

CONTRACT OVERSIGHT DESK REVIEW

Partnership for Strong Families, Inc.

Contract CJ149

Desk Review Completed: February 2019

As required by section 402.7305 FS, The Department of Children and Families performed a Desk Review for Partnership for Strong Families

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EXECUTIVE SUMMARY

The Department's Community Based Care Monitoring Team performed a Desk Review for **Partnership for Strong Families, Inc. (PSF)** Contract CJ149. **Partnership for Strong Families, Inc.** provides child welfare services for Circuits 3 and 8, which encompasses Alachua, Baker, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Madison, Suwannee, Taylor, and Union counties in the Northeast Region of Florida and has done so since 2003.

The monitoring process included a review of PSFs' performance on both quantitative and qualitative performance measures, and information from the contract manager regarding previous CBC monitoring findings. Supplementary information was provided by the Department's Office of Revenue Management, Office of Community-Based Care (CBC)/Managing Entity (ME) Financial Accountability, Office of Child Welfare and Northeast Region contract manager, quarterly financial viability reports, system adoption initiative gap analysis and service array assessment.

The CBC monitoring team involved in the review consisted of Department of Children and Families Community Based Care Monitoring Unit staff- Melissa Stanley, Megan Wiggins, Jessica Manfresca, and Alissa Cross.

SECTION 1: PERFORMANCE AT A GLANCE

The graphs on the following page are provided by Casey Family Programs. Casey Family Programs works in all 50 states, the District of Columbia, two US territories, and more than a dozen tribal nations. They actively work with Florida child welfare professionals to improve practice through use of evidence-based programs and data analytics. The most up-to-date PSF performance is depicted later in this report.

Data Basics Produced by Data Advocacy, Casey Family Programs Data source: state-submitted AFCARS and NCANDS files **Partnership for Strong Families** Date prepared: 3/20/2019 NOTE: Due to data source and timeframe presented, numbers may vary slightly from those presented in reports produced by FL DCFS. CBC Florida national year over year change in the # of children in care rate in care (< age 18; as of last day of each month) # in care (per 1,000, < age 18) 8.0 20% 925 6.0 10% 4.0 20-0% 0.0 change change change change 2012 2013 2014 2015 2016 2017 2018 9/13-9/14 9/14-9/15 9/15-9/16 9/16-9/17 9/17-9/18 Safety **Entries Placement** placement settings for children in care, Entries % children who experience repeat # of children entering & exiting by age (for all children in care on 9/30/2018) Exits maltreatment within 6 months (6 month entry cohorts ending on each date) 300 6% Runaway 4% 200 Congregate care 2% 100 Foster care Pre-adoptive home 2012 2013 2014 2015 2016 2017 Kinship care % children who experience repeat rate of children maltreatment within 12 months entering care (note 2013-2014 data masked due to data quality) (per 1,000) 51% 46% 10% 4.0 27% 5% 2.0-0% 0.0 2009 2010 2011 2012 2015 2016 2012 2013 2014 2015 2016 2017 2018 **Timely & Stable Permanency** Children In Care 2+ Years (9/30/2018) % permanency within 30 days % permanency within 3-12 % in care 2+ years at start of the of entering care months of entering care in care 2 + years year who achieve permanency w/in (6 month entry cohorts ending on each date) (6 month entry cohorts ending on each date) 12 months 125 10% 40% 40% 13% % 5% 20% 20% 19% state 0% Nat'l 2013 2014 2015 2016 2017 2018 26% 9/13 3/14 9/14 3/15 (2018)% permanency w/in 12 months % re-entering care w/in 12 profile of current caseload in care 2+ years for children in care 12-23 months months of timely permanency (for groups that represent at least 2% of the total; by age, placement type and case plan goal) 8% ages 2-12 ages 13-17 7% 6%-Reunif Adopt МΔ Adopt 5% 40% 4% 6% Congregate care 3% 20% Foster care 5% 2% 18% 2% Kinship care 0% 2011 2012 2013 2014 2015 2016 Pre-adoptive home 6% 2013 2014 2015 2016 2017 2018

SECTION 2: SERVICE AREA DESCRIPTION

This section provides a snapshot of the community PSF serves, including US Census data, information on child welfare partners, Florida Department of Health birth and infant mortality rates and DCF investigations of child fatalities reported to the Florida Abuse Hotline. Additional information may include data from the 2018 Florida Kids Count County Child Well-being Index attached to this report. PSF serves the childen and families in Alachua, Baker, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Madison, Suwannee, Taylor, Union counties representing the 3rd and 8th Judicial Circuit in the Northeast Region. The table below provides key US Census Facts for these counties as compared to the statewide percentages.

	Birth Rate		opulation 2017: 10.9	- Statewide	Rate in	Infant Mort	ality Per 1,0	00 Populati n 2017: 6.1	on - Statev	vide Rate
County	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017
Alachua	11.4	11.6	11.3	11.1	10.9	9.9	9.6	6.9	8.4	7.8
Baker	13	13.5	12.4	12.7	11.6	14.3	5.5	11.9	2.9	6.4
Bradford	11.4	10.3	10.8	10.9	10.1	19.2	7.1	17	6.6	17.7
Columbia	12.2	12.2	12.1	11.7	11.5	7.3	8.4	9.7	9.9	10
Dixie	9.6	10.3	8.6	9.7	8.2	0	0	7	6.1	14.4
Gilchrist	11.6	9.9	11.5	11.9	11	0	12	10.3	10	0
Hamilton	11.1	10.1	11.4	10.7	10.8	6.3	13.8	12	12.7	(
Lafayette	9.4	8.7	6.8	7.9	8.2	0	0	0	29.4	(
Levv	9.7	10.1	9.7	9.8	10.1	5.1	2.4	10.2	12.6	19.5
Madison	11.4	9.9	10.9	10.2	9.1	0	20.9	0	15.2	5.7
Suwannee	11.1	9.9	9.8	11	9.5	10.3	11.4	6.9	4.1	11.8
Taylor	10.7	9.5	10.9	11.1	9.2	0	0	12	0	(
Union	11.8	9.8	9.2	9.6	8.7	5.5	0	0	0	7.2

The percentage of the population with a high school diploma and college degree is higher in Alachua County than any other county in Circuits 3 and 8, and higher than the statewide percentage. The median household income is lower than the state's in all but one county (Baker) and there is a greater percentage of the population living in poverty, compared to the state, in all 13 counties. Madison County has the lowest median household income. (See Table 1)

CHILD FATALITIES

BIRTH AND INFANT MORTALITY RATES

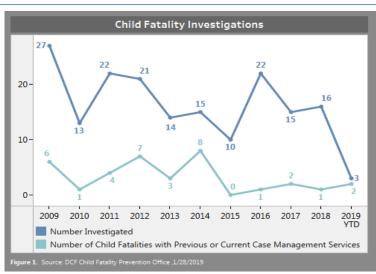
For 2017, the birth rate per 1,000 population was below the statewide rate in nine of the thirteen counties served by PSF. in all 13 counties served by PSF is consistent and comparable to the statewide rate. Alachua, Baker, Columbia, and Union counties have trended down since 2013, however Alachua, Baker and Columbia counties remain the highest of all counties. Lafayette's rate decreased to a low of 6.8 in 2015 but has since trended up. Rates have fluctuated throughout the remaining counties over the previous five years. In eight of the counties served by PSF, the infant mortality rate per 1,000 live births is higher than the statewide rate (6.1) for 2017. While the infant mortality rates have fluctuated in each

county over the past five years, three counties have experienced significant increases in infant mortality rates. In Dixie County, the infant mortality rate doubled over the past three years to 14.4. In Levy county, the infant mortality rate has steadily increased to 19.5, more than tripled the 2013 rate and three times the statewide rate in 2017. In Union County, infant mortality rates decreased from 2013 to zero for the subsequent three years but increased above the statewide rate to 7.2 in 2017. (See Table 2)

	Birth Rate per 1,000 Population - Statewide Rate in 2017: 10.9						Infant Mortality Per 1,000 Population - Statewide Rate in 2017: 6.1				
County	2013	2014	2015	2016	2017	2013	2014	2015	2016	2017	
Alachua	11.4	11.6	11.3	11.1	10.9	9.9	9.6	6.9	8.4	7.8	
Baker	13	13.5	12.4	12.7	11.6	14.3	5.5	11.9	2.9	6.4	
Bradford	11.4	10.3	10.8	10.9	10.1	19.2	7.1	17	6.6	17.7	
Columbia	12.2	12.2	12.1	11.7	11.5	7.3	8.4	9.7	9.9	10	
Dixie	9.6	10.3	8.6	9.7	8.2	0	0	7	6.1	14.4	
Gilchrist	11.6	9.9	11.5	11.9	11	0	12	10.3	10	0	
Hamilton	11.1	10.1	11.4	10.7	10.8	6.3	13.8	12	12.7	0	
Lafayette	9.4	8.7	6.8	7.9	8.2	0	0	0	29.4	0	
Levv	9.7	10.1	9.7	9.8	10.1	5.1	2.4	10.2	12.6	19.5	
Madison	11.4	9.9	10.9	10.2	9.1	0	20.9	0	15.2	5.7	
Suwanne	11.1	9.9	9.8	11	9.5	10.3	11.4	6.9	4.1	11.8	
Tavlor	10.7	9.5	10.9	11.1	9.2	0	0	12	0	0	
Union	11.8	9.8	9.2	9.6	8.7	5.5	0	0	0	7.2	

CHILD FATALITY INVESTIGATIONS

From 2009 to January 2019, there were 178 child fatality investigations in Circuits 3 and 8. (See Fig. 1) Of the 178 child fatality investigations, 35 had previous or current case management services at the time of the death. A Critical Incident Rapid Response Team (CIRRT) reviews fatalities involving a case that had a prior verified abuse report within the previous 12 months. Since the inception of the Critical Incident Rapid Response Teams in 2014, four of the 35 fatalities with prior or current case management involvement had a CIRRT review. There have been



two fatalities requiring a CIRRT review since the review period included in the prior monitoring report (2017). The findings were as follows:

• 2018: A 9-year-old Dixie County child was pronounced deceased 10 days after he was shot in the head with a pellet gun by a 12-year-old neighbor while the kids were out in the woods hunting squirrels. The CIRRT report indicates no other actions could have been taken by the system of care to prevent the child's death.

• 2019: A 5-month-old Columbia County infant was pronounced deceased after he was found unresponsive at home. The investigation and final CIRRT report are pending.

SECTION 3: AGENCY SUMMARY

Partnership for Strong Families has been the lead child welfare agency in Circuits 3 and 8 since June 2003. PSF serves more Florida counties than any other community-based care agency currently contracted with the Department. Apart from Alachua County, the counties served by PSF are rural, as defined by the Florida Department of Health, with a density of less than 100 persons per square mile. PSF has offices in five cities – Gainesville, Lake City, Live Oak, Starke and Trenton. PSF's mission, vision and values endeavor to enhance the community's ability to protect and nurture children by building, maintaining, and constantly improving a network of family support services through innovative, evidence-based practices and highly effective, engaged employees and community partners. PSF is accredited by the Council on Accreditation (COA), an international, independent, nonprofit, human service accrediting organization that accredits the full continuum of child welfare, behavioral health, and community-based social services. PSF is COA accredited through June 30, 2019 in the following service areas:

- Counseling Support and Education Services
- Family Foster Care and Kinship Care
- Network Administration

Child Protective Investigations and Children's Legal Services are provided by the Department of Children and Families in Circuits 3 and 8. Case management services are subcontracted to Devereux Foundations, Inc. and Camelot Community Care. Extended foster care services and independent living services are subcontracted out to CDS Family and Behavioral Health Services, Inc. PSF contracts with Children's Home Society and Resolutions Health Alliance to provide Family Support Services (FSS) through their Family Connections/Diversion Services. In 2018, PSF began subcontracting with Meridian Behavioral Healthcare, Inc. to provide safety management services. Pre-service and in-service training is facilitated internally and in partnership with the Department. Intake and Placement, Adoptions and Licensing operations are handled in-house by PSF staff. PSF works closely with the Guardian Ad Litem office and three Foster Adoptive Parent Associations (FAPAs) — Tri-County Foster and Adoptive Parent Association (Dixie, Gilchrist and Levy counties), Alachua County Foster Adoptive Parent Association and Kids First of Levy County FAPA.

NUMBER OF INVESTIGATIONS, REMOVALS AND CHILDREN SERVED

While there has been a decrease in investigations received and children entering out of home care, the number of children served (in-home and out of home) has seen little change between FY 15/16 and FY17/18. (See Table 3)

	Service Area Data			
		Fy 2015/ 2016	Fy 2016/ 2017	Fy 2017/ 2018
Child Protective Investigations and Child Removals (Alachua, Baker, Bradford, Columbia, Dixie,	Reports accepted for Investigation by DCF (Initial & Additional Reports)	7,877	8,015	7,575
Gilchrist, Hamilton, Lafayette, Levy, Madison, Suwannee, Taylor and Union Counties)	Children Entering Out-of-Home Care	817	778	614
rayior and Union Counties)	Children Receiving In-Home Services	1,200	1,097	1,130
Children Served by	Children Receiving Out of Home Care	1,489	1,593	1,507
Partnership for Strong Families	Young Adults Receiving Services	77	75	64
	Children Receiving Family Support Services	282	327	211
Table 3. Data Sources: Child Protective ! 1006. Data Run Date: Nov 20, 2018	investigation Trend Report, Child Welfard	e Dashboard,	FSFN OCWD	RU Report

FINANCIAL VIABILITY SUMMARY

The Office of CBC/ME Financial Accountability performed financial monitoring procedures, based on the DCF 2017-18 CBC-ME Financial Monitoring Tool for On-Site Reviews, of Partnership for Strong Families. The desk review period was for the period of July 1, 2017 through January 31, 2018.

One finding and one observation was made pertaining to procurement policies and procedures. A second observation was made pertaining to sub-awarding/subrecipient monitoring policies. Additionally, technical assistance was provided as PSF's financial policies and procedures were not updated to comply with current federal and DCF requirements.

For further details, please see the complete fiscal report – <u>2017-18 CBC On-Site Review Financial</u> Monitoring Report for Partnership for Strong Families.

Since FY13-14, PSF has been able to operate within the allocated budget and finish the year with a surplus; however, carry forward balances have decreased each year beginning in FY14-15. PSF has applied for risk pool allocation in FY 17-18 and FY18-19 but did not receive the additional funding. (See Table 4)

	Comparison of	of Funding by	Fiscal Year			
	Partnershi	p for Strong F	amilies			
DCF Contract Funds Available (by Fiscal Year)	FY13-14	FY14-15	FY15-16	FY16-17	FY17-18	FY18-19
Core Services Funding	\$21,210,405	\$21,498,349	\$21,834,946	\$22,436,437	\$22,726,341	\$22,746,647
Other**	\$9,422,877	\$9,832,128	\$10,872,428	\$11,516,583	\$11,519,556	\$11,664,334
Total Initial Appropriation	30,633,282	31,330,477	32,707,374	33,953,020	34,245,897	34,410,981
Risk Pool Allocation						
CBC Operational Costs from Back of the						
Bill						
MAS from Back of the Bill			\$253,279			
MAS Prior Year Deficit			-\$253,279			
Carry Fwd Balance from Previous Years	\$2,124,422	\$2,172,201	\$1,620,618	\$799,479	\$791,216	\$384,469
Total at Year End	32,757,704	33,502,678	34,327,992	34,752,499	35,037,113	34,795,450
** Includes as applicable Maintenance Adoptic Children's Mental Health Services (Cat 100800, Source: Comprehensive Review of Revenues, Ex	/100806), PI Tra	nining, Casey Fo	oundation or ot	her non-core s	ervices	

SECTION 4: PERFORMANCE INDICATORS AND QUALITY ASSURANCE DATA

This section provides a picture of PSF's performance as captured by data indicators that are used to assess how well PSF is performing on contract measures and within the larger program areas of safety, permanency and well-being. The information in the following graphs and tables represents performance as measured through information entered into the Florida Safe Families Network (FSFN) and performance ratings based on the Department's CQI case reviews.

The performance measures outlined in this report are accessible through the <u>Child Welfare Dashboard</u> and include both federal and state measures used to evaluate the lead agencies on twelve key measures to determine how well they are meeting the most critical needs of at-risk children and families.

Federal regulations require Title IV-E agencies to monitor and conduct periodic evaluations of activities conducted under the Title IV-E program to ensure that children in foster care are provided quality services that protect the safety and health of such children (sections 471(a)(7) and 471(a) (22) of the Social Security Act). The Department of Children and Families has developed additional methods to evaluate the quality of the services provided by the lead agency using Rapid Safety Feedback (RSF) and Continuous Quality Improvement (CQI) reviews.

- Rapid Safety Feedback (RSF) assesses open in-home service cases. The RSF Tool focuses on safety and is used to review active cases that have specified high risk factors.
- CQI reviews are conducted on a random sample of cases that are both in home and out of home. The reviews are conducted by CBC staff and use the same review instrument as the Child and Family Services Review (CFSR).

In addition to the state developed quality assurance reviews, section 1123A of the Social Security Act requires the federal Department of Health and Human Services to periodically review state child and family services programs to ensure substantial conformity with the state plan requirements in Titles IV-B and IV-E of the Act. This review is known as the CFSR. After receiving the results of the CFSR review, States must enter a Program Improvement Plan (PIP) to address areas that the Children's Bureau determines require improvement (45 CFR 1355.34 and 1355.35).

• CFSR reviews are completed by CBC and DCF staff and consist of a case file review, interviewing case participants, and completing the on-line review instrument. In addition, these cases receive 2nd level reviews by the Office of Child Welfare and at times, 3rd level reviews by the Administration for Children and Families to ensure each case was accurately rated.

The results of the CFSR are considered baseline performance and the PIP goal is the level of improvement needed to avoid financial penalties. Therefore, the PIP goal may be lower than the overall federal and state expectation of 95%. The Department expects CBC agencies to strive toward 95% performance expectation on all CQI measures with focused activity around the federal PIP goals.

The quality ratings used throughout this report are based on the Department's CQI case reviews, including CQI/CFSR reviews and Rapid Safety Feedback reviews. The <u>CFSR On Site Review Instrument</u> and Instructions and the <u>Rapid Safety Feedback Case Review Instrument</u> are both available on the Center for Child Welfare website and provide details on how ratings are determined.

CONTRACT AND CBC SCORECARD MEASURES

During FY 2017/2018, Partnership for Strong Families has met or exceeded their established contract target in nine of the thirteen measures including:

- M02: % of children who are not neglected or abused during in-home services
- M03: % of children who are not neglected or abused after receiving services
- M05: % of children exiting to a permanent home within 12 months of entering care
- M06: % of children exiting to a permanent home within 12 months for those in care 12 to 23 months
- M07: % of children who do not re-enter care within 12 months of moving to a permanent home
- M08: Placement moves per 1,000 days in foster care
- M09: % of children in out-of-home care who received medical service in the last 12 months
- M11: % of young adults in foster care at age 18 that have completed or are enrolled in secondary education
- Adoption Measure: Number of children with finalized adoptions

These measures were successfully met in FY 16/17 as well. (See Table 5)

In the remaining four measures, PSF did not meet the established targets for FY 17/18. These measures are:

- M01: Rate of abuse per 100,000 days in foster care
- M04: % of children under supervision who are seen every 30 days
- M10: % of children in out-of-home care who received dental services within the last seven months
- M12: % of sibling groups where all siblings are placed together

With the exception of M01 and M10, these measures were successfully met in FY 16/17. (See Table 5) Both of the measures that were not met in consecutive years have shown improvement from FY 16/17 and 17/18.

Performance Measures Contract Targets Compared to Federal Standards and Statewide Performance

			CBC Scorecard	i		
Scorecard Measure Number	Performance Measure	CBC Contract Measure Targets	Federal National Standard (Performance of Other States)	Statewide Performance (FY 2017/2018)	Partnership for Strong Families July 1, 2016-June 30, 2017	Partnership for Strong Famili July 1, 2017-June 30, 2018
1	Rate of abuse or neglect per day while in foster care	<8.5	<8.5	9.45	● 9.6	● 8.6
2	Percent of children who are not neglected or abused during in-home services	>95%		97.20%	• 97.5%	● 97.8%
3	Percent of children who are not neglected or abused after receiving services	>95%		96.10%	• 97.3%	• 97.1%
4	Percentage of children under supervision who are seen every thirty (30) days	>99.5%		99.70%	• 99.8%	99.4%
5	Percent of children exiting foster care to a permanent home within twelve (12) months of entering care	>40.5%	>40.5% (12%-64%)	39.70%	• 52.7%	• 43.2%
6	Percent of children exiting to a permanent home within 12 months for those in care 12 to 23 months	>44%	>43.6% (25%-66%)	53.40%	● 60.3%	● 67.4%
7	Percent of children who do not re-enter foster care within twelve (12) months of moving to a permanent home	>91.7%	>91.7% (83%-98%)	89.60%	• 96.5%	• 92.7%
8	Children's placement moves per 1,000 days in foster care	<4.12	<4.12 (2.7 - 9.8)	4.45	● 3.7	● 3.9
9	Percentage of children in out-of-home care who received medical service in the last twelve (12) months.	>95%		97.50%	● 98.0%	● 98.9%
10	Percentage of children in out-of-home care who received dental services within the last seven (7) months.	>95%		92,40%	• 93.5%	94.6%
11	Percentage of young adults in foster care at age 18 that have completed or are enrolled in secondary education	>80%		89.00%	• 95.0%	● 83.9%
12	Percent of sibling groups where all siblings are placed together	>65%		63.70%	• 66.1%	63.4%
	Number of children with finalized adoptions (DCF Dashboard run date 8/14/2018)	FY 16/17: 134 FY 17/18: 138			• 187.0	● 199.0

CHILD SAFETY

The figures and tables on the follow pages depict PSF's performance related to safety in the following areas:

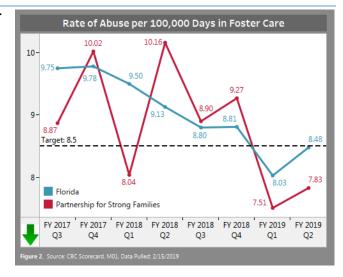
- 1. Rate of Abuse in Foster Care
- 2. No maltreatment after Family Support Services
- 3. No maltreatment during in-home services
- 4. No maltreatment after receiving services
- 5. Children seen every 30 days
- 6. Qualitative Case Review

Overall, PSF has performed above the contract target and statewide performance on most safety related quantitative measures related to recurrence of maltreatment during FY17/18 and in the first half of FY 18/19. While PSF's performance on most safety related quality measures improved during FY 17/18, performance remains below the statewide performance, the federal and state expectation, and the PIP goal.

RATE OF ABUSE IN FOSTER CARE

Rate of abuse or neglect per day while in foster care (Scorecard Measure M01): This graph depicts the rate at which children are the victims of abuse or neglect while in foster care (per 100,000 bed days). This national data indicator measures whether the state child welfare agency ensures that children do not experience abuse or neglect while in the state's foster care system. It should be noted that this measure includes both licensed foster care and relative/non-relative placements.

While PSF's performance on the rate of abuse has fluctuated, overall performance has improved in the last eight quarters from 8.87



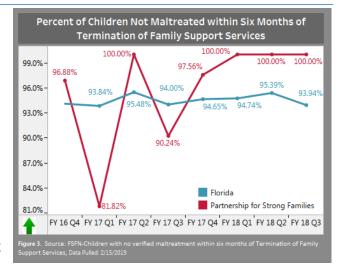
(FY16/17, Q3) to 7.83 (FY 18/19, Q2). Performance for the first two quarters of FY 18/19 has exceeded the statewide performance and the contract target. While PSF saw improvement in performance during FY17/18, performance did not meet the contract target or the PIP goal. This item was previously identified as an area needing action and PSF was placed on a performance improvement plan to address this contract measure.

The CQI case review indicator linked to child safety (CQI Item 3, making concerted efforts to address risk and safety) showed a 7.2% decline during FY 17/18 and remains below statewide performance, PIP goal, and federal and state expectations. This item was previously identified as an area needing action and PSF was placed on a performance improvement plan to address this quality measure. (See Table 7)

NO MALTREATMENT AFTER FAMILY SUPPORT SERVICES

Percent of children not abused or neglected within six months of termination of family support services. This graph depicts the percentage of children who did not have a verified maltreatment during the report period. This is a Florida indicator that measures the CBC's success in enhancing the protective factors in a family to ensure the children remain safe after family support services have ended.

PSF's performance has fluctuated; however, they were above statewide performance in five of the previous eight quarters. PSF's service array rating for Family Support Services is currently a "1"

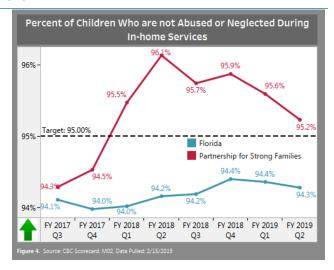


indicating there are defined services available; however, they are not fully aligned with the service array framework definitions.

NO MALTREATMENT DURING IN-HOME SERVICES

Percent of children not abused or neglected while receiving in-home services (Scorecard Measure M02): This graph depicts the percentage of children who did not have a verified abuse or neglect maltreatment while receiving in-home services. This indicator measures whether the CBC was successful in preventing subsequent maltreatment of a child while a case is open, and the CBC is providing inhome services to the family.

PSF's performance in this measure has stayed above the statewide performance over the last eight quarters and above the target in six of the



eight quarters. Although performance is still above the target, recent performance has been trending down.

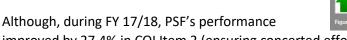
Rapid Safety Feedback (RSF) data revealed that while PSF showed an increase in performance, they remained significantly below statewide performance during FY17/18 in RSF 1.1 (ensuring the family assessments are sufficient) and RSF 2.1 (quality of visits are sufficient to address safety concerns and evaluate case plan progress). Additionally, PSF's performance on RSF 4.1 indicates only 3.2% of sampled cases had sufficient safety plans to control danger threats. (See Table 6)

PSF's performance on CQI Item 3 (making concerted efforts to address risk and safety) decreased during FY 17/18 and remained below the statewide performance, the PIP goal, and the federal and state expectations. This item was previously identified as an area needing action and PSF was placed on a performance improvement plan to address this quality measure. (See Table 7)

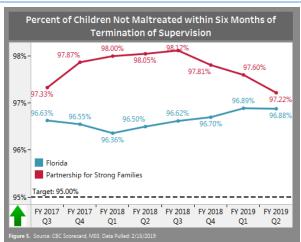
CHILDREN WHO ARE NOT NEGLECTED/ABUSED AFTER RECEIVING SERVICES

Percent of children with no verified maltreatment within six months of termination of supervision (Scorecard Measure M03): This graph depicts the percent of children who were not the victims of abuse or neglect in the six months immediately following termination of supervision.

PSF's performance has exceeded the target and the statewide performance in each of the previous eight quarters; however, performance is currently trending negatively.



improved by 27.4% in CQI Item 2 (ensuring concerted efforts are made to provide services to the family to prevent children's entry into foster care or re-entry after reunification), it remained below the statewide performance and state and federal expectations. (See Table 7)



CHILDREN SEEN EVERY 30 DAYS

Children under supervision who are seen every 30 days (Scorecard Measure M04): This graph depicts the rate at which children are seen every 30 days while in foster care or receiving in-home services during the report period. Data for this measure was temporarily unavailable at the time of this report.

QA CASE REVIEW DATA

The tables below provide the current performance in items related to child safety that are based on

qualitative case reviews.

Overall, PSF is not performing adequately on quality measures related to safety. Most notable was PSF's decreased performance in RSF 4.1 indicating 96.8% of sampled cases did not have a sufficient safety plan to control danger threats. While PSF saw a slight increase in quality on RSF 1.1 and RSF 2.1, performance remained 36-44% below statewide performance. (See Table 6)

CQI reviews indicate a 27.4% increase in performance in CQI Item 2, indicating 81.2% of the sampled cases showed concerted efforts were made to provide services to the family to prevent children's

Rapid	Safety Feedba	ack - Safety	
Quality Assurance - Rapid Safety Feedback Item	Partnership for Strong Families FY 16/17 n=40	Partnership for Strong Families FY 17/18 n=31	Statewide RSF Performance n=793
RSF 1.1: Is the most recent family assessment sufficient?	5.0%	16.1%	52.4%
RSF 2.1: Is the quality of visits between the case manager and the child (ren) sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	5.0%	16.1%	60.1%
RSF 4.1: Is a sufficient Safety Plan in place to control danger threats to protect the child?	15.0%	3.2%	55.6%

Green font denotes performance above the Statewide RSF Average, red font denotes performance below the Statewide RSF Performance. Table 6. Source: QA Rapid Safety Feedback; Data Run: 2/11/2019

entry into foster care or re-entry after reunification.

Additional CQI reviews indicate that PSF case managers were adequately making concerted efforts to assess and address the risk and safety concerns related to the children in their own homes or while in foster care (CQI Item 3) in 59.5% of sampled cases, showing a 7.2% decrease. This item was previously identified as an area needing action and PSF was placed on a performance improvement plan to address this quality measure. (See Table 7)

			CQI Safety				
Quality Assurance - Florida CQI Item Assessement Based on Case Reviews by Child Welfare Professionals	Partnership for Strong Families FY 2016/2017 n=40		Percent Improvement	Statewide CQI/QA Performance FY 2017/2018 n=1,081	2016 Statewide Federal Child & Family Service Review 4/1/16-9/30/16 n=80	Federal and State Expectation	Federal Program Improvement Plan (PIP) Goal
CQI Item 2: Did the agency make concerted efforts to provide services to the family to prevent children's entry into foster care or re-entry after reunification?	53.9%	81.2%	27.4%	90.9%	76.5%	95.0%	
CQI Item 3: Did the agency make concerted efforts to assess and address the risk and safety concerns relating to the child (ren) in their own homes or while in foster care?	66.7%	5 9.5%	-7.2%	89.8%	71.3%	95.0%	77.7%

PERMANENCY

The graphs and tables on the follow pages depict PSF's performance related to permanency in the following areas:

- 1. Permanency in 12 months
- 2. Permanency in 12-23 months
- 3. Permanency after 24 months
- 4. Placement stability
- 5. Percent not re-entering care
- 6. Siblings placed together
- 7. Qualitative case review results

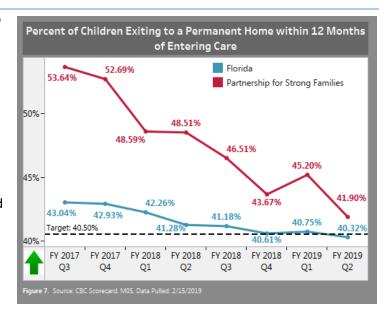
Overall, PSF has performed above the contract target and the statewide performance on permanency related quantitative measures, despite some decreases during 17/18. Quality data shows that while PSF's performance improved in most measures related to permanency, all qualitative scores were below statewide performance, PIP goals, and state and federal expectations. Qualitative and quantitative performance show PSF struggles to meet targets on measures related to placement stability and maintaining positive connections.

PERMANENCY IN 12 MONTHS

Percent of children exiting foster care to a permanent home within 12 months of entering care (Scorecard Measure M05):

This graph depicts the percentage of children who entered foster care during the report period where the child achieved permanency within 12 months of entering foster care.

PSF has performed above the contract target, the statewide performance, and the PIP goal in each of the previous eight quarters; however, overall performance has consistently declined since FY 17/18, Q3.



Quality data results from CQI Item 5

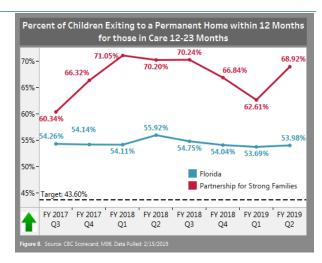
(establishing permanency goals in a timely manner) show PSF improved performance by 7.9% during FY 17/18 but remained below the statewide performance and federal and state expectation. Results from CQI Item 6 (making concerted efforts to achieve permanency) show a slight increase but remains 33.3% below the statewide performance and 36.2% below the PIP goal. (See Table 8)

Results from CQI Item 12B (making concerted efforts to assess the needs of and provide services to parents to achieve case plan goals and adequately address the issues relevant to the agency's involvement with the family) shows PSF's performance declined during FY17/18 and remains significantly below the statewide performance and the PIP goal, 37.7% and 32.1% respectively. PSF showed an increase of 14.9% during FY17/18 on CQI Item 15 (frequency and quality of visits between case workers and mothers and fathers sufficient to ensure the safety, permanency and well-being of the children and promote achievement of the case goals); however, performance remained below the statewide performance. (See Table 9)

PERMANENCY IN 12 - 23 MONTHS

Percent of children exiting foster care to a permanent home in 12 months for children in foster care 12 to 23 months (Scorecard Measure M06): This graph provides the percentage of children in foster care whose length of stay is between 12 and 23 months as of the beginning of the report period who achieved permanency within twelve months of the beginning of the report period.

PSF consistently performed above the target and statewide performance for the past eight quarters and showed a 7.1% increase in this scorecard measure during FY 17/18.



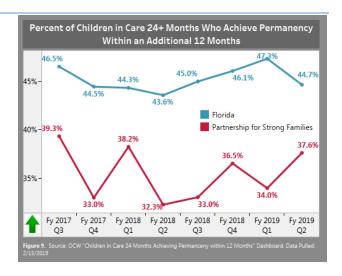
As described previously under scorecard measure M05, PSF's performance in quality measures impacting timely permanency remain below the statewide performance and applicable PIP goals.

PERMANENCY AFTER 24 MONTHS

Percent of children in foster care 24 or more months exiting to a permanent home: This graph depicts the percentage of children who were in foster care for 24 or more months and achieved permanency upon exiting foster care.

PSF has consistently performed below the statewide performance in each of the previous eight quarters. Despite some fluctuation, overall performance has decreased slightly.

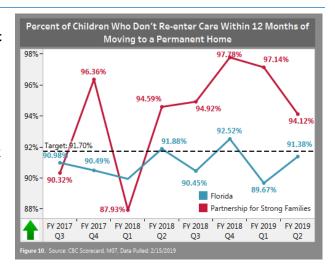
As described previously under scorecard measure M05, PSF's performance in quality measures impacting timely permanency remain below the statewide performance and applicable PIP goals.



PERCENT NOT RE-ENTERING INTO CARE

Percent of children who do not re-enter foster care within 12 months of moving to a permanent home (Scorecard Measure M07): This graph depicts the percentage of exits from foster care to permanency for a cohort of children who entered foster care during the report period and exited within 12 months of entering and subsequently do not re-enter foster care within 12 months of their permanency date.

While there has been a slight decrease in performance during FY 17/18, PSF performed above the target, the statewide performance, and the PIP goal. Over the most recent eight quarters



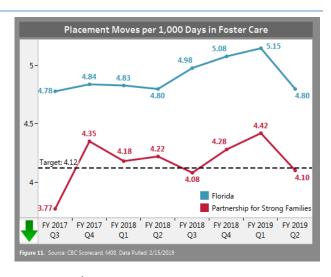
PSF performed above statewide performance and the target in six quarters, and consecutively for the most recent five quarters.

CQI Item 2 indicates that the agency made concerted efforts to provide services to the family to prevent entry or re-entry in 81.2% of the cases sampled. While PSF's performance improved 27.4% during FY 17/18, performance remained below the statewide performance on this quality measure. (See Table 7)

PLACEMENT STABILITY

Placement moves per 1,000 days in foster care (Scorecard Measure M08): This graph depicts the rate at which children change placements while in foster care during the report period.

This scorecard measure was met in FY16/17 and FY17/18. PSF's placement move rates have remained below the statewide rates for the past eight quarters and the target rate in three quarters over the same time frame. Over the previous eight quarters, PSF's performance in this measure has fluctuated, often not meeting the contract measure, and although performance improved in the most recent quarter (FY 18/19,



Q2), overall placement moves rates have increased since FY 16/17, Q3.

Qualitative case reviews indicate that PSF's performance declined 16.2% during FY 17/18 on CQI Item 4 (ensuring stable placement and that any moves are in the best interest of the child), falling below the statewide performance and the PIP goal. (See Table 8)

SIBLINGS PLACED TOGETHER

Percent of sibling groups where all siblings are placed together (Scorecard Measure M12): This graph depicts the percentage of sibling groups with two or more children in foster care as of the end of the report period where all siblings are placed together.

PSF showed a decrease of 2.7% during FY 17/18, falling below the contract target and the statewide performance for this scorecard measure. PSF performed above the statewide performance in five quarters, and above the target in four quarters in the previous eight quarters. Despite a decline in performance beginning FY 17/18, Q1, performance has consistently trended positively since FY 17/18, Q4.



Qualitative case reviews indicate that PSF's performance declined 16.2% during FY 17/18 on CQI Item 4 (ensuring stable placement and that any moves are in the best interest of the child), falling below the statewide performance and the PIP goal. (See Table 8)

QA CASE REVIEW DATA

The table below provides the current performance in items related to permanency that are based on qualitative case reviews.

Overall, PSF performed below the statewide performance, the federal and state expectations, and the PIP goals in all quality measures related to permanency despite improvement in most measures during FY 17/18. RSF reviews show that during FY 17/18 performance improved or maintained in items measuring case managers' completion of visits of sufficient quality to address issues pertaining to safety and evaluate progress with children, mothers, and fathers. (See Table 8) CQI performance showed the largest increase (32.6%) occurred in CQI Item 11 showing that, in 42.1% of sampled cases, the agency made concerted efforts to promote positive relationships between the child and the parents beyond visitation. The largest

Quality Assurance - Rapid Safety Feedback Item	Partnership for Strong Families FY 16/17 n=40	Partnership for Strong Families FY 17/18 n=31	Statewide RSF Performance n=793
RSF 2.1 Is the quality of visits between the case manager and the child(ren) sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	5.0%	16.1%	60.1%
RSF 2.3 Is the quality of visits between the case manager and the child's mother sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	10.0%	10.0%	66.3%
RSF 2.5 Is the quality of visits between the case manager and the child's father sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	0.0%	5.0%	52.6%

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decrease of 16.2% occurred in CQI Item 4 showing that, in 75% of sampled cases the child was in a stable placement and a placement move was made in the best interest of the child. This decrease resulted in PSF's performance falling below the PIP goal. (See Table 9)

	CQI Pe	rmanency					
Quality Assurance - Florida CQI Item Assessement Based on Case Reviews by Child Welfare Professionals	Partnership for Strong Families FY 2016/2017 n=40	Partnership for Strong Families FY 2017/2018 n=42	Percent Improvement	Statewide CQI/QA Performance FY 2017/2018 n=1,081	2016 Statewide Federal Child & Family Service Review 4/1/ 16-9/30/16 n=80	Federal and State Expectation	Federal Program Improvement Plan (PIP) Goal
CQI Item 4: Is the child in foster care in a stable placement and were any changes in the child's placement in the best interest of the child and consistent with achieving the child's permanency goal(s)?	91.2%	0 75.0%	-16.2%	81.6%	82.0%	95.0%	88.5%
CQI Item 5: Did the agency establish appropriate permanency goals for the child in a timely manner?	70.6%	78.5%	7.9%	83.0%	81.8%	95.0%	
CQI Item 6: Did the agency make concerted efforts to achieve reunification, guardianship, adoption, or other planned permanent living arrangements for the child?	35.3%	3 9.2%	3.9%	72.5%	74.5%	95.0%	75.4%
CQI Item 7: Did the agency make concerted efforts to ensure that siblings in foster care are placed together unless separation was necessary to meet the needs of one of the siblings?	81.8%	68.4%	-13.4%	83.8%	67.3%	95.0%	
CQI Item 8: Did the agency make concerted efforts to ensure that visitation between a child in foster care and his or her mother, father and siblings was of sufficient frequency and quality to promote continuity in the child's relationships and with these close family members?	31.8%	41.6%	9.8%	62.9%	69.0%	95.0%	
CQI Item 9: Did the agency make concerted efforts to preserve the child's connections to his or her neighborhood, community faith, extended family, Tribe, school and friends?	29.4%	39.2%	9.8%	75.1%	82.0%	95.0%	
CQI Item 10: Did the agency make concerted efforts to place the child with relative when appropriate?	76.5%	60.7%	-15.8%	80.9%	72.0%	95.0%	
CQI Item 11: Did the agency make concerted efforts to promote, support and/or maintain positive relationships between the child in foster care and his or her mother and father or other primary caregivers from whom the child had been removed through activities other than just arranging visitation?	9.5%	42.1%	32.6%	54.6%	60.0%	95.0%	

A green dot denotes performance is above the federal PIP goal; a red dot denotes performance is below the federal PIP goal. Green font in the "Percent Improvement" column denotes positive improvement, red font denotes a negative change.

Table 9. Source: Federal Online Monitoring System Data Run 7/19/18

WELL-BEING

The graphs and tables on the follow pages depict PSF's performance related to well-being in the following areas:

- 1. Children receiving medical care
- 2. Children receiving dental care
- 3. Young adults enrolled in secondary education
- 4. Qualitative case reviews

Overall, PSF has performed above the contract target on two quantitative measures related to well-being but continues to struggle to meet the target on the scorecard measure related to children receiving timely dental services despite a slight improvement during FY 17/18. Additionally, the qualitative measure related to dental services decreased 23% during FY 17/18. PSF performed below statewide performance on all well-being related quantitative measures during FY 17/18 but was able to perform above the PIP goal in two of the measures with a PIP goal. (See Table 10)

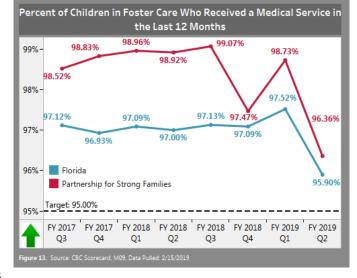
CHILDREN RECEIVING MEDICAL CARE

Percent of children in foster care who received medical care in the previous 12 months (Scorecard Measure M09):

This graph depicts the percentage of children in foster care as of the end of the report period who have received a medical service in the last 12 months.

PSF has consistently performed above the target and the statewide performance in this area over the past eight quarters. PSF's performance has recently trended negatively similar to the statewide performance trend.

PSF scored below the statewide performance in CQI Item 17 (ensuring the agency addresses

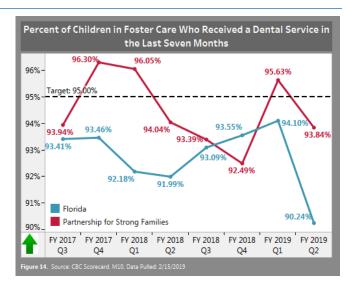


the physical health needs of children, including dental needs), and performance declined by 23% during FY17/18. (See Table 10)

CHILDREN RECEIVING DENTAL CARE

Percent of children in foster care who received a dental service in the last seven months (Scorecard Measure M10): This graph depicts the percentage of children in foster care as of the end of the report period who have received a dental service in the last seven months.

PSF scored above the target in three of the previous eight quarters and scored above the statewide performance in six of the eight quarters. PSF did not meet the contract target during FY 16/17 and FY 17/18. This measure was identified as an area needing action during FY 17/18 and was included on a performance improvement plan.

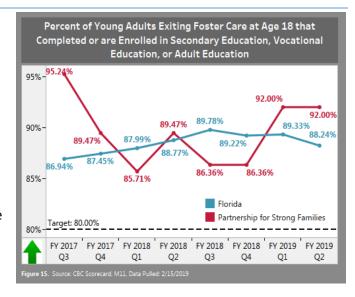


PSF scored below the statewide performance in CQI Item 17 (ensuring the agency addresses the physical health needs of children, including dental needs), and performance declined by 23% during FY17/18. (See Table 10)

YOUNG ADULTS ENROLLED IN SECONDARY EDUCATION

Percentage of young adults who have aged out of foster care at age 18 and completed or are enrolled in secondary education, vocational training, or adult education (Scorecard Measure M11): This graph depicts the percentage of young adults who aged out of foster care who had either completed or were enrolled in secondary education, vocational training, or adult education as of their 18th birthday.

PSF has consistently exceeded the target in the previous eight quarters and exceeded the statewide performance in five of the eight quarters.



PSF's performance in CQI Item 16 (ensuring concerted efforts are made to assess children's educational needs appropriately address identified needs in case planning and case management activities) did not change during FY17/18 and performed below the statewide performance. (See Table 10)

QA CASE REVIEW DATA

The table on the following page provides PSF's performance in measures related to child well-being based on CQI case reviews.

Florida CQI reviews show a need for improvement despite score increases in most quality measures related to well-being. Significant improvement (23%) was seen in CQI Item 18, which shows 61.5% of sampled cases demonstrated the agency had addressed mental/behavioral health needs of children. Conversely, performance on CQI Item 17 decreased 23% during FY 17/18, showing 54.8% of sampled cases did not demonstrate that the agency addresses the physical health needs of children, including dental. While PSF's scores exceeded the PIP goal in two of the five applicable measures, performance in the remaining three PIP measured items were well below the goal. (See Table 10, CQI Items 12B, 13 and 14) Additional CQI results show a need for performance improvement in measures which evaluate efforts to ensure the frequency and quality of visits with mothers and fathers are sufficient to promote achievement of case plan goals, and ensuring concerted efforts were made assess children's educational needs. (See Table 10, CQI Items 15 and 16)

		CQI Well	-Being				
Quality Assurance - Florida CQI Item Assessement Based on Case Reviews by Child Welfare Professionals	Partnership for Strong Families FY 2016/2017 n=40	Partnership for Strong Families FY 2017/2018 n=42	Percent Improvement	Statewide CQI/QA Performance FY 2017/2018 n=1,081	2016 Statewide Federal Child & Family Service Review 4/1/16-9/30/16 n=80	Federal and State Expectation	Federal Program Improvement Plan (PIP) Goal
CQI Item 12A: Did the agency make concerted efforts to assess the needs of and provide services to children to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?	75.4%	• 71.4%	-4.0%	86.4%	51.3%	95.0%	58.4%
CQI Item 12B Did the agency make concerted efforts to assess the needs of and provide services to parents to identify the services necessary to achiever case goals and adequately address the issues relevant to the agency's involvement with th	32.6%	26.3%	-6.3%	64.0%	51.3%	95.0%	58.4%
CQI Item 12C Did the agency make concerted efforts to assess the needs of and provide services to foster parents to identify the services necessary to achiever case goals and adequately address the issues relevant to the agency's involvement with the family?	73.5%	81.4%	7.9%	88.3%	51.3%	95.0%	58.4%
CQI Item 13 Did the agency make concerted efforts to involve the parents and children (if developmentally appropriate) in the case planning process on an ongoing basis?	23.2%	31.7%	8.5%	60.5%	63.6%	95.0%	70.7%
CQI Item 14: Were the frequency and quality of visits between caseworkers and the child (ren) sufficient to ensure the safety, permanency and well-being of the child(ren) and promote achievement of case goals?	38.6%	• 40.4%	1.8%	62.5%	72.5%	95.0%	78.9%
CQI Item 15 Were the frequency and quality of the visits between the case workers and mothers and fathers sufficient to ensure the safety, permanency and well-being of the children and promote achievement of the case goals?	8.7%	23.6%	14.9%	38.7%	43.5%	95.0%	
CQI Item 16: Did the agency make concerted efforts to assess children's educational needs and appropriately address identified needs in case planning and case management activities?	63.3%	63.3%	0.0%	80.3%	92.0%	95.0%	
CQI Item 17: Did the agency address the physical health needs of children, including dental needs?	77.8%	54.8%	-23.0%	76.8%	85.0%	95.0%	
CQI Item 18: Did the agency address the mental/behavioral health needs of children?	38.5%	61.5%	23.0%	69.3%	72.0%	95.0%	

A green dot denotes performance is above the federal PIP goal; a red dot denotes performance is below the federal PIP goal. Green font in the "Percent Improvement" column denotes positive improvement; red font denotes a negative change.

Table 10. Source: Federal Online Monitoring System Data Run 7/19/2018

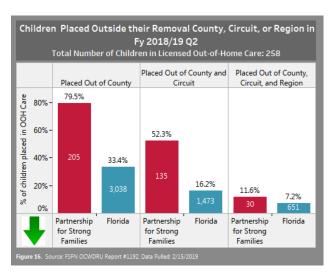
SECTION 5: PLACEMENT RELATED DATA

This category focuses on available placement resources by reviewing data related to family foster home recruitment, group home placements and relative and non-relative placements.

Family Foster Home Recruitment

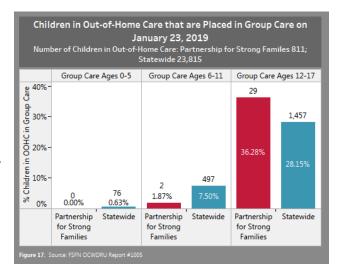
The <u>Child Welfare Dashboard for Children in Outof-Home Care</u> provides information related to number of foster homes and the associated beds available. According to this data source, as of November 30, 2018 PSF has 148 licensed foster homes with the capacity of 286 traditional beds. Since February 2018 PSF has seen a net loss in foster home licenses.

As seen in Figure 16, PSF has less than a quarter of their children placed in county (20.5%) despite only having a 69.5% foster bed utilization rate. PSF remains above the statewide performance in children placed out of county and circuit and region.



Group Home Care

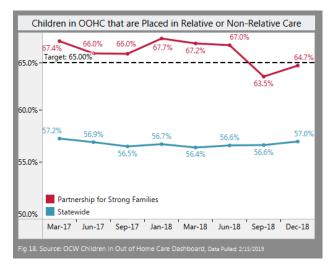
Data produced by the Office of Child Welfare (OCW) from January 23, 2019 shows PSF has not had any children ages 0-5 in a group home setting since at least September 13, 2018. The total number of children placed in group care has decreased during the same time frame. PSF places a higher percentage of children ages 12-17 in group care than the statewide performance. (See Figure 17)



Relative/Non-Relative Caregiver Supports

Since March 2017, PSF has seen minor changes in the percentage of children placed in relative or non-relative care and has consistently been above the statewide performance. Performance fell below the target after a slight decrease in September 2018, and, despite improved performance, remained below the target in December 2018. (See Figure 18)

According to the Office of Child Welfare Relative/Non-relative Placement Report, PSF's performance has trended positively from October 2018 through January 2019.



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SECTION 6: ACTIONS TAKEN IN RESPONSE TO PREVIOUS MONITORING ACTIVITIES

The CBC Monitoring Team completed an on-site monitoring in FY 17/18. The following is a summary of the findings and any actions taken by PSF to improve. The full <u>Partnership for Strong Families' FY 17/18</u> on-site contract monitoring report is available for reference.

Areas Needing Action Identified in Previous Report

- 1) Proximity of Placements to Maintain Connections -In every quarter since March 2014, PSF placed more children out of county and out of circuit than any other CBC in the State. The vast majority of children served by PSF who are currently in out of home licensed care are placed out of their removal county and circuit. While the rural nature of PSF's service area cannot be denied, heightened activities around securing placement providers in every area are necessary.
 - a) This finding was included on a corrective action plan developed by the Region.
 - b) Improved Performance: Although PSF made improvement in reducing the percentage of children placed out of the Circuit from 64.6% to 52.3% and the percentage of children placed outside of the Region from 17.7% to 11.6%, their percentages remain significantly higher than the statewide performance 16.2% and 7.2% respectively. Most children in licensed out of home care (79.5%) continue to be placed outside of the County compared to statewide performance of 33.4%.
 - c) Summaries of Actions Taken: PSF increased their monitoring and initiated a workgroup to regularly review data and devise strategies to impact this measure. The results of the increased focus on placements show an increased percentage of children entering traditional foster care being placed within their home circuit. Activities included:
 - i) Analyzing the Key Indicator reports for Children Placed Out of County and Children Placed Out of Circuit to determine which fields are used to pull data, e.g., county of investigation

- assigned vs. child's residence county, case manager county of assignment, day that report is pulled monthly. If necessary, requests are made to change report criteria to more accurately reflect county of residence vs. county of placement. Reviewing all children placed in licensed traditional care out of circuit/out of county for change of placement to county of removal if in the child's best interest.
- Assessing current licensed placement capacity for each county. Assessing county/circuit for children currently placed in PSF licensed homes to assess priority of need for increased capacity.
- iii) Increasing foster parent recruitment activity in counties identified as having largest percent of children placed in licensed care out of county/out of circuit including, but not limited to, Taylor, Columbia, Lafayette, Levy, Dixie and Union counties. Continuing to assess counties with largest recruitment needs based on ratio of children in licensed care to number of licensed beds.
- 2) Rate of abuse per 100,000 days in foster care (M01). PSF has failed to meet the performance target in the past five quarters. Further, quality reviews show that improvement is needed in ensuring concerted efforts are made to assess and address the risk and safety concerns related to the child(ren) in their own homes or while in foster care (CQI Item 3). PSF's performance on this measure is currently below the statewide performance and the State, Federal or PIP performance target.
 - a) This finding was included on a performance improvement plan developed by the CBC.
 - b) *Improved Performance*: Although PSF's performance in M01 did not meet the target during FY17/18, performance improved and exceeded statewide performance. Additionally, PSF has met the target during the first half of FY18/19.
 - c) Summaries of Actions Taken: PSF advocated for changes in practice that impact this measure. Historically, when abuse reports were received on open cases Child Protective Investigators used a date within the open case dates if the actual date of the allegation was unknown. Doing so created a false sense that a high number of events of abuse and neglect were occurring while children are in care. PSF has partnered with the NER Family Safety Program Office to address this issue with DCF. Changes in practice were implemented.
- 3) Percent of children in foster care who received a dental service in the last seven months (M10). PSF did not meet the target in four of the past five quarters. In Circuit 3, the performance target was not met in the past six quarters.
 - a) This finding was included on a performance improvement plan developed by the CBC.
 - b) No Change in Performance: Performance in M10 has fluctuated between quarters. Although a slight increase was made during FY17/18, performance did not meet the target.
 - c) Summaries of Actions Taken: PSF is working closely with subcontracted case management agencies and has added the item to Partners (Subcontractors) Meetings, requesting special attention be given to ensuring children are provided with dental care services. PSF will continue to monitor progress and work with their case management agencies and local dental providers to coordinate dental care for child welfare involved children.
- 4) Despite executive management statements that resources are available in all service areas, front line staff report difficulty in securing services or funding, especially in rural areas.
 - a) This finding was included on a performance improvement plan developed by the CBC.

b) Summaries of Actions Taken: PSF continues to address any identified gaps in services and facilitate training and support meetings to both DCF and case management staff regarding available services, local providers, and accessing services for families. PSF has added providers based on need, including PSF's Northwest areas. PSF has found that the concerns noted tend to stem from education rather than a real lack of services or funding constraints. Staff turnover contributes to this perception. For this reason, PSF focused heavily on educating and reeducating staff to ensure there is a greater understanding of the services available, the funding process, and PSF's UM system. At least 20 formal trainings and one on one consultations have been conducted across all service areas and with new and existing CPIs and Case Managers. Additionally, PSF provided training to local service providers and stakeholders throughout the year.

Opportunities for Improvement Identified in Previous Report

- 1) Transition Planning Although caregivers are invited to participate and offer input regarding transition plans, the developed plans are not being followed and contrary to trauma informed principles, children are often abruptly moved.
 - a) This finding was included on a performance improvement plan developed by the CBC.
 - b) Summaries of Actions Taken: This item is consistently addressed with PSF's Case Management Agencies. PSF worked with the judiciary, to create a transition form for parents and caregivers to share pertinent information about the children to ease transitions. Case Management Agency program directors or designees also conduct a reunification staffing when planning transitions home. Staffing meetings include both parents and caregivers as a part of the team creating the transition plans. When planned placements are made, PSF encourages "Ice Breaker" calls between the placement the child is leaving and the placement where the child is moving. Ice Breaker calls are only done with the agreement of all participants.
- 2) Communication and support to relative and non-relative caregivers PSF contacts licensed caregivers following each placement episode and QPI meetings are regularly held. However, no clear process of communication and support to relative and non-relative caregivers was evident.
 - a) This finding was included on a performance improvement plan developed by the CBC.
 - b) Summaries of Actions Taken: PSF has created a closed Facebook group, "PSF's Kinship Support Network" as one means of outreach and communication for kinship caregivers. PSF's Quality Care Coordinator reaches out to kinship caregivers for cases being transferred to PSF by phone and mails a packet of information to caregiver. The call and packet of information provide information about the closed Facebook group. The Quality Care Coordinator reviews kinship placements for quality and long-term stability potential as well as working with children and their families to identify and support kinship placements where possible. PSF is planning to add a new position within the Operations Department, Kinship Liaison, to provide support for kinship caregivers much in the same manner PSF's Post Adoption Liaison provides adoptive families. This position will also support implementation of the GAP program by providing a resource to assist families in process of Tier 1 licensure, enrolling in GAP and maintaining annual or biannual eligibility. PSF promotes participation in the Foster Adoptive Parent Associations by kinship caregivers.

- PSF's IPT team can also be utilized to provide support for kinship caregivers struggling with behaviors by pulling together a multidisciplinary team of subject matter experts and providers to offer and implement supportive services to assist in maintaining stable placements.
- 3) Strategic Communication Process While changes or additions to CFOPs, Statutes and Admin Code are disseminated to staff effectively, front line staff report that changes to services or local protocols are not trickled down timely or, in some cases, at all.
 - a) This finding was included on a performance improvement plan developed by the CBC.
 - b) Summaries of Actions Taken: When updates, memos, or similar documents are received by PSF's QA department, they are distributed to the impacted departments for review. Additionally, updated information is provided by PSF's subcontracted Staff Development Department through pre-service training and subsequent trainings thereafter. This includes, but is not limited to, Florida Statutes (F.S.), CFOP, local protocols, service provisions, and much more. Additionally, the Staff Development Department provides targeted updates for items such as year-end statute changes. PSF found that this focus on information sharing and training has helped to ensure staff are aware of critical updates. Staff Development has also resumed disseminating "Florida Practice Model Trivia Challenge" questions aimed at increasing the CM's understanding and application of changes to CFOP, F. S. and F.A. C. The Staff Development team also engages in Case Assessment Reviews with the CM and Supervisor. The review ends with a consultation and written reference of the F. A. C., F. S. or CFOP where applicable. Staff Development is now training both FCC and CPI staff. The December 2018 training class averaged a 20% increase between pre-test and post-test scores, demonstrating a significant increase in information retention. In addition to tracking the completion of training, PSF uses the employee knowledge platform built into our tracking form to measure acquisition, retention, and application of knowledge. Additionally, trainers are assigned to each service area and can track knowledge growth topic by topic based on the case assessment and reviews, consultations with supervisors and directors.
- 4) Front line staff report that the system, as a whole, favors judicial over non-judicial intervention which is contrary to family centered principles and the requirement to provide the least restrictive intervention. A renewed focus on non-judicial intervention, when appropriate, is needed.
 - a) This finding was included on a performance improvement plan developed by the CBC.
 - a) Summaries of Actions Taken: PSF is working closely with the recently hired NER Program Administrator and Case Management Agency staff to increase the number of families PSF serves without judicial involvement. In the 2nd Quarter of FY 2018 2019, PSF saw a rise in non-judicial cases being transferred. PSF also implemented use of the Integrated Practice Team (IPT) for non-judicial cases that are at risk of shelter, to re-engage parents and safety providers before taking steps to staff the case for legal action. Since roll out in August 2018, 7 In Home Supervision cases at risk for shelter have been referred to the IPT. In 6 of these 7 cases (85.7%), the shelter was diverted. Additionally, since roll out of IPT, 19 referrals for the IPT have been received from investigations and a shelter was diverted in 17 (89.4%) of these cases.

Administrative Findings Identified in Previous Report

- Subcontractor Requirements Contract CJ149, Attachment I, 5.11. specifies the Mandatory Reporting Requirements for the Lead Agency and its subcontractors. 7 subcontracts were reviewed for inclusion of these requirements. Three of the seven subcontracts reviewed did not include Mandatory Reporting.
 - a) This finding was included on a corrective action plan developed by the Region.
 - b) Summary of Actions Taken: The three contracts without language specific to 180-4 were all contracts up for renewal this fiscal year. The contracts were all updated prior to signing renewals. The standard template format used by PSF was also updated in June 2018, and PSF ensured that the language around 180-4 was included. All other PSF subrecipient contracts have also been reviewed to ensure there is language regarding this requirement. The CAP for this Administrative Finding was closed August 16, 2018.

SECTION 7: DESK REVIEW FINDINGS

SUMMARY

PSF is an established community-based care agency serving Circuits 3 and 8 in the northeast region of the State. Serving thirteen Florida Counties, PSF provides child welfare services to more counties than any other community-based care agency in Florida. Since the prior on-site monitoring in FY17/18, the agency has implemented new practices and data analysis projects to improve successful outcomes for the children and families served by their agency. While PSF has made improvements in several areas since the previous monitoring report, continued efforts to analyze data trends and implement effective countermeasures is warranted.

AREAS NEEDING ACTION:

These findings represent areas that need prompt attention and action as they impact child safety, are violations of statute or administrative rule, or are areas where PSF has consistently underperformed:

1. Performance

a. Safety

- i. Rate of abuse or neglect per day while in foster care (M01)
 - 1. Despite improvement since the previous monitoring report period, PSF failed to meet the contract and PIP target for this measure for the past two fiscal years. PSF was previously on a corrective action plan for this measure.
- ii. CQI Item 3: Did the agency make concerted efforts to assess and address the risk and safety concerns relating to the child(ren) in their own home or while in foster care?
 - 1. Over the past two fiscal years, PSF has not achieved the federal PIP goal of 77.7%. Performance dropped 7.2% during FY 17/18. PSF is currently on an internal performance improvement plan for this measure.

b. Permanency

- i. RSF 2.3: Is the quality of visits between the case manager and the child's mother sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?
 - 1. Over the past two fiscal years, PSF has performed below the statewide performance. Scores did not change during FY 17/18 and performance reflects that only 10% of sampled cases met this measure.
- ii. CQI Item 6: Did the agency make concerted efforts to achieve reunification, guardianship, adoption, or other planned permanent living arrangements for the child?
 - 1. Over the past two fiscal years, PSF has not achieved the federal PIP goal of 75.4%. Despite a slight improvement of 3.9% during FY 17/18, performance remains well below the PIP goal and statewide performance. PSF has consistently met the performance measure related to achieving permanency in 12 months, however, there has been a significant decline in performance and the quality ratings would indicate that case managers are not consistently making concerted efforts to meet that target. Further analysis is needed to determine the cause for the decrease in performance and the discrepancy between the performance and quality measures.

c. Well-Being

- i. Percentage of children in foster care who received a dental service in the last seven months (M10)
 - 1. PSF has not met the target over the past two fiscal years. PSF is currently on an internal performance improvement plan for this measure.
- i. CQI Item 12B: Did the agency make concerted efforts to assess the needs of and provide services to parents to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?
 - 1. Over the past two fiscal years, PSF has not met the target or the PIP goal and performance declined 6.3% during FY 17/18.
- ii. CQI Item 13: Did the agency make concerted efforts to involve the parents and children in the case planning process in an on-going manner?
 - 1. Over the past two fiscal years, PSF has not met the target or the PIP goal. Performance improved 8.5% during FY 17/18, however scores remain significantly low.
- iii. CQI Item 14: Were the frequency and quality of visits between caseworkers and the child(ren) sufficient to ensure the safety, permanency and well-being of the child(ren) and promote achievement of the case goals?

1. Over the past two fiscal years, PSF has not met the target or the PIP goal. Performance improved 1.8% during FY 17/18, however scores remain significantly low.

2. Systemic

- a. Placement Related Data
 - i. Proximity of Placements to Maintain Connections
 - 1. PSF has less than a quarter of their children placed in county (20.5%) despite only having a 69.5% foster bed utilization rate. PSF remains above the statewide performance in children placed out of county and circuit and region. PSF was previously on a corrective action plan for this area.

OPPORTUNITIES FOR IMPROVEMENT:

These findings represent areas where there is need for analysis and development of an agency improvement plan.

3. Performance

- a. Safety
 - i. Percentage of children under supervision who are seen every 30 days (M04)
 - 1. PSF did not meet this measure in FY17/18 and has remained below the target and statewide performance in each of the previous eight quarters.
 - ii. RSF 4.1: Is a sufficient safety plan in place to control danger threats to protect the child?
 - Over the past two fiscal years, PSF's performance has significantly been below the statewide performance. During FY16/17, scores were low at 15% and subsequently declined further during FY17/18 showing only 3.2% of sampled cases had (96.8% did not have) an efficient safety plan to control danger threats to protect the child.

b. Permanency

- i. CQI Item 4: Is the child in foster care in a stable placement and were any changes in the child's placement in the best interest of the child and consistent with achieving the child's permanency goals?
 - 1. During FY 17/18, PSF's performance declined 16.2%, falling below the PIP goal and the statewide performance.
- ii. CQI Item 7: Did the agency make concerted efforts to ensure that siblings in foster care are placed together unless separation was necessary to meet the needs of one of the siblings?

- 1. During FY 17/18, PSF's performance declined 13.4%, falling below the statewide performance.
- iii. CQI Item 10: Did the agency make concerted efforts to place the child with relatives when appropriate?
 - 1. During FY 17/18, PSF's performance declined 15.8%, falling below the statewide performance.

c. Well-Being

- i. CQI Item 17: Did the agency address the physical health needs of children, including dental needs?
 - 1. During FY 17/18, PSF's performance declined 23%, falling below the statewide performance.

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Alachua County



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Reeping a roo							
<u>.</u> 0.		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	21.8	2016	21.8	10,289	Unchanged
ECONOMIC WELL-BEING	Unemployment rate	2011	7.6	2016	4.3	5,638	3
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	41.4	2012-2016	35.9	34,601	3
24	Teens not in school and not working	2007-2011	6.3	2012-2016	5.5	1,202	Unchanged
		Baseline Year	96	Current Year	96	Number	Change
	3 & 4 year old children not enrolled in school	2007-2011	41.4	2012-2016	46.9	2,703	8
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	66	2015/16	70.0	1,455	P
DOMAIN RANK	8th grade students not proficient in math	2014/15	86	2015/16	89.0	864	8
4/	High school students not graduating on time	2011/12	31.3	2015/16	21.6	440	3
ATIA		Baseline Year	%	Current Year	96	Number	Change
*	Low-birthweight babies	Baseline Year 2011	% 8.7	Current Year 2016	% 10.1	Number 290	Change
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						
WELL-BEING DOMAIN RANK		2011	8.7	2016	10.1	290	P
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	8.7 10.4	2016 2015	10.1	290 3,212	8
WELL-BEING DOMAIN RAIN 17	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	8.7 10.4 40.1	2016 2015 2015/16	10.1 6.6 27.7	290 3,212 1,655	8 3 3
WELL-BEING DOMAIN RANK 17	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	8.7 10.4 40.1 37.9	2016 2015 2015/16 2016	10.1 6.6 27.7 35.3	290 3,212 1,655 181	8 3 3
WELL-BEING DOMAIN RAIN 17	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	8.7 10.4 40.1 37.9	2016 2015 2015/16 2016 Current Year	10.1 6.6 27.7 35.3	290 3,212 1,655 181 Number	Solution Sol
WELL-BEING DOMAIN RANK 17 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	8.7 10.4 40.1 37.9 %	2016 2015 2015/16 2016 Current Year 2012-2016	10.1 6.6 27.7 35.3 %	290 3,212 1,655 181 Number 13,361	Solution Sol

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Baker County



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<u> </u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	24.2	2016	23.9	1,620	Unchanged
ECONOMIC WELL-BEING	Unemployment rate	2011	10.2	2016	4.9	557	3
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	30.6	2012-2016	21.4	1,767	3
5	Teens not in school and not working	2007-2011	15.5	2012-2016	8.8	130	3
18		Baseline Year	96	Current Year	96	Number	Change
	3 & 4 year old children not enrolled in school	2007-2011	67.9	2012-2016	70.0	591	8
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	77.0	2015/16	79.0	286	P
DOMAIN RANK	8th grade students not proficient in math	2014/15	80.0	2015/16	74.0	194	3
48	High school students not graduating on time	2011/12	27.2	2015/16	20.6	64	3
ATIA		Baseline Year	96	Current Year	96	Number	Change
	Low-birthweight babies	2011	11.1	2016	9.9	34	3
HEALTH WELL-BEING	Uninsured children	2010	9.2	2015	5.9	415	3
DOMAIN RANK	Overweight and obese 1st, 3rd & 6th grade students	2010/11	35.7	2015/16	35.5	457	Unchanged
	High school teens who used alcohol/drugs						_
	(past 30 days)	2012	30.5	2016	32.7	97	P
		2012 Baseline Year	30.5	2016 Current Year	32.7	97 Number	
1							Change
FAMILY & COMMUNITY	(past 30 days)	Baseline Year	96	Current Year	96	Number	Change Unchange
FAMILY &	(past 30 days) Children in single parent families	Baseline Year 2007-2011	% 28.0	Current Year 2012-2016	% 27.4	Number 1,365	

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Bradford County

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<u>.a.</u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	30.0	2016	26.8	1,407	3
ECONOMIC WELL-BEING	Unemployment rate	2011	9.1	2016	4.3	466	3
DOMAIN PANK	High housing cost burden (>30% income spent)	2007-2011	30.0	2012-2016	26.2	2,284	S
14	Teens not in school and not working	2007-2011	16.8	2012-2016	7.6	96	3
*		Baseline Year	96	Current Year	96	Number	Change
JO	3 & 4 year old children not enrolled in school	2007-2011	41.9	2012-2016	34.7	194	3
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	80.0	2015/16	82.0	193	8
DOMAIN PANK	8th grade students not proficient in math	2014/15	100.0	2015/16	98.0	115	3
500	High school students not graduating on time	2011/12	35.8	2015/16	16.3	33	3
ADA		Baseline Year	96	CurrentYear	96	Number	Change
4]*	Low-birthweight babies	Baseline Year 2011	% 8.6	Current Year 2016	% 9.6	Number 29	Change Unchanged
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						
WELL-BEING DOMAIN RANK	·	2011	8.6	2016	9.6	29	Unchanged
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	8.6 10.4	2016 2015	9.6 6.9	29 382	Unchanged &
WELL-BEING DOMAIN RANK	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	8.6 10.4 38.9	2016 2015 2015/16	9.6 6.9 40.8	29 382 288	Unchanged 3
WELL-BEING DOMAIN RANK 58	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	8.6 10.4 38.9 42.8	2016 2015 2015/16 2016	9.6 6.9 40.8 36.6	29 382 288 68	Unchanged & P &
WELL-BEING DOMAIN RANK	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	8.6 10.4 38.9 42.8	2016 2015 2015/16 2016	9.6 6.9 40.8 36.6	29 382 288 68 Number	Unchanged \$ \$ \$ Change
DOMAIN RANK 58 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	8.6 10.4 38.9 42.8 % 34.9	2016 2015 2015/16 2016 Current Year 2012-2016	9.6 6.9 40.8 36.6 96 33.8	29 382 288 68 Number 1,417	Unchanged \$ \$ \$ Change

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Columbia County



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<u>.</u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	31.8	2016	26.4	3,959	3
ECONOMIC WELL-BEING	Unemployment rate	2011	10.3	2016	4.8	1,436	3
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	33.0	2012-2016	27.6	6,593	3
167 S	Teens not in school and not working	2007-2011	15.3	2012-2016	23.5	764	P
		Baseline Year	96	Current Year	96	Number	Change
<i>1</i>	3 & 4 year old children not enrolled in school	2007-2011	56.6	2012-2016	53.4	966	3
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	76.0	2015/16	73.0	563	3
DOMAIN RANK	8th grade students not proficient in math	2014/15	82.0	2015/16	88.0	430	8
43	High school students not graduating on time	2011/12	35.2	2015/16	25.0	153	3
ADA		Baseline Year	96	Current Year	96	Number	Change
*	Low-birthweight babies	2011	6.6	2016	12.5	101	P
HEALTH WELL-BEING	Low-birthweight babies Uninsured children	2011 2010	6.6 11.2	2016 2015	12.5 6.4	101 975	
							P
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2010	11.2	2015	6.4	975	8
WELL-BEING DOMAIN RANK 52	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2010 2010/11	11.2 48.9	2015 2015/16	6.4 40.0	975 790	8 3
WELL-BEING DOMAIN RANK 52	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2010 2010/11 2012	11.2 48.9 39.7	2015 2015/16 2016	6.4 40.0 33.9	975 790 175	8 3 3
WELL-BEING DOMAIN BANK 52 FAMILY & COMMUNITY	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2010 2010/11 2012 Baseline Year	11.2 48.9 39.7	2015 2015/16 2016 Current Year	6.4 40.0 33.9	975 790 175 Number	S S Change
DOMAIN RANK 52 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2010 2010/11 2012 Baseline Year 2007-2011	11.2 48.9 39.7 % 41.3	2015 2015/16 2016 Current Year 2012-2016	6.4 40.0 33.9 96 35.8	975 790 175 Number 4,313	Solution Sol
WELL-BEING DOMAIN BANK 52 FAMILY & COMMUNITY	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families Children living in high poverty areas	2010 2010/11 2012 Baseline Year 2007-2011	11.2 48.9 39.7 % 41.3	2015 2015/16 2016 Current Year 2012-2016 2012-2016	6.4 40.0 33.9 % 35.8 8.2	975 790 175 Number 4,313 1,228	P S S Change

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Dixie County



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<u>, </u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	36.3	2016	33.9	1,028	3
ECONOMIC WELL-BEING	Unemployment rate	2011	12.3	2016	5.5	311	3
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	26.7	2012-2016	23.3	1,450	S
18	Teens not in school and not working	2007-2011	27.4	2012-2016	2.6	16	3
		Baseline Year	96	Current Year	96	Number	Change
1	3 & 4 year old children not enrolled in school	2007-2011	73.4	2012-2016	71.8	342	3
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	78.0	2015/16	83.0	120	8
DOMAIN RANK	8th grade students not proficient in math	2014/15	77.0	2015/16	•	79	
47	High school students not graduating on time	2011/12	22.9	2015/16			
ADA		Baseline Year	96	Current Year	96	Number	Change
*	Low-birthweight babies	Baseline Year 2011	% 6.7	Current Year 2016	% 13.5	Number 22	Change
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						- 1
WELL-BEING DOMAIN RANK		2011	6.7	2016	13.5	22	8
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	6.7	2016 2015	13.5 7.0	22 219	8
WELL-BEING DOMAIN RANK 61	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	6.7 11.4 42.3	2016 2015 2015/16	13.5 7.0 40.0	22 219 203	8 3 3
WELL-BEING DOMAIN RANK	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	6.7 11.4 42.3 35.2	2016 2015 2015/16 2016	13.5 7.0 40.0 33.9	22 219 203 58	8 3 3
WELL-BEING DOMAIN RANK 61	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	6.7 11.4 42.3 35.2	2016 2015 2015/16 2016 Current Year	13.5 7.0 40.0 33.9	22 219 203 58 Number	♀ ♂ ♂ Change
WELL-BEING DOMAIN PARK 61 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	6.7 11.4 42.3 35.2 % 30.7	2016 2015 2015/16 2016 Current Year 2012-2016	13.5 7.0 40.0 33.9 % 37.9	22 219 203 58 Number 831	♀ ♂ ♂ Change ♀

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* Data are suppressed due to confidentiality.



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Gilchrist County



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<u>.A.</u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	29.4	2016	25.0	883	3
	Unemployment rate	2011	10.3	2016	5.1	342	3
DOMAIN PANK	High housing cost burden (>30% income spent)	2007-2011	33.9	2012-2016	20.9	1,310	3
03	Teens not in school and not working	2007-2011	30.7	2012-2016	39.9	490	P
•		Baseline Year	96	Current Year	96	Number	Change
TO LICATION	3 & 4 year old children not enrolled in school	2007-2011	47.8	2012-2016	73.0	333	8
	4th grade students not proficient in English Language Arts	2014/15	76.0	2015/16	85.0	150	8
DOMAIN RANK	8th grade students not proficient in math	2014/15	78.0	2015/16	87.0	89	8
a n	High school students not graduating on time	2011/12	14.1	2015/16			
ΔDA		Baseline Year	96	Current Year	96	Number	Change
ECONOMIC WELL-BEING DOMAIN PANK 63 EDUCATION WELL-BEING	Low-birthweight babies	2011	5.6	2016	8.0	16	P
HEALTH WELL-BEING	Uninsured children	2010	12.9	2015	11.2	415	3
DOMAIN RANK	Overweight and obese 1st, 3rd & 6th grade students	2010/11	35.7	2015/16	38.6	240	P
65	High school teens who used alcohol/drugs (past 30 days)	2012	46.9	2016	38.5	105	3
		Baseline Year	96	Current Year	96	Number	Change
1 - 2	Children in single parent families	2007-2011	26.5	2012-2016	25.5	673	3
FAMILY & COMMUNITY	Children living in high poverty areas	2007-2011	0.0	2012-2016	30.5	1,076	P
54	Children with verified maltreatment (per 1,000)	2011/12	18.9	2016/17	7.9	27	3

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* Data are suppressed due to confidentiality.



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(per 1,000)

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Hamilton County



Keeping a focus on where counties can make life better for our children & families

.B.,		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	39.2	2016	37.9	1,010	3
ECONOMIC WELL-BEING	Unemployment rate	2011	10.4	2016	5.6	262	S
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	31.6	2012-2016	27.3	1,288	S
65 FOLICATION	Teens not in school and not working	2007-2011	19.9	2012-2016	26.2	184	8
		Baseline Year	96	Current Year	96	Number	Change
FOLICATION	3 & 4 year old children not enrolled in school	2007-2011	60.0	2012-2016	54.7	150	3
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	91.0	2015/16	92.0	121	P
DOMAIN RANK	8th grade students not proficient in math	2014/15	•	2015/16	98.0	108	
90	High school students not graduating on time	2011/12	45.0	2015/16	17.0	17	3
ATTA		Baseline Year	96	Current Year	96	Number	Change
	Low-birthweight babies	Baseline Year 2011	% 9.7	Current Year 2016	% 10.8	Number 17	Change
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						
WELL-BEING DOMAIN RANK		2011	9.7	2016	10.8	17	P
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	9.7 11.7	2016 2015	10.8 7.8	17 216	8
WELL-BEING DOMAIN PANK 13	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	9.7 11.7 41.3	2016 2015 2015/16	10.8 7.8 37.4	17 216 157	8 3
WELL-BEING DOMAIN PRANK 13	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	9.7 11.7 41.3 35.0	2016 2015 2015/16 2016	10.8 7.8 37.4 23.1	17 216 157 34	8 3 3
WELL-BEING DOMAIN PANK 13	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	9.7 11.7 41.3 35.0	2016 2015 2015/16 2016 Current Year	10.8 7.8 37.4 23.1	17 216 157 34 Number	♀ ♪ ♪ Change
WELL-BEING DOMAIN RANK 13 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	9.7 11.7 41.3 35.0 % 39.3	2016 2015 2015/16 2016 Current Year 2012-2016	10.8 7.8 37.4 23.1 96 45.6	17 216 157 34 Number 837	♀ ♪ ♪ Change

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Lafayette County



Keeping a focus on where counties can make life better for our children & families

<u> </u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	27.7	2016	28.4	493	Unchange
ECONOMIC WELL-BEING	Unemployment rate	2011	6.2	2016	4.1	125	S
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	23.0	2012-2016	26.7	620	8
41	Teens not in school and not working	2007-2011	8.3	2012-2016	13.2	75	P
**		Baseline Year	96	Current Year	96	Number	Change
	3 & 4 year old children not enrolled in school	2007-2011	76.8	2012-2016	33.9	63	3
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	86.0	2015/16	84.0	87	3
DOMAIN RANK	8th grade students not proficient in math	2014/15	•	2015/16		43	
22	High school students not graduating on time	2011/12		2015/16			
ADA		Baseline Year	96	Current Year	96	Number	Change
	Low-birthweight babies	2011	•	2016			
HEALTH WELL-BEING	Uninsured children	2010	100				
11222 021110		2010	16.6	2015	13.6	244	3
DOMAIN PANK	Overweight and obese 1st, 3rd & 6th grade students	2010/11	38.3	2015	13.6 35.6	244 101	S S
DOMAIN RANK							_
DOMAIN RANK	students High school teens who used alcohol/drugs	2010/11	38.3	2015/16	35.6	101	_
DOMAIN RANK 48	students High school teens who used alcohol/drugs	2010/11	38.3	2015/16	35.6 29.2	101 30	S
FAMILY & COMMUNITY	students High school teens who used alcohol/drugs (past 30 days)	2010/11 2012 Baseline Year	38.3	2015/16 2016 Current Year	35.6 29.2	101 30 Number	Change &
DOMAINRANK 48	students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2010/11 2012 Baseline Year 2007-2011	38.3 • % 19.1	2015/16 2016 Current Year 2012-2016	35.6 29.2 % 18.0	101 30 Number 245	Change &
FAMILY & COMMUNITY	students High school teens who used alcohol/drugs (past 30 days) Children in single parent families Children living in high poverty areas	2010/11 2012 Baseline Year 2007-2011 2007-2011	38.3 • 96 19.1 0.0	2015/16 2016 Current Year 2012-2016 2012-2016	35.6 29.2 96 18.0	101 30 Number 245 0	₫. Change

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Levy County



Keeping a focus on where counties can make life better for our children & families

.0.		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	32.7	2016	32.3	2,520	Unchanged
ECONOMIC WELL-BEING	Unemployment rate	2011	10.9	2016	5.2	862	S
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	29.5	2012-2016	25.7	3,952	S
40	Teens not in school and not working	2007-2011	9.2	2012-2016	8.9	155	Unchanged
		Baseline Year	96	Current Year	96	Number	Change
100	3 & 4 year old children not enrolled in school	2007-2011	54.8	2012-2016	56.0	411	P
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	87.0	2015/16	83.0	321	3
DOMAIN RANK	8th grade students not proficient in math	2014/15	90.0	2015/16	87.0	226	3
49	High school students not graduating on time	2011/12	27.8	2015/16	18.6	59	3
ADA		Baseline Year	96	Current Year	96	Number	Change
# }	Low-birthweight babies	Baseline Year 2011	% 9.2	Current Year 2016	% 9.6	Number 38	Change Unchanged
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						
WELL-BEING DOMAIN RANK		2011	9.2	2016	9.6	38	Unchanged
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	9.2	2016 2015	9.6 8.4	38 680	Unchanged 3
WELL-BEING DOMAIN PRANK 53	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	9.2 12.4 34.1	2016 2015 2015/16	9.6 8.4 40.3	38 680 502	Unchanged &
WELL-BEING DOMAIN RANK 53	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	9.2 12.4 34.1 43.1	2016 2015 2015/16 2016	9.6 8.4 40.3 34.6	38 680 502 113	Unchanged & P &
WELL-BEING DOMAIN PRANK 53	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	9.2 12.4 34.1 43.1	2016 2015 2015/16 2016 Current Year	9.6 8.4 40.3 34.6	38 680 502 113 Number	Unchanged \$ \$ \$ \$ Change
WELL-BEING DOMAIN RANK 53 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	9.2 12.4 34.1 43.1 % 35.9	2016 2015 2015/16 2016 Current Year 2012-2016	9.6 8.4 40.3 34.6 96 39.1	38 680 502 113 Number 2,661	Unchanged \$\circ\$ \$\circ\$ Change

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Madison County



Keeping a focus on where counties can make life better for our children & families

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<u>.a.</u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	36.5	2016	40.0	1,349	P
ECONOMIC WELL-BEING	Unemployment rate	2011	9.6	2016	5.3	393	3
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	29.2	2012-2016	31.4	2,090	8
66	Teens not in school and not working	2007-2011	9.8	2012-2016	21.0	198	P
*		Baseline Year	96	Current Year	96	Number	Change
Je	3 & 4 year old children not enrolled in school	2007-2011	53.6	2012-2016	65.4	293	8
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	81.0	2015/16	87.0	166	P
DOMAIN RANK	8th grade students not proficient in math	2014/15	99.0	2015/16	94.0	113	3
61	High school students not graduating on time	2011/12	33.7	2015/16	19.9	29	3
ADA		Baseline Year	96	Current Year	96	Number	Change
*	Low-birthweight babies	Baseline Year 2011	% 13.6	Current Year 2016	% 9.1	Number 18	Change &
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						_
WELL-BEING DOMAIN RANK		2011	13.6	2016	9.1	18	S
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	13.6	2016 2015	9.1 8.0	18 285	3
WELL-BEING DOMAIN RANK	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	13.6 11.8 43.4	2016 2015 2015/16	9.1 8.0 28.8	18 285 174	S S
WELL-BEING DOMAIN RANK 2	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	13.6 11.8 43.4 28.1	2016 2015 2015/16 2016	9.1 8.0 28.8 18.9	18 285 174 40	\$ \$ \$
WELL-BEING DOMAIN RANK 2	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	13.6 11.8 43.4 28.1	2016 2015 2015/16 2016 Current Year	9.1 8.0 28.8 18.9	18 285 174 40 Number	S S Change
WELL-BEING DOMAIN RANK 2 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	13.6 11.8 43.4 28.1 96 41.3	2016 2015 2015/16 2016 Current Year 2012-2016	9.1 8.0 28.8 18.9 % 42.0	18 285 174 40 Number 1,235	S S Change Unchanged

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Suwannee County



Keeping a focus on where counties can make life better for our children & families

A.A.		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	36.4	2016	30.1	2,702	3
ECONOMIC WELL-BEING	Unemployment rate	2011	9.2	2016	4.9	901	S
DOMAIN PANK	High housing cost burden (>30% income spent)	2007-2011	27.9	2012-2016	25.3	3,872	3
23	Teens not in school and not working	2007-2011	15.3	2012-2016	7.2	130	3
		Baseline Year	96	Current Year	96	Number	Change
	3 & 4 year old children not enrolled in school	2007-2011	69.3	2012-2016	57.5	689	3
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	83.0	2015/16	84.0	371	P
DOMAIN RANK	8th grade students not proficient in math	2014/15	97.0	2015/16	96.0	212	3
22	High school students not graduating on time	2011/12	40.5	2015/16	10.4	40	3
ADA		Baseline Year	96	Current Year	96	Number	Change
4	Low-birthweight babies	Baseline Year 2011	% 9.3	Current Year 2016	% 10.4	Number 51	Change
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						
		2011	9.3	2016	10.4	51	P
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	9.3 13.4	2016 2015	10.4	51 787	8 3
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	9.3 13.4 37.4	2016 2015 2015/16	10.4 8.3 38.5	51 787 547	8 3 8
WELL-BEING DOMAIN RANK 59	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	9.3 13.4 37.4 44.5	2016 2015 2015/16 2016	10.4 8.3 38.5 36.6	51 787 547 137	8 3 8
WELL-BEING DOMAIN RANK 59	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	9.3 13.4 37.4 44.5	2016 2015 2015/16 2016 Current Year	10.4 8.3 38.5 36.6	51 787 547 137 Number	♀ ♂ ♀ ♂
WELL-BEING DOMAIN RANK 59 FAMILY &	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	9.3 13.4 37.4 44.5 % 34.1	2016 2015 2015/16 2016 Current Year 2012-2016	10.4 8.3 38.5 36.6 96 39.1	51 787 547 137 Number 3,054	♀ ♪ ♀ ♪ Change

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Taylor County



Keeping a focus on where counties can make life better for our children & families

<u>. A.</u>		Baseline Year	96	Current Year	96	Number	Change
	Children in poverty	2011	30.9	2016	29.6	1,256	3
ECONOMIC WELL-BEING	Unemployment rate	2011	10.1	2016	5.5	491	3
DOMAIN RANK	High housing cost burden (>30% income spent)	2007-2011	26.3	2012-2016	18.9	1,424	S
U	Teens not in school and not working	2007-2011	22.3	2012-2016	8.1	64	S
*		Baseline Year	96	Current Year	96	Number	Change
Je	3 & 4 year old children not enrolled in school	2007-2011	26.8	2012-2016	50.5	272	8
EDUCATION WELL-BEING	4th grade students not proficient in English Language Arts	2014/15	75.0	2015/16	77.0	146	8
DOMAIN RANK	8th grade students not proficient in math	2014/15	88.0	2015/16		89	
93	High school students not graduating on time	2011/12	36.5	2015/16	29.3	51	S
ADA		Baseline Year	96	Current Year	96	Number	Change
**	Low-birthweight babies	Baseline Year 2011	% 9.1	Current Year 2016	9.3	Number 23	Change Unchanged
HEALTH WELL-BEING	Low-birthweight babies Uninsured children						
WELL-BEING DOMAIN RANK	·	2011	9.1	2016	9.3	23	Unchanged
WELL-BEING	Uninsured children Overweight and obese 1st, 3rd & 6th grade	2011 2010	9.1 9.4	2016 2015	9.3 7.2	23 315	Unchanged 3
WELL-BEING DOMAIN RANK	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11	9.1 9.4 49.1	2016 2015 2015/16	9.3 7.2 21.8	23 315 98	Unchanged 3
WELL-BEING DOMAIN RANK 4	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs	2011 2010 2010/11 2012	9.1 9.4 49.1 41.1	2016 2015 2015/16 2016	9.3 7.2 21.8	23 315 98 23	Unchanged & &
WELL-BEING DOMAIN PANK	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days)	2011 2010 2010/11 2012 Baseline Year	9.1 9.4 49.1 41.1	2016 2015 2015/16 2016 Current Year	9.3 7.2 21.8 •	23 315 98 23 Number	Unchanged &
WELL-BEING DOMAIN RANK 4 FAMILY & COMMUNITY DOMAIN RANK	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families	2011 2010 2010/11 2012 Baseline Year 2007-2011	9.1 9.4 49.1 41.1 96 39.0	2016 2015 2015/16 2016 Current Year 2012-2016	9.3 7.2 21.8 * 96 33.6	23 315 98 23 Number 1,150	Unchanged & & Change
WELL-BEING DOMAIN RANK 4 FAMILY & COMMUNITY	Uninsured children Overweight and obese 1st, 3rd & 6th grade students High school teens who used alcohol/drugs (past 30 days) Children in single parent families Children living in high poverty areas	2011 2010 2010/11 2012 Baseline Year 2007-2011	9.1 9.4 49.1 41.1 96 39.0	2016 2015 2015/16 2016 Current Year 2012-2016 2012-2016	9.3 7.2 21.8 * % 33.6 0.0	23 315 98 23 Number 1,150	Unchanged Change Change Unchanged

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Union County



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