Updated 3/30/2018

# Florida Sheriffs Performing Child Protective Investigations

# ANNUAL PROGRAM PERFORMANCE EVALUATION REPORT

Broward County Sheriff \* Hillsborough County Sheriff \* Manatee County Sheriff \* Pasco County Sheriff \* Pinellas County Sheriff \* Seminole County Sheriff \*

### Fiscal Year 2016-2017

Conducted jointly by the Sheriff Offices of Broward, Hillsborough, Manatee, Pasco, Pinellas, and Seminole Counties and the Florida Department of Children and Families



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#### **EXECUTIVE SUMMARY**

In the mid-1990s, a Sheriff Office pilot program with the Manatee Sheriff's Office to assume child protective investigations led to legislation in 1998 to expand the piloted model. The expansion in 1999 added sheriffs' offices in Pasco, Pinellas, and Broward counties. Legislation transferred full responsibility for child protective investigations to these sheriffs in Fiscal Year (FY) 1998-1999. In 2000, the Seminole County Sheriff assumed the role, followed by the Hillsborough County Sheriff in 2005. Citrus County Sheriff assumed the role in 2007; however, in 2012, responsibility was assumed back by the Department of Children and Families (Department or DCF). Currently, the six sheriffs' offices conducting child protective investigations (Broward, Hillsborough, Manatee, Pasco, Pinellas, and Seminole) encompass metropolitan areas where more than a quarter of the state's child population resides.

This 18th Annual Sheriffs' Peer Review Report complies with section 39.3065(3)(d), Florida Statutes (F.S.), concerning quality performance, outcome-measure attainment, and cost efficiency. A team of peer reviewers from both sheriff and Department staff completed casework audits on closed investigations, a component of the annual evaluation. The Department acknowledges Pasco County Sheriff Chris Nocco and his staff for leading efforts to draft this report.

The Annual Program Performance Report originated by legislation passed in 1998 [Chapter 98-180, Laws of Florida] and directed original program performance oversight of sheriffs' offices performing child protective duties in the respective counties and came from a committee of seven persons appointed by the Governor. In 2000, the law changed regarding the annual review to have criteria mutually agreed upon by the sheriffs and the Department. Requirements amended in subsequent years placed the annual review under the mutual participation of both sheriffs' offices and the Department for the sheriffs' offices program evaluation.

During FY 2016-2017, there were a total of 221,743 child protective investigations conducted in the State of Florida. The six counties where sheriffs' offices handle investigations conducted 54,787 (24.71%) of the state's investigations and are an essential element in moving forward with shared values, principles, and efforts the Department seeks for enhancing Florida's child protection system. The longstanding commitment of the sheriffs' offices involved in child protective investigations toward engaging families, protecting children, and working in partnership within their communities remains consistent and strong.

In 2017, the Sheriffs' Peer Review process included four days of onsite visits for each sheriff's location. Local operating procedures and management practices are available as a part of the teams' allowable review, but the local practices are not rated in the overall final review. Selected closed investigations were reviewed at each sheriff's site. The overall peer review score for each sheriff's office includes the results of the internal case file review and was calculated using the sheriffs' peer review tool in a web-based database with each file receiving equal weight in scoring. The results of the peer reviews are as follows:

Broward County Sheriff	83%
Hillsborough County Sheriff	90%
Manatee County Sheriff	93%
Pasco County Sheriff	90%
Pinellas County Sheriff	91%
Seminole County Sheriff	92%

Section 39.3065(3)(b), F.S., requires sheriffs' offices to operate in accordance with performance standards and outcome measures established by the Legislature. Child protection and child welfare outcomes are established in section 409.986(2), F.S. The three measures listed below are included in the sheriffs' grant agreements:

- 1. 100% of investigations commenced within 24 hours. The DCF average was 99.36%, with the sheriffs' offices averaging 99.71%.
- 2. 85% of victims seen within 24 hours of a report received. The DCF average was 84.91%, with the sheriffs' offices averaging 88.03%.
- 3. 100% of Child Safety Assessment (CSA) reports reviewed by supervisors are in accordance with the Department's timeframes. This performance measure has been replaced with a requirement to conduct a supervisory consultation within five days. At the end of FY 2016-2017, the performance for DCF was 91.3% and for the sheriffs' offices was 90.2%.

Each sheriff has an individual Peer Review Report that is available to view and download at the Center for Child Welfare at <u>http://centerforchildwelfare.fmhi.usf.edu/MandatedReportsLegislature.shtml</u>.

#### SECTION I: SHERIFFS' INVOLVEMENT IN CHILD PROTECTIVE INVESTIGATIONS

Sheriffs' offices in Broward, Hillsborough, Manatee, Pasco, Pinellas, and Seminole counties are authorized under section 39.065, F.S., to conduct child protective investigations in their respective counties. Upon receiving a report of known or suspected child abuse, abandonment, or neglect, or that a child is in need of supervision and care and has no parent, legal custodian, or responsible adult relative immediately known and available to provide supervision and care, the Florida Abuse Hotline notifies designated staff so that an investigation can be commenced. The Florida Abuse Hotline accepts five types of child intake reports:

- 1. In-home reports alleging maltreatment by a child's caregiver.
- 2. Institutional reports alleging maltreatment of a child by another person responsible outside of the child's caregiver (i.e., incident at school, childcare facility, etc.).
- 3. Child-on-child referrals alleging inappropriate sexual behavior or an alleged juvenile sexual offense.
- 4. Human Trafficking allegations.
- 5. Special condition referrals that include Parent Unavailable, Parent in Need of Assistance, and Foster Care Referrals.

The Florida Abuse Hotline is required to refer allegations of criminal conduct to the municipal or county law enforcement agency of the municipality or county in which the alleged conduct has occurred. These criminal allegations are not considered child protective investigations and, therefore, are not included in this report.

During FY 2016-2017, 27.71% of Florida's child population resided within a county where the sheriffs' office performs child protective investigations. These sheriffs' offices received 24.71% of initial and additional reports and special condition referrals. This totaled 54,797 reports and special condition referrals for the respective sheriffs' offices.

	Florida Child Population	% Florida's Child Population	Florida General Population	% Florida's General Population	Total 16/17: Initial and Additional Reports and Special Condition Referrals	Percent of Initial and Additional Reports and Special Condition Referrals
Broward	396,022	9.53%	1,909,632	9.26%	14,992	6.76%
Hillsborough	320,897	7.72%	1,376,238	6.68%	13,912	6.27%
Manatee	71,687	1.72%	375,888	1.82%	4,566	2.06%
Pasco	102,830	2.47%	512,368	2.49%	6,660	3.00%
Pinellas	161,454	3.88%	960,730	4.66%	9,988	4.50%
Seminole	98,734	2.38%	455,479	2.21%	4,679	2.11%
Sheriff Totals	1,151,624	27.71%	5,590,335	27.12%	54,797	24.71%
DCF Totals	3,004,631	72.29%	15,022,104	72.88%	165,181	74.49%
CBC Totals					1,765	0.80%
State Totals	4,156,255	100%	20,612,439	100%	221,743	100%

#### Percentage of Child Protective Reports and Referrals by Sheriff, CBC, and DCF FY 2016-2017

Source: Florida Safe Families Network (FSFN) report: Child Investigations Received by Intake Sequence Type Statewide by District by Agency.

										Nonth and		,	
		Initial				Additional				Special Condition			
Month	DCF	Sheriff	СВС	Total	DCF	Sheriff	СВС	Total	DCF	Sheriff	CBC	Total	Total
Jul-16	9,404	3,395	0	12,799	1,227	364	0	1,591	932	284	122	1,338	15,738
Aug-16	11,519	3,818	0	15,337	1,435	420	0	1,855	1,044	294	165	1,503	18,695
Sep-16	11,717	4,027	0	15,744	1,539	484	0	2,023	1,155	312	150	1,617	19,384
Oct-16	11,110	3,826	0	14,936	1,614	452	0	2,066	1,145	315	172	1,632	18,634
Nov-16	10,804	3,820	0	14,624	1,574	404	0	1,978	1,168	357	152	1,677	18,279
Dec-16	10,424	3,597	0	14,021	1,379	410	0	1,789	1,054	302	142	1,498	17,308
Jan-17	11,444	3,975	0	15,419	1,451	425	2	1,878	1,153	324	118	1,595	18,892
Feb-17	11,186	3,931	0	15,117	1,415	430	0	1,845	1,171	343	118	1,632	18,594
Mar-17	11,940	4,036	0	15,976	1,574	439	0	2,013	1,239	362	160	1,761	19,750
Apr-17	11,817	3,930	0	15,747	1,537	399	0	1,936	1,275	331	141	1,747	19,430
May-17	12,698	4,262	0	16,960	1,638	446	0	2,084	1,383	442	184	2,009	21,053
Jun-17	9,751	3,195	0	12,946	1,266	350	0	1,616	999	286	139	1,424	15,986
Annual Totals	133,814	45,812	0	179,626	17,649	5,023	2	22,674	13,718	3,952	1,763	19,433	221,743

Initial and Additional Reports and Special Condition Referrals by Month and Agency

The above table provides additional detail on the number of initial reports, additional reports, and special condition referrals by month. Of the 221,743 child reports and special condition referrals, there were 179,626 initial intake reports, 22,674 additional intake reports, and 19,433 special condition referrals. There was 8,007 more reports and referrals than FY 2015-2016 that had a total of 213,736 reports and referrals and 12,423 more than FY 2014- 2015 that had a total of 209,320 reports and referrals. The two additional reports reflected under the community-based care lead agency (CBC) column are most likely a data entry error in the Florida Safe Families Network (FSFN) as CBCs are not authorized to conduct child protective investigations.

The six sheriff's offices were responsible for 54,797 of these intake reports and special condition referrals, or 24.71% of the statewide total. During FY 2015-2016, the six sheriff's offices were responsible for investigating 53,639 reports and referrals. This was an increase of 1,148 reports and referrals during FY 2016-2017.

Month	Sheriff's	DCF	CBC	Total
16-Jul	4,043	11,563	122	15,738
16-Aug	4,532	13,998	165	18,695
16-Sep	4,823	14,411	150	19,384
16-Oct	4,593	13,869	172	18,634
16-Nov	4,581	13,546	152	18,279
16-Dec	4,309	12,857	142	17,308
17-Jan	4,724	14,048	120	18,892
17-Feb	4,704	13,772	118	18,594
17-Mar	4,837	14,753	160	19,750
17-Apr	4,660	14,629	141	19,430
17-May	5,150	15,719	184	21,053
17-Jun	3,831	12,016	139	15,986
Annual Totals	54,787	165,181	1,765	221,743

Total Initial and Additional Reports and Special Condition Referrals by Month

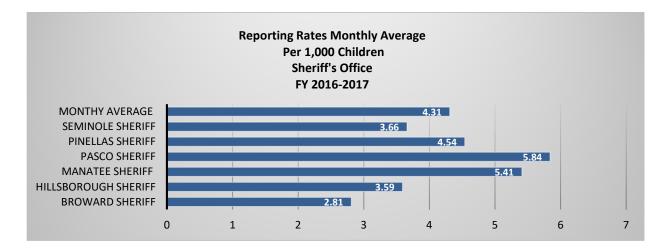
Source: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency

Each sheriff's office also handles various requests received from other states and/or other counties for child protective investigative assistance. Most requests include obtaining records, conducting a child-welfare check, verification of information, emergency home studies, etc. The work volume associated with such in-state requests (also known as "out-of-town inquiries") and inter-state requests varies from county-to-county, but is estimated by the sheriffs' offices to account for an average of 10% of incoming casework assigned to child protective investigators (CPIs). These requests for assistance are not officially tabulated or captured by the Department as a workload element when capturing active caseloads. Child reporting rates vary significantly in Florida's 67 counties. Department monthly data on the reporting rates (initial and additional reports) that were received per 1,000 child population and an increase from FY 2015-2016 to FY 2016-2017 of 1.84 per 1,000 child population and an increase from FY 2014-2015 to FY 2015-2016 of .62 per 1,000 child population. The rate is trending upward when compared to the previous five fiscal years:

FY 2016-2017 annualized reporting rate of 48.93 per 1,000 child population FY 2015-2016 annualized reporting rate of 47.09 per 1,000 child population FY 2014-2015 annualized reporting rate of 46.47 per 1,000 child population FY 2013-2014 annualized reporting rate of 45.34 per 1,000 child population FY 2012-2013 annualized reporting rate of 44.04 per 1,000 child population

Month	Child Report Rate Per 1,000*				
Jul-16	3.4802				
Aug-16	4.1579				
Sep-16	4.2969				
Oct-16	4.1119				
Nov-16	4.0152				
Dec-16	3.8236				
Jan-17	4.1833				
Feb-17	4.1023				
Mar-17	4.3506				
Apr-17	4.2766				
May-17	4.6058				
Jun-17	3.5218				
Total Annual Rate FY 16-17	48.93				
Monthly Average FY 16-17	4.08				

Source: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency



The U.S. Department of Health and Human Services, Administration for Children and Families, Children's Bureau collects related data from the majority of states on their reporting rates and publishes the information annually. The latest report<sup>1</sup> records data from 2015 and documents a national average of screened-in reports at 53.2%, with Florida's screened-in reports at 78.7% during FY 2015-2016. Florida's screen-in rates for FY 2016-2017 were 79.3%. The number of special condition referrals screened in increased from 16,941 in FY 2015-2016 to 19,433 in FY 2016-2017 (14.71% increase) in comparison to the number of initial and additional reports screened in increased from 196,795 in FY 2015-2016 to 202,300 in FY 2016-2017 (2.8% increase).

The tables on the following pages provide data for each of the six sheriffs' offices for incoming reports by type and special condition referrals by type. The tables list the statewide percentage of reports and special condition referrals that the respective county received. The term "initial" refers to in-home and institutional investigations received on child(ren). The term "additional" references new allegations concerning a child(ren) that are received during a timeframe where there is already an open and active initial investigation in progress. "Special condition" referrals are referrals that include: (1) child-on-child sexual abuse, (2) parent seeking assistance, and (3) child is without custodial care or supervision as the caregiver/parent is reported unavailable.

<sup>&</sup>lt;sup>1</sup> Child Maltreatment 2015 (Publication) Children's Bureau - <u>https://www.acf.hhs.gov/cb/resource/child-maltreatment-2015</u>

#### **Broward County Sheriff's Office**

Broward County Sheriff's Office received 14,992 reports and special condition referrals, which averaged 1,249 reports and special condition referrals monthly in FY 2016-2017. Special Condition referrals accounted for 8.3% of the intake workload. Broward County had a monthly average of 2.8 intake reports received per 1,000 children residing in the county. This equates to Broward County's reporting rate for FY 2016-2017 (12 months) at 33.71 reports for every 1,000 children residing in the county. Note: The rate of reports excludes special condition referrals.

ЫС								
			Special			Child Report Rate Per		
Month	Initial	Additional	Condition	Total Reports	% of State's Total	1,000*		
Jul-16	937	102	98	1,137	7.44%	2.5485		
Aug-16	960	112	88	1,160	6.38%	2.6294		
Sep-16	1,103	131	91	1,325	7.20%	3.0268		
Oct-16	961	146	101	1,208	6.71%	2.7153		
Nov-16	1,045	117	120	1,282	7.20%	2.8502		
Dec-16	981	117	97	1,195	7.06%	2.6932		
Jan-17	992	113	89	1,194	6.44%	2.7104		
Feb-17	1,055	135	108	1,298	7.08%	2.9189		
Mar-17	1,133	132	113	1,378	7.17%	3.1028		
Apr-17	1,008	94	101	1,203	6.30%	2.703		
May-17	1,252	125	153	1,530	7.48%	3.3775		
Jun-17	891	101	90	1,082	6.90%	2.4332		
Annual Totals	12,318	1,425	1,249	14,992		33.7092		
Monthly Average					6.95%	2.8091		

Broward Rate of Reports	per 1,000 Children for Initial	and Additional Reports only
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Source: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency. \*Rate excludes Special Condition Referrals.

#### Hillsborough County Sheriff's Office

Hillsborough County Sheriff's Office received 13,912 reports, which averaged 1,159 reports and special condition referrals monthly in FY 2016- 2017. Special condition referrals accounted for 7.44% of the intake workload. Hillsborough County had a monthly average of 3.59 intake reports received per 1,000 children residing in the county. This equates to Hillsborough County's reporting rate for FY 2016-2017 (12 months) at 43.13 reports for every 1,000 children residing in the county. Note: The rate of reports excludes special condition referrals.

Hillsborough Rate of Reports per 1,000 Children for Initial and Additional Reports only

			Special			Child Report Rate Per
Month	Initial	Additional	Condition	Total Reports	% of State's Total	1,000*
Jul-16	798	79	72	949	5.87%	2.9372
Aug-16	1,040	95	87	1,222	6.37%	3.8013
Sep-16	996	132	81	1,209	6.07%	3.7778
Oct-16	977	109	95	1,181	6.13%	3.6372
Nov-16	981	110	86	1,177	6.28%	3.6539
Dec-16	895	108	71	1,074	6.11%	3.3592
Jan-17	1,040	99	95	1,234	6.41%	3.8147
Feb-17	982	85	83	1,150	6.04%	3.5735
Mar-17	1,063	108	96	1,267	6.33%	3.9218
Apr-17	1,040	86	84	1,210	6.10%	3.7711
May-17	1,044	108	101	1,253	5.88%	3.8582
Jun-17	815	87	84	986	5.95%	3.0209
Annual Totals	11,671	1,206	1,035	13,912		43.1268
Monthly Average					6.13%	3.5939

#### Manatee County Sheriff's Office

Manatee County Sheriff's Office received 4,566 reports and special condition referrals, which averaged 381 reports and special condition referrals monthly in FY 2016-2017. Special condition referrals accounted for 7.03% of the intake workload. Manatee County had a monthly average of 5.41 intake reports received per 1,000 children residing in the county. This equates to Manatee County's reporting rate for FY 2016-2017 (12 months) at 64.93 reports for every 1,000 children residing in the county. Note: The rate of reports excludes special condition referrals.

						Child Report Rate Per			
Month	Initial	Additional	Special Condition	Total Reports	% of State's Total	1,000*			
Jul-16	296	25	21	342	2.17%	4.9102			
Aug-16	319	37	22	378	2.00%	5.4456			
Sep-16	335	32	29	396	2.00%	5.6139			
Oct-16	326	33	17	376	1.94%	5.4915			
Nov-16	290	27	31	348	1.83%	4.849			
Dec-16	327	29	22	378	2.15%	5.4456			
Jan-17	353	30	31	414	2.13%	5.8586			
Feb-17	315	35	23	373	1.98%	5.3538			
Mar-17	350	28	33	411	2.00%	5.7821			
Apr-17	337	42	36	415	2.09%	5.7974			
May-17	360	35	34	429	2.00%	6.0422			
Jun-17	261	23	22	306	1.86%	4.3442			
Annual Totals	3,869	376	321	4,566		64.9341			
Monthly Average					2.01%	5.4112			

Manatee Rate of Reports per 1,000 Children for Initial and Additional Reports only

Source: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency. \*Rate excludes Special Condition Referrals.

#### Pasco County Sheriff's Office

Pasco County Sheriff's Office received 6,660 reports and special condition referrals, which averaged 555 reports and special condition referrals monthly in FY 2016-2017. Special condition referrals accounted for 5.26% of the intake workload. Pasco County had a monthly average of 5.84 intake reports received per 1,000 children residing in the county. This equates to Pasco County's reporting rate for FY 2016-2017 (12 months) at 70.13 reports for every 1,000 children residing in the county. Note: The rate of reports excludes special condition referrals.

Pasco Rate of Reports per 1,000 Children for Initial and Additional Reports only

Month	Initial	Additional	Special Condition	Total Reports	% of State's Total	Child Report Rate Per 1,000*
16-Jul	431	56	28	515	3.28%	5.4129
16-Aug	416	69	23	508	2.67%	5.3907
16-Sep	472	66	34	572	2.88%	5.9798
16-Oct	479	61	24	564	2.90%	6.002
16-Nov	467	65	31	563	3.06%	5.9131
16-Dec	429	49	31	509	2.89%	5.3129
17-Jan	506	64	25	595	3.12%	6.3354
17-Feb	528	61	34	623	3.29%	6.5466
17-Mar	482	74	31	587	2.89%	6.1798
17-Apr	452	55	23	530	2.65%	5.6352
17-May	541	64	48	653	3.08%	6.7245
17-Jun	370	53	18	441	2.68%	4.7016
Annual Totals	5,573	737	350	6,660		70.1345
Monthly Average					2.95	5.8445

Source: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency. \*Rate excludes Special Condition Referrals.

#### **Pinellas County Sheriff's Office**

Pinellas County Sheriff's Office received 9,988 reports and special condition referrals, which averaged 832 reports and special condition referrals monthly in FY 2016-2017. Special condition referrals accounted for 6.24% of the intake workload. Pinellas County had a monthly average of 4.54 intake reports received per 1,000 children residing in the county. This equates to Pinellas County's reporting rate for FY 2016-2017 (12 months) at 54.43 reports for every 1,000 children residing in the county. Note: The rate of reports excludes special condition referrals.

Month	Initial	Additional	Special Condition	Total Reports	% of State's Total	Child Report Rate Per 1,000*			
Jul-16	656	82	38	776	4.83%	4.236			
Aug-16	723	80	45	848	4.44%	4.6724			
Sep-16	749	97	43	889	4.57%	4.9226			
Oct-16	731	80	53	864	4.53%	4.7189			
Nov-16	713	65	54	832	4.37%	4.5269			
Dec-16	636	81	56	773	4.35%	4.172			
Jan-17	760	99	54	913	4.78%	4.9982			
Feb-17	699	69	56	824	4.31%	4.4687			
Mar-17	675	75	55	805	4.03%	4.364			
Apr-17	763	94	56	913	4.56%	4.9866			
May-17	686	86	69	841	3.92%	4.492			
Jun-17	602	64	44	710	4.36%	3.8752			
Annual Totals	8,393	972	623	9,988		54.4335			
Monthly Average					4.42%	4.5361			

Pinellas Rate of Reports per 1,000 Children for Initial and Additional Reports only

Source: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency. \*Rate excludes Special Condition Referrals.

#### Seminole County Sheriff's Office

Seminole County Sheriff's Office received 4,679 reports and special condition referrals, which averaged 390 reports and special condition referrals monthly in FY 2016-2017. Special condition referrals accounted for 8.0% of the intake workload. Seminole County had a monthly average of intake reports received per 1,000 children residing in the county. This equates to Seminole County's reporting rate for FY 2016-2017 (12 months) at 43.91 reports for every 1,000 children residing in the county. Note: The rate of reports excludes special condition referrals.

						Child Report Rate Per	
Month	Initial	Additional	Special Condition	Total Reports	% of State's Total	1,000*	
Jul-16	287	20	27	334	2.04%	3.1316	
Aug-16	360	27	29	416	2.16%	3.9476	
Sep-16	372	26	34	432	2.21%	4.0598	
Oct-16	352	23	25	400	2.05%	3.8252	
Nov-16	324	20	35	379	1.98%	3.509	
Dec-16	329	26	25	380	2.12%	3.6212	
Jan-17	324	20	30	374	1.89%	3.509	
Feb-17	352	45	39	436	2.33%	4.0496	
Mar-17	333	22	34	389	1.89%	3.6212	
Apr-17	330	28	31	389	1.98%	3.6518	
May-17	379	28	37	444	2.02%	4.1516	
Jun-17	256	22	28	306	1.84%	2.8358	
Annual Totals	3,998	307	374	4,679		44.44125	
Monthly Average					2.04%	3.65945	
ource : DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency. *Rate excludes Special Condition Referrals							

Seminole Rate of Reports per 1,000 Children for Initial and Additional Reports only

Sheriffs' Annual Performance Report FY 2016-2017

#### SECTION II: PEER REVIEW PROCESS AND FINDINGS

Section 39.3065 (3)(d), F.S., requires the sheriff's program performance evaluation to be conducted by a team of peer reviewers from the respective sheriffs' offices that performs child protective investigations and representatives from the Department. On January 6, 2017, discussions began between the Department and sheriffs' representatives to ensure the mutually agreed upon review tool for the sheriff's office peer review evaluated the change in practice, ongoing measurable goals, and performance measures. The instrument was finalized and mutually approved in August 2017.

Peer reviews were conducted between August and November 2017. Peer review teams evaluated 390 randomly selected, closed judicial and non-judicial investigations. The review assessed compliance with statutory requirements, quality of investigations, safety decisions, and safety actions implemented in the case through closure and transfer to a CBC. The assessment included ten practice areas, from initial response through case closure.

#### Sampling Methodology and Size

• The peer review identified closed investigations to be eligible for review. The investigations were opened and closed between January 1, 2017, and June 30, 2017. Additionally, half of the investigations had to result in judicial action being taken to ensure families participated in services. 65 closed cases were reviewed at each sheriff's office location.

#### **Peer Review Teams**

- DCF provided 12 staff members from the Office of Child Welfare headquarters and regions to participate on the peer review teams with at least two staff assigned to each review. Pursuant to section 39.3065(3)(d), F.S., the program performance evaluation is required to be conducted by a team of peer reviewers comprised of representatives from sheriffs' offices and the Department.
- The Department's Office of Child Welfare and the sheriffs' offices jointly developed the approach to the annual peer review. The teams at each location selected a lead person to oversee the orderly distribution of the work among the reviewers. The sheriffs' offices have always elected to allow the visiting team to complete all reviews, and the sheriff's office under review does not participate in the cases under review at its location.
- The statute references a "team of peer reviewers." In this and all prior annual performance evaluations, sheriff and Department personnel who perform protective investigations and have respective quality assurance experience comprise the peer review team. An entrance conference is conducted at each location clarifying to the reviewers the specific unique operational systems incorporated within the particular county. The teams were onsite for four days completing the reviews.
- Peer reviewers were provided the original investigation files in all but two sheriff's offices. Electronic files were provided for both the Seminole County Sheriff's Office and Manatee County Sheriff's Office reviews. Additionally, each reviewer was provided FSFN access to review case records electronically.

Case review information was entered into an electronic format using a web-based system, which captures the responses of the reviewer and identifies the reviewer's assessment for each question. The peer review tool underwent additional redesign for FY 2016-2017 in order to thoroughly address the state's practice model, which has been fully implemented within each of the six sheriffs' offices. Listed under the following titled categories are core components of questions within the Peer Review Tool:

#### **Prior Abuse and Neglect Reports**

Review of prior abuse and neglect reports for all household members and frequent visitors who provide supervision and/or care for the child(ren)

#### **Criminal Records**

Review of local criminal records for all household members and frequent visitors who provide supervison and/or care for the child(ren)

Review of Florida Crime Information Center records for all household members and frequent visitors who provide supervision and/or care to the child(ren)

Review of National Crime Information Center records for all household members and frequent visitors who provide supervision and/or care for the child(ren)

#### **Investigative Activities**

Reporter contacts Child Protection Team contact Indian Child Welfare Act Collateral contacts Case closure

#### Interviews

Contact with household members Interviews/observations of all household members Documentation of maltreatments

#### **Assessment of Present Danger**

Supported documentation for identified threat or absence of present danger Subsequent Present Danger Assessments Completion of the Present Danger Assessment of background history

#### Safety Planning - Present Danger

Implementation of a Present Danger Safety Plan Accuracy of the danger threats in the home Development of the plan Uploaded into FSFN Safety Managers Review by a CPI Supervisor

#### Impending Danger- Family Functioning Assessment

Completion of the Family Functioning Assessment Background history on participants Documentation in the six domains Conditions for Return Child Safety Analysis Summary Transfer

#### Safety Planning - Impending Danger

Implementation of an Impending Danger Safety Plan Accuracy of an Impending Danger Safety Plan Accuracy of the danger threats in the home Development of the plan Uploaded into FSFN Safety managers review by a CPI Supervisor Five criteria for an in-home safety plan Implementation of an Impending Danger Safety Plan

#### Removal

Reasonable efforts Prospective placements Home study Psychotropic Medication

#### Consultations

Initial Supervisor Consultation

The rating of file reviews used a yes, no, or not applicable approach. Each question had four possible responses: "9" = Yes or All; "7" = Some; "0" = No or None; "N/A" = Not Applicable and will not be scored. Overall performance was the weighted mean between each case reviewed. Each item was evaluated based on information contained within the file and rating guidance provided in the peer review tool.

The results were tabulated for the assessment on the above areas and immediate feedback was provided at the end of the evaluation via a prepared report for the sheriff's office under review. The web-based tool allows peer reviewers to complete an onsite stratification of the data at the conclusion of the review. In addition, it allows for drilling down the data to identify specific areas of concern by pinpointing a question and then identifying the unit, supervisor, or CPI assigned. This enables the program administrator to take action toward correcting any area of deficiency and identifying best practices within any unit, or by the supervisor or investigator. Each peer review included an exit interview, during which reviewers presented trends and information on cases they reviewed for management staff and supervisors. The finalized report fully documented all information discussed at the exit conference. Each site had the ability to challenge the peer review team ratings prior to finalization of the report.

The categories for each case review, listed above, include 36 questions, eliciting a Yes/No/Some/Not Applicable response. The review of closed investigations afforded a holistic view for each agency, allowing for further evaluation.

A detailed report for each sheriff's office is available to view and download at the Center for Child Welfare, <u>http://centerforchildwelfare.fmhi.usf.edu/MandatedReportsLegislature.shtml</u>.

The date of the Peer Review, a listing of peer review team members, and a summary of performance by sheriff's office is provided below.

#### **Broward County Sheriff's Office**

The Broward site visit was conducted on October 16-19, 2017. The reviewers were: Jennifer Hollis, Seminole County Sheriff's Office Stephanie McKay, Pasco County Sheriff's Office Kathleen Munson, Hillsborough County Sheriff's Office Bill Ratay, DCF Central Region Jay Saucer, Seminole County Sheriff's Office Mark Shults, DCF Office of Child Welfare, Headquarters Robert Wilson, Manatee County Sheriff's Office Shawn Wilson, Pinellas County Sheriff's Office

#### Final Closed Case Review Score for Broward County Sheriff's Office: 83%

#### Hillsborough County Sheriff's Office

The Hillsborough site visit was conducted on November 13-16, 2017. The reviewers were:

Michelle Davis, Manatee County Sheriff's Office Damien Hill, DCF Central Region Jennifer Hollis, Seminole County Sheriff's Office Michael Janotti, Manatee County Sheriff's Office Joseph Lobianco, DCF Southeast Region Stephanie McKay, Pasco County Sheriff's Office Stephanie Metcalf-Clarke, Manatee County Sheriff's Office Jay Saucer, Seminole County Sheriff's Office Robert Wilson, Manatee County Sheriff's Office Shawn Wilson, Pinellas County Sheriff's Office

#### Final Closed Case Review Score for Hillsborough County Sheriff's Office: 90%

#### **Manatee County Sheriff's Office**

The Manatee site visit was conducted on August 7-10, 2017. The reviewers were: Debra Allen-Johnson, Hillsborough County Sheriff's Office Hollie Bell, DCF Northwest Region Jennifer Hollis, Seminole County Sheriff's Office Stephanie McKay, Pasco County Sheriff's Office Kathleen Munson, Manatee County Sheriff's Office Jay Saucer, Seminole County Sheriff's Office Ashley Whiting, DCF Northwest Region Shawn Wilson, Pinellas County Sheriff's Office

#### Final Closed Case Review Score for Manatee County Sheriff's Office: 93%

#### Pasco County Sheriff's Office

The Pasco site visit was conducted on August 21-24, 2017. The reviewers were: Debra Allen-Johnson, Hillsborough County Sheriff's Office Jennifer Campbell, Hillsborough County Sheriff's Office Roxanne Council, DCF Suncoast Region Damien Hill, DCF Central Region Jennifer Hollis, Seminole County Sheriff's Office Jay Saucer, Seminole County Sheriff's Office Robert Wilson, Manatee County Sheriff's Office Shawn Wilson, Pinellas County Sheriff's Office

#### Final Closed Case Review Score for Pasco County Sheriff's Office: 90%

#### **Pinellas County Sheriff's Office**

The Pinellas site visit was conducted on November 6-9, 2017. The reviewers were: Atarri Hall, DCF Office of Child Welfare, Headquarters Jennifer Hollis, Seminole County Sheriff's Office Erin Hough, DCF Office of Child Welfare, Headquarters Michael Janotti, Manatee County Sheriff's Office John Lewis, DCF Central Region Stephanie McKay, Pasco County Sheriff's Office Kathleen Munson, Hillsborough County Sheriff's Office Jay Saucer, Seminole County Sheriff's Office Robert Wilson, Manatee County Sheriff's Office Shawn Wilson, Pinellas County Sheriff's Office

#### Final Closed Case Review Score for Pinellas County Sheriff's Office: 91%

#### Seminole County Sheriff's Office

The Seminole site visit was conducted on October 2-5, 2017. The reviewers were: Christopher Brown, DCF Central Region David Martine, DCF Central Region Stephanie McKay, Pasco County Sheriff's Office Elizabeth Merenda, Hillsborough County Sheriff's Office Kathleen Munson, Hillsborough County Sheriff's Office Robert Wilson, Manatee County Sheriff's Office Shawn Wilson, Pinellas County Sheriff's Office

#### Final Closed Case Review Score for Seminole County Sheriff's Office: 92%

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#### SECTION III: OUTCOME MEASURE ATTAINMENT

Section 39.3065(3)(b), F.S., requires sheriffs' offices to operate in accordance with performance standards and outcome measures established by the Legislature. Child protection and child welfare outcomes are established in section 409.986(2), F.S. The General Appropriations Act sets forth appropriations allocated through multi-year Grant Agreements with the six sheriffs' offices performing child protective investigations. The current Grant Agreements cite three performance measures for the sheriffs:

- 1. 100% of investigations commenced within 24 hours;
- 2. 85% of victims are seen within 24 hours of a report received; and
- 3. 100% of CSA reports reviewed by supervisors are in accordance with the Department's timeframes. The third performance measure has been replaced with a five-day supervisory consultation requirement for investigations.

Users enter the data for these performance measures and others into the statewide automated child welfare information system, FSFN. This system produces management reports used for determining statewide performance and outcomes. Noted below are three measures with their statutory or agency basis.

#### 1) 100% of investigations commenced within 24 hours

FSFN captures this performance measure on reports coded in-home and institutional. The special condition referrals and reports closed as "duplicate" or "no-jurisdiction" are not applicable to this measure. Florida Administrative Code (F.A.C.) references this performance measure as does section 39.201(5), F.S., which in part states:

"If it appears that immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the Department shall commence an investigation immediately, regardless of the time of day or night. In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report."

#### 2) Percent of child victims seen within 24 hours [Target Goal - 85%]

FSFN captures this performance measure on reports coded in-home and institutional. The special condition referrals and reports closed as "duplicate" or "no-jurisdiction" are not applicable to this measure. The performance measure is based on 65C-29.003(1)(b), F.A.C. which states:

"Commencement of the investigation is the first attempt to complete an on-site visit for the purpose of making a face-to-face contact with the child victim of the report within twenty- four hours of acceptance of the report..."

Section 39.302(1), F.S., references this performance measure. The subsection states in part: "...the Department shall initiate a child protective investigation within the timeframe established under s. 39.201(5)..."

#### 3) 100% of reports with supervisory consultations completed within 5 days

This is modified from the measure in the grant agreements. The safety practice model now requires an initial supervisory consultation for all investigations within five calendar days from the Screening Decision Date/Time of the Intake. Report development is pending for this performance measure.

The FSFN management report, "Leader Board for Investigations," provides the data for all three measures. The report lists performance for each Department region and sheriff's office that operates a child protective investigation program. The report period represents FY 2016-2017. The algorithms for calculating the outcome measures are established by the Department. The algorithms are as follows:

- The first performance measure (Investigations commenced within 24 hours): The numerator is the number of reports commenced within 24 hours of receipt of the report. The denominator is the total number of reports closed in the report period.
- The second performance measure (Victims seen within 24 hours of report received): The numerator is the number of victims listed in recorded reports. The denominator is the total number of victims seen within 24 hours as recorded in FSFN.

#### **Commencement of Investigation within 24 Hours**

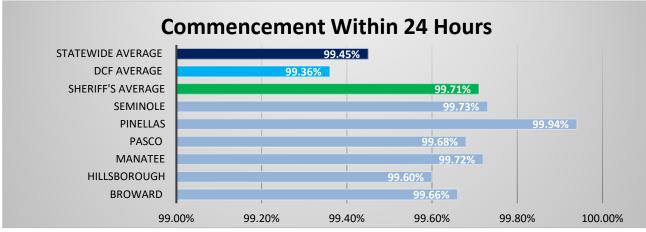
This performance outcome is significant, as Florida Statutes require the Department to be capable of receiving and investigating reports of known or suspected child abuse, abandonment, or neglect, 24 hours a day, seven days a week. In FY 2016-2017, the Department handled 221,743 initial and additional reports as well as special condition referrals. Of this number, 81.01% (179,626) were regular initial abuse reports; 8.77% (19,445) were special condition referrals, and 10.22% (22,672) were additional reports. All of these required an initial 24-hour or immediate response with the following exceptions:

- 1) "Parent Needs Assistance" referrals permitted by Department protocol may be handled outside of the customary 24-hour, face-to-face commencement response.
- 2) "Foster Care Referrals" permitted by Department protocol may be commenced within 48 hours if initial circumstances warrant.

Calls received at the Florida Abuse Hotline with supplemental information (with no additional allegations of harm on open investigations) were not referenced or added to the total number of reports received, since supplemental reports do not require additional child protection investigative actions. There were 26,717 supplemental reports added to open investigations in FY 2016-2017, averaging 2,226 supplemental reports accepted monthly.

FSFN performance reports exclude special condition referrals from being included in the data tracking on this measure. Therefore, this data would exclude child-on-child sexual abuse referrals, foster care referrals, parent unavailable referrals, and parent needs assistance referrals. The data provided in the statewide Leader Board also excludes those report commencements that are associated with an additional report. Finally, this report excludes investigations closed as being a duplicate or as no-jurisdiction. FSFN data includes only initial commencements.

This data is based on those initial reports that closed each month. If the data reflected a commencement within 24 hours of report acceptance, the commencement timeframe would be in compliance.



Source: DCF Leaderboard

#### **Broward County Sheriff's Office**

Overall, the Broward County Sheriff's Office for the FY 2016-2017 averaged 99.66% for commencements in 24 hours, which exceeded the statewide average for the fiscal year of 99.45% and the DCF average for the fiscal year of 99.36%. The Broward County Sheriff's Office exceeded both the statewide and DCF average. The Broward County Sheriff's Office had commencement outcomes of 100% for one of the 12 months.

#### Hillsborough County Sheriff's Office

The Hillsborough County Sheriff's Office in FY 2016-2017 averaged 99.60% on commencement outcomes while the statewide average was 99.45%. The Hillsborough County Sheriff's Office increased from the prior FY 2015-2016 rate of 99.41%. The Hillsborough County Sheriff's Office exceeded both the statewide and DCF average.

#### **Manatee County Sheriff's Office**

In FY 2016-2017, the Manatee County Sheriff's Office averaged 99.72% on commencement outcomes while the statewide average was 99.45%. The Manatee County Sheriff's Office increased from the prior FY 2015-2016, rate of 99.48% and the statewide average of 99.58%. The Manatee County Sheriff's Office had commencement outcomes of 100% for three of the 12 months and exceeded both the DCF and statewide averages.

#### Pasco County Sheriff's Office

The Pasco County Sheriff's Office averaged 99.68% on commencement outcomes for FY 2016-2017 while the statewide average was 99.45%. The Pasco County Sheriff's Office average increased from the prior FY 2015-2016 rate of at 99.57%. The Pasco County Sheriff's Office had commencement outcomes of 100% for three of the 12 months and exceeded both the statewide and DCF averages.

#### **Pinellas County Sheriff's Office**

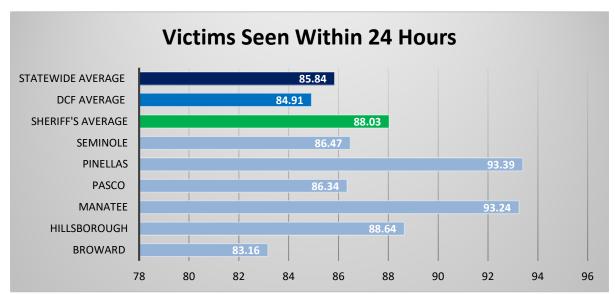
The Pinellas County Sheriff's Office averaged 99.94% on 24-hour commencement outcomes for FY 2016-2017, exceeding the statewide average of 99.45%. The Pinellas County Sheriff's Office average increased from the prior FY 2015-2016 rate of 99.87% and the statewide average of 99.58%. For eight months during FY 2016-2017, Pinellas Sheriff's Office achieved 100% compliance. Pinellas was the highest-ranking overall for commencement outcomes among all circuits and sheriffs' offices in FY 2015-2016 and FY 2016-2017.

#### Seminole County Sheriff's Office

The Seminole County Sheriff's Office averaged 99.73% on commencement outcomes for FY 2016-2017 while the statewide average was 99.45%. The Seminole County Sheriff's Office surpassed both the statewide and DCF averages. The Seminole County Sheriff's Office was at 100% compliance for five of the 12 months in the fiscal year.

#### Victims Seen Within 24 Hours

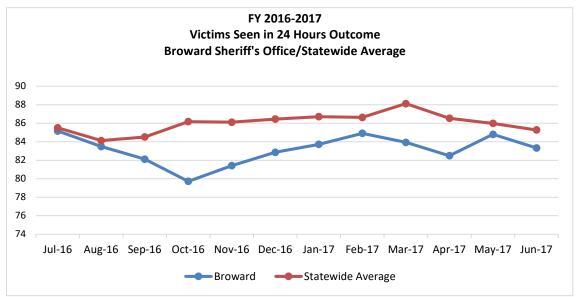
Sheriffs' Grant Agreements include the performance measure of 85% of child victims being seen within 24 hours of report receipt. Florida practice amended the policy to reflect the final Florida Abuse Hotline decision time to acceptance of the intake call versus the time of the phone call being received. FSFN captures this performance measure on reports coded in-home and institutional. The special condition referrals and reports closed as "duplicate" or "no-jurisdiction" are not applicable to this measure. The Statewide average was 85.84%, with the sheriffs' offices averaging 88.03% and DCF averaging 84.91%.



Source: FSFN closed investigation reports each month from July 2016 through June 2017 in a statewide report referred to as the Leader Board.

#### **Broward County Sheriff's Office**

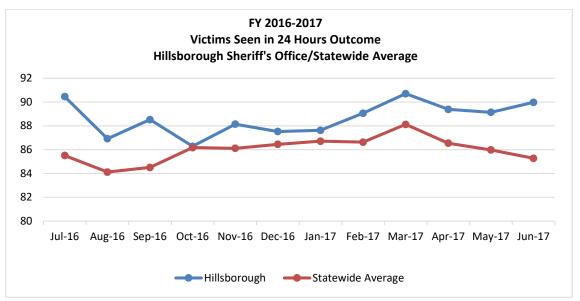
The Broward County Sheriff's Office averaged 83.16% in FY 2016-2017 for the performance outcome of victims being seen within 24 hours; this was a decrease from the previous fiscal year's rate of 85.03% and the DCF average was 85.87%. The Broward Sheriff's Office exceeded the statewide average in one of the 12 months.



Source: The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2016 through June 2017.

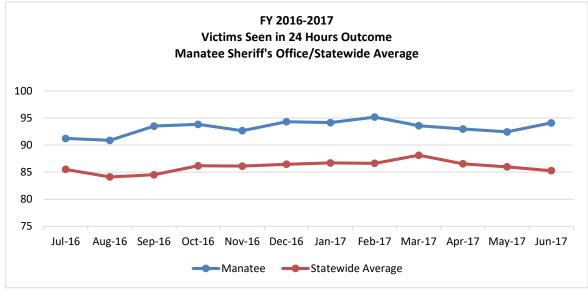
#### Hillsborough County Sheriff's Office

The Hillsborough County Sheriff's Office averaged 88.64% for FY 2016-2017, an increase from FY 2015-2016 when the rate was 87.31%. The statewide average was 85.84% in FY 2016-2017. The Hillsborough County Sheriff's Office exceeded the statewide average all of the 12 months.



#### **Manatee County Sheriff's Office**

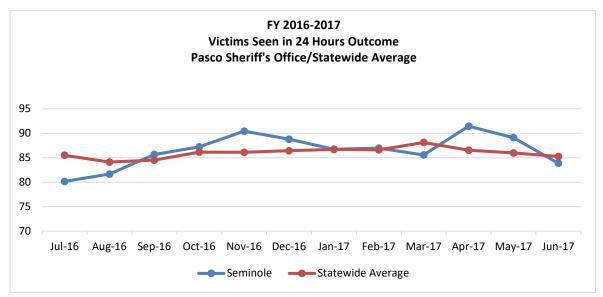
The Manatee County Sheriff's Office averaged 93.24% for FY 2016-2017 in the performance measure of seeing victim children within 24 hours; an increase from FY 2015-2016 when the rate was 89.66%. The Manatee County Sheriff's Office exceeded the statewide average in each of the 12 months. The statewide average was 85.84%, a decrease from FY 2015-2016 when the rate was 86.40%.



Source: The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2016 through June 2017.

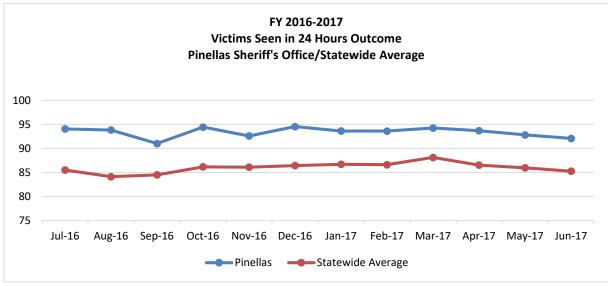
#### Pasco County Sheriff's Office

The Pasco County Sheriff's Office averaged 86.34% for FY 2016-2017 in the performance measure of victims being recorded seen within 24 hours. The Pasco County Sheriff's Office increased in this performance from the prior fiscal year average of 86.04%. The Pasco County Sheriff's Office exceeded the statewide average in seven of 12 months during FY 2015-2016.



#### **Pinellas County Sheriff's Office**

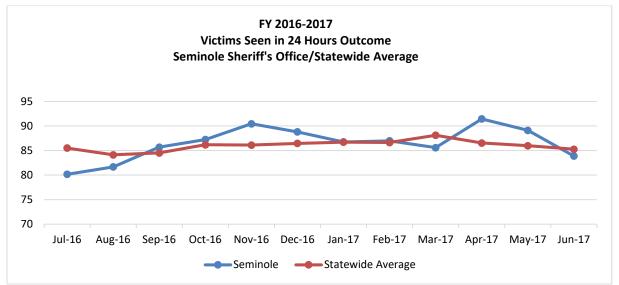
The Pinellas County Sheriff's Office averaged 93.39% for seeing victims within 24 hours of case received for FY 2016-2017, which is a slight decrease from the previous fiscal year's rate of 93.50%. The Pinellas County Sheriff's Office exceeded the statewide average, which was 85.84%, all 12 months.



Source: The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2016 through June 2017.

#### Seminole County Sheriff's Office

The Seminole County Sheriff's Office averaged 86.47% in FY 2016-2017 on the performance measure of seeing victims within 24 hours of intake received which is a slight decrease from the previous fiscal year's rate of 88.55%. The statewide average was 85.84%. The Seminole County Sheriff's Office exceeded the statewide average seven of 12 months.



#### ADDITIONAL DEPARTMENT PROGRAM PERFORMANCE MEASURES

Other Leader Board Outcome Performance Measures, although not in the sheriff Grant Agreements, are important to overall casework practice statewide. Overall, in these additional Leader Board measures, the sheriffs' office averages exceeded the statewide averages.

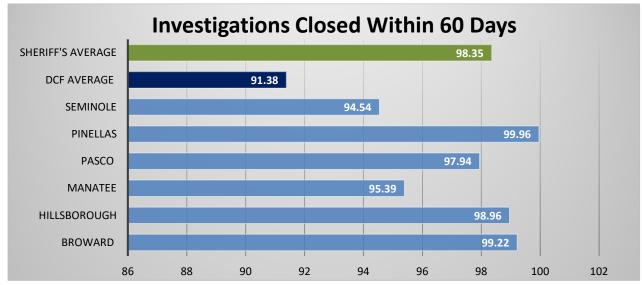
#### Closure of the Investigation by the 60th Day

FSFN captures this performance measure on reports coded in-home and institutional. Special condition referrals, duplicate, and no-jurisdiction reports are not applicable to this measure. The basis for this performance measure is section 39.301(16), F.S., which states:

"The Department shall complete its protective investigation within 60 days after receiving the initial report, unless: (a) There is also an active, concurrent criminal investigation that is continuing beyond the 60-day period and the closure of the protective investigation may compromise successful criminal prosecution of the child abuse or neglect case, in which case the closure date shall coincide with the closure date of the criminal investigation and any resulting legal action. (b) In child death cases, the final report of the medical examiner is necessary for the Department to close its investigation and the report has not been received within the 60-day period, in which case the report closure date shall be extended to accommodate the report. (c) A child who is necessary to an investigation has been declared missing by the Department, a law enforcement agency, or a court, in which case the 60-day period shall be extended until the child has been located or until sufficient information exists to close the investigation despite the unknown location of the child."

60 Day							Sheriffs'	
Closures	Broward	Hillsborough	Manatee	Pasco	Pinellas	Seminole	Average	DCF Average
Jul-16	99.63	99.39	96.5	97.03	99.67	89.14	98.2	88.59
Aug-16	99.58	99.07	96.27	96.45	99.85	90.58	98.15	91.38
Sep-16	99.76	99.47	92.28	97.34	99.27	94.96	98.27	89.5
Oct-16	99.03	98.74	96.68	99.75	99.55	93.97	98.42	87.7
Nov-16	99.49	98.94	91.33	98.13	99.29	93.54	97.99	88.18
Dec-16	99.29	99.02	94.41	98.12	99.71	93.48	98.17	91.01
Jan-17	98.92	97.8	94.15	97.79	99.42	90.82	97.49	91.66
Feb-17	99.56	99.35	93.49	96.29	99.38	96.44	98.31	92.35
Mar-17	99.26	99.01	94.66	98.82	99.86	98.55	98.84	94.83
Apr-17	97.96	98.96	96.87	98.22	99.55	97.73	98.42	94.04
May-17	98.77	98.54	99.07	98.34	100	97.39	98.78	93.69
Jun-17	99.38	99.26	99.01	99	99.16	97.88	99.11	93.57
Monthly								
Average	99.22	98.96	95.39	97.94	99.96	94.54	98.35	91.38

The sheriffs' offices averaged 98.35% for investigations being closed by the 60<sup>th</sup> day in FY 2016-2017 and the DCF average was 91.38%. Overall, the sheriffs' offices increased from 97.20% during FY 2015-2016 while the DCF average increased from 90.88%.



#### SECTION IV: COST EFFICIENCY

This section provides an assessment of the cost efficiency based on the cost per report for initial and additional reports and special condition referrals for the sheriffs' offices and DCF Regions. The table below provides expenditure and costs per report received data for FY 2015-2016 and FY 2016-2017. Dividing actual expenditures by the number of reports received determines the "Cost per Report." The overall number of reports including special conditions received increased by 0.02% as compared to FY 2015-2016 for Sheriff's Offices, and expenditures also increased by 0.02% as compared to FY 2015-2016.

During FY 2016-2017, not including special conditions reports, for sheriffs' offices, the cost range was from a low of \$1,056 per report received (Broward) to a high of \$1,292 per report received (Pinellas), with an overall total cost per report of \$1,124. For the Department, the report breaks down costs and workload for each of the Department's regions that conduct child protective investigations. Costs per report received for regions, not including special conditions, ranged from a low of \$905 (Suncoast) to a high of \$1,011 (Southern), with an overall total cost per report of \$986. The difference between the total cost per report for sheriffs' offices and the Department was \$138 per report.

	Fiscal	/ear 2015	-2016*	Fiscal Year 2016-2017**				
AGENCY	Cost	Reports	Cost Per Report	Cost	Reports	Cost Per Report		
Broward	\$14,995,821	15,212	\$986	\$14,122,421	13,368	\$1,056		
Hillsborough	\$12,039,137	13,275	\$907	\$13,502,257	12,355	\$1,093		
Manatee	\$4,719,787	4,830	\$977	\$4,719,787	4,107	\$1,149		
Pasco	\$6,228,959	6,052	\$1,029	\$6,629,008	6,164	\$1,075		
Pinellas	\$11,828,667	9,736	\$1,215	\$11,828,667	9,154	\$1,292		
Seminole	\$4,435,448	4,534	\$978	\$4,537,152	4,078	\$1,113		
All Sheriffs	\$54,247,819	53,639	\$1,011	\$55,339,292	49,226	\$1,124		
Northwest	\$18,349,187	21,489	\$854	\$19,404,689	19,454	\$997		
Northeast	\$32,718,739	36,088	\$907	\$33,389,932	33,958	\$983		
Suncoast	\$13,753,091	15,907	\$865	\$13,917,462	15,384	\$905		
Central	\$48,286,561	57,776	\$836	\$47,740,436	47,696	\$1,001		
Southeast	\$17,060,123	11,923	\$1,431	\$16,569,244	16,745	\$990		
Southern	\$15,667,526	15,391	\$1,018	\$14,669,903	14,504	\$1,011		
Department	\$145,835,227	158,574	\$920	\$145,691,666	147,741	\$986		
TOTAL	\$200,083,046	212,213	\$943	\$201,030,958	196,967	\$1,021		

**Cost per Report<sup>†</sup>** 

Reports Data Source : Child Protective Investigation Trend Report - Count of investigations Received (Initial and Additional and Special Condition Referrals)

Department Expenditure Source: IDS Query Schedule of Allotment Balances Trend Notes:

1. Expenditure (Cost) data excludes training costs for sheriffs and the Department.

2. \* DCF expenditures include actual expenditures by region, plus actual indirect cost earnings (11.2%) in FY 2015-2016.

3. \*\* DCF expenditures include actual expenditures by region, plus actual indirect cost earnings (11.2%) in FY 2016-2017.

4. \*Reports exclude special conditions referrals of which CBC Foster Care Referrals are a sub-set

Report Data Source: Child Welfare Interim Dashboard

Department Expenditure Source: IDS Query of Allotment Balances Trend