Office of Information Technology Services
Substance Abuse and Mental Health Application Support

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 2/14/2020

- DCF and FEI reviewed enhancements for release 2020.04.0.

- DCF is working with FEI on providing more testing time to facilitate the data structure changes in the 2020.07.0 release.

2. Activities Planned for the Week Ending 2/21/2020

- DCF and FEI will work to approve enhancements for release 2020.04.0.

- DCF and FEI will work on the prioritization, review, and approval of enhancements for release 2020.07.0.

3. Upcoming Changes and Noteworthy Details

- SAMH and OITS staff completed their scheduled visits with each of the seven Managing Entities and some of their providers. The team has completed all associated meeting documentation and the final trip report.

4. Quarterly Release Schedule

The following lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Release	Deploy to UAT	UAT by DCF	Deploy to Production
2020.04.0	04/01/20	04/01/20-04/31/20	05/01/20
2020.07.0	07/01/20	07/01/20-07/31/20	08/01/20
2020.10.0	10/01/20	10/01/20-10/31/20	11/01/20
2021.01.0	01/01/21	01/01/21-01-31-21	02/01/20

5. DCF Help Desk Tickets Closed in the Last 30 Days

The following DCF Help Desk tickets have been closed within the past 30 days:

DCF Ticket #	Release	Description	Released to UAT	Closed Date
1621444	N/A	FASAMS incident: user cannot receive email after reset the FASAMS UAT and PROD password	N/A	1/16/2020
1617119	N/A	FASAMS - FEI Contractor Role Assignment	N/A	1/21/2020
1546496	N/A	FASAMS Interface Error - ProviderLicensureDesignationsSystem_PLADS job failed	N/A	1/21/2020
1621265	N/A	Email to reset password not received	N/A	1/21/2020

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DCF Ticket #	Release	Description	Released to UAT	Closed Date
1623322	2020.01.0	FASAMS Test 8355 error – DCF not receiving email submitted during UAT testing for Release 2020.01.0	N/A	1/22/2020
1618299	N/A	FASAMS Access for Karen Hausheer and David Cano (Oz)	N/A	1/24/2020
1623183	N/A	FASAMS Password/Service Request - Please add procedure code 99220 - Unknown code for type HcpcsProcedure	N/A	2/5/2020
1605813	2020.01.0	FASAMS Defect - Ticket and support attached regarding subcontract data submission. To be fixed under Defect 11942 in Release 2020.01.0.	1/9/2020	2/10/2020
1604689	N/A	FASAMS Incident Submission – FASAMS generated an error report claiming an invalid combination of covered service and OCA in the SubContract dataset, which is not correct.	N/A	2/10/2020
1595168	2020.01.0	FASAMS Incident Submission – FASAMS generated an error report claiming an invalid combination of covered service and OCA in the SubContract dataset, but Appendix 1 shows them as a valid combination.	1/9/2020	2/10/2020
1627553	N/A	FASAMS Password/Service Request – FEI SharePoint password reset requested	N/A	2/11/2020
1628851	2020.01.0	FASAMS Incident Submission – Fix Staging Summary table (not populated)	1/9/2020	2/11/2020
1628054	N/A	FASAMS Service Request - Enhancement Request submitted	N/A	2/14/2020
1635368	N/A	FASAMS Password/Service Request – SharePoint Password reset	N/A	2/14/2020
1618811	N/A	FASAMS Incident Submission - FASAMS allowing dashes on SSNs in the client identifier. Request update to only accept numeric SSNs.	N/A	2/14/2020

6. Open, Unresolved DCF Help Desk Tickets

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The following are open/unresolved tickets and their statuses:

DCF Ticket #	Description	Status	Submitted Date
1520433	FASAMS Incident Submission - SAMH OITS Team – There is a mis-match between ICD9 and ICD10 diagnosis codes.	Work In Progress	7/1/2019 4:10 PM
1594030	FASAMS Incident Submission – Staging Table Data Set Delete Request	Work In Progress	11/19/2019 11:08 AM
1608428	FASAMS Incident Submission – Request for help with FASAMS Acute Care Data Submission issue.	Customer Responded	12/19/2019 8:45 AM
1608485	FASAMS Interface Error - MasterClientIndex_MCI - HD 12062 failed on the report.	Work In Progress	12/19/2019 9:00 AM
1610031	FASAMS Service Request - Hard Delete Issue with respect to duplicate records	Customer Responded	12/23/2019 10:19 AM
1621873	FASAMS Incident Submission – Data uploading issue (Acute Care dataset)	Customer Responded	1/17/2020 11:03 AM
1622154	FASAMS - UAT hard delete request	Customer Responded	1/17/2020 4:04 PM
1626958	FASAMS Incident Submission – Field indicator record most recent accepted date/time from DCF uploads requested	Customer Responded	1/28/2020 4:13 PM
1628686	FASAMS Interface Error - MedicaidManagement_EnrollmentAndEligibility Report failed	Open	1/31/2020 11:42 AM
1635176	FASAMS Interface Error - ProviderLicensingAHCA failed on the daily report	Work In Progress	2/12/2020 9:00 AM
1635293	FASAMS Incident Submission – ProviderClient schema issues	Customer Responded	2/12/2020 10:30 AM
1636058	FASAMS Service Request – FASAMS database access needed in order to facilitate working in the QLIK environment.	Work In Progress	2/13/2020 12:38 PM

This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml