CONTRACT OVERSIGHT DESK REVIEW

ChildNet, Inc. – Broward

Contract JJ212

Desk Review Completed: April 2019

As required by section 402.7305 FS, The Department of Children and Families
performed a Desk Review for ChildNet, Inc. – Broward

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EXECUTIVE SUMMARY

The Department's Community Based Care Monitoring Team performed a Desk Review for ChildNet, Inc. – Broward (CNB), Contract JJ212. ChildNet, Inc. provides child welfare services for Circuit 17, which encompasses Broward County in the Southeast Region of Florida and has done so since 2002.

The monitoring process included a review of ChildNet's performance on both quantitative and qualitative performance measures, and information from the contract manager regarding previous CBC monitoring findings. Supplementary information was provided by the Department's Office of Revenue Management, Office of Community-Based Care (CBC)/Managing Entity (ME) Financial Accountability, Office of Child Welfare and Southeast Region contract manager. Quarterly financial viability reports, system adoption initiative gap analysis and service array assessment.

The CBC monitoring team involved in the review consisted of Department of Children and Families Community Based Care Monitoring Unit staff- Alissa Cross, Jessica Manfresca, Kelly Welch and Megan Wiggins.

SECTION 1: PERFORMANCE AT A GLANCE

The graphs on the following page are provided by Casey Family Programs. Casey Family Programs works in all 50 states, the District of Columbia, two US territories, and more than a dozen tribal nations. They actively work with Florida child welfare professionals to improve practice through use of evidence-based programs and data analytics. The most up-to-date ChildNet performance is depicted later in this report. As the graphic shows, the number of children in care peaked in 2015 and has been trending down since. Also of note, the percentage of children who experience repeat maltreatment within six months increased in recent years. And the percent of children reaching permanency within 30 days of entering care is trending negatively, while the percent of children reaching permanency within 3-12 months of entering care is trending positively.

ChildNet Broward

NOTE: Due to data source and timeframe presented, numbers may vary slightly from those presented in reports produced by FL DCFS.
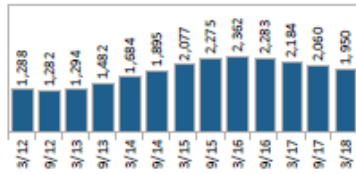
Legend: ■ CBC ■ Florida ■ national

of children in care
(< age 18; as of last day of each month)

Values: 3/12: 1,288; 9/12: 1,282; 3/13: 1,294; 9/13: 1,482; 3/14: 1,684; 9/14: 1,895; 3/15: 2,077; 9/15: 2,275; 3/16: 2,362; 9/16: 2,283; 3/17: 2,184; 9/17: 2,060; 3/18: 1,950

year over year change in the # in care

change 3/13-3/14; change 3/14-3/15; change 3/15-3/16; change 3/16-3/17; change 3/17-3/18
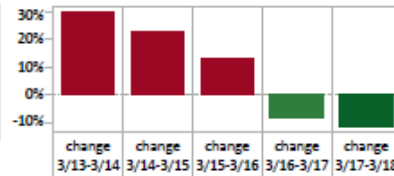
rate in care
(per 1,000, < age 18)
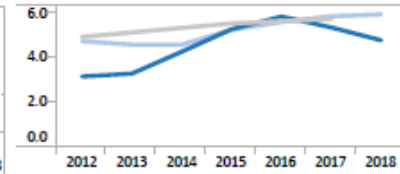
Safety

% children who experience repeat maltreatment within 6 months

% children who experience repeat maltreatment within 12 months
(note 2013-2014 data masked due to data quality)

Entries

of children entering & exiting
(6 month entry cohorts ending on each date)
■ Entries ■ Exits
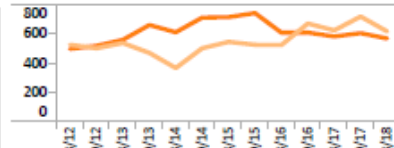
rate of children entering care
(per 1,000)

Placement

placement settings for children in care, by age (for all children in care on 3/31/2018)

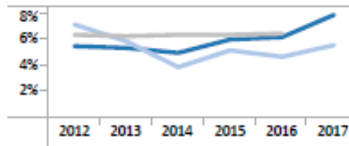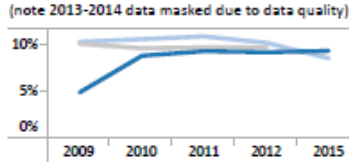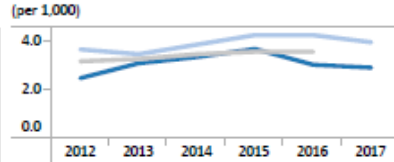Legend: Runaway, Congregate care, Foster care, Pre-adoptive home, Kinship care

<1: Kinship 48%, Foster 50%
1-5: Kinship 54%, Foster 42%
6-12: Kinship 41%, Foster 46%, Congregate 12%
13-17: Kinship 24%, Foster 26%, Congregate 45%
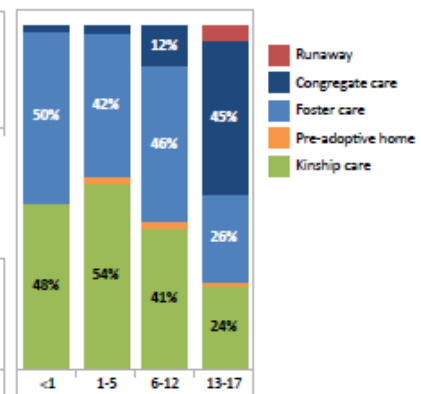
Timely & Stable Permanency

% permanency within 30 days of entering care
(6 month entry cohorts ending on each date)

% permanency within 3-12 months of entering care
(6 month entry cohorts ending on each date)

Children In Care 2+ Years (3/31/2018)

in care 2 + years

#	541
%	28%
state	18%
Nat'l (2017)	25%

% in care 2+ years at start of the year who achieve permanency w/in 12 months
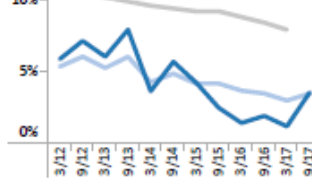
% permanency w/in 12 months for children in care 12-23 months
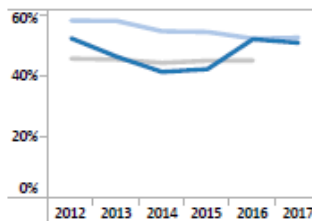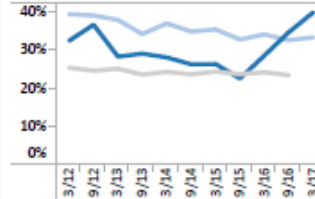
% re-entering care w/in 12 months of timely permanency
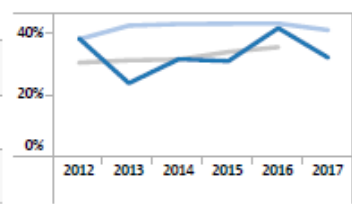
profile of current caseload in care 2+ years
(for groups that represent at least 2% of the total; by age, placement type and case plan goal)

	ages 2-12		ages 13-17		
	Reunif	Adopt	Reunif	Adopt	APPLA
Congregate care		4%	2%	9%	4%
Foster care	8%	35%		5%	
Kinship care		18%		2%	

SECTION 2: SERVICE AREA DESCRIPTION

This section provides a snapshot of the community CNB serves, including US census data, information on child welfare partners, Florida Department of Health birth and infant mortality rates and DCF investigations of child fatalities reported to the Florida Abuse Hotline. Additional information may include data from the 2018 Florida Kids Count County Child Well-being Index attached to this report. ChildNet serves the children and families in Broward County representing the 17th Judicial Circuit in the Southeast Region. The table below provides key US Census Facts for this county as compared to the statewide percentages. The median household income in Broward is higher than the state's and the percent of the population living in poverty is lower than other areas in the state. A higher percentage of the population in Broward County has graduated high school and holds a college degree compared to the state. (See Table 1)

Census Facts		
US Census Facts	Florida	Broward
Median Household Income	$48,900	$52,954
Percent of population living in poverty	14.7%	13.5%
Percent of population over 25 years old with a college degree	27.9%	31.0%
Percent of population over 25 years old with high school diploma	87.2%	88.3%

Table 1. Data Source: census.gov/quickfacts/(2012-2016 v2016)

CHILD FATALITIES

BIRTH AND INFANT MORTALITY RATES

Since 2013, there have been more births and fewer infant mortalities in Broward County than the statewide rate. (See Table 2)

County	Birth Rate per 1,000 Population - Statewide Rate in 2017: 10.9					Infant Mortality Per 1,000 Population - Statewide Rate in 2017: 6.1				
	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
Broward	12	12.3	12.2	12.1	11.8	5.3	5	5.4	5.2	4.9

Table 2. Source: flheathcharts.com, Data Pulled: Feb 2018

CHILD FATALITY INVESTIGATIONS

Since 2009, there have been 332 child fatality investigations in Broward County, 35 of which involved families with current or prior dependency involvement. In 2018, two child fatality investigations had previous or current case management services.

- 6-year-old child died in a house fire that originated from a candle. Because there was a verified report within 12 months of the death, a Critical Incident Rapid Response Team was deployed to conduct a review. The investigation is ongoing.

- 1-year-old child was pronounced deceased after he was accidentally left in the vehicle while his mother was at work. Because there was a verified report within 12 months of the death, a Critical Incident Rapid Response Team was deployed to conduct a review. The investigation is ongoing.

Figure 1. Source: DCF Child Fatality Prevention Office ,1/28/2019
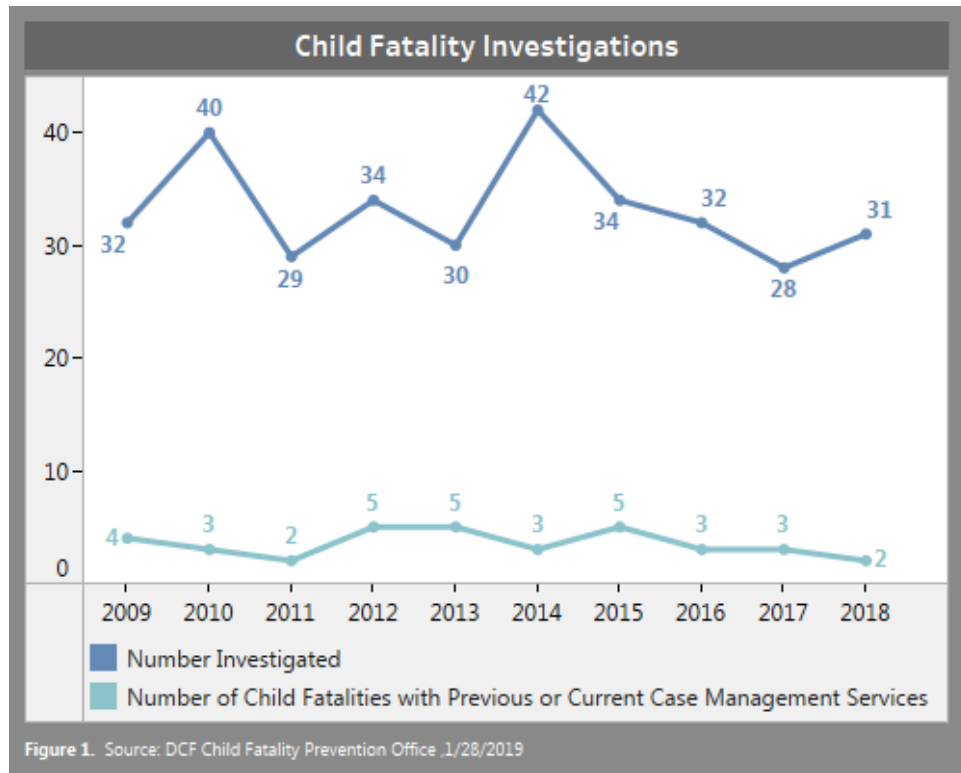
SECTION 3: AGENCY SUMMARY

CNB has been the contracted lead child welfare agency in Circuit 17 since 2002. Initially, Community Based Solutions (now called ChildNet) was created with the expressed purpose of bidding for the CBC contract. In July 2002, CNB was awarded the contract for community-based care in Broward County. ChildNet is accredited by the Council on Accreditation (COA) through February 28, 2023. CNB is accredited in the following service areas:

- Adoption Services (AS)

- Family Foster Care and Kinship Care (FKC)

- Network Administration (NET)

Child Protective Investigations are conducted by the Broward Sheriff's Office. The Office of the Attorney General is responsible for litigating cases involving child abuse, neglect, and abandonment in Broward County. Broward County has a Children's Services Council, an independent taxing authority established by Broward voters in 2000. The Children's Services Council funds approximately 100 community services including: maternal and child health, family strengthening, after school programs, kinship care, youth leadership, advocacy, and supportive services for children and families with special needs.

Case Management, Adoptions, Intake and Placement, Independent Living, and Licensing operations are all provided by CNB. CNB works closely with the Circuit 17 Broward Foster and Adoptive Parent Association (FAPA) and subcontracts with numerous providers to enhance service delivery and the service array in Broward County. Subcontracted providers include but are not limited to: Devereux, 4Kids of South Florida, Camelot Community Care, Children's Harbor, Children's Home Society, Florida United Methodist Children's Home, Kids in Distress, Henderson Behavioral Health, Chrysalis Health, Avidity.

NUMBER OF INVESTIGATIONS, REMOVALS AND CHILDREN SERVED

In FY17/18, the number of reports accepted for investigation, the number of children entering out of home care and the number of children receiving in and out of home care in Broward County, decreased. The number of young adults receiving services did not significantly change. The number of children receiving Family Support Services greatly increased in FY16/17 and declined slightly in FY17/18.

Service Area Data		FY 2015/2016	FY 2016/2017	FY 2017/2018
Child Protective Investigations and Child Removals (Broward County)	Reports accepted for Investigation by DCF (Initial & Additional Reports)	13,785	13,352	12,914
	Children Entering Out-of-Home Care	1,378	1,314	1,122
Children Served by ChildNet Broward	Children Receiving In-Home Services	2,616	2,686	2,403
	Children Receiving Out of Home Care	3,654	3,629	3,259
	Young Adults Receiving Services	495	468	486
	Children Receiving Family Support Services	269	825	796

Table 3. Data Sources: Child Protective Investigation Trend Report, Child Welfare Dashboard, FSFN OCWDRU Report 1006. Data Run Date: Nov 20, 2018

FINANCIAL VIABILITY SUMMARY

The Office of CBC/ME Financial Accountability performed financial monitoring procedures, based on the DCF 2017-18 CBC-ME Financial Monitoring Tool for Desk Reviews, of CNB. The desk review period was for the period of July 1, 2017 – September 30, 2017. One observation and seven findings were noted in the report. The findings were related to the following: Expenditure reports not reconciling with FSFN, non-payroll related disbursement testing, and other events that were in noncompliance with Federal/State regulatory requirements.

For further details, please see the complete fiscal report – FY17/18 Desk Review Financial Monitoring Report ChildNet Broward

CNB's core services funding has increased every year from FY13/14. CNB received risk pool funding in FY15/16 and FY17/18. CNB received Back of the Bill funding to cover operational costs in FY15/16, FY16/17 and FY17/18. Additionally, CNB received MAS from Back of the Bill in FY15/16. Despite these allocations, CNB held a negative carry forward balance in fiscal years 15/16, 16/17, 17/18 and 18/19. (See Table 4)

Comparison of Funding by Fiscal Year						
ChildNet Broward						
DCF Contract Funds Available (by Fiscal Year)	**FY13-14**	**FY14-15**	**FY15-16**	**FY16-17**	**FY17-18**	**FY18-19**
Core Services Funding	$48,278,295	$48,673,432	$52,779,092	$56,160,301	$57,807,569	$57,852,883
Other**	$14,523,769	$14,179,674	$14,734,384	$16,501,065	$16,970,017	$18,339,132
Total Initial Appropriation	**$62,802,064**	**$62,853,106**	**$67,513,476**	**$72,661,366**	**$74,777,586**	**$76,192,015**
Risk Pool Allocation			$6,100,000		$1,245,089	
CBC Operational Costs from Back of the Bill			$5,361,574	$2,409,883	$5,511,440	
MAS from Back of the Bill			$138,621			
Carry Fwd Balance from Previous Years	$5,769,272	$2,215,501	-$5,361,574	-$3,209,295	-$5,911,972	-$208,564
Total Funds Available	**$68,571,336**	**$65,068,607**	**$73,752,097**	**$71,861,954**	**$75,622,143**	**$75,983,451**
** Includes as applicable Maintenance Adoption Subsidy (MAS), Independent Living (IL and Extended Foster Care), Children's Mental Health Services (Cat 100800/100806), PI Training, Casey Foundation or other non-core services Source: Comprehensive Review of Revenues, Expenditures, and Financial Position of All CBC Lead Agencies (11/1/18)						

Table 4

SECTION 4: PERFORMANCE INDICATORS AND QUALITY ASSURANCE DATA

This section provides a picture of CNB's performance as captured by data indicators that are used to assess how well CNB is performing on contract measures and within the larger program areas of safety, permanency and well-being. The information in the following graphs and tables represents performance as measured through information entered into the Florida Safe Families Network (FSFN) and performance ratings based on the Department's CQI case reviews.

The performance measures outlined in this report are accessible through the [Child Welfare Dashboard](#) and include both federal and state measures used to evaluate the lead agencies on twelve key measures to determine how well they are meeting the most critical needs of at-risk children and families.

Federal regulations require Title IV-E agencies to monitor and conduct periodic evaluations of activities conducted under the Title IV-E program to ensure that children in foster care are provided quality services that protect the safety and health of such children (sections 471(a)(7) and 471(a) (22) of the Social Security Act). The Department of Children and Families has developed additional methods to evaluate the quality of the services provided by the lead agency using Rapid Safety Feedback (RSF) and Continuous Quality Improvement (CQI) reviews.

- Rapid Safety Feedback (RSF) assesses open in-home service cases. The RSF Tool focuses on safety and is used to review active cases that have specified high risk factors.
- CQI reviews are conducted on a random sample of cases that are both in home and out of home. The reviews are conducted by CBC staff and use the same review instrument as the Child and Family Services Review (CFSR).

In addition to the state developed quality assurance reviews, section 1123A of the Social Security Act requires the federal Department of Health and Human Services to periodically review state child and family services programs to ensure substantial conformity with the state plan requirements in Titles IV-B and IV-E of the Act. This review is known as the CFSR. After receiving the results of the CFSR review, States must enter a Program Improvement Plan (PIP) to address areas that the Children's Bureau determines require improvement (45 CFR 1355.34 and 1355.35).

- CFSR reviews are completed by CBC and DCF staff and consist of a case file review, interviewing case participants, and completing the on-line review instrument. In addition, these cases receive 2nd level reviews by the Office of Child Welfare and at times, 3rd level reviews by the Administration for Children and Families to ensure each case was accurately rated.

The results of the CFSR are considered baseline performance and the PIP goal is the level of improvement needed to avoid financial penalties. Therefore, the PIP goal may be lower than the overall federal and state expectation of 95%. The Department expects CBC agencies to strive toward 95% performance expectation on all CQI measures with focused activity around the federal PIP goals.

The quality ratings used throughout this report are based on the Department's CQI case reviews, including CQI/CFSR reviews and Rapid Safety Feedback reviews. The [CFSR On Site Review Instrument and Instructions](#) and the [Rapid Safety Feedback Case Review Instrument](#) are both available on the Center for Child Welfare website and provide details on how ratings are determined.

CONTRACT AND CBC SCORECARD MEASURES

During FY 2017/2018, CNB has met or exceeded their established contract target, federal standards and statewide performance in 9 of the 13 measures including:

- M02: % of children who are not neglected or abused during in-home services
- M03: % of children who are not neglected or abused after receiving services
- M04: % of children under supervision who are seen every 30 days
- M05: % of children exiting to a permanent home within 12 months of entering care
- M06: % of children exiting to a permanent home within 12 months for those in care 12 to 23 months
- M08: Placement moves per 1,000 days in foster care
- M09: % of children in out-of-home care who received medical service in the last 12 months
- M11: % of young adults in foster care at age 18 that have completed or are enrolled in secondary education
- Adoption Measure: Number of children with finalized adoptions

The following measures were successfully met in FY 16/17. (See Table 5)

- M02: % of children who are not neglected or abused during in-home services
- M03: % of children who are not neglected or abused after receiving services
- M04: % of children under supervision who are seen every 30 days
- M06: % of children exiting to a permanent home within 12 months for those in care 12 to 23 months
- M08: Placement moves per 1,000 days in foster care
- M09: % of children in out-of-home care who received medical service in the last 12 months
- M11: % of young adults in foster care at age 18 that have completed or are enrolled in secondary education
- Adoption Measure: Number of children with finalized adoptions

In the remaining four measures, CNB did not meet the established targets for FY 17/18. These measures are:

- M01: Rate of abuse per 100,000 days in foster care
- M07: % of children who do not re-enter care within 12 months of moving to a permanent home
- M10: % of children in out-of-home care who received dental services within the last 7 months
- M12: % of sibling groups where all siblings are placed together

Performance Measures
Contract Targets Compared to Federal Standards and Statewide Performance

		CBC Scorecard				
Scorecard Measure Number	Performance Measure	CBC Contract Measure Targets1	Federal National Standard (Performance of Other States)	Statewide Performance (FY 2017/2018)	ChildNet-Broward July 1, 2016-June 30, 2017	ChildNet-Broward July 1, 2017-June 30, 2018
1	Rate of abuse or neglect per day while in foster care	<8.5	<8.5	9.45	🔴 10.5	🔴 11.6
2	Percent of children who are not neglected or abused during in-home services	>95%		97.20%	🟢 96.5%	🟢 96.0%
3	Percent of children who are not neglected or abused after receiving services	>95%		96.10%	🟢 97.9%	🟢 96.7%
4	Percentage of children under supervision who are seen every thirty (30) days	>99.5%		99.70%	🟢 99.9%	🟢 99.8%
5	Percent of children exiting foster care to a permanent home within twelve (12) months of entering care	>40.5%	>40.5% (12%-64%)	39.70%	🔴 33.5%	🟢 42.0%
6	Percent of children exiting to a permanent home within 12 months for those in care 12 to 23 months	>44%	>43.6% (25%-66%)	53.40%	🟢 52.9%	🟢 50.6%
7	Percent of children who do not re-enter foster care within twelve (12) months of moving to a permanent home	>91.7%	>91.7% (83%-98%)	89.60%	🔴 90.4%	🔴 89.4%
8	Children's placement moves per 1,000 days in foster care	<4.12	<4.12 (2.7 - 9.8)	4.45	🟢 3.5	🟢 3.3
9	Percentage of children in out-of-home care who received medical service in the last twelve (12) months.	>95%		97.50%	🟢 96.7%	🟢 97.7%
10	Percentage of children in out-of-home care who received dental services within the last seven (7) months.	>95%		92.40%	🔴 94.7%	🔴 92.0%
11	Percentage of young adults in foster care at age 18 that have completed or are enrolled in secondary education	>80%		89.00%	🟢 91.1%	🟢 91.7%
12	Percent of sibling groups where all siblings are placed together	>65%		63.70%	🔴 57.2%	🔴 56.2%
	Number of children with finalized adoptions (DCF Dashboard run date 8/14/2018)	FY 16/17: 231 FY 17/18: 300			🟢 315.0	🟢 349.0

A green dot denotes performance is above the CBC Contract Measure Target; a red dot denotes performance is below the CBC Contract Measure Target.
Table 5: CBC Scorecard. Run date: Aug 14, 2018

The figures and tables on the follow pages depict CNB's performance related to safety in the following areas:

1. Rate of Abuse in Foster Care
2. No maltreatment after Family Support Services
3. No maltreatment during in-home services
4. No maltreatment after receiving services
5. Children seen every 30 days
6. Qualitative Case Review

In FY17/18, CNB's overall quantitative performance declined on measures related to child safety. CNB's qualitative performance, measured by RSF and Florida CQI reviews, mostly declined. Improvement was seen in one measure – RSF 1.1 (Is the most recent family assessment sufficient?). Despite the decline in RSF scores, CNB's performance surpassed the statewide RSF performance in FY17/18.

RATE OF ABUSE IN FOSTER CARE

Rate of abuse or neglect per day while in foster care (Scorecard Measure M01): This graph depicts the rate at which children are the victims of abuse or neglect while in foster care (per 100,000 bed days). This national data indicator measures whether the state child welfare agency ensures that children do not experience abuse or neglect while in the state's foster care system. It should be noted that this measure includes both licensed foster care and relative/non-relative placements.

CNB's performance on this measure has failed to meet the performance target in seven of the past eight quarters and was trending negatively until FY 18/19, Q2.

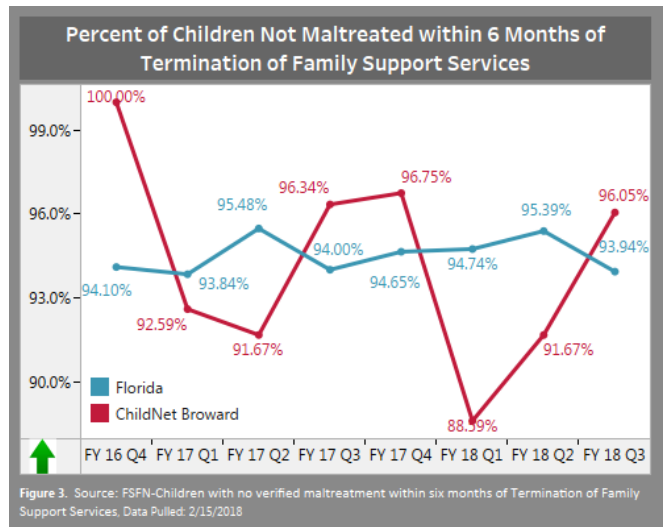Figure 2. Source: CBC Scorecard, M01, Data Pulled: 2/15/2018
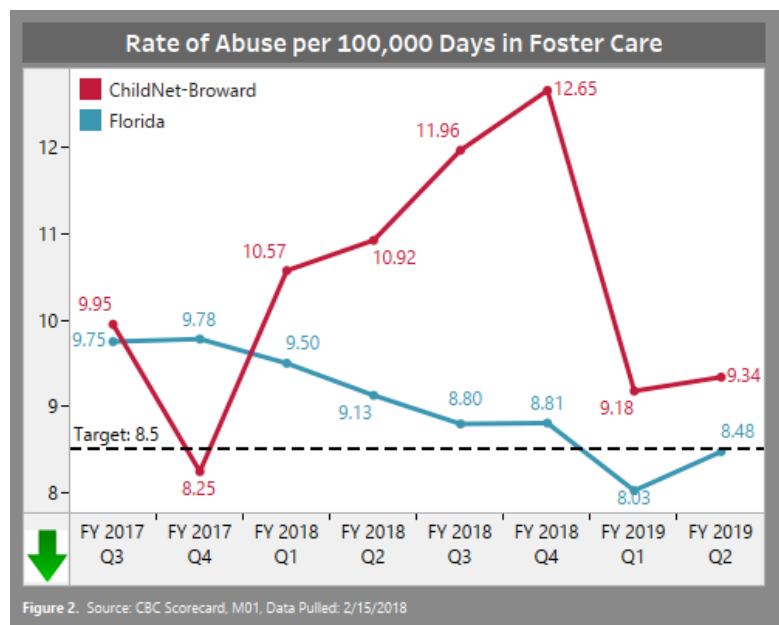
Further, CNB's performance on Florida CQI Item 3 (making concerted efforts to assess and address the risk and safety concerns relating to children in their own homes or while in foster care) declined 13.2% in FY 17/18.

NO MALTREATMENT AFTER FAMILY SUPPORT SERVICES

Percent of children not abused or neglected within six months of termination of family support services. This graph depicts the percentage of children who did not have a verified maltreatment during the report period. This is a Florida indicator that measures the CBC's success in enhancing the protective factors in a family to ensure the children remain safe after family support services have ended.

CNB's performance on this measure has fluctuated but in the most recent quarter, CNB's performance exceeded the state's and has been trending positively in the last two quarters. (See Fig. 3)

RSF reviews show improvement in the quality of visits between the case manager and both children and fathers to address issues pertaining to safety and evaluate progress towards case plan outcomes. However, quality visits with mothers declined slightly in FY 17/18. (See Table 8)

Figure 3. Source: FSFN-Children with no verified maltreatment within six months of Termination of Family Support Services, Data Pulled: 2/15/2018

NO MALTREATMENT DURING IN-HOME SERVICES

Percent of children not abused or neglected while receiving in-home services (Scorecard Measure M02): This graph depicts the percentage of children who did not have a verified abuse or neglect maltreatment while receiving in-home services. This indicator measures whether the CBC was successful in preventing subsequent maltreatment of a child while a case is open, and the CBC is providing in-home services to the family.

CNB has failed to meet the performance target in the past eight quarters but began trending up in the most recent quarter. (See Fig. 4)

Quality reviews show a slight decline in performance in RSF 4.1 (ensuring a sufficient safety plan is in place to control danger threats to protect the child). However, CNB's performance on this measure surpassed the statewide performance in FY17/18. (See Table 6)

Figure 4. Source: CBC Scorecard, M02, Data Pulled: 2/15/2018
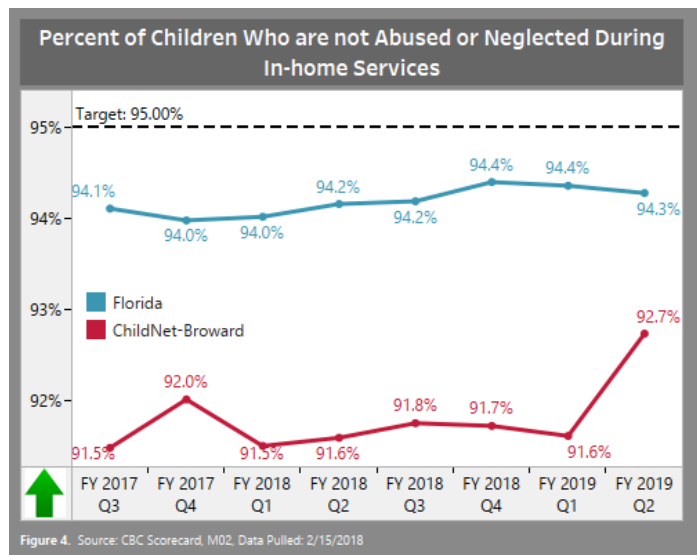
CHILDREN WHO ARE NOT NEGLECTED/ABUSED AFTER RECEIVING SERVICES

Percent of children with no verified maltreatment within six months of termination of supervision (Scorecard Measure M03): This graph depicts the percent of children who were not the victims of abuse or neglect in the six months immediately following termination of supervision.

CNB exceeded the performance target and surpassed the statewide performance in all the past eight quarters.

However, CNB's performance on Florida CQI Item 3 (making concerted efforts to assess and address the risk and safety concerns relating to children in their own homes or while in foster care) declined 13.2% in FY 17/18 and did not meet the federal PIP goal. (See Table 7)

Figure 5. Source: CBC Scorecard, M03, Data Pulled: 2/15/2018
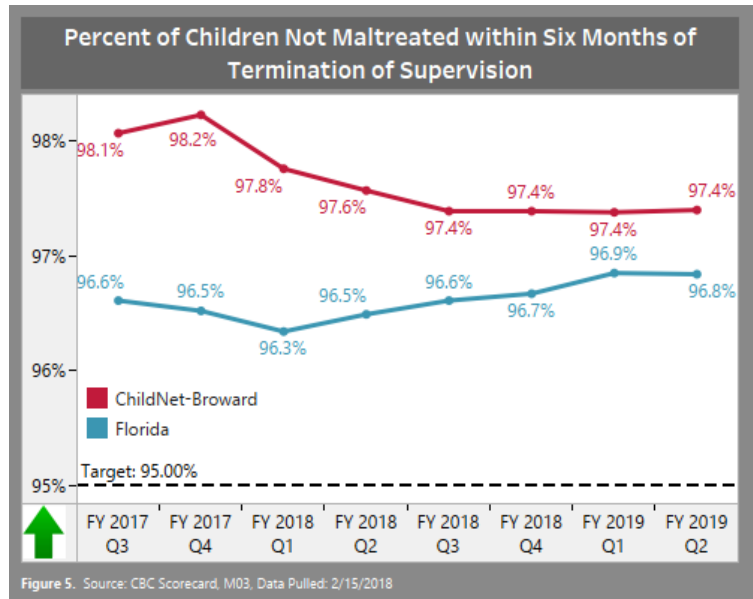
CHILDREN SEEN EVERY 30 DAYS

Children under supervision who are seen every thirty days (Scorecard Measure M04): This graph depicts the rate at which children are seen every thirty days while in foster care or receiving in-home services during the report period.

CNB exceeded the performance target and surpassed the statewide performance in all the past eight quarters on this measure as well.

Figure 6. Source: CBC Scorecard, M04, Data Pulled: 2/15/2018
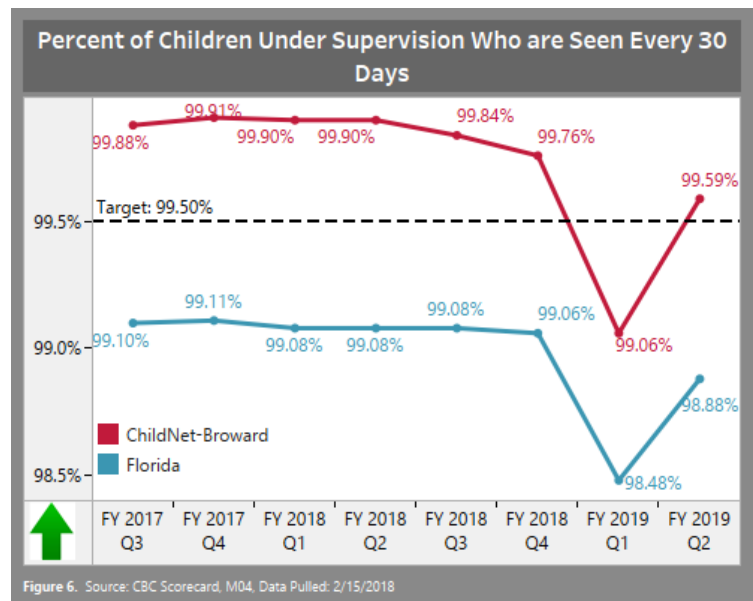
QA CASE REVIEW DATA

The table below provides the current performance in items related to child safety that are based on qualitative case reviews. CNB exceeded the statewide performance in RSF measures related to child safety but fell short of the statewide performance in safety related items in Florida CQI reviews.

Rapid Safety Feedback - Safety			
Quality Assurance Item	Childnet Broward FY 16/17 n=50	Childnet Broward FY 17/18 n=39	Statewide RSF Performance Fy 2017-18 n=830
RSF 1.1: Is the most recent family assessment sufficient?	30.0%	56.4%	52.4%
RSF 2.1: Is the quality of visits between the case manager and the child (ren) sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	85.0%	79.5%	60.1%
RSF 4.1: Is a sufficient Safety Plan in place to control danger threats to protect the child?	57.5%	56.4%	55.6%

Green font denotes performance above the Statewide RSF Average; red font denotes performance below the Statewide RSF Average.
Table 6. Source: QA Rapid Safety Feedback; Federal Online Monitoring System, Data Pulled 3/6/2019

CNB dropped 13.2% and fell below the federal PIP goal in CQI Item 3 (Did the agency make concerted efforts to assess and address the risk and safety concerns relating to the child(ren) in their own homes or while in care?). (See Table 7)

CQI Safety							
Quality Assurance - Florida CQI Item Assessement Based on Case Reviews by Child Welfare Professionals1	ChildNet Broward FY 2016/2017 n=78	ChildNet Broward FY 2017/2018 n=49	Percent Improvement	Statewide CQI/QA Performance FY 2016/2017 n=1,290	2016 Statewide Federal Child & Family Service Review 4/1/16-9/30/16 n=80	Federal and State Expectation	Federal Program Improvement Plan (PIP) Goal
CQI Item 2: Did the agency make concerted efforts to provide services to the family to prevent children's entry into foster care or re-entry after reunification?	96.9%	91.7%	-5.2%	93.0%	76.5%	95.0%	
CQI Item 3: Did the agency make concerted efforts to assess and address the risk and safety concerns relating to the child (ren) in their own homes or while in foster care?	84.6%	● 71.4%	-13.2%	77.0%	71.3%	95.0%	77.7%

A green dot denotes performance is above the federal PIP goal; a red dot denotes performance is below the federal PIP goal.
Table 7. Source: QA Rapid Safety Feedback; Federal Online Monitoring System, Data Pulled: July 19, 2018

PERMANENCY

The graphs and tables on the following pages depict CNB's performance related to permanency in the following areas:

1. Permanency in 12 months
2. Permanency in 12-23 months
3. Permanency after 24 months
4. Placement stability
5. Percent not re-entering care
6. Siblings placed together
7. Qualitative case reviews

CNB's performance, measured through quality reviews showed a decline in all Florida CQI items pertaining to permanency. Two of the three RSF measures showed improvement and all RSF items scored above the statewide performance. In FY 17/18, three of the five permanency related scorecard measures declined while performance on reducing placement moves and reaching permanency within 12 months improved.

PERMANENCY IN 12 MONTHS

Percent of children exiting foster care to a permanent home within 12 months of entering care (Scorecard Measure M05): This graph depicts the percentage of children who entered foster care during the report period where the child achieved permanency within twelve months of entering foster care.

CNB has performed well in improving performance on this measure. CNB's performance is showing a strong positive trend in the past eight quarters. Additionally, CNB has exceeded the performance target and statewide performance on this measure in the past four quarters. (See Fig. 7)

Figure 7. Source: CBC Scorecard, M05, Data Pulled: 2/15/2018
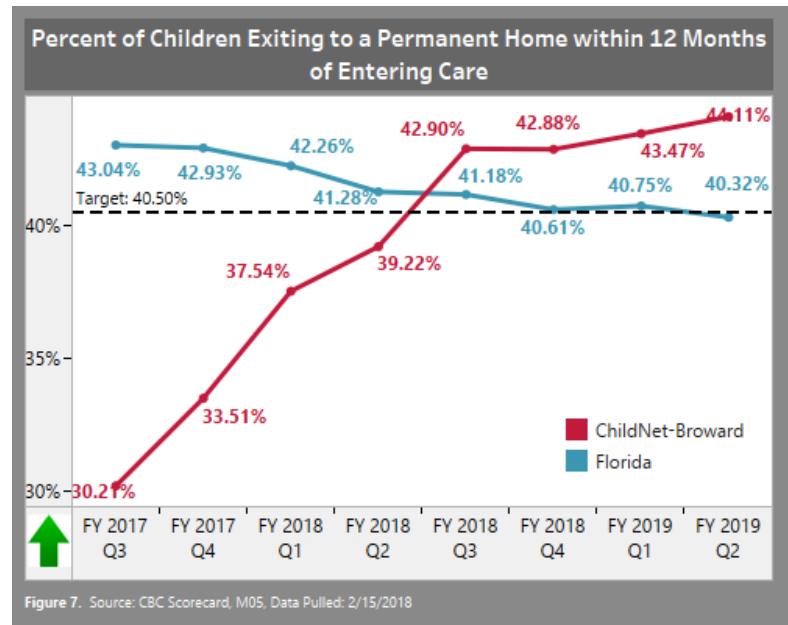
However, quality reviews show a 33.3% drop in making concerted efforts to achieve reunification, guardianship, adoption, or other planned permanent living arrangements for the child. (See Table 9)

PERMANENCY IN 12 – 23 MONTHS

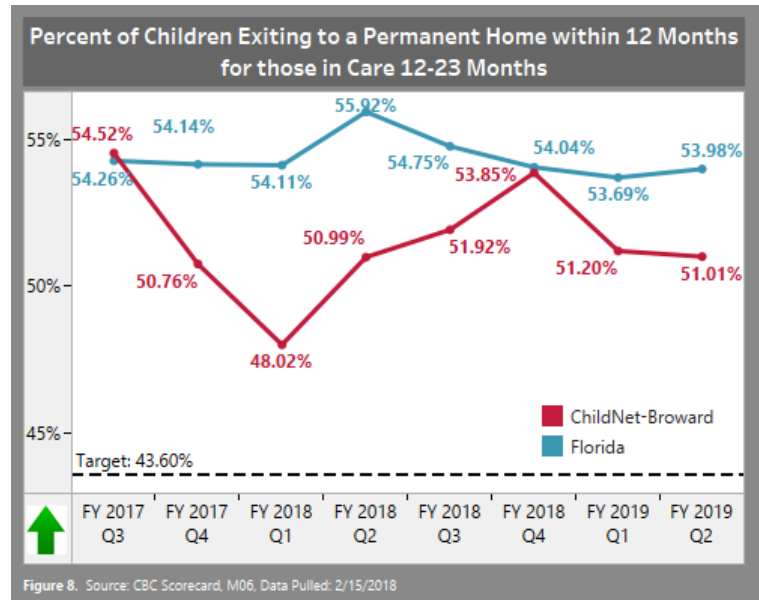**Percent of children exiting foster care to a permanent home in 12 months for children in foster care 12-23 months (Scorecard Measure M06):** This graph provides the percentage of children in foster care whose length of stay is between 12 and 23 months as of the beginning of the report period who achieved permanency within twelve months of the beginning of the report period.

 CNB has met the performance target in all of the past eight quarters. Performance in the past two quarters is trending negatively, but still above the performance target.

However, quality reviews show a need to improve performance in establishing appropriate permanency goals for the child in a timely manner. (See Table 9)

Percent of Children Exiting to a Permanent Home within 12 Months for those in Care 12-23 Months

ChildNet-Broward: 54.52%, 50.76%, 48.02%, 50.99%, 51.92%, 53.85%, 51.20%, 51.01%
Florida: 54.26%, 54.14%, 54.11%, 55.92%, 54.75%, 54.04%, 53.69%, 53.98%
Target: 43.60%

Quarters: FY 2017 Q3, FY 2017 Q4, FY 2018 Q1, FY 2018 Q2, FY 2018 Q3, FY 2018 Q4, FY 2019 Q1, FY 2019 Q2

Figure 8. Source: CBC Scorecard, M06, Data Pulled: 2/15/2018

PERMANENCY AFTER 24 MONTHS

Percent of children in foster care for 24 or more months exiting to a permanent home: This graph depicts the percentage of children who were in foster care for 24 or more months and achieved permanency upon exiting foster care.

CNB's performance is trending positively and in the most recent quarters, CNB's performance exceeded the performance.

As noted above, quality reviews show a need to make more concerted efforts to achieve permanency for children in a timely manner, thereby meeting the federal PIP goal. (See Table 9)

Percent of Children in Care 24+ Months Who Achieve Permanency Within an Additional 12 Months

ChildNet-Broward: 45.8%, 45.0%, 40.9%, 35.9%, 36.5%, 39.3%, 43.6%, 45.7%
Florida: 46.5%, 44.5%, 44.3%, 43.6%, 45.0%, 46.1%, 47.3%, 44.7%

Quarters: Fy 2017 Q3, Fy 2017 Q4, Fy 2018 Q1, Fy 2018 Q2, Fy 2018 Q3, Fy 2018 Q4, Fy 2019 Q1, Fy 2019 Q2

Figure 9. Source: OCW "Children in Care 24 Months Achieving Permanency within 12 Months" Dashboard, Data Pulled: 2/15/2018

PERCENT NOT RE-ENTERING INTO CARE

**Percent of children who do not re-enter foster care within 12 months of moving to a permanent home (Scorecard Measure M07):** This graph depicts the percentage of exits from foster care to permanency for a cohort of children who entered foster care during the report period and exited within 12 months of entering and subsequently do not re-enter foster care within 12 months of their permanency date.

CNB's performance on this measure is currently below that of the state and has been trending negatively in recent quarters.

Figure 10. Source: CBC Scorecard, M07, Data Pulled: 2/15/2018
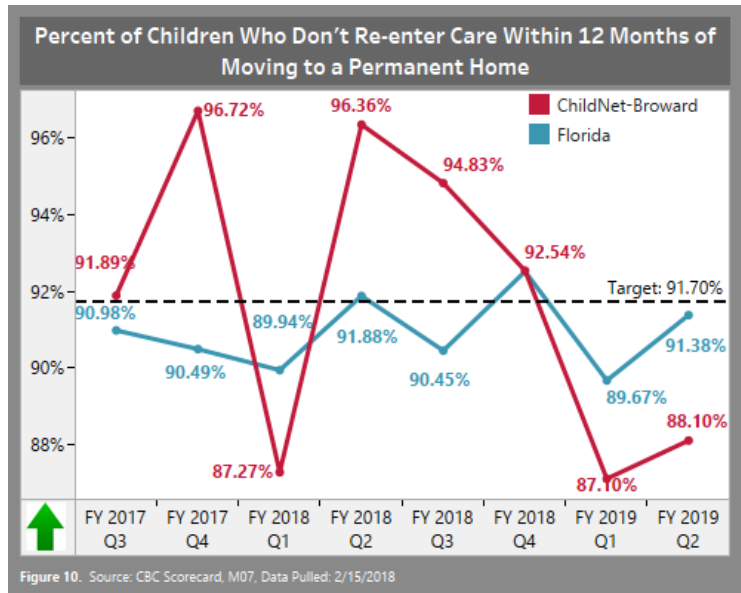
PLACEMENT STABILITY

Placement moves per 1,000 days in foster care (Scorecard Measure M08): This graph depicts the rate at which children change placements while in foster care during the report period.

CNB has shown consistently strong performance in minimizing placement moves. CNB's performance has exceeded the target and statewide performance in all the past eight quarters.

CNB failed to meet the federal PIP goal of ensuring children in foster care were in a stable placement and any placement changes made were in the best interest of the child and consistent with achieving the child's permanency goal(s). In FY 17/18, CNB's performance on this Florida CQI Item dropped 13.9%.

Figure 11. Source: CBC Scorecard, M08, Data Pulled: 2/15/2018
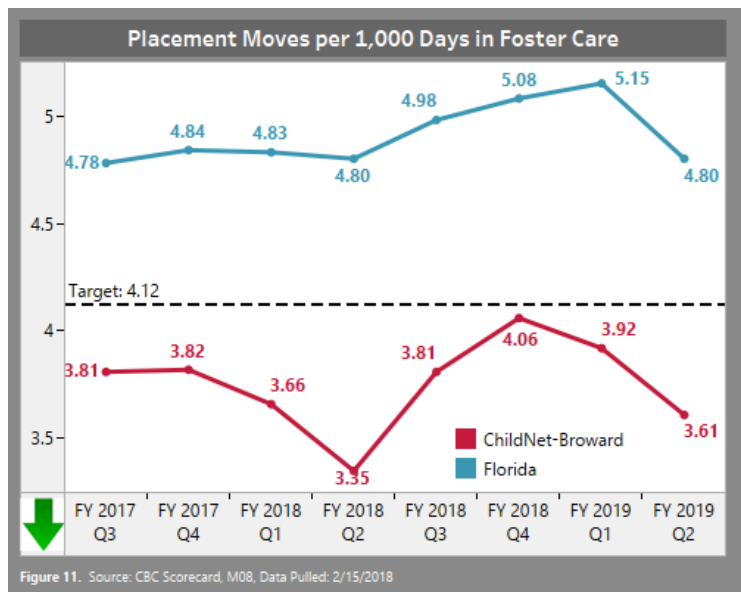
SIBLINGS PLACED TOGETHER

**Percent of sibling groups where all siblings are placed together (Scorecard Measure M12)**: This graph depicts the percentage of sibling groups with two or more children in foster care as of the end of the report period where all siblings are placed together.

In this area, CNB is trending positively overall but additional effort is needed to meet the performance target. (See Fig. 12)

Quality reviews show a decline in CNB's FY 17/18 performance for concerted efforts to ensure that siblings in foster care were placed together unless separation was necessary to meet the needs of one of the siblings. (See Table 9)

Figure 12. Source: CBC Scorecard, M12, Data Pulled: 2/15/2018
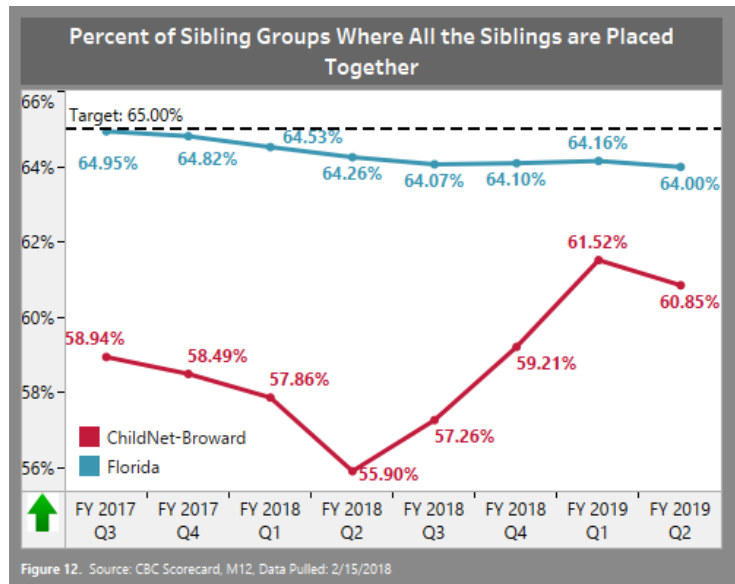
QA CASE REVIEW DATA

The table below provides the current performance in items related to permanency that are based on qualitative case reviews. RSF reviews show that from the period of July 1, 2017 through June 20, 2018, CNB improved performance on quality visits between the case manager and parents and CNB's FY17/18 performance exceeds the statewide performance. CNB's FY17/18 performance declined, but still exceeded the state's in quality visits with children. (See Table 8)

In FY 17/18, CNB's performance in all Florida CQI measures related to permanency declined. CNB's performance did not meet either PIP goal and in CQI Item 6 (Did the agency make concerted efforts to achieve reunification, guardianship, adoption, or other planned

Rapid Safety Feedback - Permanency			
Quality Assurance Item	Childnet Broward FY 16/17 n=50	Childnet Broward FY 17/18 n=39	Statewide RSF Performance Fy 2017-18 n=830
RSF 2.1 Is the quality of visits between the case manager and the child(ren) sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	85.0%	79.5%	60.1%
RSF 2.3 Is the quality of visits between the case manager and the child's mother sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	80.0%	87.2%	66.3%
RSF 2.5 Is the quality of visits between the case manager and the child's father sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	62.5%	64.3%	52.6%

Green font denotes performance above the Statewide RSF Average; red font denotes performance below the Statewide RSF Average.
Table 8. Source: QA Rapid Safety Feedback; Federal Online Monitoring System Data Pulled 3/6/2019

permanent living arrangements for the child?), CNB's performance dropped 33.3% from FY16/17. (See Table 9)

Quality Assurance - Florida CQI Item Assessement Based on Case Reviews by Child Welfare Professionals1	ChildNet Broward FY 2016/2017 n=78	ChildNet Broward FY 2017/2018 n=49	Percent Improvement	Statewide CQI/QA Performance FY 2016/2017 n=1,290	2016 Statewide Federal Child & Family Service Review 4/1/16-9/30/16 n=80	Federal and State Expectation	Federal Program Improvement Plan (PIP) Goal
				CQI Permanency			
CQI Item 4: Is the child in foster care in a stable placement and were any changes in the child's placement in the best interest of the child and consistent with achieving the child's permanency goal(s)?	87.2%	● 73.3%	-13.9%	83.0%	82.0%	95.0%	88.5%
CQI Item 5: Did the agency establish appropriate permanency goals for the child in a timely manner?	87.2%	80.0%	-7.2%	84.0%	81.8%	95.0%	
CQI Item 6: Did the agency make concerted efforts to achieve reunification, guardianship, adoption, or other planned permanent living arrangements for the child?	76.6%	● 43.3%	-33.3%	81.0%	74.5%	95.0%	75.4%
CQI Item 7: Did the agency make concerted efforts to ensure that siblings in foster care are placed together unless separation was necessary to meet the needs of one of the siblings?	90.6%	77.8%	-12.9%	64.0%	67.3%	95.0%	
CQI Item 8: Did the agency make concerted efforts to ensure that visitation between a child in foster care and his or her mother, father and siblings was of sufficient frequency and quality to promote continuity in the child's relationships and with these close famil..	61.1%	59.3%	-1.9%	69.0%	69.0%	95.0%	
CQI Item 9: Did the agency make concerted efforts to preserve the child's connections to his or her neighborhood, community faith, extended family, Tribe, school and friends?	73.9%	66.7%	-7.2%	79.0%	82.0%	95.0%	
CQI Item 10: Did the agency make concerted efforts to place the child with relative when appropriate?	95.7%	93.3%	-2.4%	83.0%	72.0%	95.0%	
CQI Item 11: Did the agency make concerted efforts to promote, support and/or maintain positive relationships between the child in foster care and his or her mother and father or other primary caregivers from whom the child had been removed through acti..	61.8%	52.0%	-9.8%	61.0%	60.0%	95.0%	

A green dot denotes performance is above the federal PIP goal; a red dot denotes performance is below the federal PIP goal. Green font in the "Percent Improvement" column denotes positive improvement; red font denotes a negative change.
Table 9. Source: QA Rapid Safety Feedback; Federal Online Monitoring System, Data Pulled: July 19, 2018

The graphs and tables on the follow pages depict CNB's performance related to well-being in the following areas:

1. Children receiving medical care
2. Children receiving dental care
3. Young adults enrolled in secondary education
4. Qualitative case reviews

CNB's performance declined in eight of the nine Florida CQI measures and one of the three scorecard measures related to child well-being. However, despite the decline in performance, CNB was able to exceed three of the four federal PIP goals related to child wellbeing.

CHILDREN RECEIVING MEDICAL CARE

Percent of children in foster care who received medical care in the previous 12 months (Scorecard Measure M09): Figure 13 depicts the percentage of children in foster care as of the end of the report period who have received a medical service in the last 12 months.

CNB's performance on ensuring children in care receive medical care exceeded the performance target in seven of the past eight quarters. In the most recent quarter, FY 18/19, Q2, CNB's performance fell below the performance target and statewide performance.

CNB's FY 17/18 performance, as measured by quality reviews, improved 14.9% in ensuring physical needs of children were met, including dental needs. (See Table 10)

Figure 13. Source: CBC Scorecard, M09, Data Pulled: 2/15/2018
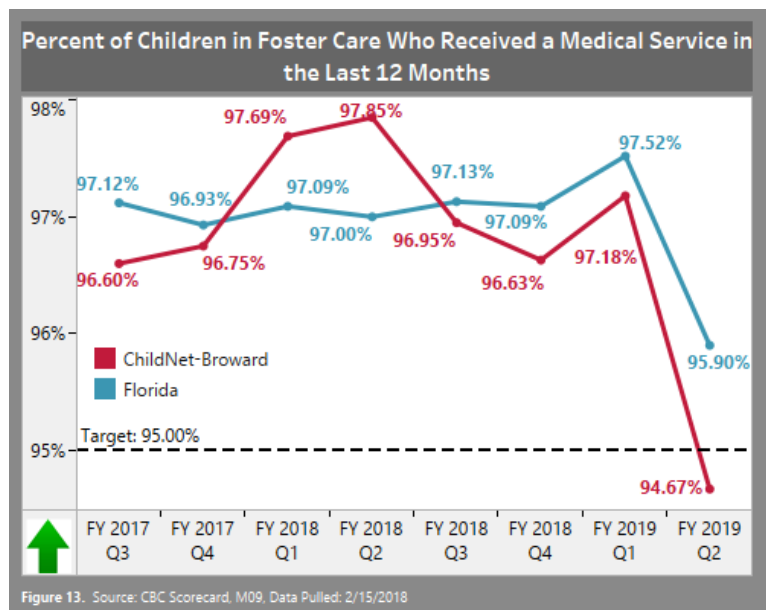
CHILDREN RECEIVING DENTAL CARE

Percent of children in foster care who received a dental service in the last 7 months (Scorecard Measure M10): This graph depicts the percentage of children in foster care as of the end of the report period who have received a dental service in the last seven months.

CNB has struggled to meet the performance target of ensuring children in foster care receive a dental service in the last seven months. CNB has not met the target in any of the past eight quarters and in the last quarters, performance dropped to 84.05%. (See Fig. 14)

Figure 14. Source: CBC Scorecard, M10, Data Pulled: 2/15/2018
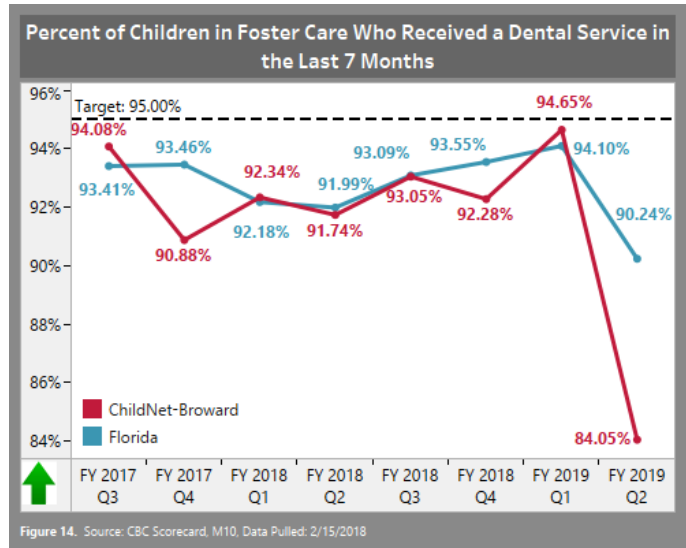
YOUNG ADULTS ENROLLED IN SECONDARY EDUCATION

Percentage of young adults who have aged out of foster care at age 18 and completed or are enrolled in secondary education, vocational training, or adult education (Scorecard Measure M11): This graph depicts the percentage of young adults who aged out of foster care who had either completed or were enrolled in secondary education, vocational training, or adult education as of their 18th birthday.

CNB has shown strong quantitative performance in ensuring educational or vocational services are provided to youth exiting foster care. CNB has surpassed both the performance target and statewide performance in all the past eight quarters. (See Fig. 15)

However, quality reviews indicate a 19.2% decline in making concerted efforts to assess children's education needs and appropriately address them in case planning and case management activities. (See Table 10)

Figure 15. Source: CBC Scorecard, M11, Data Pulled: 2/15/2018
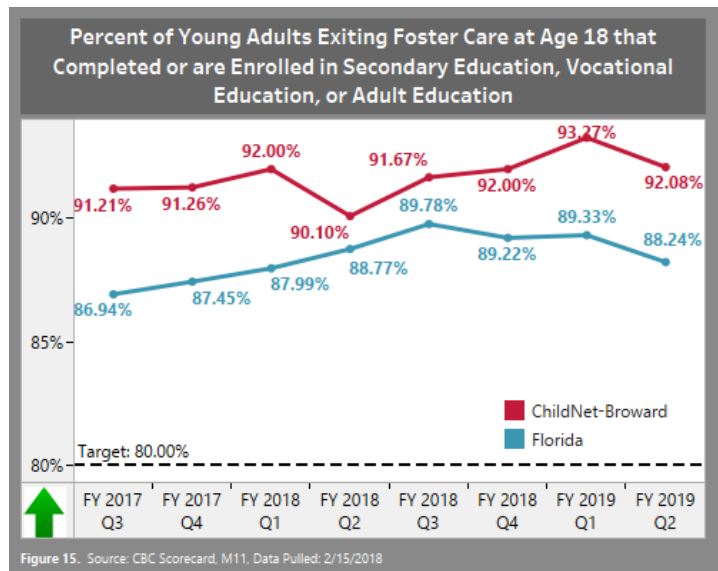
QA CASE REVIEW DATA

The table on the following page provides CNB's performance in measures related to child well-being based on CQI case reviews.

In FY17/18, CNB's performance declined on several Florida CQI measures related to well-being. While still meeting the federal PIP goal on three of the four well-being measures with a PIP goal, FY17/18 performance declined in making concerted efforts to assess the needs of, and provide services to, the child, parents and foster parents. CNB failed to meet the fourth well-being measure with a federal PIP goal (CQI Item 13 – Did the agency make concerted efforts to involve the parents and children (if developmentally appropriate) in the case planning process on an ongoing basis). CNB improved performance in FY18/19 in only one Florida CQI measure related to child well-being. CNB's performance
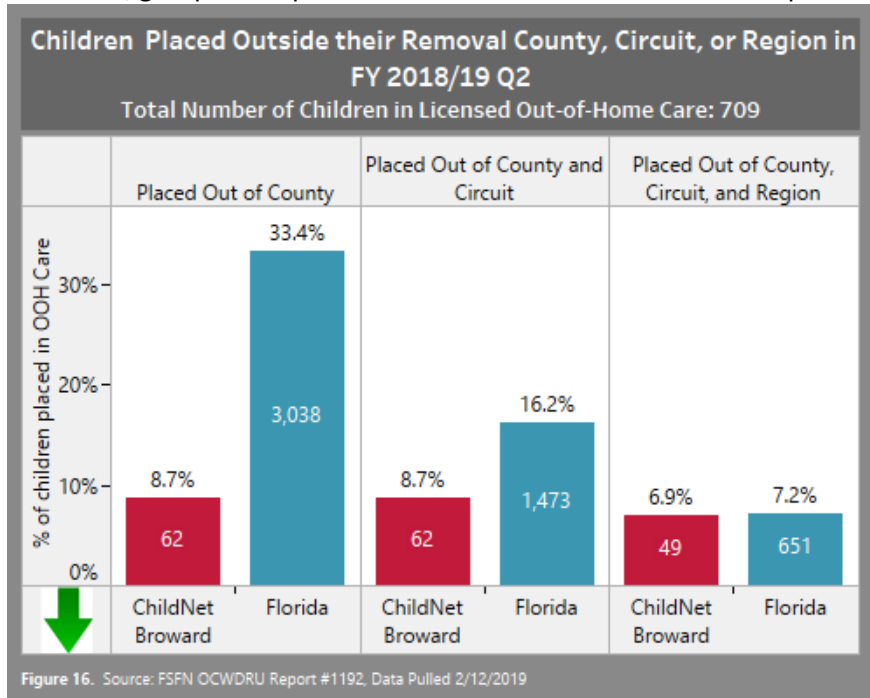
CQI Well-Being							
Quality Assurance - Florida CQI Item Assessement Based on Case Reviews by Child Welfare Professionals1	ChildNet Broward FY 2016/2017 n=78	ChildNet Broward FY 2017/2018 n=49	Percent Improvement	Statewide CQI/QA Performance FY 2016/2017 n=1,290	2016 Statewide Federal Child & Family Service Review 4/1/16-9/30/16 n=80	Federal and State Expectation	Federal Program Improvement Plan (PIP) Goal
CQI Item 12A: Did the agency make concerted efforts to assess the needs of and provide services to children to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?	94.9%	●85.7%	-9.2%	89.0%	51.3%	95.0%	58.4%
CQI Item 12B Did the agency make concerted efforts to assess the needs of and provide services to parents to identify the services necessary to achiever case goals and adequately address the issues relevant to the agency's involvement with th..	90.8%	●70.3%	-20.4%	73.0%	51.3%	95.0%	58.4%
CQI Item 12C Did the agency make concerted efforts to assess the needs of and provide services to foster parents to identify the services necessary to achiever case goals and adequately address the issues relevant to the agency's involvement with the family?	85.0%	●75.0%	-10.0%	88.0%	51.3%	95.0%	58.4%
CQI Item 13 Did the agency make concerted efforts to involve the parents and children (if developmentally appropriate) in the case planning process on an ongoing basis?	71.2%	●66.0%	-5.3%	66.0%	63.6%	95.0%	70.7%
CQI Item 14: Were the frequency and quality of visits between caseworkers and the child (ren) sufficient to ensure the safety, permanency and well-being of the child(ren) and promote achievement of case goals?	88.5%	79.6%	-8.9%	67.0%	72.5%	95.0%	
CQI Item 15 Were the frequency and quality of the visits between the case workers and mothers and fathers sufficient to ensure the safety, permanency and well-being of the children and promote achievement of the case goals?	60.0%	50.0%	-10.0%	48.0%	43.5%	95.0%	
CQI Item 16: Did the agency make concerted efforts to assess children's educational needs and appropriately address identified needs in case planning and case management activities?	81.3%	62.1%	-19.2%	84.0%	92.0%	95.0%	
CQI Item 17: Did the agency address the physical health needs of children, including dental needs?	70.0%	84.9%	14.9%	77.0%	85.0%	95.0%	
CQI Item 18: Did the agency address the mental/behavioral health needs of children?	68.3%	64.0%	-4.3%	75.0%	72.0%	95.0%	

A green dot denotes performance is above the federal PIP goal; a red dot denotes performance is below the federal PIP goal. Green font in the "Percent Improvement" column denotes positive improvement; red font denotes a negative change.
Table 10. Source: QA Rapid Safety Feedback; Federal Online Monitoring System, Data Pulled: July 19, 2018

improved 14.9% on addressing the physical health needs of children, including dental needs. (See Table 10)

SECTION 5: PLACEMENT RELATED DATA

This category focuses on available placement resources by reviewing data related to family foster home availability and utilization, group home placements and relative and non-relative placements.

Children Placed Outside their Removal County, Circuit, or Region in FY 2018/19 Q2
Total Number of Children in Licensed Out-of-Home Care: 709

Figure 16. Source: FSFN OCWDRU Report #1192, Data Pulled 2/12/2019

Family Foster Home

Circuit 17 children are placed out of County, Circuit and Region less than they are statewide. The number of licensed foster homes in Circuit 17 has been trending down in the past few years. In May 2016, Circuit 17 had a total of 576 licensed homes. As of November 2018, Circuit 17 had 487 licensed foster homes, equating to a decline of approximately 15%. The total number of licensed beds was 857 in November 2018, 88 of which were therapeutic beds. (Source: Children in Out of Home Care by Placement Type in SER CNB).

Group Home Care

A lower percentage of children ages 6-11 are placed in group care in Circuit 17 compared to the statewide performance. A higher percentage of children ages 0-5 and 12-17 are placed in group care in Circuit 17 (See Fig. 17) as compared to the state. CNB has made efforts to reduce the number of children in group care and residential treatment centers. In August 2005, 22% of children ages 0-17 in out of home care were placed in group care and residential treatment centers. As of August 2018, the percentage has dropped to under 10%. (source: Group Care and Residential Treatment in SER CNB)

Figure 17. Source: FSFN OCWDRU Report #1005
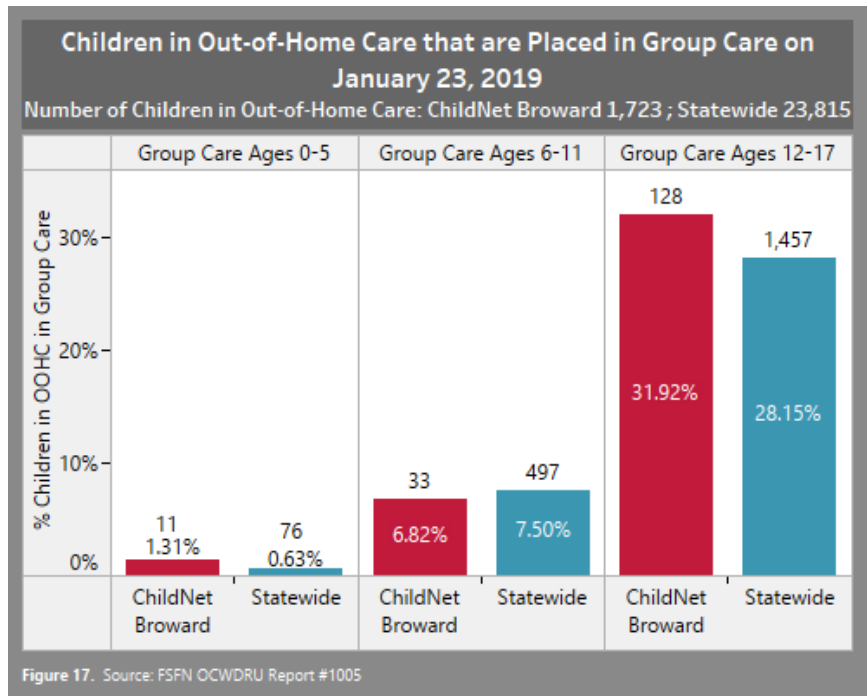
Relative/Non-Relative Caregiver Supports

Circuit 17 is making strides towards placing more children in relative and non-relative care. Since January 2018, Circuit 17 has been trending positively in the number of children placed in relative or non-relative care. (See Fig. 18) However, CNB has failed to meet the performance target on this measure since at least January 2017.
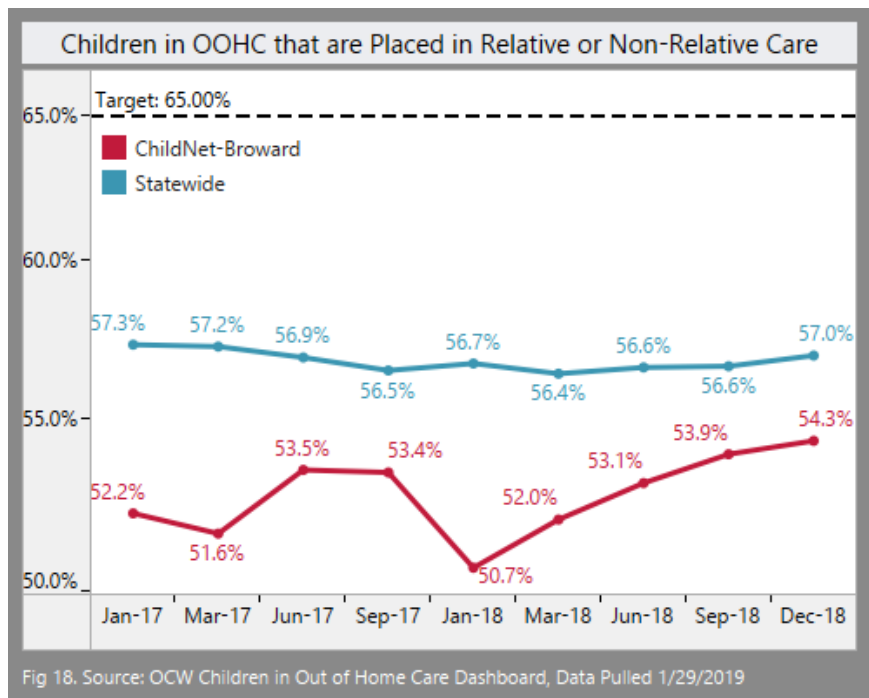
Fig 18. Source: OCW Children in Out of Home Care Dashboard, Data Pulled 1/29/2019

The CBC Monitoring Team completed an on-site monitoring review in FY 17/18. The following is a summary of the findings and any actions taken by ChildNet - Broward to improve. The full FY 1718 ChildNet Broward COU monitoring report is available for reference.

Areas Needing Action Identified in Previous Report

1) **(SCM01) Rate of abuse per 100,000 days in foster care. ChildNet has failed to meet the performance target in the past eight quarters.**
   i) This finding was not included on a corrective action plan, performance improvement plan, local action plan, any other improvement plans or initiatives developed by the Region or CBC.
   ii) For Quantitative or Qualitative Findings –*Performance Declined –* CNB's FY17/18 performance declined 1.1%
   iii) *Summaries of Actions Taken:* The Region meets regularly with CNB to discuss progress on this measure. A champion is assigned to this measure who reviews the performance every other week. These findings are shared in ChildNet's every other week Scorecard meeting to brainstorm ideas on how to address trends. That information is then shared with the Department. Actions on this measure include creation of a Human Trafficking (HT) Court to address increasing number of HT verified findings, review of abuse reports being made regarding violation of court orders and focus on improved support to relative and non-relative placements to reduce incidents in those placement types.

2) **(SCM07) Percentage of children who do not re-enter care within 12 months of moving to a permanent home – In five out of the last eight quarters, ChildNet failed to meet this performance target.**
   i) This finding was included on a corrective action plan.
   ii) For Quantitative or Qualitative Findings –*Performance Declined -* CNB's FY17/18 performance declined 1%
   iii) *Summaries of Actions Taken:* The Region meets regularly with CNB to discuss progress on this measure. A champion is assigned to this measure who reviews the performance every other week. These findings are shared in ChildNet's every other week Scorecard meeting to brainstorm ideas on how to address trends. That information is then shared with the Department. Actions on this measure include a review of the services provided on cases where re-entry occurred to determine if there are any trends with provider or service type that need to be addressed in the credentialing or contracting process. Focus on ongoing improvement of substance abuse services and ways to integrate relapse plans into aftercare planning process.

3) **(SCM10) Percentage of children in foster care who receive dental services – ChildNet has failed to meet the performance target in this area in the past four quarters.**

i) This finding was included on a corrective action plan.

ii) For Quantitative or Qualitative Findings –*Performance Declined* - CNB's FY17/18 performance declined 1%

iii) *Summaries of Actions Taken:* The medical unit is moving under the Chief Clinical and Quality Officer and progress on this measure is reviewed weekly with the Region. As a part of the move to the Chief Clinical and Quality Officer, there was a workgroup formed to assess the challenges being faced in the timely completion of dental appointments. That workgroup has assessed the reasons for the decline and has begun implementation of new identified actions to help improve the measure.

4) **(SCM12) Percent of sibling groups where all siblings are placed together – ChildNet failed to meet the performance target in the past eight quarters.**
   i) This finding was included on a corrective action plan.
   ii) For Quantitative or Qualitative Findings –*Performance Declined* - CNB's FY17/18 performance declined 1%.
   i) *Summaries of Actions Taken:* CNB engaged the services of Keith Gold and Associates to build a campaign to focus on sibling groups. The foster home recruitment campaign began on 4/15/2019.

2) **Documentation of stays at SafePlace – When a decision has been made to cease placement efforts and authorize a child to remain at SafePlace for the remainder of the day/night, the placement episode must be entered as a placement in FSFN to ensure accountability and real time knowledge of the child(ren)'s physical location and placement history.**
   i) This finding was included on a corrective action plan.
   ii) *Summaries of Actions Taken:* Process has been discussed to ensure that the ways that Palm Beach documents placements in FSFN to be followed in Broward. ChildNet maintains a spreadsheet, that is shared with the Region, to identify youth that were at initially placed at Safe Place overnight or longer.

Opportunities for Improvement Identified in Previous Report

1) **(SCM05) The percent of children exiting foster care to a permanent home within 12 months of entering foster care. A positive trend in performance is occurring but ChildNet met this target in only three of the past eight quarters.**
   i) This finding was not included on a corrective action plan, performance improvement plan, local action plan, any other improvement plan or initiatives developed by the Region or CBC.
   ii) For Quantitative or Qualitative Findings – *Improved Performance* – CNB's FY18/19 performance improved 8.5%
      i) *Summaries of Actions Taken:* The Provider has been reaching the required target in recent months and shows a steady progress in reaching the necessary target measures. During

SFY 18-19 the provider has been over reaching the measure every month (July – December).

2) **Relative and Non-Relative Caregiver Placements – Ongoing efforts to support and retain relative and non-relative caregivers are recommended. A Relative Caregiver Liaison position was recently created and is reportedly very effective, but there is an opportunity to proactively support relative and non-relative caregivers rather than awaiting notification of a potential issue or disruption. Additionally, cross-training would ensure sustainability of this support to relative and non-relative caregivers.**
    i) This finding was included on a corrective action plan.
    i) *Summaries of Actions Taken:* Provider submitted a Kinship brochure which was created and has been provided in Child Resource Records moving forward. Two CAP tasks have been completed. The kinship brochure is being used in during cross-trainings. Unit meetings with relative and non-relative caregivers were attended. At those meetings, the Kinship Support Supervisor met with the staff to explain the available supports and services and provided a training as required in the prior Corrective Action Plan. This was to ensure that all Child Advocates were aware of the internal support positions that could assist them if there were any identified concerns with the relative or non-relative placement. Meetings began and were held with 10 units in December. Final trainings have been held in January 2019. Sign in sheets were provided to the DCF contract Manager.

2) **Partner Communications and Relationships – An opportunity exists to enhance collaboration between ChildNet and BSO.**
    i) This finding was not included on a corrective action plan, performance improvement plan, local action plan, any other improvement plan or initiatives developed by the Region or CBC.
    i) *Summaries of Actions Taken:* ChildNet has implemented and enhanced its collaboration with Broward Sheriff's Office. There is a ChildNet liaison at BSO available 24/7. Issues are already discussed, and the performance is monitored during the Roadmap meetings, which includes ChildNet, BSO, OAG and upper management.

2) **Placement Process - An opportunity exists to improve the placement process. A master spreadsheet is disseminated to placement staff on a weekly basis. Staff are manually updating their individual spreadsheets on an ongoing basis; thus, a comprehensive and real time placement bed availability snapshot is not available to any placement staff.**
    i) This finding was included on a corrective action plan.
    ii) For Quantitative or Qualitative Findings – *No Change in Performance*
    iii) *Summaries of Actions Taken:* FSFN Ad Hoc reports are utilized. There are no ongoing actions that are needed. The FSFN report is run by staff as needed to identify the bed capacity of all foster homes.

1) **Incident Reporting – 4 of 12 critical incidents were reported late into IRAS and one incident did not contain documentation of the client's guardian, representative, or that the parent was notified.**
   i. This finding was included on a corrective action plan.
   ii. For Quantitative or Qualitative Findings – *Improved Performance*
   iii. *Summaries of Actions Taken:* ChildNet has hired a new MIS Director who began on 11/5/18. Policies have been reviewed in the November meeting and updated with the new Management Information Systems/IT Director. In Broward, 22 of 22 IRAS reports in October and November were entered within 1 business day of notification of the incident.

2) **Information Security – ChildNet's information security officer did not conduct annual internal security audits and evaluations to ensure appropriate users' rights and permissions, as required in their information security policy.**
   i. This finding was included on a corrective action plan.
   ii. For Quantitative or Qualitative Findings – *Improved Performance*
   iii. *Summaries of Actions Taken:* ChildNet has hired a new MIS Director who began to work on 11/5/18. Policies will be reviewed in the November meeting and updated with the new MIS Director. Also, a new Network Security Administrator was hired and the policy was reviewed and an implementation schedule was completed.

SUMMARY

ChildNet is an established community-based care agency serving Broward County, in Circuit 17 in the Southeast Region. ChildNet recently experienced a change in executive leadership which has resulted in a positive change in the agency's culture and collaborative efforts in the community. Transparency and collaboration are key components to ChildNet's system of care in Broward County and these traits will serve them well in effectively correcting the issues noted below.

AREAS NEEDING ACTION:

These findings represent areas that need prompt attention and action as they impact child safety, are violations of statute or administrative rule, or are areas where CNB has consistently underperformed:

1. **Performance**
    a. Safety
        i. (SM01) Rate of abuse per 100,000 Days in foster care
            1. CNB has failed to meet the performance target in seven of the past eight quarters.
        ii. (SM02) Percent of children not abused or neglected while receiving in-home services
            1. CNB has failed to meet the performance target in the past eight quarters.
    b. Permanency
        i. (SM12) Percent of sibling groups where all siblings are placed together
            1. CNB is currently on a corrective action plan for this measure. CNB has failed to meet the performance target in the past eight quarters.
        ii. (SM07) Percent of children who do not re-enter foster care within twelve months of moving to a permanent home
            1. CNB is currently on a corrective action plan for this measure. CNB's performance on this measure is trending negatively and declined overall in FY17/18
    c. Well-Being
        i. (SM10) Percent of children in foster care who received a dental service in the last seven months
            1. CNB is currently on a corrective action plan. CNB failed to meet the performance target in the past eight quarters.

OPPORTUNITIES FOR IMPROVEMENT:

These findings represent areas where there is need for analysis and development of an agency improvement plan.

1. **Performance**
   a. Permanency
      i. Relative/Non-Relative Caregiver Supports
         1. CNB has failed to meet the performance target since January 2017 in the percentage of children that are placed in relative or non-relative care and in FY17/18, qualitative reviews showed that performance related to making concerted efforts to place children with relative/non-relatives declined 2.4% (see Table 9, CQI Item 10).

– 2018 FLORIDA CHILD WELL-BEING INDEX –

Broward County

Keeping a focus on where counties can make life better for our children & families

ECONOMIC WELL-BEING
DOMAIN RANK **45**

	Baseline Year	%	Current Year	%	Number	Change
Children in poverty	2011	20.5	2016	18.3	73,826	👍
Unemployment rate	2011	9.4	2016	4.6	46,241	👍
High housing cost burden (>30% income spent)	2007-2011	50.8	2012-2016	44.4	298,721	👍
Teens not in school and not working	2007-2011	8.5	2012-2016	6.8	6,043	👍

EDUCATION WELL-BEING
DOMAIN RANK **13**

	Baseline Year	%	Current Year	%	Number	Change
3 & 4 year old children not enrolled in school	2007-2011	39.2	2012-2016	42.1	18,978	👎
4th grade students not proficient in English Language Arts	2014/15	73.0	2015/16	75.0	15,395	👎
8th grade students not proficient in math	2014/15	75.0	2015/16	73.0	9,296	👍
High school students not graduating on time	2011/12	23.6	2015/16	21.3	4,208	👍

HEALTH WELL-BEING
DOMAIN RANK **36**

	Baseline Year	%	Current Year	%	Number	Change
Low-birthweight babies	2011	9.3	2016	9.7	2,194	Unchanged
Uninsured children	2010	14.6	2015	7.3	31,110	👍
Overweight and obese 1st, 3rd & 6th grade students	2010/11	17.6	2015/16	34.8	19,732	👎
High school teens who used alcohol/drugs (past 30 days)	2012	38.9	2016	34.2	192	👍

FAMILY & COMMUNITY
DOMAIN RANK **31**

	Baseline Year	%	Current Year	%	Number	Change
Children in single parent families	2007-2011	34.4	2012-2016	35.9	126,999	👎
Children living in high poverty areas	2007-2011	8.6	2012-2016	7.5	30,066	👍
Children with verified maltreatment (per 1,000)	2011/12	9.7	2016/17	10.3	4,117	Unchanged
Youth contacts with the juvenile justice system (per 1,000)	2011/12	29.3	2016/17	12.1	2,170	👍

We all do better when Florida's children succeed. Find out how you can act locally and at the state level to ensure: (1) Children have access to health care; (2) Communities prevent child abuse, juvenile justice involvement, and substance abuse; and (3) Parents have educational and work opportunities that support their families.