Office of Information Technology Services
Substance Abuse and Mental Health Application Support

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 1/24/2020

- DCF met with a subcommittee of the DAC Thursday, January 23 to develop solutions for unresolved issues within FASAMS datasets to publish in Version 14 of Pamphlet 155-2.

- DCF and FEI reviewed enhancements for release 2020.04.0.

2. Activities Planned for the Week Ending 1/31/2020

- DCF is working with FASAMS stakeholders to complete and release Version 14 of Pamphlet 155-2 by January 31, 2020.

- DCF and FEI will continue to review and approve enhancements for release 2020.04.0.

3. Upcoming Changes and Noteworthy Details

- Release 2020.01.0 is currently in UAT and scheduled to deploy into production on February 3, 2020.

- DCF has completed the Gap analysis evaluating each data element in FASAMS. The results will be shared with FASAMS stakeholders and DCF will gather their feedback. The resulting changes will be included in version 14 of Pamphlet 155-2 and implemented in the 2020.07.0 release.

- SAMH and OITS staff completed their scheduled visits with each of the seven Managing Entities and some of their providers. The team has completed all associated meeting documentation; they're now working on the final trip report.

4. Quarterly Release Schedule

The following lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Release	Deploy to UAT	UAT by DCF	Deploy to Production
2020.01.0	01/09/20	01/09/20-01/31/20	02/03/20
2020.04.0	04/01/20	04/01/20-04/31/20	05/01/20
2020.07.0	07/01/20	07/01/20-07/31/20	08/01/20
2020.10.0	10/01/20	10/01/20-10/31/20	11/01/20

5. DCF Help Desk Tickets Closed in the Last 30 Days

The following DCF Help Desk tickets have been closed within the past 30 days:

DCF Ticket #	Release	Description	Released to UAT	Closed Date
1610104	N/A	TEDS file missing – SecureFTP issue	N/A	12/27/2019
1601986	2020.01.0	FASAMS – delete question	1/09/2020	1/8/2020
1602945	N/A	FEI SharePoint password reset needed	N/A	1/9/2020

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DCF Ticket #	Release	Description	Released to UAT	Closed Date
1606996	N/A	Deleted file failure-ProviderSiteLic identifier	N/A	1/13/2020
1621444	N/A	FASAMS incident: user cannot receive email after reset the FASAMS UAT and PROD password	N/A	1/16/2020
1617119	N/A	FASAMS - FEI Contractor Role Assignment	N/A	1/21/2020
1546496	N/A	FASAMS Interface Error - ProviderLicensureDesignationsSystem_PLADS job failed	N/A	1/21/2020
1621265	N/A	Email to reset password not received	N/A	1/21/2020
1623322	2020.01.0	FASAMS Test 8355 error – DCF not receiving email submitted during UAT testing for Release 2020.01.0	N/A	1/22/2020
1618299	N/A	FASAMS Access for Karen Hausheer and David Cano (Oz)	N/A	1/24/2020

6. Open, Unresolved DCF Help Desk Tickets

The following are open/unresolved tickets and their statuses:

DCF Ticket #	Description	Status	Submitted Date
1520433	FASAMS Incident Submission - SAMH OITS Team – There is a mis-match between ICD9 and ICD10 diagnosis codes.	Work In Progress	7/1/2019 4:10 PM
1594030	FASAMS Incident Submission – Failed Records report continues to show records that have been corrected.	Customer Responded	11/19/2019 11:08 AM
1595168	FASAMS Incident Submission – FASAMS generated an error report claiming an invalid combination of covered service and OCA in the SubContract dataset, but Appendix 1 shows them as a valid combination.	Open	11/20/2019 2:26 PM
1604689	FASAMS Incident Submission – FASAMS generated an error report claiming an invalid combination of covered service and OCA in the SubContract dataset, which is not correct.	Work In Progress	12/11/2019 1:53 PM
1605813	FASAMS Defect - Ticket and support attached regarding subcontract data submission. To be fixed under Defect 11942 in Release 2020.01.0.	Open	12/13/2019 10:45 AM
1608428	FASAMS Incident Submission – Request for help with FASAMS Acute Care Data Submission issue.	Open	12/19/2019 8:45 AM
1608485	FASAMS Interface Error - MasterClientIndex_MCI - HD 12062 failed on the report.	Work In Progress	12/19/2019 9:00 AM

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DCF Ticket #	Description	Status	Submitted Date
1610031	FASAMS Service Request - Hard Delete Issue with respect to duplicate records	Customer Responded	12/23/2019 10:19 AM
1618811	FASAMS Incident Submission - FASAMS allowing dashes on SSNs in the client identifier. Request update to only accept numeric SSNs,	Open	1/13/2020 10:49 AM
1621873	FASAMS Incident Submission – Data uploading issue (Acute Care dataset)	Customer Responded	1/17/2020 11:03 AM
1622154	FASAMS - UAT hard delete request	Customer Responded	1/17/2020 4:04 PM
1623183	FASAMS Password/Service Request - Please add procedure code 99220 - Unknown code for type HcpcsProcedure	Open	1/22/2020 8:47 AM

This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml