State of Florida
Department of Children and Families

Rick Scott
Governor

Mike Carroll
Secretary

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TO: Regional Managing Directors
Community-Based Care Lead Agency CEOs
Sheriff Offices
Children's Legal Services Leadership

THROUGH: David L. Fairbanks, Deputy Secretary

FROM: JoShonda Guerrier, Assistant Secretary for Child Welfare
Vicki Abrams, Assistant Secretary for Operations
Ginger Griffeth, Director of Child Welfare Performance and Quality
Management

SUBJECT: Announcement – Child Welfare Public Facing Dashboards are now live

INFORMATIONAL MEMO

PURPOSE: The purpose of this memorandum is to inform all stakeholders that the Public Facing Results Oriented Accountability Interactive Child Welfare Dashboards are now available on the DCF Internet:
http://www.dcf.state.fl.us/programs/childwelfare/dashboard/

BACKGROUND: These dashboards will provide all Child Welfare stakeholders in Florida, including the public -- access to an interactive dashboard experience utilizing Tableau visualization software. The Child Welfare Dashboards include a home page that offers child welfare statistics at a glance where users can then interface deeper into current and historical data on topics that include allegations accepted by the Florida Abuse Hotline for child protective investigation, children that are included in protective investigations, children that receive services, child removal rates, and children entering and leaving out-of-home care. The home page will be updated by the 15th of each month and show the latest 24 months of child welfare information.

Included in this 1st release of the Child Welfare Dashboards are five more child welfare trend reports, updated monthly, with current and historical information as far back as 2003. The five other dashboards are:

1. **Children & Young Adults Receiving In-Home Services** dashboard provides the count of children and young adults receiving in-home services as of the end of each month displayed.
http://www.dcf.state.fl.us/programs/childwelfare/dashboard/cya-inhome.shtml

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2. **Children Entering Out-of-Home Care** dashboard provides the count of children entering out-of-home care during each month displayed.
   http://www.dcf.state.fl.us/programs/childwelfare/dashboard/c-entering-ooh.shtml

3. **Children in Out of Home Care** dashboard provides the count of children in out-of-home care as of the end of each month displayed.
   http://www.dcf.state.fl.us/programs/childwelfare/dashboard/c-in-ooh.shtml

4. **Children and Young Adults Exiting Out-of-Home Care** dashboard provides the count of children (ages 0-17) and young adults (age 18 only) exiting out-of-home care during each month displayed.
   http://www.dcf.state.fl.us/programs/childwelfare/dashboard/cya-exiting-ooh.shtml

5. **Removal Rates per 100 Alleged Victims** dashboard provides the rate of children removed per 100 alleged victims in investigations closed during each month displayed.
   http://www.dcf.state.fl.us/programs/childwelfare/dashboard/removal.shtml

Users can customize their experience by service area, by dates, and through a series of available demographic filters. In addition, from the Data Table tab, users can extract all underlying data to a spreadsheet format to continue exploration of data offered.

The release of these dashboards marks a major achievement in the Department's Child Welfare Results-Oriented Accountability (ROA) implementation initiative. Through ROA, the Department of Children and Families aims to improve access to good quality data, build analytical capacity of staff to use data, take action to improve outcomes, and continue to develop a results-oriented culture of shared accountability, transparency and collaboration with a focus on research and evidence-based interventions. These child welfare dashboards marks the first of a series of releases. Future releases will include child protective investigation views, safety methodology views, CBC Views, Child Welfare Practice drivers, Child Welfare Outcomes, and Florida Continuous Quality views.

SUPPORTING INFORMATION:

- The Results Oriented Accountability Interactive Child Welfare Dashboards are developed and published using Tableau software. *The dashboards are best viewed using Google Chrome web browser. If you use an older version of Internet Explorer an error will be displayed.*

- As the new Child Welfare Dashboards provide data consistent with the Child Welfare Services Trend Report, as well additional data elements, and allows for interactive downloading of selected data, the Child Welfare Services Trend Report will be sunset no later than May 15, 2017. The Child Welfare services data will now be available for download from the Child Welfare Dashboards from the Data Table Tab on each dashboard. There is also a Methodology Tab on each dashboard that explains the detailed methodology and business rules related to the generation of the data. For staff that need to use the Child Welfare Services Trend Report to complete any projects through the end of SFY 2016-

2017, this report will be run and packaged for SFY 2016-2017, and will be available upon request. It is important to note that due to different run dates, the data in the Child Welfare Services Trend Report will not match the data in the Child Welfare Dashboards.

- For a general guide on how to use Tableau interactive dashboards please click here: http://www.dcf.state.fl.us/programs/childwelfare/dashboard/docs/interactorGuide.pdf

- There is an info button in the top right corner of each dashboard which upon hover, explains the purpose of the dashboard and general usability tips.

- Corresponding confidential listing reports have been developed by the Office of Child Welfare Data Reporting Unit and are available in the FSFN Reporting environment. The reports can be accessed by logging in to the Florida Safe Families Network (FSFN) by selecting Reporting from the Utilities Menu. Once logged into FSFN Reporting, the reports can be found in the following folder: Home\Public Folders\OCWDRU Reports\Services\.

  - "Child Welfare Dashboard Children in Out-of-Home Care Listing – OCWDRU" (Report #1244) provides the listing of children in out-of-home care as of the end of the selected month. This report is the corresponding listing report to the Child Welfare Dashboard titled "Children in Out-of-Home Care."
  - "Child Welfare Dashboard Children and Young Adults Receiving In-Home Services Listing – OCWDRU" (Report #1245) provides the listing of children and young adults receiving in-home services as of the end of the selected month. This report is the corresponding listing report to the Child Welfare Dashboard titled "Children & Young Adults Receiving In-Home Services."
  - "Child Welfare Dashboard Children Entering Out-of-Home Care Listing – OCWDRU" (Report #1246) provides the listing of children entering out-of-home care during the report month. This report is the corresponding listing report to the Child Welfare Dashboard titled "Children Entering Out-of-Home Care."
  - "Child Welfare Dashboard Removal Rates per 100 Alleged Victims Listing – OCWDRU" (Report #1247) provides the listing of alleged victims and their removal status in child investigations closed during the report month. This report is the corresponding listing report to the Child Welfare Dashboard titled "Removal Rates per 100 Alleged Victims."
  - "Child Welfare Dashboard Children and Young Adults Exiting Out-of-Home Care Listing – OCWDRU" (Report #1248) provides the listing of children and young adults exiting out-of-home care during the report month. This report is the corresponding listing report to the Child Welfare Dashboard titled "Children & Young Adults Exiting Out-of-Home Care."

TRAINING INFORMATION: The Office of Child Welfare will be offering a live webinar training opportunity on *Tuesday, May 30, 2017 11 A.M. Eastern* that will discuss the Results Oriented Accountability background information and future vision, review all the functionality and how to interact with the dashboards, and describe how to access the underlying data tables.

To register for the live training, please select the link below: https://centerforchildwelfare.webex.com/centerforchildwelfare/onstage/g.php?MTID=eb2 eccba585af6c9588b583194c2dc317. The recorded webinar will be available post recording on the Center for Child Welfare website.

CONTACT INFORMATION: For questions related to Child Welfare Dashboard data, please contact Keith.Perlman@myflfamilies.com. For questions related to Tableau, please contact Alicia.Dyer@myflfamilies.com. For questions related to the FSFN Business Object Reports, please email OCWDRU@myflfamilies.com and include the report reference number in your email.

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