



CONTRACT OVERSIGHT DESK REVIEW

Kids First of Florida, Inc. DJ039

As required by section 402.7305 F.S., The Department of Children and Families performed a Desk Review for Kids First of Florida, Inc.

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INTRODUCTION

Contract Oversight performed a Desk Review for Kids First of Florida, Inc. Contract DJ039. Kids First of Florida, Inc. (KFF) provides child welfare services for Circuit 4, which encompasses Clay County in the Northeast Region of Florida and has done so since 2008.

NATIONAL SNAPSHOT

The charts and graphs on the following page are provided by Casey Family Programs. Casey Family Programs works in all 50 states, the District of Columbia and two territories and with more than a dozen tribal nations. They actively work with Florida child welfare professionals to improve practice through use of evidence based programs and data analytics. The Casey data shows that KFF experienced an increase in the number of children in care from 2013 through 2017.

Data Basics

Kids First of Florida, Inc.

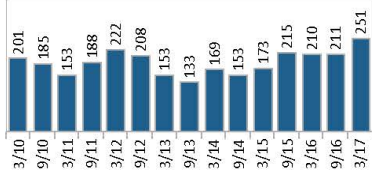
NOTE: Due to data source and timeframe presented, numbers may vary slightly from those presented in reports produced by FL DCFS.

Produced by Data Advocacy, Casey Family Programs

Data source: state-submitted AFCARS and NCANDS files
Date prepared: 9/5/2017

of children in care

(< age 18; as of last day of each month)

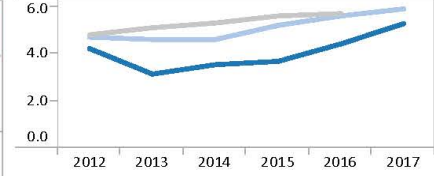


year over year change in the # in care



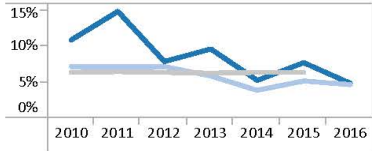
rate in care

(per 1,000, < age 18)

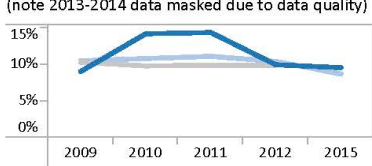


Safety

% children who experience repeat maltreatment within 6 months

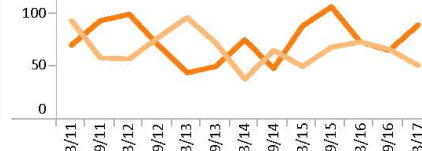


% children who experience repeat maltreatment within 12 months

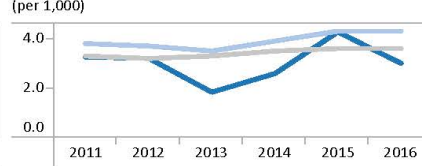


Entries

of children entering & exiting

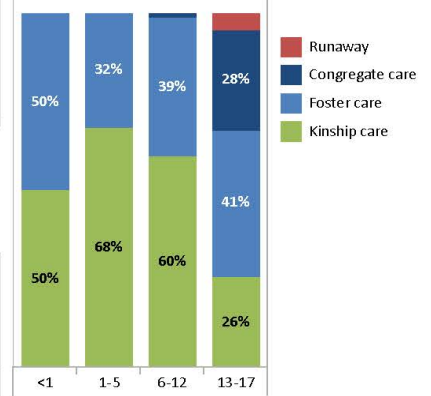


rate of children entering care



Placement

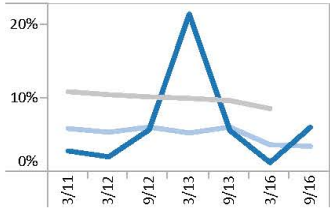
placement settings for children in care, by age



Timely & Stable Permanency

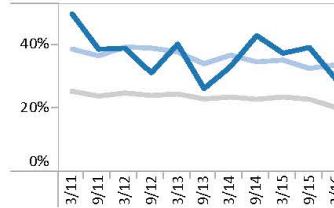
% permanency within 30 days of entering care

(6 month entry cohorts ending on each date)



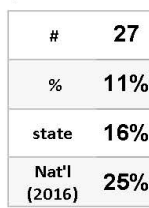
% permanency within 3-12 months of entering care

(6 month entry cohorts ending on each date)

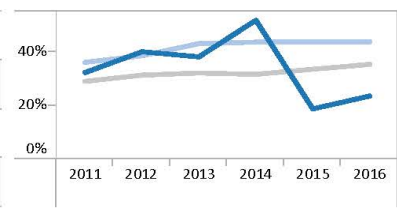


Children In Care 2+ Years (3/31/2017)

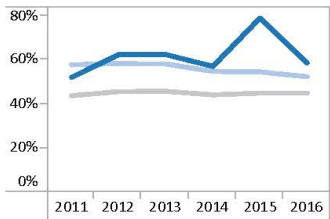
in care 2+ years



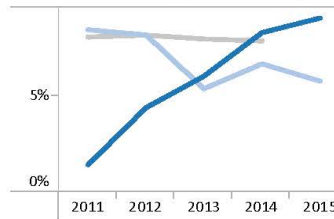
% in care 2+ years at start of the year who achieve permanency w/in 12 months



% permanency w/in 12 months for children in care 12-23 months



% re-entering care w/in 12 months of timely permanency



profile of current caseload in care 2+ years

(for groups that represent at least 2% of the total; by age, placement type and case plan goal)

	ages 2-12		ages 13-17	
	Reunif	Adopt	Adopt	Guard
Congregate care			19%	4%
Foster care	4%	44%	7%	
Kinship care	4%	14%	4%	
Runaway			4%	

SECTION 1: SERVICE AREA DESCRIPTION

This section provides a snapshot of the community KFF serves, including demographic information, a description of the child welfare partners and information about all child fatalities, including those investigated by the Department and those that were not.

Kids First of Florida serves the children and families in one of the three counties within the Fourth Judicial Circuit. Based on the US Census Facts Clay County has a higher percent of the population having a high school diploma than the state average. Although the county is slightly below the state average for population having college degrees, the county has a higher median household income than the state average. This higher household income also coincides with a poverty rate lower than the state average by a little over 4%.

US Census Facts	Clay	Florida
Median Household Income	\$58,290	\$47,507
Percent of population living in poverty	11.6%	15.7%
Percent of population over 25 years old with high school diploma	90.3%	86.9%
Percent of population over 25 years old with a college degree	23.8%	27.3%

<https://www.census.gov/quickfacts/>

Table 1

CHILD FATALITIES

INFANT AND CHILD MORTALITY RATES

Over the past five years, Clay County has had very little deviation in both birth and infant mortality rates. While the birth rate topped at 11 per 1,000 population in 2015, at most this is a .4 rate difference from the lowest number in the last five years. The infant mortality rate peaked in 2014 and has decreased to nearly the same level as it was in 2012.

Year	Birth Rate per 1,000 population Statewide Rate: 11.3	Infant Mortality Rate per 1,000 live births Statewide Rate: 6.1
2012	10.8	5.3
2013	10.7	4.8
2014	10.6	6.2
2015	11	4.9
2016	10.7	5.4

Source: <http://www.flhealthcharts.com/FLQUERY/Birth/BirthRateRpt.aspx>

Table 2

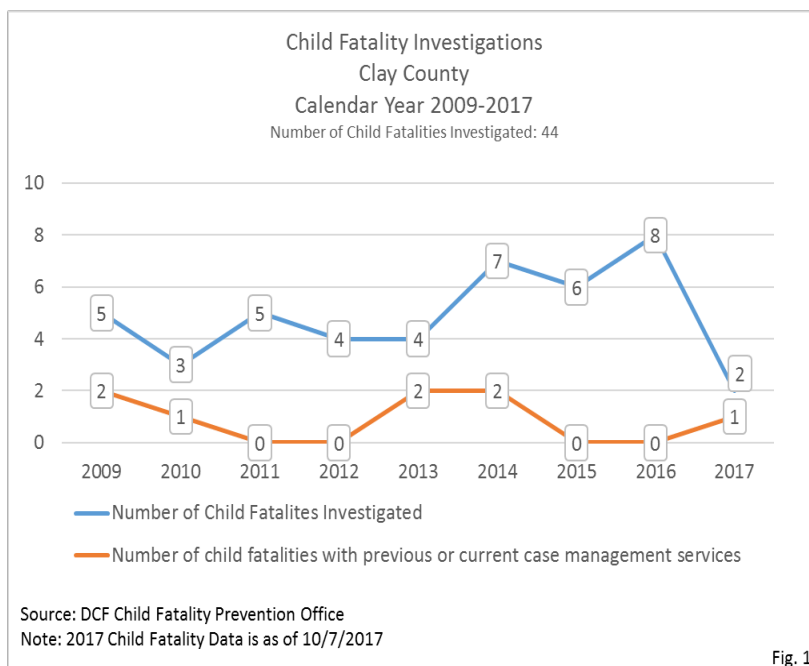
& <http://www.flhealthcharts.com/FLQUERY/InfantMortality/InfantMortalityRateRpt.aspx>

CHILD FATALITY INVESTIGATIONS

Since 2009, Circuit Four has had a total of 44 child fatality investigations. Of those 44 reports, KFF had previously provided services to six families. Kids First of Florida was providing services at the time of the fatality for two families, in 2009 and 2014.

In the 2009 fatality investigation a one-month old child was found unresponsive after sleeping with his parents. This child was born into an open case with three other children involved. The one-month old was pronounced deceased after the parents had been drinking and using prescription pills and subsequently took the child to bed with them. The cause of the fatality was

undetermined and there were verified findings of inadequate supervision, substance misuse and death. In 2014 the fatality of a 17- day old child occurred, casual factor noted to be SIDS/SUID with no verified findings of maltreatment. Since the inception of the Critical Incident Rapid Response Teams in 2014, there have been no teams deployed to Clay County.



SECTION 2: AGENCY SUMMARY

Kids First of Florida, Inc. was originally named Clay & Baker Kids Net upon implementation of community based care in 2003. After redistricting in 2008, Kids First of Florida, Inc. was awarded the contract from the Department to be the lead child welfare agency for Clay County located within the Fourth Judicial Circuit. Kids First of Florida, Inc. provides prevention, case management, placement and adoption services, as well as post adoption supportive and independent living services. Kids First of Florida, Inc. is accredited through the Council on Accreditation (COA) for the areas of Adoption Services, Case Management Services, Foster Care, Kinship Care Services, Youth Independent Living Services through October 31, 2018.

NUMBER OF INVESTIGATIONS, REMOVALS AND CHILDREN SERVED

Between FY 2014/2015, FY 2015/2016 and FY 2016/2017 the number of reports accepted for investigation by the Department's child protective investigators (CPI) did not significantly fluctuate and there was an overall 6.1% decrease in removals over the three fiscal years. Children receiving out of home services and children receiving in-home services have generally increased over the last three fiscal years, 26.5% and 18.24% respectively. Children receiving family support services has had the most significant increase, 80.5% over the past three fiscal years. The number of young adults receiving services increased as well, from FY 2015/2016 to FY 2016/2017 by 22.6%. The table below provides key data for investigations and services in Clay County for FY2014/2015, FY 2015/2016 and FY 2016/2017.

Child Protective Investigations and Child Removals (Clay County)	FY 2014/2015	FY 2015/2016	FY 2016/2017
Reports accepted for Investigation by DCF (Initial & Additional Reports) ¹	2,342	2,403	2,372
Children Removed by DCF within the CBC Service Area ²	168	181	156
Children Served by Kids First of Florida³	FY 2014/2015	FY 2015/2016	FY 2016/2017
Children Receiving In-Home Services	314	438	381
Children Receiving Out of Home Care	358	396	390
Young Adults Receiving Services	31	31	38
Children Receiving Family Support Services	85	154	153

Data Sources:

Table 3

¹Child Protective Investigations Trend Report through June 2017 (run date 10/9/17)

²Child Welfare Dashboard: Children Entering Out-of-Home Care/Distinct Removals (run date 10/9/2017)

³FSFN OCWDRU Report 1006 Children & Young Adults Receiving Services by CBC Agency (run date 8/14/2017)

FINANCIAL VIABILITY REPORT ANALYSIS

The Office of CBC/ME Financial Accountability performed financial monitoring procedures, based on the DCF 2016-17 CBC-ME Financial Monitoring Tool for Desk Reviews, of Kids First of Florida, Inc. there were no findings noted in this report. The desk review period was from October 1, 2016 through December 31, 2016.

SECTION 3: PERFORMANCE MEASURES AND QUALITY ASSURANCE DATA

This section provides a picture of Kid's First's performance as indicated by data indicators that are used to assess how well FFN is performing on contract measures and within the larger program areas of safety, permanency and well-being. The information in the following graphs and tables represent performance as measured through information entered into the Florida Safe Families Network (FSFN) and performance ratings based on the Department's CQI case reviews.

The performance measures outlined in this report are accessible through the [Child Welfare Dashboard](#) and include both federal and state measures used to evaluate the lead agencies on 12 key measures to determine how well they are meeting the most critical needs of at-risk children and families.

Federal regulations require title IV-E agencies to monitor and conduct periodic evaluations of activities conducted under the title IV-E program to ensure that children in foster care are provided quality services that protect the safety and health of such children (sections 471(a)(7) and 471(a) (22) of the Act (Social Security Act), respectively. The Department of Children and Families has developed additional methods to evaluate the quality of the services provided by the lead agency, Rapid Safety Feedback (RSF) reviews and Continuous Quality Improvement (CQI).

- Rapid Safety Feedback (RSF) assesses open in-home service cases. The RSF Tool focuses on safety and is used to review active cases that have specified high risk factors.
- CQI reviews are conducted on a random sample of cases that are both in home and out of home. The reviews are conducted by CBC staff and utilize the same review instrument as the Child and Family Services Review (CFSR) tool.

In addition to the state developed quality assurance reviews, section 1123A of the Social Security Act requires the federal Department of Health and Human Services to periodically review state child and family services programs to ensure substantial conformity with the state plan requirements in titles IV-B and IV-E of the Act. This review is known as the CFSR. After receiving the results of the CFSR review, States must enter a Program Improvement Plan (PIP) to address areas that the Children's Bureau determines require improvement (45 CFR 1355.34 and 1355.35).

- CFSR reviews consist of completing a case file review, interviewing case participants, completing the on-line review instrument. In addition, these cases receive 2nd level reviews by the Office of Child Welfare and at times, 3rd level reviews by the Administration for Children and Families to ensure each case was accurately rated.

The results of the CFSR are considered baseline performance and the PIP goal is the level of improvement needed to avoid financial penalties. Therefore, the PIP goal may be lower than the overall federal and state expectation of 95%. The Department expects CBC agencies to strive toward 95% performance expectation on all CQI measures with focused activity around the federal PIP goals.

The quality ratings used throughout this report are based on the Department's CQI case reviews, including CQI/CFSR reviews and Rapid Safety Feedback reviews. The [CFSR On Site Review Instrument and Instructions](#) and the [Rapid Safety Feedback Case Review Instrument](#) are both available on the Center for Child Welfare website and provide details on how ratings are determined.

CONTRACT AND CBC SCORECARD MEASURES

KFF has consistently performed well in some areas regarding their contract measures. During FY 2016/2017, KFF exceeded their established targets or federal standards for eight (8) of the thirteen (13) contract measures. KFF has exceeded statewide average performance on seven (7) of the twelve (12) measures for which there is a statewide average calculated. There are five (5) contract measures in which KFF did not meet the contract targets for the last FY 2016/2017, they are as follows:

- 1) Rate of abuse or neglect per day while in foster care: Performance on this contract target was not met in all four quarters of FY 2016/2017.
- 2) Percent of children who were not the victims of abuse or neglect in the six months immediately following termination of supervision: This target was exceeded in FY 2015/2016 and declined 4.8% in the following fiscal year (FY 2016/2017).
- 3) Percent of children exiting foster care to a permanent home within twelve (12) months of entering care: Performance on this measure has been below both contract target and the statewide average for the past two fiscal years.
- 4) Percent of children who do not re-enter foster care within twelve (12) months of moving to a permanent home: Between FY 2015/2016 and FY 2016/2017 there was a 7% decline in meeting this contract target.
- 5) Percentage of children in out-of-home care who received dental services within the last seven (7) months: Since the first quarter of FY 2016/2017 performance for this contract measure has steadily declined, but has improved overall by 5.3% from the previous fiscal year.

SC #	Kids First of Florida Performance Measures Contract # DJ039	CBC Contract Measure Targets	Federal National Standard (Performance of Other States ¹)	Statewide Performance (FY 2016/2017)	Kids First of Florida	
					FY 2015-2016	FY 2016-2017
					July 1, 2015-June 30,2016	July 1, 2016-June 30, 2017
1	Rate of abuse or neglect per day while in foster care <i>(Source: CBC Scorecard)</i>	<8.5	<8.5	10.56	8.83	10.73
2	Percent of children who are not neglected or abused during in-home services <i>(Scorecard)</i>	>95%		97.20%	96.00%	96.40%
3	Percent of children who are not neglected or abused after receiving services <i>(Scorecard)</i>	>95%		95.60%	96.40%	91.60%
4	Percentage of children under supervision who are seen every thirty (30) days <i>(CBC Scorecard)</i>	>99.5%		99.80%	99.90%	99.90%
5	Percent of children exiting foster care to a permanent home within twelve (12) months of entering care <i>(Scorecard)</i>	>40.5%	>40.5% <i>(16%-61%)</i>	41.60%	35.50%	32.30%
6	Percent of children exiting to a permanent home within 12 months for those in care 12 to 23 months <i>(Scorecard)</i>	>44%	>43.6% <i>(21%-50%)</i>	53.70%	75.80%	58.30%
7	Percent of children who do not re-enter foster care within twelve (12) months of moving to a permanent home <i>(Scorecard)</i>	>91.7%	>91.7% <i>(83%-98%)</i>	89%	92.60%	85.70%
8	Children's placement moves per 1,000 days in foster care <i>(Scorecard)</i>	<4.12	<4.12 <i>(2.6%-8.7%)</i>	4.33	2.82	1.63
9	Percentage of children in out-of-home care who received medical service in the last twelve (12) months. <i>(Scorecard)</i>	>95%		97.14%	97.20%	97.70%
10	Percentage of children in out-of-home care who received dental services within the last seven (7) months. <i>(Scorecard)</i>	>95%		92.70%	89.00%	94.30%
11	Percentage of young adults in foster care at age 18 that have completed or are enrolled in secondary education <i>(Scorecard)</i>	>80%		87.60%	100.00%	97.10%
12	Percent of sibling groups where all siblings are placed together <i>(Scorecard)</i>	>65%		63.90%	64.50%	66.40%
	Number of children with finalized adoptions <i>(DCF Dashboard run date 10/17/18)</i>	36/42			48	43

Source: CBC Scorecard-All Measures-Run 8/4/2017

Table 4

CHILD SAFETY

The figures on the following pages depict KFF's performance related to child safety in the following areas:

1. Rate of Abuse in Foster Care
2. No maltreatment after Family Support Services
3. No maltreatment during in-home services
4. No maltreatment after receiving services
5. Children seen every 30 days
6. CQI qualitative case review results

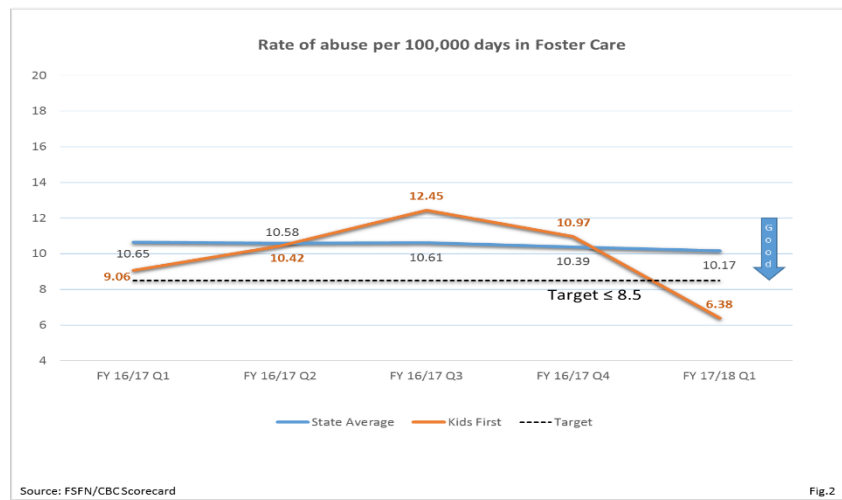
RATE OF ABUSE IN FOSTER CARE

Rate of abuse or neglect per day while in foster care (Scorecard Measure M01): The graph below depicts the rate at which children are the victims of abuse or neglect while in foster care (per 100,000 bed days) during the report period. This is a national data indicator that measures whether the state child welfare agency ensures that children do not experience abuse or neglect while in the states foster care system.

Within the past five (5) quarters the rate of abuse has failed to meet the target in all but the most recent quarter. In that quarter, KFF reduced the maltreatment rate to below the

state average and national target rate. The RSF/CQI case review indicators linked to child safety (quality of visits and making concerted efforts to address risk and safety) are below statewide performance, see table 5 for further details. Please note that this information does not differentiate between licensed foster homes and unlicensed relative placements.

KFF is within the Northeast Region, which is currently the only Region in its totality, to reach and/or exceed the target rate of abuse in foster care (≤ 8.5).



NO MALTREATMENT AFTER FAMILY SUPPORT SERVICES

Percent of children not abused or neglected within six months of termination of family support services. represents the percentage of children who did not have a verified maltreatment during the report period.

Currently, KFF is performing below the state average of 93.9% by a margin of a little over 8%. The Department of Children and Families Office of Child Welfare has given KFF a service array rating of “2” for their provision of family support services. This service array rating indicates that though KFF has family support services that are aligned with the child welfare practice model, they are not available across the service area without capacity issues.

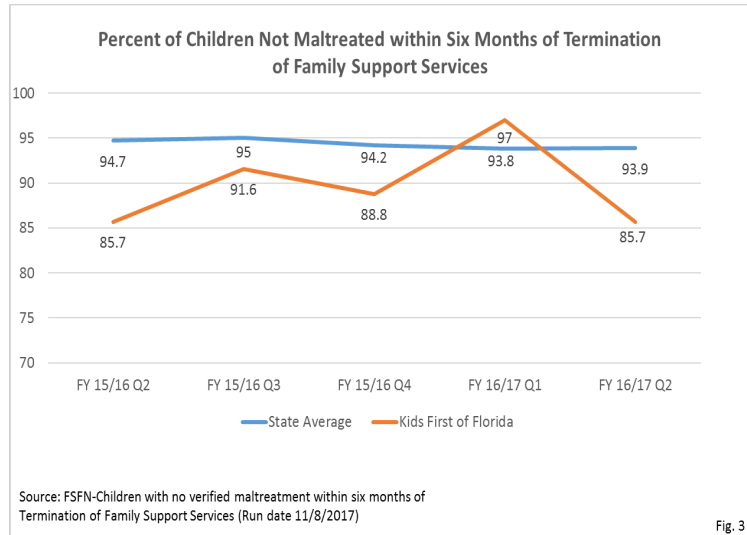


Fig. 3

NO MALTREATMENT DURING IN-HOME SERVICES

Percent of children not abused or neglected while receiving in-home services (Scorecard Measure M02):

The graph below depicts the percentage of in-home service episodes during the report period where the child did not have a verified maltreatment while receiving services. This indicator measures whether the CBC was successful in preventing subsequent maltreatment of a child while the case is open and the CBC is providing in-home services to the family.

KFF performance has remained above national target, currently at 95.6%. CQI data for safety outcome 1, Item 3, indicates that Kids First’s performance in the area of risk and safety management is at 54%. While this is below the state and federal averages of 77% and 71%, respectively, this is an improved score from FY 2015/2016 by 13%. KFF is also below the statewide average in two other areas – RSF sufficiency of family assessments (27.8%) and RSF sufficiency of safety plans (34.3%). See table 5.

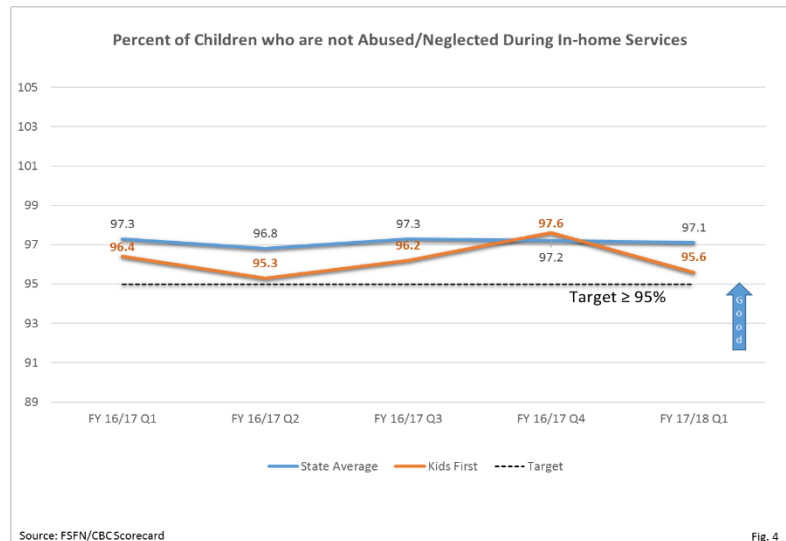
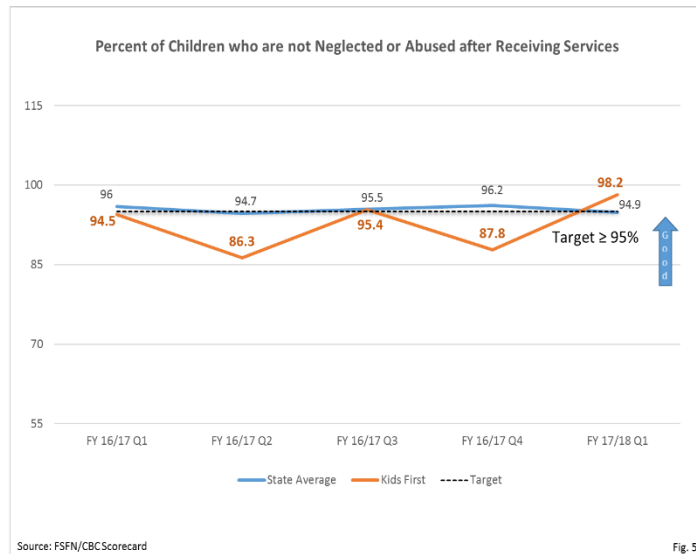


Fig. 4

NO MALTREATMENT AFTER RECEIVING SERVICES

Percent of children with no verified maltreatment within six (6) months of termination of supervision (Scorecard Measure M03):

The graph on the left depicts the percent of children who were not the victims of abuse or neglect in the six months immediately following termination of supervision. KFF is currently performing above the state average and the national target at 98.2%. Over the past five quarters, KFF met the target in one quarter and exceeded the state and federal target in the last quarter. While KFF has not met this measure in three out of the last five quarters, they met the measure in the last quarter.

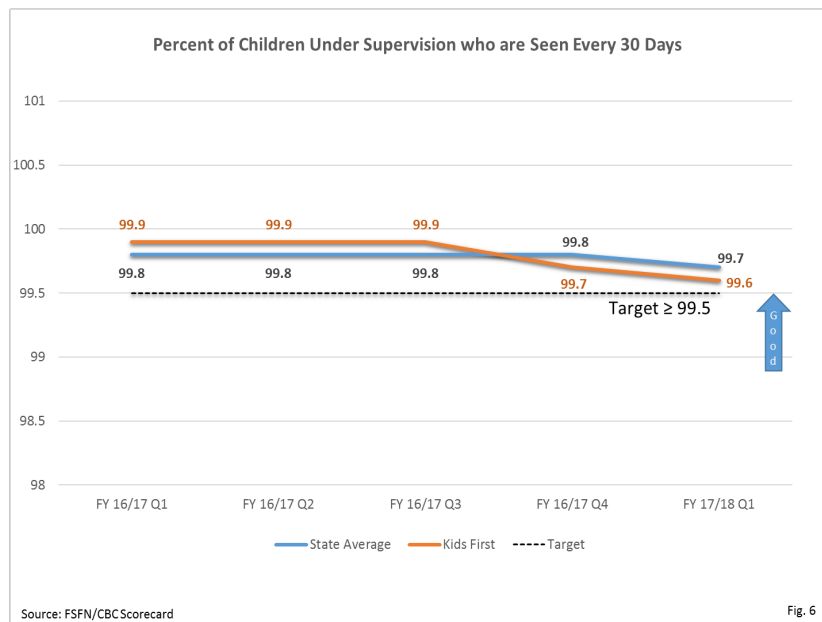


CHILDREN SEEN EVERY 30 DAYS

Children under supervision who are seen every thirty (30) days (Scorecard Measure M04):

The graph below depicts the rate at which children are seen every thirty (30) days while in foster care or receiving in-home services during the report period. KFF has consistently exceeded the national target, as well as the statewide performance average until the last two quarters, dipping slightly below by .1%.

KFF has shown consistency in seeing the children as required, however, based on CQI Item 14, the quality of those contacts between the case manager and child need improvement. According to CQI data for this element, KFF dropped from 38% during the 2015/2016 fiscal year to 29% in FY 2016/2017. This is significantly below the federal PIP goal of 78.9%. See table 7, CQI Item 14 for further details.



QA CASE REVIEW DATA

The table below provides Kid's First performance based on RSF/CQI case reviews. Of the five items included in this report, the three RSF items are below the statewide performance. These items include sufficiency of safety plan, quality of contacts between case managers and children and the sufficiency of the safety plan. CQI Items 2 and 3 have shown improvement over the past two fiscal years, though CQI Item 3 remains below the Federal PIP goal. These CQI Items include efforts to assess and address safety and risk as well as providing services to the family.

Quality Assurance - Rapid Safety Feedback Item	Kids First of Florida Rapid Safety Feedback n=36	Statewide RSF Performance ¹ n=851
<i>Assesment Based on Case Reviews by Child Welfare Professionals</i>		
July 1, 2016-June 30, 2017		
RSF 1.1: Is the most recent family assessment sufficient?	27.8%	50.6%
RSF 2.1: Is the quality of visits between the case manager and the child (ren) sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	50.0%	62.7%
RSF 4.1: Is a sufficient Safety Plan in place to control danger threats to protect the child?	34.3%	60.7%

Green dot denotes performance is above statewide RSF average; red dot denotes performance is below statewide RSF average

Quality Assurance - Florida CQI Item	Kids First of Florida	Kids First of Florida	Percent Improvement	Statewide CQI/QA Performance ¹ n=1,290	2016 Statewide Federal Child & Family Service Review ² 4/1/16-9/30/16 n=80	Federal Program Improvement Plan (PIP) Goal ³	Federal and State Expectation ⁴
<i>Assesment Based on Case Reviews by Child Welfare Professionals</i>	FY 2015/2016 n=29	FY 2016/2017 n=28					
CQI Item 2: Did the agency make concerted efforts to provide services to the family to prevent children's entry into foster_care or re-entry after reunification?	77.0%	100.0%	23.0%	93.0%	76.5%	85.2%	95.0%
CQI Item 3: Did the agency make concerted efforts to assess and address the risk and safety concerns relating to the child (ren) in their own homes or while in foster care?	41%	54%	13.0%	77%	71.3%	77.7%	95.0%

Source: QA Rapid Safety Feedback; Federal Online Monitoring System

Table 6

¹This date provides the statewide rating in each case review item for all CBCs

²This provides the performance rating for the state in each of the items as approved by the Administration for Children and Families.

³The PIP Goal is set by the Children's Bureau and is the expected level of improvement needed to avoid financial penalties.

⁴This is the overall federal and state expectation for performance.

Green dot denotes performance is above the federal PIP Goal; red dot denotes performance is below the federal PIP Goal.

PERMANENCY

When children are placed in out-of-home care it is imperative that child welfare agencies find safe, permanent homes for them as quickly as possible. Helping children achieve permanency in a timely manner is extremely important to children as a year in their life is a significant amount of time. In FY 2016/2017 KFF met targets for permanency in 12 to 23 months, placement stability and maintaining sibling groups. KFF is not meeting the target for child permanency within 12 months; this is showing as a negative trend for the past three quarters, with performance significantly declining in the last two quarters. KFF is also having not meeting the target for children not re-entering out of home care, though this is showing improvement in the last two quarters.

The quality assurance case review items indicate a need to focus on quality of case management. Of the eleven (11) quality assurance assessment items identified as related to permanency, KFF is performing below the statewide average in seven (7) of them. Areas identified as needing improvement include: quality of visits with children and parents, timely establishment of permanency goals and concerted efforts to achieve permanency, sufficient visits between child and family to maintain relationship and concerted efforts to preserve community connections. The graphs and tables on the follow pages depict KFF’s performance related to permanency in the following areas:

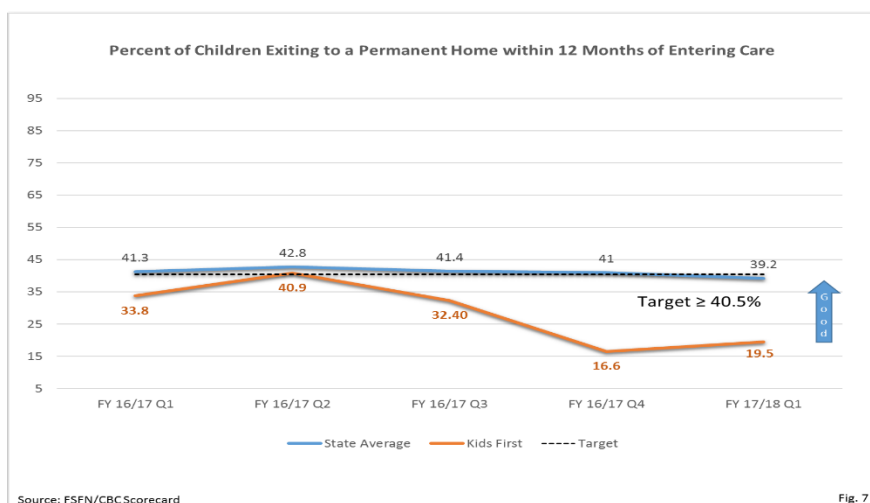
1. Permanency in 12 months
2. Permanency in 12-23 months
3. Permanency after 24 months
4. Percent not re-entering care
5. Placement stability
6. Siblings placed together
7. Qualitative Case Review results

PERMANENCY IN 12 MONTHS

Percent of children exiting foster care to a permanent home within twelve (12) months of entering care

(Scorecard Measure M05): The graph below depicts the percentage of children who entered foster care during the report period where the child achieved permanency within twelve (12) months of entering foster care.

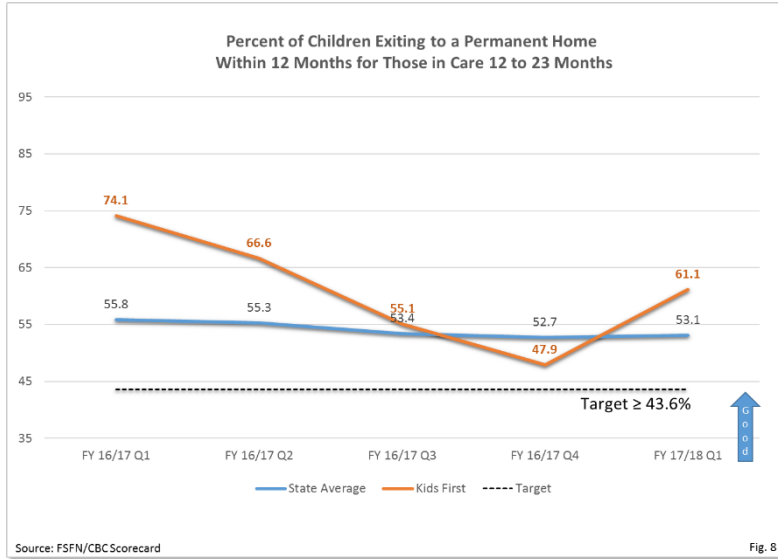
The statewide average has remained consistent over the past five quarters with an average of 41.1%. KFF has met or exceeded that average in one quarter. Currently KFF’s performance is at 19.5%, significantly lower than the national target and the statewide average.



CQI Items 5 and 6 may contribute to this downward trend noting a decline in timely establishment of an appropriate permanency goal and making concerted efforts towards permanency. KFF is performing below the federal PIP goals on these CQI items (see Table 6).

PERMANENCY IN 12 – 23 MONTHS

Percent of children exiting foster care to a permanent home in twelve (12) months for children in foster care twelve (12) to twenty-three (23) months (Scorecard Measure M06): The graph on the left provides the percentage of children in foster care as of the beginning of the reporting period whose length of stay is between twelve (12) and twenty-three (23) months as of the beginning of the report period who achieved permanency within twelve (12) months of the beginning of the report period.



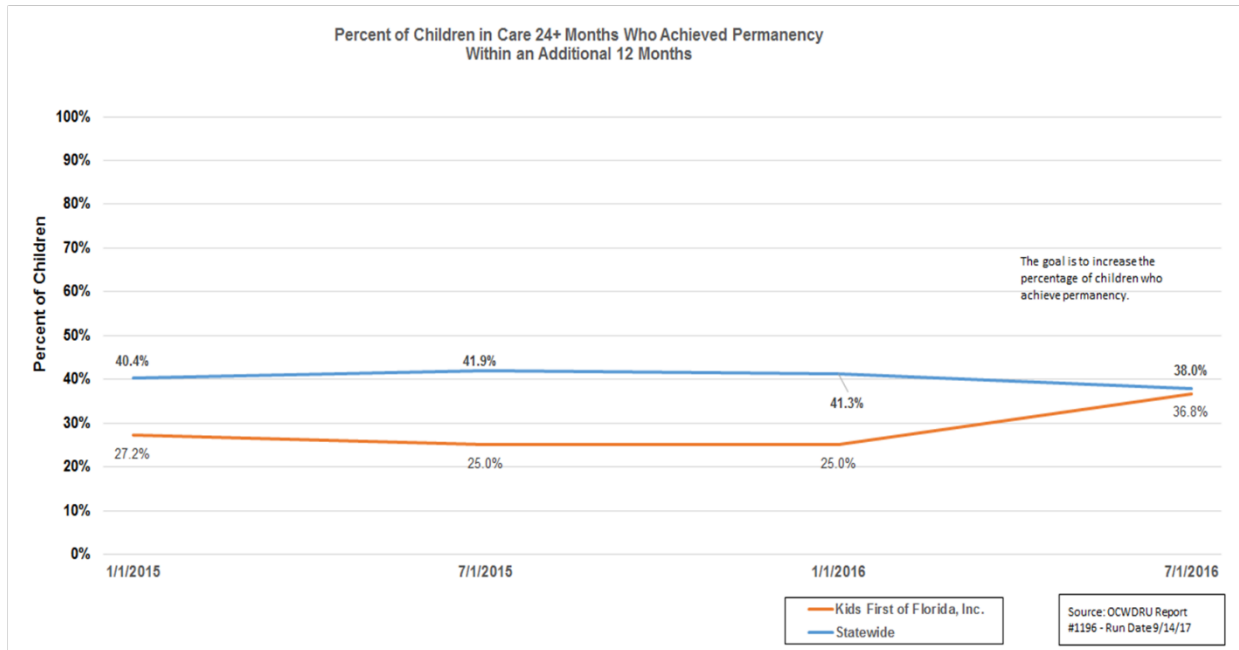
The graph on the left provides the percentage of children in foster care as of the beginning of the reporting period whose length of stay is between twelve (12) and twenty-three (23) months as of the beginning of the report period who achieved permanency within twelve (12) months of the beginning of the report period.

KFF has performed quite well in this measure with a high performance rate of 74.1% in the first quarter of 2017. While still above the federal target, Kids First’s performance trended down dipping below the statewide average in the last quarter of 2017. Currently KFF

is exceeding both statewide average and national target at 61.1%.

PEREMANENCY AFTER 24 MONTHS

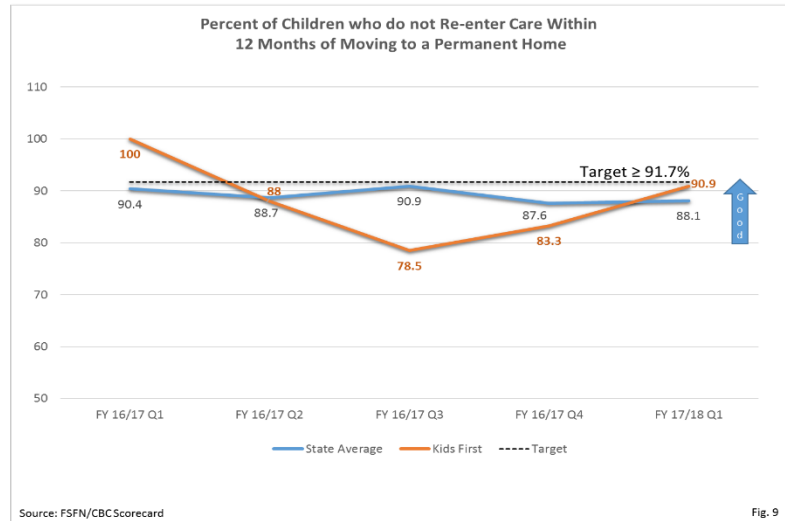
For children in care twenty-four or more months, Kids First of Florida is able to achieve permanency within an additional twelve months at a higher rate than the statewide average. From January 2015 through the end of FY15/16, KFF has consistently performed above the statewide average in this measure.



PERCENT NOT RE-ENTERING INTO OUT-OF-HOME CARE

Percent of children who do not re-enter foster care within twelve (12) months of moving to a permanent home Scorecard Measure (Scorecard Measure M07): The graph below depicts the percentage of exits from foster care to permanency for a cohort of children who entered foster care during the report period and exited within twelve (12) months of entering and subsequently did not re-enter foster care within twelve (12) months of their permanency date.

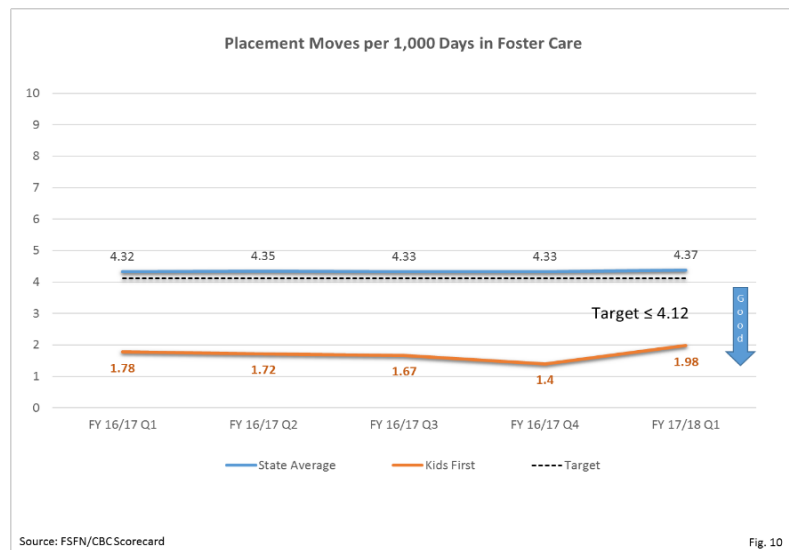
KFF has stayed below not met the federal target for the past four consecutive quarters, however is showing a positive trend in the last three quarters. Currently, 90.9% of the children served by KFF are not re-entering care within 12 months of moving to a permanent home.



PLACEMENT STABILITY

Placement moves per one-thousand (1,000) days in foster care (Scorecard Measure M08): The graph below depicts the rate at which children change placements while in foster care during the report period. Data indicates that KFF is excelling in minimizing placement moves for children in out-of-home care with 1.98 moves per 1,000 days in foster care. They make placement moves far fewer times than the statewide average of 4.33 and target of ≤4.12.

CQI Item 4 regarding stability of placements and those changes associated with them being in the best interest of the child supports KFF noticeably well performed measure. KFF has rose from 68% in FY 2015/2016 to 100% in FY 2016/2017. This is an improvement of 32%.

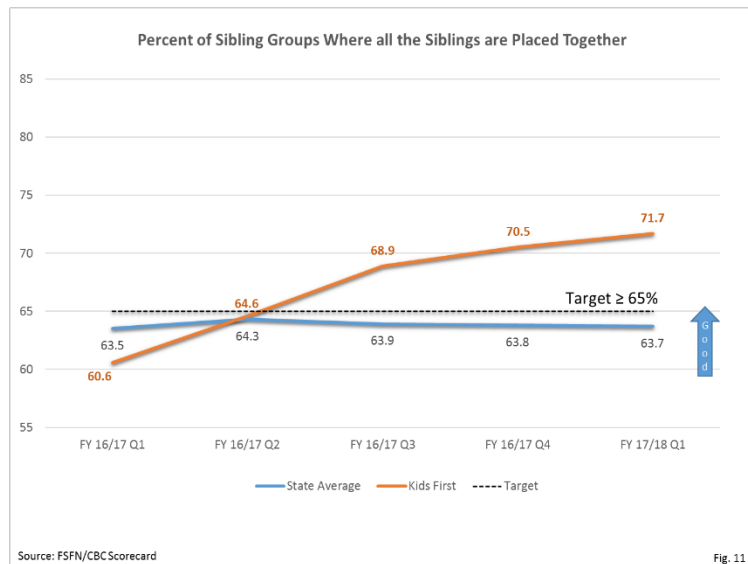


SIBLINGS PLACED TOGETHER

Percent of sibling groups where all siblings are placed together (Scorecard Measure M12): The percentage of sibling groups with two or more children in foster care as of the end of the report period where all siblings are placed together.

KFF has trended positively for the last four quarters exceeding the federal target and the statewide average to 71.7%.

Qualitative case review CQI Item 7 (concerted efforts to place siblings together unless there is reason for separation) shows a 20% improvement from the past two fiscal years. KFF has gone from a performance of 62%, below the statewide average, to 82% in FY 2016/2017, well above the average.



QA CASE REVIEW DATA

The table below provides Kid's First performance based on RSF/CQI case reviews. Of the eleven (11) permanency items included in this report, seven (7) are below the statewide performance.

Quality Assurance Item	Kids First of Florida Rapid Safety Feedback n=36	Statewide RSF Performance n=851
<i>Assesment Based on Case Reviews by Child Welfare Professionals</i>		
Performance for FY 2016/2017		
RSF 2.1 Is the quality of visits between the case manager and the child(ren) sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	● 50.0%	62.7%
RSF 2.3 Is the quality of visits between the case manager and the child's mother sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	● 57.1%	67.7%
RSF 2.5 Is the quality of visits between the case manager and the child's father sufficient to address issues pertaining to safety and evaluate progress towards case plan outcomes?	● 48.0%	55.1%

Green dot denotes performance is above statewide RSF average; red dot denotes performance is below statewide RSF average

Quality Assurance - Florida CQI Item	Kids First of Florida	Kids First of Florida	Percent Improvement	Statewide CQI/QA Performance FY 2016/2017 n=1,290	2016 Statewide Federal Child & Family Service Review ² 4/1/16-9/30/16 n=80	Federal Program Improvement Plan (PIP) Goal ³	Federal and State Expectation ⁴
Assesment Based on Case Reviews by Child Welfare Professionals	FY 2015/2016 n=29	FY 2016/2017 n=28					
CQI Item 4: Is the child in foster care in a stable placement and were any changes in the child's placement in the best interest of the child and consistent with achieving the child's permanency goal(s)?	68.0%	● 100.0%	↑ 32.0%	83.0%	82.0%	88.5%	95.0%
CQI Item 5: Did the agency establish appropriate permanency goals for the child in a timely manner?	84.0%	● 82.0%	↓ -2.0%	84.0%	81.8%	82.1%	95.0%
CQI Item 6: Did the agency make concerted efforts to achieve reunification, guardianship, adoption, or other planned permanent living arrangements for the child?	89.0%	● 71.0%	↓ -18.0%	81.0%	74.5%	75.4%	95.0%
CQI Item 7: Did the agency make concerted efforts to ensure that siblings in foster care are placed together unless separation was necessary to meet the needs of one of the siblings?	62.0%	82.0%	↑ 20.0%	64.0%	67.3%	None	95.0%
CQI Item 8: Did the agency make concerted efforts to ensure that visitation between a child in foster care and his or her mother, father and siblings was of sufficient frequency and quality to promote continuity in the child's relationships and with these close family members?	69.0%	67.0%	↓ -2.0%	69.0%	69.0%	None	95.0%
CQI Item 9: Did the agency make concerted efforts to preserve the child's connections to his or her neighborhood, community faith, extended family, Tribe, school and friends?	89.0%	82.0%	↓ -7.0%	79.0%	82.0%	None	95.0%
CQI Item 10: Did the agency make concerted efforts to place the child with relative when appropriate?	63.0%	65.0%	↑ 2.0%	83.0%	72.0%	None	95.0%
CQI Item 11: Did the agency make concerted efforts to promote, support and/or maintain positive relationships between the child in foster care and his or her mother and father or other primary caregivers from whom the child had been removed through activities other than just arranging visitation?	50.0%	64.0%	↑ 14.0%	61.0%	60.0%	None	95.0%

Source: QA Rapid Safety Feedback; Federal Online Monitoring System

Table 7

¹This date provides the statewide rating in each case review item for all CBCs

²This provides the performance rating for the state in each of the items as approved by the Administration for Children and Families.

³The PIP Goal is set by the Children's Bureau and is the expected level of improvement needed to avoid financial penalties.

⁴This is the overall federal and state expectation for performance.

Green dot denotes performance is above the federal PIP Goal; red dot denotes performance is below the federal PIP Goal.

WELL-BEING

Ensuring that children’s physical, development and emotional/behavioral needs are met has a significant lifelong impact on a child’s future and is one of the system of care’s most important responsibilities. In FY 2016/2017 KFF met the targets for children receiving medical care and young adult’s enrollment in secondary education. They did not meet the target for children receiving dental care but appear to be improving. KFF has very few children currently residing in group care and those that are in group care are over the age of thirteen (13). Based on CQI qualitative case reviews, KFF’s performance in assessing educational, mental and behavioral health needs was above the statewide average. Areas identified as needing improvement include: assessment and provision of service needs to children, parents and foster parents, including the parents, and children when appropriate, in case planning activities and visitation between case manager, child and parents were sufficient quantity and quality.

The graphs and tables below depict KFF’s performance related to well-being in the following areas:

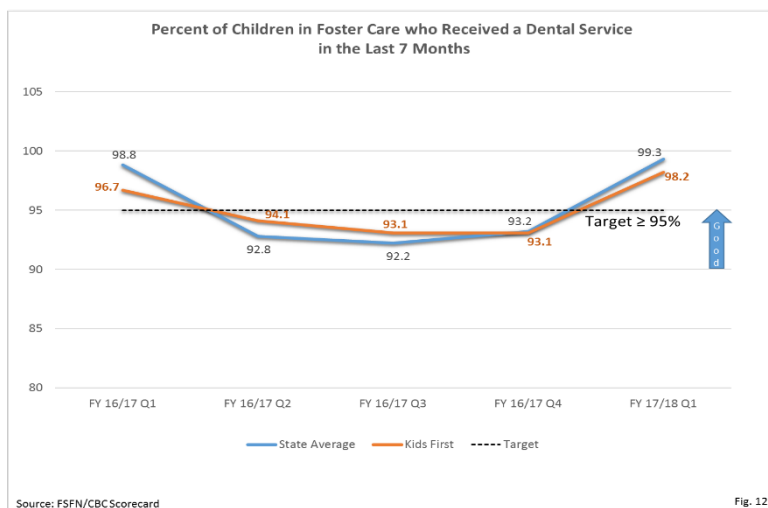
1. Children receiving dental care
2. Children receiving medical care
3. Young adults enrolled in secondary education
4. Children in group care
5. Qualitative Case Review Results

CHILDREN RECEIVING DENTAL CARE

Percent of children in foster care who received a dental service in the last seven months (Scorecard Measure M10): This measure is the percentage of children in foster care as of the end of the report period who have received a dental service in the last seven (7) months.

KFF performance has improved from below the target and statewide performance to 98.2%, above the federal target and only slightly below the state average. As of the June 30, 2017, 98.2% of children in out-of-home care received a dental service within 7 months.

Based on qualitative case reviews, KFF is performing above the statewide average of 77%. CQI Item 17 combines children receiving services for both medical and dental needs. KFF declined in performance on this item by 12%, between FY 15/16 and FY 16/17. (See table 7)

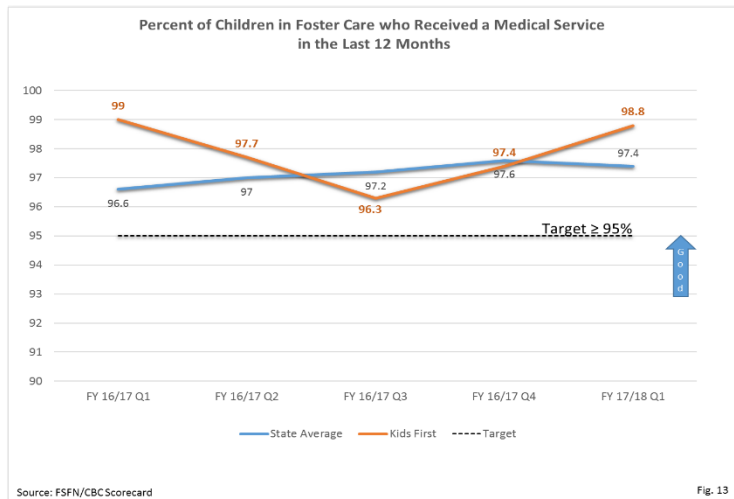


CHILDREN RECEIVING MEDICAL CARE

Percent of children in foster care who received medical care in the previous 12 months (Scorecard Measure M09):

This measure is the percentage of children in foster care as of the end of the report period who have received a medical service in the last twelve (12) months.

Over the past five quarters, KFF has consistently exceeded the federal target of 95%. This measure also related to CQI Item 17 in which 88% of KFF children are receiving needed medical and/or dental health check-ups.

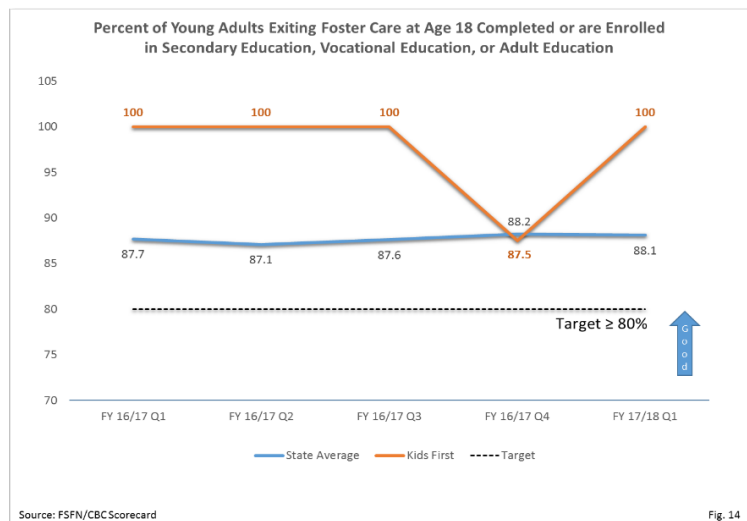


YOUNG ADULTS ENROLLED IN SECONDARY EDUCATION

Percentage of young adults who have aged out of foster care at age 18 and completed or are enrolled in secondary education, vocational training, or adult education (Scorecard Measure M11):

This measure is the percentage of young adults who aged out of foster care who had either completed or were enrolled in secondary education, vocational training, or adult education as of their eighteenth (18) birthday.

KFF has met the performance target on this measure, despite recently dipping just below the statewide average to 87.5%.



QA CASE REVIEW DATA

The table below provides Kid's First performance based on CQI case reviews. Of the nine (9) well-being items included in this report, seven (7) are below the statewide performance and of the six (6) measures currently under the federal PIP, KFF is exceeding performance on CQI Item 12A.

Quality Assurance - Florida CQI Item	Kids First of Florida	Kids First of Florida	Percent Improvement	Statewide CQI/QA Performance FY 2016/2017 n=1,290	2016 Statewide Federal Child & Family Service Review ² 4/1/16-9/30/16 n=80	Federal Program Improvement Plan (PIP) Goal ³	Federal and State Expectation ⁴
Assessment Based on Case Reviews by Child Welfare Professionals	FY 2015/2016 n=29	FY 2016/2017 n=28					
CQI Item 12A: Did the agency make concerted efforts to assess the needs of and provide services to <u>children</u> to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?	86.0%	 75.0%	 -11.0%	89%	51.3%	58.4%	95.0%
CQI Item 12B Did the agency make concerted efforts to assess the needs of and provide services to <u>parents</u> to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?	50.0%	 30.0%	 -20.0%	73.0%	51.3%	58.4%	95.0%
CQI Item 12C Did the agency make concerted efforts to assess the needs of and provide services to <u>foster parents</u> to identify the services necessary to achieve case goals and adequately address the issues relevant to the agency's involvement with the family?	83.0%	 53.0%	 -30.0%	88.0%	51.3%	58.4%	95.0%
CQI Item 13 Did the agency make concerted efforts to involve the parents and children (if developmentally appropriate) in the case planning process on an ongoing basis?	75.0%	 54.0%	 -21.0%	66.0%	63.6%	70.7%	95.0%
CQI Item 14: Were the frequency and quality of visits between caseworkers and the <u>child (ren)</u> sufficient to ensure the safety, permanency and well-being of the child(ren) and promote achievement of case goals?	38.0%	 29.0%	 -9.0%	67%	72.5%	78.9%	95.0%
CQI Item 15 Were the frequency and quality of the visits between the case workers and <u>mothers and fathers</u> sufficient to ensure the safety, permanency and well-being of the children and promote achievement of the case goals?	29.0%	 39.0%	 10.0%	48.0%	43.5%	51.1%	95.0%
CQI Item 16: Did the agency make concerted efforts to assess children's educational needs and appropriately address identified needs in case planning and case management activities?	94.0%	93.0%	 -1.0%	84%	92.0%	None	95.0%
CQI Item 17: Did the agency address the physical health needs of children, including dental needs?	100.0%	88.0%	 -12.0%	77%	85%	None	95.0%
CQI Item 18: Did the agency address the mental/behavioral health needs of children?	73.0%	88.0%	 15.0%	75%	72%	None	95.0%

Source: QA Rapid Safety Feedback; Federal Online Monitoring System

Table 8

¹This date provides the statewide rating in each case review item for all CBCs

²This provides the performance rating for the state in each of the items as approved by the Administration for Children and Families.

³The PIP Goal is set by the Children's Bureau and is the expected level of improvement needed to avoid financial penalties.

⁴This is the overall federal and state expectation for performance.

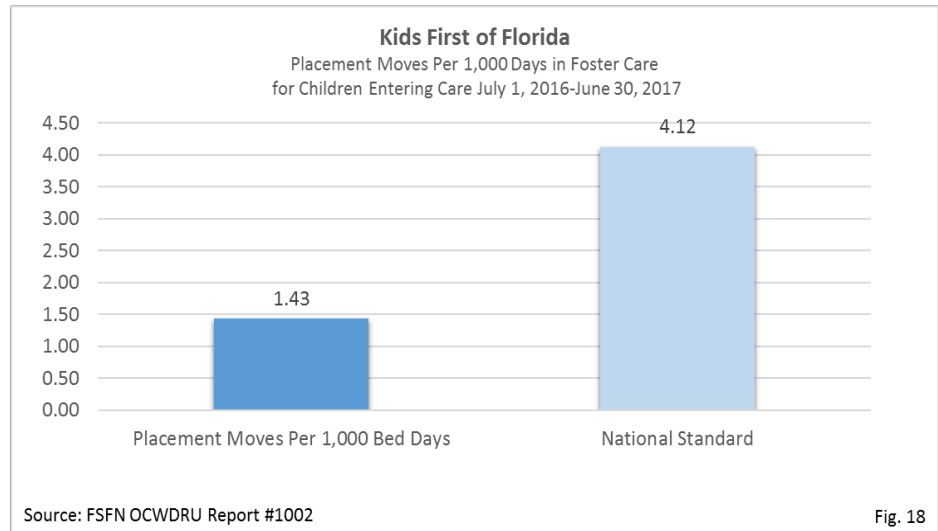
Green dot denotes performance is above the federal PIP Goal; red dot denotes performance is below the federal PIP Goal.

SECTION 4: PLACEMENT SERVICES AND GROUP CARE

PLACEMENT MOVES

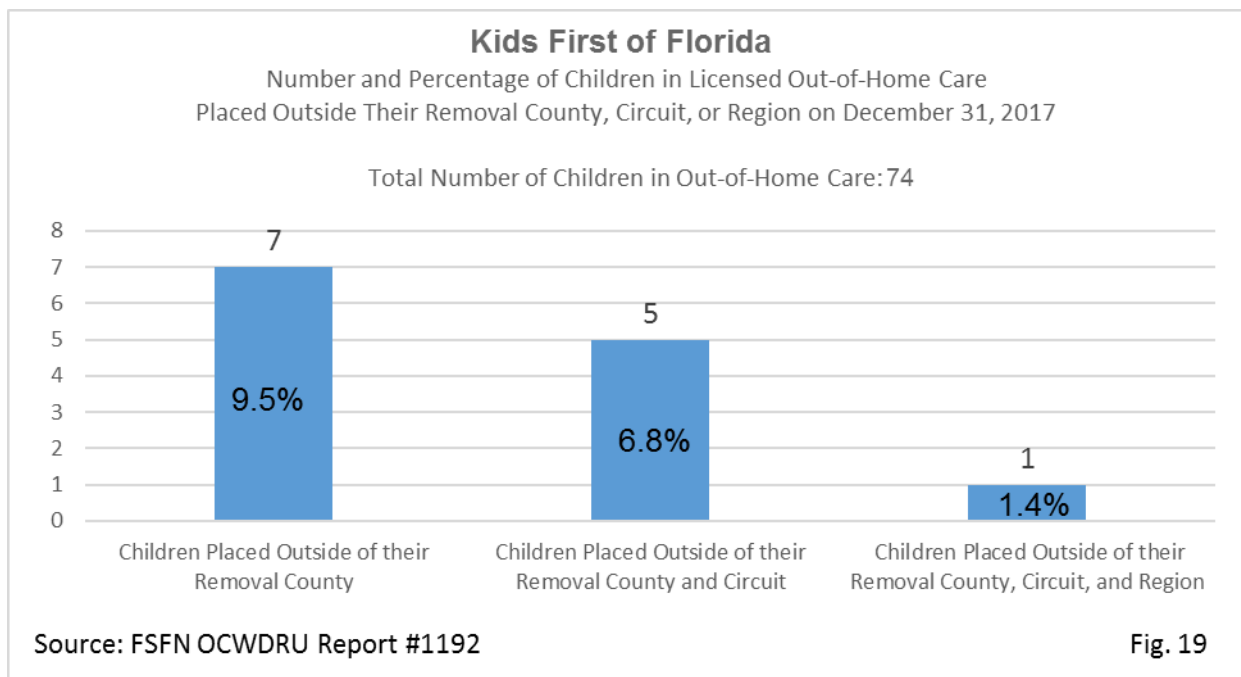
From July 1, 2016 through June 30, 2017, Kids First moved children at a rate lower than the statewide average and lower the statewide goal.

See Fig. 15. As mention previously, KFF is excelling in minimizing placement moves for children in out-of-home care.



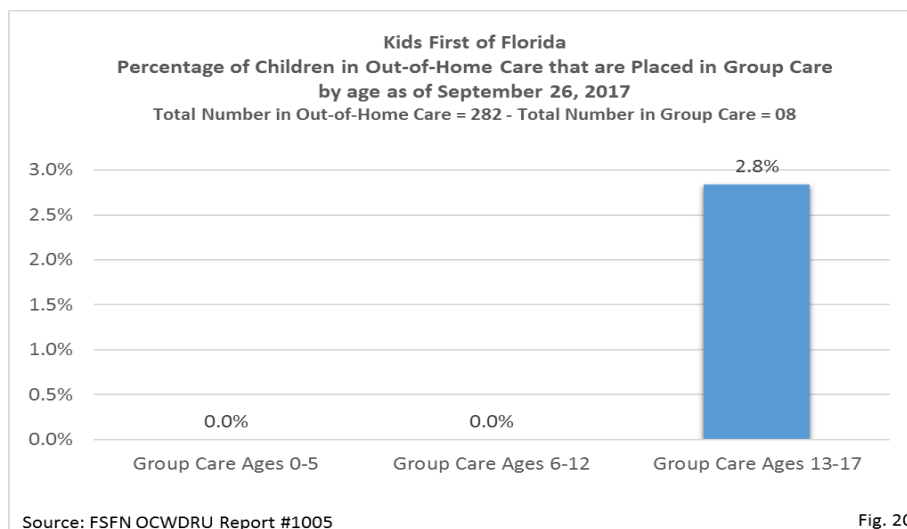
CHILDREN PLACED OUTSIDE THEIR REMOVAL CIRCUIT

Kids First has been able to keep the majority of their children within the removal circuit. As of December 31, 2017, 9.5% of Kids First children were placed outside of their removal circuit. This is below the statewide average of 18.6% and shows that Kids First is making concerted efforts to keep children closer to home.



CHILDREN IN GROUP CARE

KFF does not have children under the age of twelve (12) in group settings at this time. Based on their total population and the number of children over the age of thirteen (13) in group settings, KFF appears to be ensuring children are in the most family-like setting possible. KFF currently has 2.8% (equivalent to 8 children) of the children served in group care.

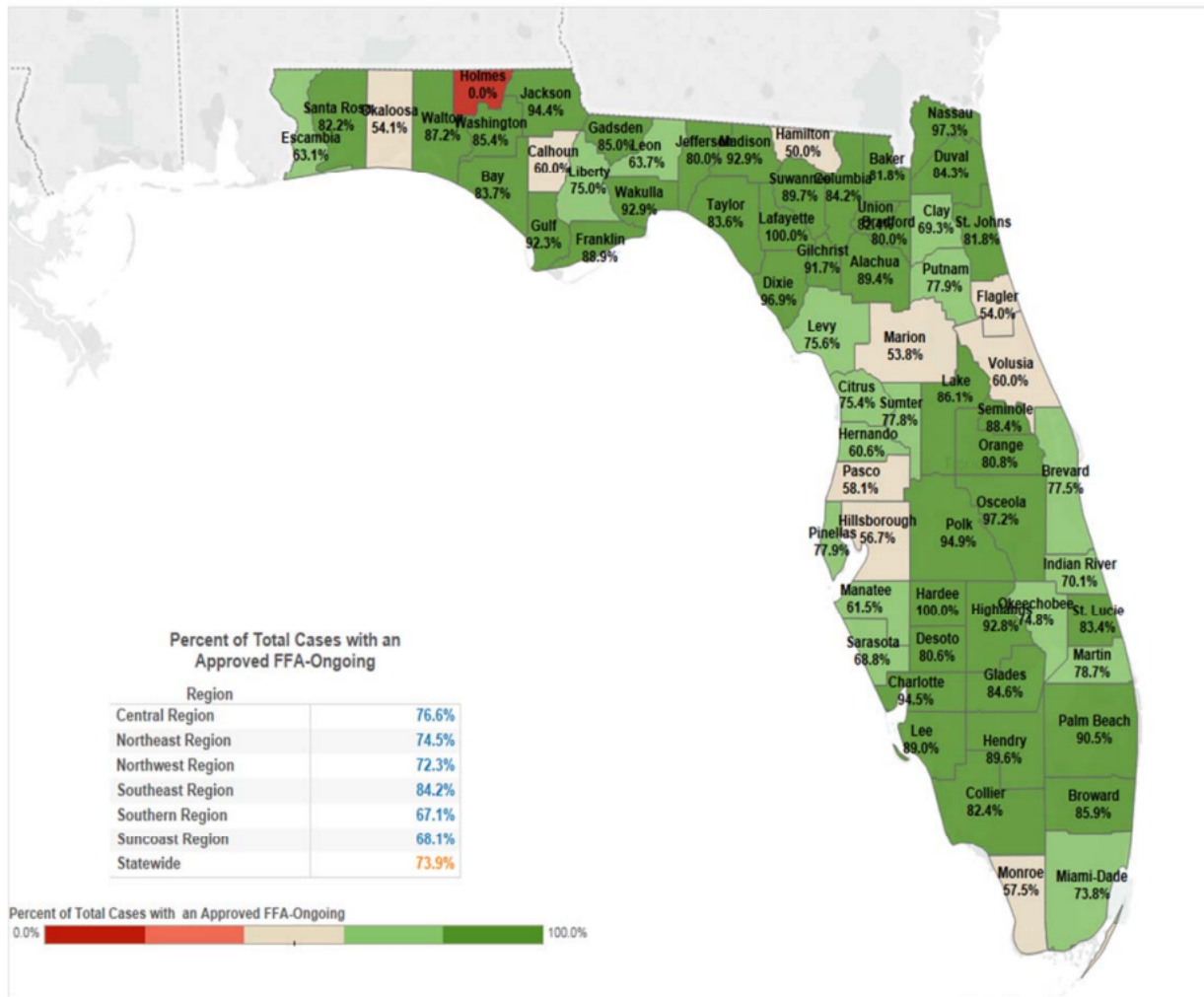


SECTION 5: PRACTICE MODEL IMPLEMENTATION

IMPLEMENTATION STATUS

KFF has made progress toward implementation of the Practice Model (Safety Decision Methodology). As of 11/29/17, Kids First's status for Safety Decision Methodology Implementation is at 69.3%. This percentage represents the number of active cases with an approved Family Functioning Assessment Ongoing (FFA-O). KFF has implemented timeframes for all new cases that are accepted with a child determined to be unsafe, which the unit supervisor tracks on an ongoing basis. Case Managers have a 30-day window with which to complete the FFA-O thereby preventing 100% compliance at any given time. Cases that were transferred prior to implementation of the practice model will not have a completed FFA-O and prevent KFF from reaching a higher compliance rate. As KFF does not currently have plans to transition these legacy cases to the practice model, they will drop from the total count of cases as supervision is terminated allowing the compliance rate to increase.

Ongoing Services Safety Methodology Implementation Status as of 11/29/2017



Source: FSN report Active Cases with an Approved FFA-Ongoing – OCWRU #1084

Notes: Small number of cases assigned to the county will affect percentages. Based on location of primary worker. Counties with no cases assigned to them will not appear in the map.

(Source: Child Welfare Key Indicators Monthly Report, November 2017)

KFF leadership is providing training to both staff and service providers to ensure that trauma informed care is being utilized throughout the KFF system of care. Continual assessment of this system of care is being conducted to ensure services are tailored with an understanding of how trauma impacts the lives of children and families. KFF also uses Trauma Treatment services (counseling) throughout the life of the case; to assist with the transition periods for the child and families during the removal episode, for the child while in out-of-home care and during the transition period to provide support to the family during the reunification process.

KFF has integrated family centered practice as a key component of their system of care. All case managers are trained on how to conduct a Family Team Conferences (FTC) and are required to hold an FTC within fourteen (14) days of the case transfer staffing. The Family Team Conference participants include the family services counselor, the parents/caregivers, any family supports (including service providers) and the child(ren) when age appropriate.

During the initial conference, the case plan is developed. Subsequent FTC's are completed on an as needed basis during the life of the case. Family Team Conferences ensure families are partners in developing and meeting goals based on their self-identified strengths and are solution oriented built on past experiences.

SERVICE ARRAY

In July of 2016, the Office of Child Welfare initiated a [service array assessment](#) with each CBC across the state. The assessment focuses on evaluating the availability, access and application of services for child welfare involved families. CBCs have the flexibility to create programs and services that meet the needs of children and families. CBCs should continuously monitor and analyze the success of programs they purchase or develop. This analysis should go beyond monitoring contract outcomes to also include analysis of outcomes for children and families related to safety, permanency and well-being. Prior to modifying, implementing or purchasing a program the CBC should ensure there is research supporting the use of this program for the child welfare population. Currently Kid's First has a rating of "2" in both Family Support Services and Safety Management Services, which indicates that they have these services available aligned with the practice model, however, there may be capacity issues preventing access across the entire service area. Once these barriers are addressed, KFF should resubmit their assessments for both services.

The rating system is as follows:

- 0 - CBC has no defined service in this service domain.
- 1 - CBC has defined services in this domain, however they are not fully aligned with service array framework definitions.
- 2 - CBC has services in this domain in accordance with the service array framework definitions.
- 3 - CBC is providing the services consistently as defined, with no capacity issues as demonstrated by no waiting lists and access across all service areas.
- 4 - CBC is providing the services consistently as defined, with no capacity issues. CBC has developed methods to assess the quality and the effectiveness of the service and has processes in place to address issues identified from those assessments.

Kids First of Florida employs a Data, Policy and Project analyst who reviews reports in FSFN to ensure measures are not falling below target. This information is reviewed to determine case and system level causal factors. Family Support Services is monitored through the FSFN report, "Children with No Verified Maltreatment within Six Months of Termination of Family Support Services – Summary" and is reviewed at least quarterly. KFF is currently performing above the state average at 98.2% of children not maltreated after family support services has been terminated.

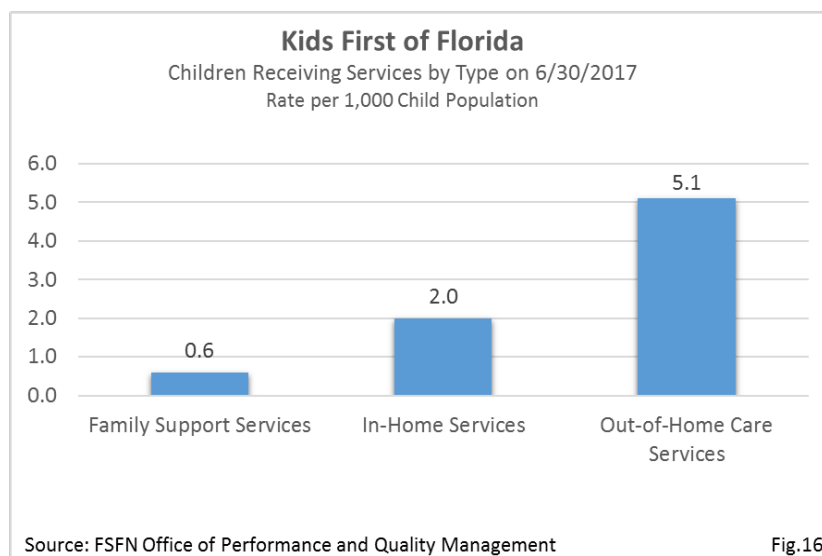
KFF systematically identified safety management services both within their agency and via outside community providers to ensure there was a well-rounded array of availability. In addition to these formal safety service providers, KFF is utilizing informal safety services providers. KFF utilizes a Continuous Quality Improvement (CQI) approach to identify, define and analyze strengths and problems and implement, learn from and revise solutions in areas identified as needing improvement. Data collected from CBC Scorecard, contract measures, Rapid Safety Feedback, Florida CQI and CFRS reviews are used to measure the success of the current safety management

services. Performance on Scorecard Safety Measures M01 through M04 are examples where KFF has exceeded the nationally set targets for performance.

SERVICES MIX

The graph below provides the rate of children receiving services by type. This illustrates the mix of services between Family Support Services, In-Home Services and Out-of-Home Services. As of the end of FY 16/17, KFF was serving most of the children through Out-of-Home care services, and a little over twice the rate of In-Home services.

The number of children receiving family support services has nearly doubled, but remained steady for the past two fiscal years. See table 3 for further details.



SECTION 6: REGIONAL FEEDBACK

ADOPTIONS

KFF's adoption target number is developed each year by an estimate derived by the Department of Children and Families for the number of children available for adoption within the agency. Negotiations between DCF and the agency based on this estimate and supporting methodology form the basis for the proposed adoption goal. For the FY 2017/2018, KFF adoption target is set at 55 children.

The Adoption Applicant Review Committee is held in a two-parts. The committee is comprised of at least three members who have completed the DCF Adoption Competency Training, but usually staffed with five member's familiar with child welfare practices. These individuals include the Family Services Counselor Supervisor, DCF Adoptions Specialist, DCF attorney, Program Manager and therapist. The committee initially selects a chairman and then the case is presented by the Adoptions Specialist, the current Family Services Counselor and Supervisor. The applicant is allowed to be present and speak on their own behalf and answer any questions the committee may have. At this point, the applicants are excused from the meeting and the committee deliberates. While

adhering to statutory requirements and the best interest of the child(ren), the voting members make a recommendation based on the information, if no further information is needed at that time. Any further questions or information needed, if not available, will require the committee to reconvene.

KFF begins addressing maintaining sibling cohesion and communication from the onset of a case. Efforts are made to ensure siblings remain intact as appropriate based on situational factors. When siblings must be separated, KFF ensure recommendations are provided to the court to address the nature and frequency of contact between the siblings, if appropriate. This is carried throughout the life of the case. Post termination of parental rights, when an adoptive home is identified for a child in a sibling group a separated siblings staffing occurs. This staffing determines whether separation is in the best interest of the child and if so, a plan is developed to maintain communication between the siblings both pre- and post-adoption.

Support for post-adoptive services comes from many different venues. To supplement Medicaid, supports and resources are also garnered from Promoting Safe and Stable Families Grant, State General Revenue, Clay County funding and any donations received. KFF employs a dedicated staff member responsible for developing and providing post-adoptive services for families and ensuring communications are in place so that adoptive parents and children know how to access these services. The contact information and services provided by this dedicated employee is provided to the adoptive family at the time of finalization.

KFF partners with a community agency, Clay Behavioral Health Center (CBHC), to ensure there is continuous staff and provider training for adoption competency. Staff at CBHC have attended adoption competency training sessions authorizing them to provide training themselves to any staff or community stakeholders that are interested in participating.

TRAINING

KFF maintains an agreement with Family Support Services of North Florida to provide pre-service training to their staff. Family Support Services of North Florida has utilized the most recent training curriculum, CORE (2015), since its release and includes the most recent Case Management Specialty Track (2016). Upon completion of pre-service training, KFF applies for the trainee's provisional license and supervises the staff during the 12-month process of becoming fully licensed through the Florida Certification Board (FCB). KFF has a FSC Certification Coordinator that ensures the FCB requirements are met during the specified timeframe, provides mentoring, modeling and hands-on training opportunities to ensure the trainee is well equipped to perform the day to day function of case management. The FSC Certification Coordinator also provides feedback to the supervisor and management as needed.

KFF develops a yearly training plan that is inclusive of pre-service and in-service training. Specialized in-service training is offered not only to KFF staff, but also to foster parents, community partners, GAL and DCF when relevant. Training needs are assessed by utilizing contract oversight unit reports, CBC scorecard, quality assurance and improvement data, the federal CFSR reviews and feedback from staffings. KFF is frequently utilizing their community partners to provide training led by subject matter experts to develop skill levels and competencies of all staff.

Training is tracked by the KFF Support Assistant, which includes maintaining certificates and supporting documentation of trainings for all staff. The Support Assistant provides status updates regarding certification

needs to staff members. The Program Support Supervisor processes the recertification application for all certified employees. The Support Assistant sends an activity log for individual staff trainings to the Child Financial Officer (CFO) on a monthly basis. The CFO makes the determination for the trainings and submits the monthly training expenditures. Monthly activity logs are compiled and a quarterly report is completed and sent to the Office of Child Welfare in Tallahassee for review and to satisfy the IV-E funding requirements.

STATEWIDE PERFORMANCE

The State of Florida is currently underperforming in the following three federal measures:

- Rate of Abuse in Foster Care
- % of Children who do not re-enter care within 12 months of moving to a permanent home
- Placement moved per 1,000 days in foster care

While the state is underperforming overall in these three measures, KFF has consistently exceeded the target for placement moves per 1000 days in foster care.

KFF has not met the rate of abuse in foster care in four out of the last five quarters. They are now monitoring the measure monthly for each child to address factors associated with data integrity and subsequently being reviewed on a quarterly basis to for each child to determine any trends requiring systemic changes. As of the last quarter, they have exceeded the target. Additionally, the are within the Northeast Region which is the only region, as a whole, to achieve this measure.

FSFN DATA ENTRY

In order to ensure placement data integrity, KFF staff have been trained to provide the completed Child-In-Care form to the Program Support Supervisor within two days of the placement change. It is the responsibility of the Program Support Supervisor to end date the prior placement and enter the new placement into FSFN as indicated.

KFF Rev Max/Clinical Services Supervisor and the Rev Max Specialists are the staff that ensure maximization of federal dollars. In conjunction with the Business Operations Unit (BOU) they work with Family Services Counselors to ensure the appropriate funding sources and required documentation are completed. Rev Max staff complete the Title IV-E eligibility applications for every child placed in out-of-home care and TANF's are completed on all children placed in relative/non-relative homes. These are logged and tracked monthly to ensure annual renewals and updates are completed timely. Rev Max staff are provided with the Child-In-Care form upon any placement change and this is used to determine whether an update to eligibility is required.

All levels of KFF staff attended and participated in the FSFN System Adoption Initiative meetings. Since the position papers have been issued KFF has applied them to achieve enhanced utilization of FSFN while supporting the agencies business process.

REGIONALLY IDENTIFIED TOPICS

The quarterly DCF/CBC partnership meetings with the Regional Managing Director provide an open forum for discussion surrounding improvement needs and to recognize strengths. There were no other regionally identified topics noted.

SECTION 7: CORRECTIVE ACTION PLAN

Kids First of Florida is currently working with their contract manager to finalize a corrective action plan in reference to the percent of children exiting foster care to a permanent home within twelve (12) months of entering care. The corrective action plan is not yet finalized. This scorecard M05, is listed as an area in need of improvement.

SECTION 8: DESK REVIEW FINDINGS

Based on the limited desk review of Kids First of Florida, Inc. Contract DJ039 the following areas in need for improvement and opportunities for system enhancement were found.

AREAS IN NEED OF IMPROVEMENT

These findings represent areas that need prompt attention and action as they impact child safety or are measures where KFF has been underperforming.

1. Conduct analysis of the following performance measure to determine potential root causes and develop countermeasures to positively impact performance:
 - a. **Children who were not the victims of abuse or neglect in the six months immediately following termination of supervision.** This measure has not been met in four out of the last five quarters and although it the target was met in the last month; the measure should be monitored closely to ensure the positive trend continues.
 - b. **Children exiting foster care to a permanent home within twelve (12) months of entering care.** Performance on this measure has been below both contract target and the statewide average for the past two fiscal years. It has already been identified as an area in need of corrective action by the contract manager.
 - c. **Children who do not re-enter foster care within twelve (12) months of moving to a permanent home:** KFF has not met this target in four out of the last five quarters and although trending upward, still has not met the measure.
2. The following quality measures have either seen a decrease between FY 15/16 and FY 16/17 or are below our federal program improvement plan (PIP) goal, therefore need improvement:
 - a. CQI Item 3 – Did the agency make concerted efforts to assess and address the risk and safety concerns relating to the child(ren) in their own homes?
 - b. CQI Item 6 – Did the agency make concerted efforts to achieve reunification, guardianship, adoption, or other planned permanent living arrangements for the child?
3. Continued development of both family support and safety management services. Currently, KFF has received a rating of “2” for both safety management services and family support services which indicates they have service programs available that are aligned with our practice model, however they may have capacity issues impacting the service’s availability across the entire service area. Additionally, the measure to evaluate the effectiveness of family support services is consistently below the statewide average, with only 85.7% of children served not experiencing repeat maltreatment.

OPPORTUNITIES FOR ENHANCEMENT

These findings represent areas that there is need for analysis and based on those findings, actions to improve should be integrated in an agency improvement plan. Conduct analysis of the following performance measures to determine potential root causes and develop countermeasures to positively impact performance:

1. **Children who were not the victims of abuse or neglect in the six months immediately following termination of supervision.** This measure was achieved in two of the past five quarters. Currently, FY 2017/2018 KFF is exceeding the target.
2. **Children in out-of-home care who received dental services within the last seven (7) months.** CQI data echoes scorecard data to indicate a deficit, though the first quarter for FY 2017/2018 shows improvement and exceeding of target.