



Guide to Install the CPI Mobile App

<u>Step 1:</u>

Download the Power Apps application from the DCF App Store on iPhone or the App Catalog on Android.

For iPhone users, you must be on iOS 13 or higher for the app to be supported.



Step 2:

Select the settings cog from the bottom right hand corner to change Region Settings from Global to US Government GCC.







<u>Step 3:</u>

Enter your myflfamilies email address then sign in using your AD log in credentials (password you use to log into your computer). Cancel

State of Florida - Department of Children and Families

Sign in with your MyFLFamilies account



Sign in

**With the use of AppLauncher you may skip Step 3 or you may be redirected to the AppLauncher log in page.

Power Apps					
Connecting to 1 Office 365 Sign-in with your myflfamilies account to access Microsoft Office 365					
RPP LRUNCHER					
App Launcher					
Username					
DCF Email Address					
Password					
Remember me					
Sign In					





<u>Step 4:</u>

Select the CPI Investigation option that includes 'DCF Production' in the description with the puzzle piece icon.



Step 5:

Access your app settings by selecting the menu in the upper left-hand corner.





<u>Step 6:</u>

Click the settings cog in the bottom left hand corner of the screen.

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<u>Step 7:</u>

Verify that your time zone is set appropriately. This defaults to Coordinated Universal Time.

Also verify that your app has permissions to gather location information and upload files from your device.

Location: required for GPS on notes. The commencement button will not work without this enabled.

Photo Library: required for uploading files from your device.

← Settings						
Preferences for DCF Production						
Time zone (GMT-05:00) Eastern Time (US & Ca >						
Calendar	>					
Records per page	50 >					
Device						
Location						
Camera						
Photo library						
Photo resolution	Default >					
Video recording	\bigcirc					
Microphone	\bigcirc					
Longer toast notifications	\bigcirc					
General						
Terms of use						
Privacy statement						
Session details	>					
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