but it was sufficient.

Reporter has limited knowledge

Sufficient information, open case.

Information about maltreatment was sufficient. It is likely reporter did not know about other details.

School is reporting source and they would certainly be able to describe the child's functioning. This was a missed opportunity or area needing improvement.

Information collection was sufficient.

adequate given reporter

Strength: Reporter would not have information to inform on the child functioning, parenting, and overall adult functioning. Maltreatment and nature of maltreatment contained good information as to the concern for child safety.

Based on the allegations the information gathered was sufficient.

More information concerning the specific threats to the child victims and the nature and extent of the maltreatment would have been helpful

There was very little information about the incident that occurred between the mother and her paramour. Also the children were alleged not to have observed the incident.

Sufficient information.

Area of Need: Information regarding the impact on children or even the presence of the children was not explored when considering the maltreatment and nature of maltreatment. Allegation of incident occurred over three weeks prior and no other information as provided. Unclear if the reporter would have information to support the allegation or concern for

Reporter had limited knowledge.

There was not a lot of detail about the allegations but it was sufficient to make a decision.

Text Entry

Strength: Hotline counselor captured the maltreatment and based upon the information in the hotline report, it would not be reasonable for the reporter to have other information.

Focus is on mother's drug use and behavior associated with that. Unclear if this is the norm or if there are times when she is not using drugs and behaving differently.

Good information in intake given reporter knowledge.

There was some information provided about the adult and children's functioning. It is possible that is all the reporter knew.

Little information available because report concerned a newborn in the hospital but extent and nature of maltreatment was well defined.

There was sufficient information about the extent and nature of the maltreatment.

Strength: Good information collection in all domains, considering the source of the report.

Very little information was documented concerning the report.

Sufficient information.

Maltreatment and nature have sufficient information to conclude that there is a concern for safety in the home for children based upon the severity of the FV-that included choking and entrapment in the home.

Not a great deal of information about the incident but sufficient to make a decision.

Area of Need: Child is in foster care and the report is in regards to unsupervised visitation and concerns regarding testing positive for cocaine during the time frame that visits were occurring with the child. Information should have been known and gathered based upon the suspected reporter type.

Reporter had limited information.

Strength: adequate intake information

There was sufficient information to determine screening and response times.

Reporter had limited information based on observing family only

Report concerned incident only. Likely the reporter did not know more information.

There was sufficient information to determine the nature and extent of the maltreatment.

There was only information related to the incident. There is a possibility that reporter did not have additional information.

It was difficult to determine how the children were impacted by the mother's alleged behavior.

Information was sufficient to make decision about screening and response.

Text Entry

Area of Need: The information in the hotline would indicate that the reporter would be able to provide further information regarding the family and how they are functioning.

Strength: Very detailed hotline narrative. Exploration regarding all domains was contained in the narrative.

There was sufficient information about the nature and extent of the maltreatment as well as parent's disciplinary practices.

The child was a newborn in the hospital but there was good information about the parent's interaction and the reason for the concerns.

Strength: Overall there is good information to support decision making regarding the concerns for child safety. Area of Need: Information does not support the response times. Young child with mother who has out of control substance abuse and the mother's erratic behavior with unknown other caregivers or relatives noted in the report

Not a great deal of information about the incident but sufficient to make a decision.

Information collection adequate, reporter limited information.

Strength: Nicely written Intake report with good detail.

Area of Need: Reporter indicated that there would be information to support the assessment of the children, parents, and parenting practices. There are no prior reports for the family in regards to the children and there was a companion case involving the family to be able to provide information

There was sufficient information about the extent and nature of maltreatment and since it concerned discipline, it did provide information about the disciplinary approaches.

Information was not available.

Unable to determine if reporter would have known more

Strength: There are three reports received on the family within a short time frame. The first intake provided detailed information aligned with the all domains. The second two did not.

There was sufficient general information about the nature and extent of the maltreatment and some information about the children's and father's functioning.

Sufficient information collection.

There was not enough information about the access of the maltreater and the current condition of the child.

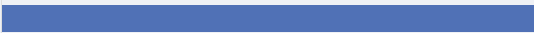



There was very little information about the incident that occurred between the mother and her paramour. Also the children were alleged not to have observed the incident.

Good detail about discipline but no other information about child and adult functioning or general parenting. Reporter may not have known.

The information was sufficient.

There was very little information about the incident that occurred between the mother and her paramour. Also the children were alleged not to have observed the incident.

Screening decision was supported by the case information. Child victim was identified and located in Florida, parent/caregiver responsible for the child is identified as a maltreater, maltreatment and/or danger threat is identified, and means to locate the family are identified in the hotline.

#	Answer	Bar	Response	%
1	Yes, all screening criteria were met.		177	93.16%
2	No, No alleged maltreatment as defined by law and administrative code.		1	0.53%
3	No, Person responsible was not a parent/caregiver.		2	1.05%
4	Unable to determine based upon the hotline information.		10	5.26%
	Total		190	100.00%

Response Time: Assessment of response time identified by the Hotline Counselor and reviewer assessment of response time.

#	Question	Hotline Counselor Identified	Reviewer Identified	Response	Average Value
1	Immediate	27	51	78	1.65
2	24 Hour	167	130	297	1.44

Reviewer comments regarding screening and response. Include specific comments regarding areas of strength and areas needing improvement.

Text Entry

Appropriate screening and response time.

There was sufficient information to make the screening and response time decision.

There was sufficient information to make screening and response time decisions.

Sufficient to screen in and family has history.

Appropriate screening and response times.

Area of Need: First report was screened as 24 hour and if in fact the mother had left the children-who are young-with no available caregiver it would have necessitated an immediate response.

Appropriate screening and response times.

Good screening decision and response time.

There was an initial recommendation for screen-out which was overridden. It was appropriate to screen-in.

Area of Need: FVTC with use of hand gun in the home that was allegedly discharged. Response time was 24. Information would indicate an earlier response. At the time of the report father may have been incarcerated, however there were allegations that the mother may have discharged the firearm.

Area of Need: The second report that was received was in regards to DV, Physical abuse, and concerns regarding the mother's mental health. The child is a young child and the FV was severe, in that the father choked the mother. Reported long history of DV in the home and the use of substances increases the concerns regarding child safety.

Extensive history on family, good screening decision.

Area of Need: Mother and Adult child altercation where the adult daughter threatens the mother with a knife and allegations that she also has a gun. This occurs in the mother's home, where her adult daughter has children and the mother has underage children. Due to the severity of the altercation and the use of a weapon, this would warrant an immediate response.

Sufficient information.

There was sufficient information for the screening and response time decisions.

The child was seen within 5 hours even though it was a 24 hour response.

Appropriate screening and response time.

Appropriate screening and response time.

Area of Need: Based upon the prior history and current CM with two children who were removed for meth usage and rights were being sought for termination, mom being the sole caregiver, would indicate a higher response time.

Text Entry

Area of Concern: The allegation was in regards to the mother threatening to drive her and her child into a canal. The mother and the child had not been seen or heard from in several days, requiring a prompt response by the agency.

Appropriate screening and response time.

The allegations involved a three month old baby and a parent with childhood history and mental illness. The plans of the mother after leaving the hospital with the baby were not documented. An immediate response was warranted.

There wasn't a lot of information available to determine the screening or response time.

Area of Need: The hotline counselor identified an immediate response that was then down graded to a 24 hour response. This was not supported by the case information, in particular because the location of the child was unknown and the concerns were in regards to FV with both parents as alleged maltreaters in the past and the mother as the current

Screening and response were supported by information.

Appropriate information for screening.

Area of Need: Information in the hotline report did not indicate the location of the children in relation to the children and the accessibility of the alleged maltreater. This would have influenced the response time considering the allegation was in regards to sexual abuse.

Report was originally immediate but it was later downgraded after more information was obtained.

More information regarding the location of the children during the incident would have been helpful in the screening process.

Area of Need: The hotline narrative was very detailed, however the maltreatment of mental injury was not supported by the case information provided in the hotline narrative. There was no prior reports for the family and no other information to support the determination. The counselor did make a recommendation to screen out, however it was screened in.

The screening and response time were appropriate.

Appropriate screening and response time.

The screening and response times were appropriate.

Area of Need: There is a subsequent report that was received that was screened as a supplemental, however the information in the report contains additional allegations in regards to the household of the mother.

Screening and response times were appropriate.

Area of Need: Parents actively using drugs, home conditions actively concerning, and family violence. Two small children in the home, with significant prior history would warrant an immediate response. Report has indicators of present danger.

Screening was appropriate.

Appropriate information for screening.

Text Entry

Area of Need: Multiple forms of maltreatment occurring in the home, including a child who was recently baker acted due to suicidal ideation. In addition physical abuse and poly substance abuse allegations. Family does have prior history with the agency and information would indicate a higher response level based upon the information

Appropriate screening and response times.

Screening was appropriate.

The screening and response times were appropriate.

Screening decision and response time consistent with information.

Strength: Hotline report is very convoluted and the hotline counselor did make attempts to clarify points, however there were still areas missing regarding the condition of the child and the current location of the child that needed exploration.

Since the allegations involved bruising to the face of an 8 year old, an immediate response might have been appropriate but the child was seen a few hours after the initial call so the response was appropriate.

There was an appropriate immediate response to the allegations

Appropriate screening and response times.

open case and father is not supposed to have unsupervised contact

Since very little information was available it was difficult to determine the screening and response time but it did not appear to require immediate response.

Screening decision and response time appropriate.

Since child was alleged to have been hit and the face and bled, an immediate response was appropriate.

Area of Need: Significant prior history for FV and the maltreater is still at large. Mother has two black eyes and the prior history of the mother of failing to follow through on protective orders.

Area of Need: Hoarding home and child who is thin and appears malnourished may warrant an earlier response than 24 hours.

Area of Need: The entire family, include the teen age children were arrested and incarcerated for drug possession, including the mother. Current location is jail for all members of the household-with no information in the hotline of the release and where children are being released to and with whom

Area of Need: Concern regarding use of gun in fight with the mother and FV where a member of the family was run over by another member of the family. In addition there are concerns regarding the gun fight being due to an altercation with a drug dealer. Due to severity of the report and use of weanon indicates potential present danger

Information was sufficient.

Appropriate screening decision.

There was sufficient information for screening and response time decisions.

Text Entry

Screening was appropriate.

Area of Need: Parent has history of substance use and report alleges active use of snorting deluded. Child is in the hospital going through withdrawals and review of FSFN indicates that mother has two other children that reporter may have not known about

Screening and response were appropriate.

Allegations were in regards to FVTC and substance misuse which were both supported and the response time was appropriate considering the allegations and the age of the child.

There was sufficient information to make the screening and response time decision.

Although there was sufficient information to make screening decision, the information about the nature and extent of maltreatment could have been made clearer.

Sufficient information regarding screening and response time.

There was no identifying information available so it was unclear how old the children in the report were and whether there was a need for a more immediate response or if the report could be screened.

It appeared the the mother's paramour had been arrested.

Sufficient information.

Area of Need: Family with history, current concern regarding FVTC. Children location for two children is known, third child is unknown-believed to be with the father who has history and current substance abuse concerns. Mother incarcerated and unknown time frame for release

screening decision and response time justified

Screening and response were appropriate.

Appropriate screening decision.

Strength: Screening decision good and response time appropriate

Screening and response time good

Strength: Screening decision was supported by the severity of the concerns regarding the mother and her substance misuse.

There was an initial recommendation for screen-out which was overridden. It was appropriate to screen-in.

Area of Need: The hotline narrative reports that the father was involved with the child in a high speed chase and that there is DV in the home and concerns regarding the other caregiver in the home being able to provide for the children.

There was not sufficient information in the hotline report to determine if it met all screening criteria. It was unclear who the maltreater might be and his location as well as the current danger threat.

Text Entry

It appeared the the mother's paramour had been arrested.

Appropriate screening decision.

Area of Need: Hotline narrative is limited in information. Review of prior reports indicated that there was a history of FV, however it was unclear regarding the current allegations and concerns for child safety.

Screen in and response time appropriate

Appropriate screening decision.

Area of Need: There are prior significant reports regarding the mother and substance misuse, where the child was born potentially exposed to alcohol and may have had medical symptoms related to FAS. The current report was in regards to her drinking and becoming out of control. The child was left in the home with roommates with no information in the

Area of Need: The father of the child, who was the alleged maltreater was deceased as a result of substance misuse. The mother was in the home, as was the child at the time that he overdosed. The hotline is focused on the father's actions and did not address the concerns regarding the potential pattern of behavior of the mother leaving the child in the care of the

Agree with decision to screen in and response time.

Appropriate screening and response time.

Screening and response time appropriate

Screening and response time appropriate.

Child had injuries and was seen within several hours of report.

Very little detail available in the report to determine screening.

Appropriate screening decision.

Due to the nature that there was no information regarding the ages of the children in the home, unknown location of the children, unknown release of the alleged maltreater and no information in the hotline to determine that the mother was or was not taking actions to ensure her and her children's safety-the response time should have been an immediate rather

Sufficient information for screening decision.

Area of Need: Child with alleged physical injuries that resulted in her being evaluated by the hospital and the father being arrested. No information as to the current location of the child and the current caregiver for the child. Would indicate that there was a need for an immediate response versus 24 hours.

Text Entry

Area of Need: There is limited information in the hotline narrative to support the maltreatment. The mother testing positive with the child in out of home care does not indicate that the use was while she was with the child-despite the reporter most likely having the necessary information to support the maltreatment.

Screening decision and response time good.

Area of Need: Child with reported injuries and child with reported concerns for self-harming behaviors. Response time was 24 hours, despite call being received in the middle of day and child with reported injuries due to physical abuse.

Good screening decision

Area of Need: Child had been duct taped and beaten by father. Father was incarcerated and child was placed with relative due to the maltreatment. Due to the nature of the maltreatment and lack of clarity regarding the type of placement made and access to child by parent, response time should have been increased to immediate.

Screening and response times were appropriate.

Override by supervisor to immediate which was good

There was not enough information about the mother's plans for the care of her 3 month old upon leaving the hospital where she had taken the baby for an exam. Due to the vulnerability fo the child and the mother's reactions, an immediate response seemed warranted.

Appropriate screening and response times.

Unable to determine if screening was appropriate because information did not address the harm to the alleged child victims.

Appropriate screening and response.

Appropriate screening and response time.

Area of Need: The hotline narrative to inform the screening decision was not clear on where the child was located at the time of the report and that the child who is 3 has a bruise due to physical abuse. In addition there is a history of violence by the father that further raises the concerns regarding the child in his care.

Strength: Screening and response time were appropriate based upon the narrative provided in the hotline.

Appropriate screening and response decisions.

Screening and response times were appropriate.

Area of Need: Multiple reports in short timeframe with allegations of significant substance misuse by the mother. Unclear the role of the relatives within the home, which appears to be the justification used by hotline to assign the response time of 24 hours.

Sufficient information for screening decision.

Screening and response time appropriate,

Text Entry

Strength: Hotline report clearly indicated present danger at the time of the report due to the child being at the police station with injuries and no available caregiver.

Area of Need: The maltreatment was concerned with asphyxiation and physical abuse that was screened as a 24 hour despite the information stating that the abuse has been occurring for the past year.

The report indicated that the child could be in imminent danger so immediate response was indicated.

Appropriate screening and response time.

Area of Need: Family with significant prior history and concern regarding parents selling drugs, environmental hazards, and there is a 1, 5, and 7 year old in the home.

screening and response time appropriate

Appropriate screening and response time.

Area of Need: The cases appear to be alleging child/child sexual contact/molestation. The children were not in caregiver roles to each other as the ages were similar in age and the parent was aware of the concerns and was taking action at the time of the hotline

Appropriate screening and response time.

Since child was alleged to have been hit and the face and bled, an immediate response was appropriate.

It appeared that the mother's paramour had been arrested.

There was also a supplemental to this report so it was at times difficult to determine the applicable information but there was sufficient information to make screening decisions.

Screening and response were appropriate.

It appeared that the mother's paramour had been arrested.

Area of Need: 12 year old with facial injuries and body injuries due to being struck by the father who reportedly was detoxing from alcohol would indicate present danger versus a 24 hour response.